



Network Video Recorder User Manual






Foreword

General

This manual introduces the functions and operations of the NVR device (hereinafter referred to as "the Device").

Safety Instructions

The following categorized signal words with defined meaning might appear in the Manual.

Signal Words	Meaning
 DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result.
 TIPS	Provides methods to help you solve a problem or save you time.
 NOTE	Provides additional information as the emphasis and supplement to the text.

About the Manual

- The manual is for reference only. If there is inconsistency between the manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the manual.
- The manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the manual. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.

Important Safeguards and Warnings

The following description is the correct application method of the device. Read the manual carefully before use to prevent danger and property loss. Strictly conform to the manual during application and keep it properly after reading.

Operating Requirement

- Install the PoE front-end device indoors.
- The device does not support wall mount.
- Do not place and install the device in an area exposed to direct sunlight or near heat generating device.
- Do not install the device in a humid, dusty or fuliginous area.
- Keep its horizontal installation, or install it at stable places, and prevent it from falling.
- Do not drip or splash liquids onto the device; do not put on the device anything filled with liquids, in order to prevent liquids from flowing into the device.
- Install the device at well-ventilated places; do not block its ventilation opening.
- Use the device only within rated input and output range.
- Do not dismantle the device arbitrarily.
- Transport, use and store the device within allowed humidity and temperature range.

Power Requirement

- Make sure to use the designated battery type. Otherwise there may be explosion risk.
- Make sure to use batteries according to requirements. Otherwise, it may result in fire, explosion or burning risks of batteries!
- To replace batteries, only the same type of batteries can be used.
- Make sure to dispose the exhausted batteries according to the instructions.
- The product shall use electric wires (power wires) recommended by this area, which shall be used within its rated specification.
- Make sure to use standard power adapter matched with this device. Otherwise, the user shall undertake resulting personnel injuries or device damages.
- Use power supply that meets SELV (safety extra low voltage) requirements, and supply power with rated voltage that conforms to Limited Power Source in IEC60950-1. For specific power supply requirements, please refer to device labels.
- Products with category I structure shall be connected to grid power output socket, which is equipped with protective grounding.
- Appliance coupler is a disconnecting device. During normal use, please keep an angle that facilitates operation.

Contents

1. FEATURES	7
1.1. OVERVIEW	7
1.2. FEATURES	7
2. LOCAL BASIC OPERATION	8
2.1. GETTING STARTED	8
2.2. BOOT UP.	8
2.2.1. <i>Device Initialization</i>	8
2.2.2. <i>Reset Password</i>	12
2.2.3. <i>Enabling Password Reset Function</i>	12
2.2.4. <i>Resetting Password on Local Interface</i>	13
2.2.5. <i>Reset Button</i>	17
2.2.6. <i>Quick Settings</i>	18
2.2.7. <i>General</i>	18
2.3. PREPARATION	23
2.3.1. <i>INSTAON</i>	26
2.3.2. <i>Client Operation</i>	27
2.3.3. <i>Add IP Camera</i>	30
2.3.4. <i>Schedule</i>	34
2.3.5. <i>Record Control</i>	41
2.4. CAMERA	42
2.4.1. <i>Connection</i>	42
2.4.2. <i>Changing IP address</i>	43
2.4.3. <i>IP Export</i>	45
2.4.4. <i>IP Import</i>	46
2.4.5. <i>Remote Device Initialization</i>	46
2.4.6. <i>Short-Cut Menu to Register Camera</i>	50
2.4.7. <i>Image</i>	51
2.4.8. <i>Encode</i>	54
2.4.9. <i>Channel Name</i>	58
2.4.10. <i>Remote Upgrade</i>	59
2.4.11. <i>Remote Device Info</i>	60
2.5. LIVE VIEW	61
2.5.1. <i>Preview</i>	61
2.5.2. <i>Navigation bar</i>	62
2.5.3. <i>Channel Info</i>	63
2.5.4. <i>USB Manager</i>	64
2.5.5. <i>Preview Control Interface</i>	65
2.6. PTZ	71
2.6.1. <i>PTZ Settings</i>	71
2.6.2. <i>PTZ Control</i>	73
2.6.3. <i>Configuring PTZ Functions</i>	75
2.6.4. <i>Calling PTZ Functions</i>	77
2.7. RECORD FILE	79
2.8. PLAYBACK AND SEARCH	79
2.8.1. <i>Instant Playback</i>	79
2.8.2. <i>Search Interface</i>	79
2.8.3. <i>Playback Control</i>	82
2.8.4. <i>Search Type</i>	83
2.8.5. <i>Record Backup</i>	84
2.8.6. <i>Smart Search Playback</i>	85
2.8.7. <i>Mark Playback</i>	86
2.8.8. <i>Playback Image</i>	87

2.8.9.	<i>Splice Playback</i>	87
2.8.10.	<i>File List</i>	88
2.8.11.	<i>Lock or Unlock File</i>	89
2.8.12.	<i>Other Aux Functions</i>	90
2.9.	AI	91
2.9.1.	<i>AI Search</i>	91
2.9.2.	<i>IVS</i>	94
2.9.3.	<i>Human Body Detection</i>	94
2.9.4.	<i>Non-motor Vehicle Detection</i>	97
2.9.5.	<i>People Counting</i>	99
2.9.6.	<i>Heat map</i>	100
2.9.7.	<i>Parameters</i>	101
2.9.8.	<i>IVS (General Behavior Analytics)</i>	107
2.10.	EVENT MANAGER	120
2.10.1.	<i>Alarm Info</i>	120
2.10.2.	<i>Alarm Status</i>	120
2.10.3.	<i>Alarm Input</i>	121
2.10.4.	<i>Alarm Control</i>	123
2.10.5.	<i>Video Detection</i>	124
2.10.6.	<i>Audio Detect</i>	132
2.10.7.	<i>Thermal Alarm</i>	134
2.10.8.	<i>Abnormality</i>	137
2.11.	POS	140
2.11.1.	<i>Search</i>	140
2.11.2.	<i>Settings</i>	141
2.12.	OPERATION AND MAINTENANCE	144
2.12.1.	<i>Log</i>	144
2.12.2.	<i>System</i>	145
2.12.3.	<i>Network</i>	149
2.12.4.	<i>Maintenance and Management</i>	151
2.13.	FILE BACKUP	157
2.14.	NETWORK	158
2.14.1.	<i>TCP/IP</i>	158
2.14.2.	<i>Port</i>	160
2.14.3.	<i>PPPoE</i>	161
2.14.4.	<i>DDNS</i>	162
2.14.5.	<i>UPnP</i>	164
2.14.6.	<i>Email</i>	166
2.14.7.	<i>SNMP</i>	167
2.14.8.	<i>Multicast</i>	169
2.14.9.	<i>Alarm Centre</i>	170
2.14.10.	<i>Auto Connect</i>	171
2.14.11.	<i>INSTAON</i>	172
2.14.12.	<i>Mobile APP Operation</i>	173
2.14.13.	<i>802.1X</i>	174
2.15.	STORAGE	176
2.15.1.	<i>Basic</i>	176
2.15.2.	<i>Schedule</i>	177
2.15.3.	<i>HDD</i>	177
2.15.4.	<i>Record Control</i>	177
2.15.5.	<i>HDD Detect</i>	178
2.15.6.	<i>RAID</i>	179
2.15.7.	<i>Calculating HDD Capacity for Storage</i>	181
2.16.	SYSTEM	184
2.16.1.	<i>General</i>	184
2.16.2.	<i>RS232</i>	184
2.17.	SECURITY	186

2.17.1.	<i>Security Status</i>	186
2.17.2.	<i>System Service</i>	188
2.17.3.	<i>Attack Defense</i>	191
2.17.4.	<i>CA Certificate</i>	196
2.17.5.	<i>Audio/Video Encryption</i>	197
2.17.6.	<i>Security Warning</i>	199
2.18.	ACCOUNT	202
2.18.1.	<i>User</i>	202
2.18.2.	<i>Group</i>	205
2.18.3.	<i>Reset Password</i>	206
2.18.4.	<i>ONVIF User</i>	207
2.19.	OUTPUT AND DISPLAY	210
2.19.1.	<i>Display</i>	210
2.19.2.	<i>Tour</i>	211
2.19.3.	<i>Customized Display</i>	212
2.20.	AUDIO	215
2.20.1.	<i>File Manage</i>	215
2.20.2.	<i>Schedule</i>	216
2.20.3.	<i>Broadcast</i>	218
2.21.	USB DEVICE AUTO POP-UP	220
2.22.	SHUTDOWN	221
2.22.1.	<i>Operations</i>	221
2.22.2.	<i>Auto Resume after Power Failure</i>	222
3.	WEB OPERATION	223
3.1.	NETWORK CONNECTION	223
3.2.	WEB LOGIN	223
3.3.	RESET PASSWORD	224
3.4.	WEB MAIN MENU	227
4.	GLOSSARY	229
5.	APPENDIX 1 CYBERSECURITY RECOMMENDATIONS	230
6.	APPENDIX 3 COMPATIBLE NETWORK CAMERA LIST	233

1. Features

1.1. Overview

This series NVR is a high-performance network video recorder. This series of products support local preview, multiple-window display, recorded file local storage, remote control and mouse shortcut menu operation, and remote management and control function.

This series of products supports center storage, front-end storage, and client-end storage. The monitor zone in the front-end can be set in anywhere. Working with other front-end devices such as IPC, NVS, this series product can establish a strong surveillance network via the CMS. In the network system, there is only one network cable from the monitor center to the monitor zone in the whole network. There is no audio/video cable from the monitor center to the monitor zone. The whole project is featuring of simple connection, low-cost, low maintenance work.

This series NVR can be widely used in many areas such as public security, water conservancy, transportation, and education.

1.2. Features

Cloud Upgrade	<ul style="list-style-type: none"> For the NVR connected with the Internet, it supports online upgrade to update applications.
Real-time Surveillance	<ul style="list-style-type: none"> VGA, HDMI port. Connect to monitor to realize real-time surveillance. Some series support TV/VGA/HDMI output at the same time. Short-cut menu when preview. Support popular PTZ decoder control protocols. Support preset, tour and pattern.
Playback	<ul style="list-style-type: none"> Support each channel real-time record independently, and at the same time it can support search, forward play, network monitor, record search, download and etc. Support various playback modes: slow play, fast play, backward play and frame by frame play. Support time title overlay so that you can view event accurate occurred time. Support specified zone enlargement.
User Management	<ul style="list-style-type: none"> Each group has different management powers that can be edited freely. Every user belongs to an exclusive group.
Storage	<ul style="list-style-type: none"> Via corresponding setup (such as alarm setup and schedule setup), you can backup related audio/video data in the network video recorder. Support Web record and record local video and storage the file in the client end.

2. Local Basic Operation



Slight difference may be found on the user interface. The following figures for reference only.

2.1. Getting Started

This chapter introduces device initial settings such as boot up, device initialization, reset password, and quick settings.

2.2. Boot up.



For device security, connect the NVR to the power adapter first and then connect the device to the power socket. The rated input voltage matches the device power button. Make sure the power wire connection is OK. Then click the power button. Always use the stable current, if necessary, UPS is a best alternative measure.

Step 1 Connect the device to the monitor and then connect the mouse.

Step 2 Connect power cable.

Step 3 Click the power button at the front or rear panel and then boot up the device. After the device booted up, the system is in multiple-channel display mode by default.

2.2.1. Device Initialization

If it is your first time using the device, set a login password of **admin** (system default user). You can select to use unlock pattern to login or not at your own choosing.



For your device safety, keep your login password of **admin** well after the initialization steps, and change the password regularly.

Step 1 Boot up NVR.

The **Device Initialization** interface is displayed. See Figure 2.1.

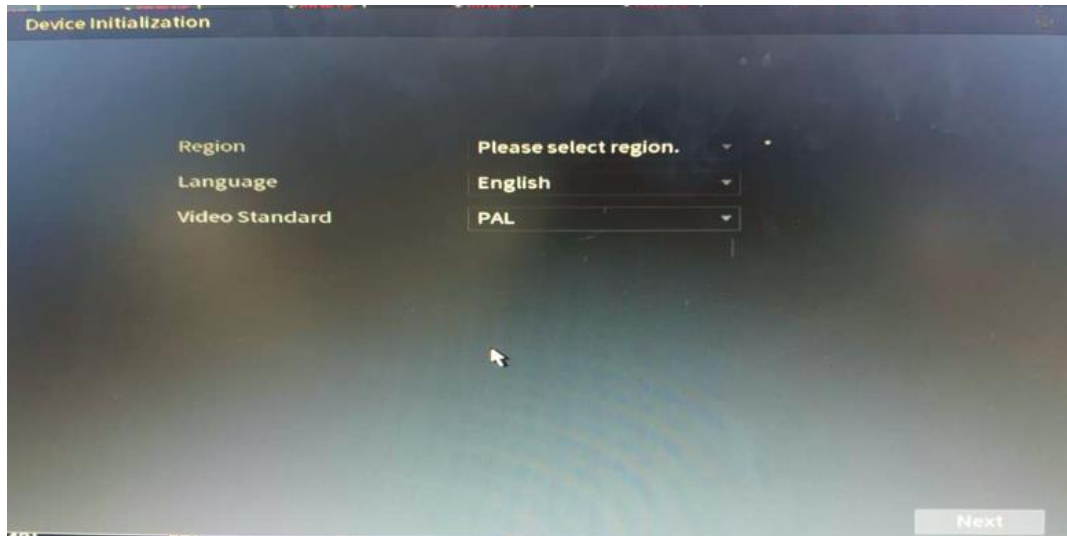



Figure 2.1

Step 2 Set system time zone according to the actual environment.



Click to  shut down the device. It is suitable for the system integrator or the user to shut down directly after setting the time zone.

Step 3 Click **Next**.

The **Device Initialization** interface is displayed. See Figure 2.2.

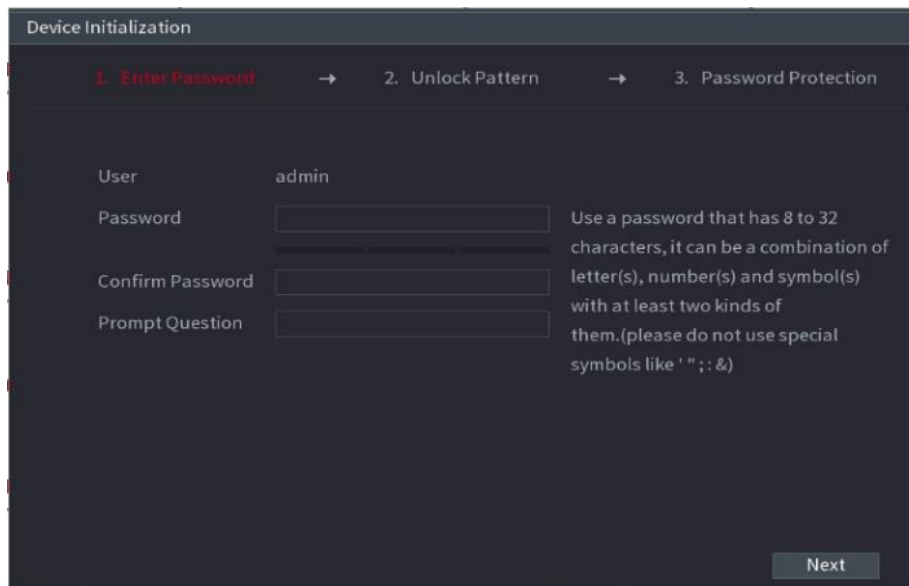




Figure 2.2

Step 4 Set login password of **admin**.

Parameter	Description
User	By default, the user is admin .
Password	In the Password box, enter the password for admin.
Confirm Password	The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding "", "", ";", ":" and "&").
Prompt Question	 In the Prompt Question box, enter the information that can remind you of the password. On the login interface, click  , the prompt will display to help you reset the password.



For your device's own safety, create a strong password of your own choosing. We also recommend you change your password periodically, especially in the high security system.

Step 5 Click **Next**.

The **Unlock Pattern** interface is displayed. See Figure 2.3.

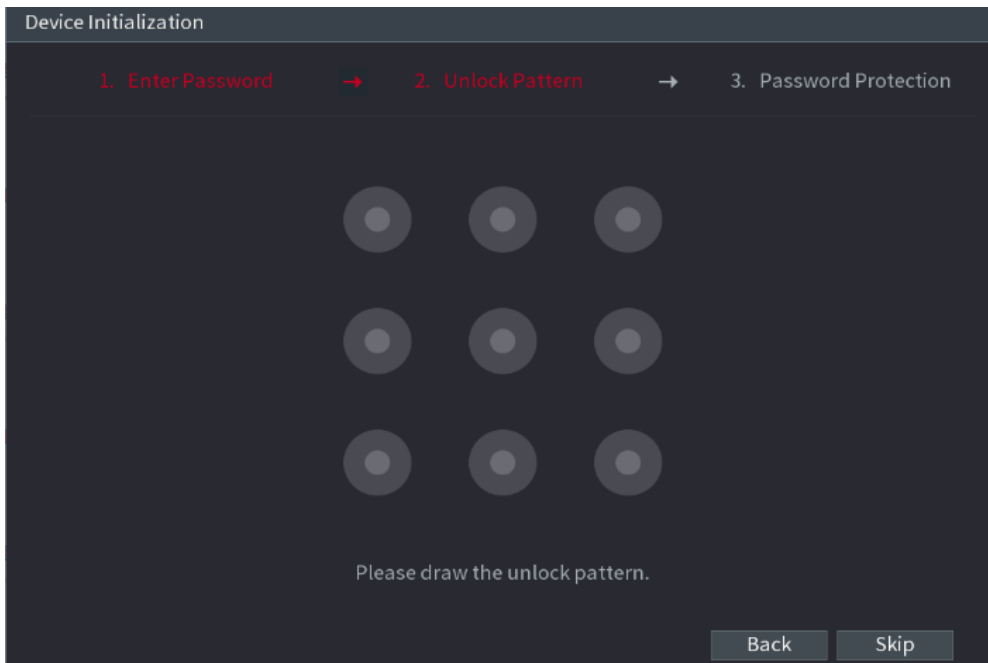


Figure 2.3

Step 6 Set unlock pattern.

After set unlock pattern, the **Password Protection** interface is displayed. See Figure 2.4.



The pattern that you want to set must cross at least four grids. If you do not want to configure the unlock pattern, click Skip. Once you have configured the unlock pattern, the system will require the unlock pattern as the default login method. If you skip this setting, enter the password for login.

Figure 2.4

Step 7 Set security questions.

After configuration, if you forgot the password for admin user, you can reset the password through the reserved email address or security questions. If you do not want to configure the settings, disable the email address and security questions functions on the interface.

Password Protection Mode	Description
Email Address	Enter the reserved email address. In the Email Address box, enter an email address for password reset. If you forget the password, enter the security code that you will get from this reserved email address to reset the password of admin .
Security Questions	Configure the security questions and answers. If you forget the password, enter the answers to the questions that can allow you to reset the password.

Step 8 Click **Save** to complete the device initialization setup.

Step 9 Device goes to startup wizard interface.

2.2.2. Reset Password

You can reset the password by the following methods when you forgot the password for admin account. If the password reset function is enabled, you can use mobile phone to scan the QR code to reset the password.

If the password reset function is disabled, there are two situations:

- If you configured security questions, you could reset the password by the security questions.
- If you did not configure the security questions, you can only use the reset button on the mainboard to restore the Device to factory default.



Reset button is for some series product only.

2.2.3. Enabling Password Reset Function

After enabling password reset function, you can scan QR code on the local menu to reset password.

Step 1 Select Main Menu → Account → Reset Password.

The **Reset Password** interface is displayed. See Figure 2.5

Reset Password

Enable

Email Address

Security Question

Please set a security question so that you can find the password of admin again.

Question 1 What is your favorite children's book?

Answer

Question 2 What was the first name of your first boss?

Answer

Question 3 What is the name of your favorite fruit?

Answer

Apply Cancel

Figure 2.5

Step 2 Check the box to enable reset function.



This function is enabled by default.

Step 3 Click **Apply** to set settings.

If the password reset function is disabled, you can follow the ways listed below to reset password.

Device supports Reset button on the main board: You can answer the security question on the local menu or click the Reset button on the main board to reset password.

- Device does not support Reset button on the main board: You can only answer the security question on the local menu to reset password. (Make sure you have set security questions).

2.2.4. Resetting Password on Local Interface

Step 1 Enter the **SYSTEM LOGIN** interface.

- If you have configured the unlock pattern, the unlock pattern login interface is displayed.
- See Figure 2.6. Click **Forgot Pattern**, the password login interface is displayed. See Figure 2.7.
- If you did not configure the unlock pattern, the **System Login** interface is displayed. See Figure 2.7.



To login from another user account, on the unlock pattern login interface, click **Switch User**, or on the password login interface, in the **Switch User** list, select another user to login.

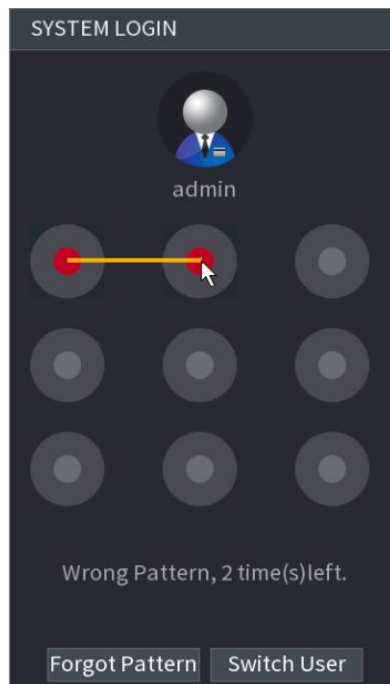


Figure 2.6

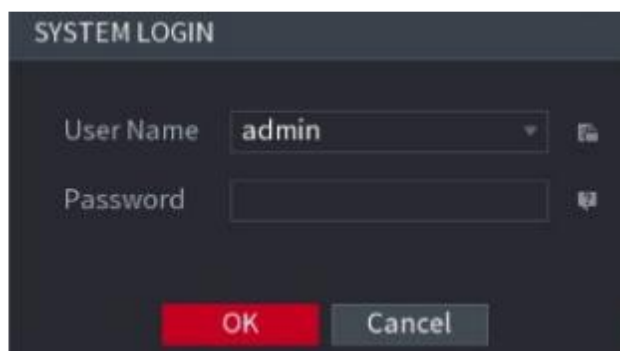


Figure 2.7

Step 2 Click .

- If you have set the reserved email address, the **Prompt** interface is displayed. See Figure 2.8.
- If you did not set the reserved email address, the email entering interface is displayed. See Figure 2.9.
- Enter the email address, and then click **Next**, the Prompt message interface is displayed. See Figure 2.8.

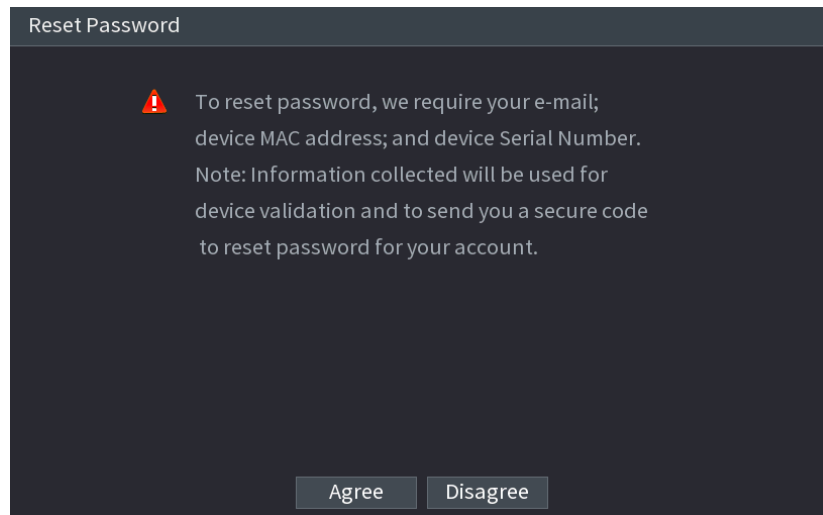


Figure 2.8

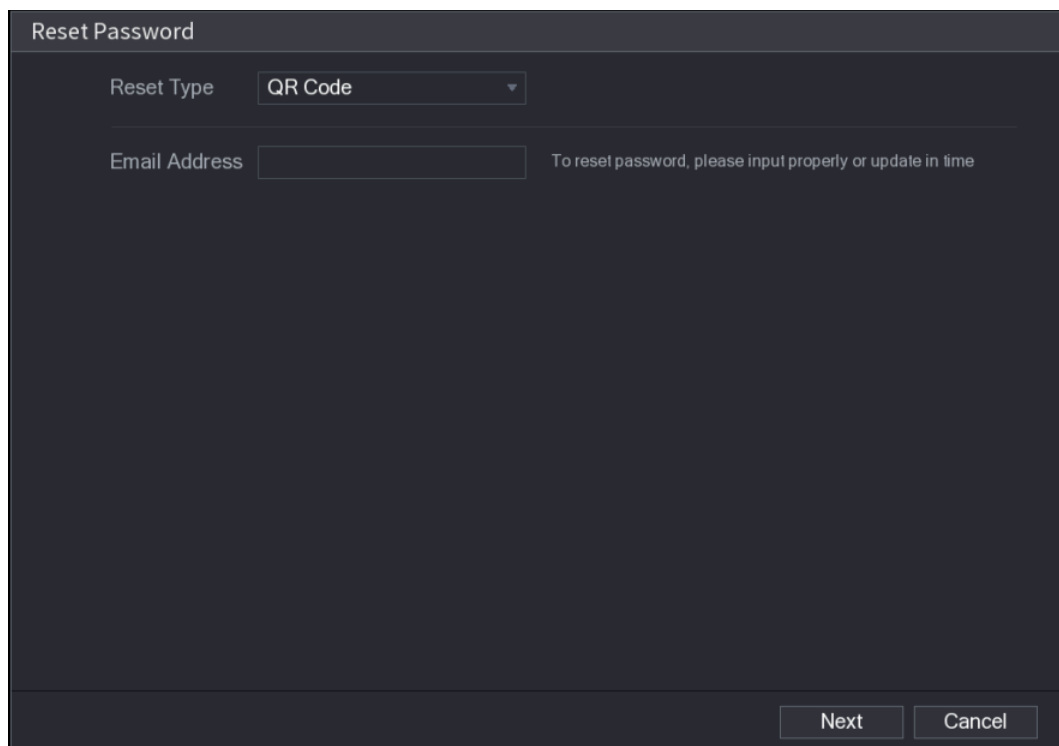


Figure 2.9

Step3 Click **Next**.

The **Reset Password** interface is displayed. See Figure 2.10.



After clicking **Next**, the system will collect your information for password reset, purpose and the information includes but not limited to email address, MAC address, and device serial number. Read the prompt carefully before clicking **Next**.

Reset Password

Reset Type **Email**

SN: *****MX2GFV

Note(For admin only):

Option 1. Please download gCMOB/iCMOB and then from More-Reset Device Password, scan the left QR code.

Option 2. Please use an APP to scan the left QR code to get encryption strings. And then send the strings to resetpwd@cpplusworld.com.

The security code will be delivered to p***@eee.cc.

Security code

Next **Cancel**

Figure 2.10

Step 4 Reset the password.

- **QR code** - Follow the onscreen instructions to get the security code in your reserved email address. In the Security code box, enter the security code.



- You can get the security code twice by scanning the same QR code. If you need to get the security code once again, refresh the interface.
- Use the security code received in your email box to reset the password within 24 hours; otherwise, the security code becomes invalid.
- **Security questions**

On the **Reset password** interface as shown in Figure 2.11, in the **Reset Type** list, select **Security Questions**, the Security Questions interface is displayed.



If you did not configure the security questions before, in the **Reset Type** list, there are no **Security Questions**.

Reset Password

Reset Type Security Questions ▾

Question 1 What is your favorite children's book? ▾
Answer

Question 2 What was the first name of your first boss? ▾
Answer

Question 3 What is the name of your favorite fruit? ▾
Answer

Next Cancel

Figure 2.11

Step 5 Click **Next**.

The **Reset Password** interface is displayed. See Figure 2.12.

Reset Password

Reset password of (admin)

New Password

Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them.(please do not use special symbols like ' " ; : &)

Confirm Password

Save Cancel

Figure 2.12

Step 6 In the **New Password** box, enter the new password and enter it again in the **Confirm Password** box.

Step 7 Click **Save**. The password resetting is complete.

A pop-up message is displayed asking if you want to sync the password with the remote devices. See Figure 2.13.

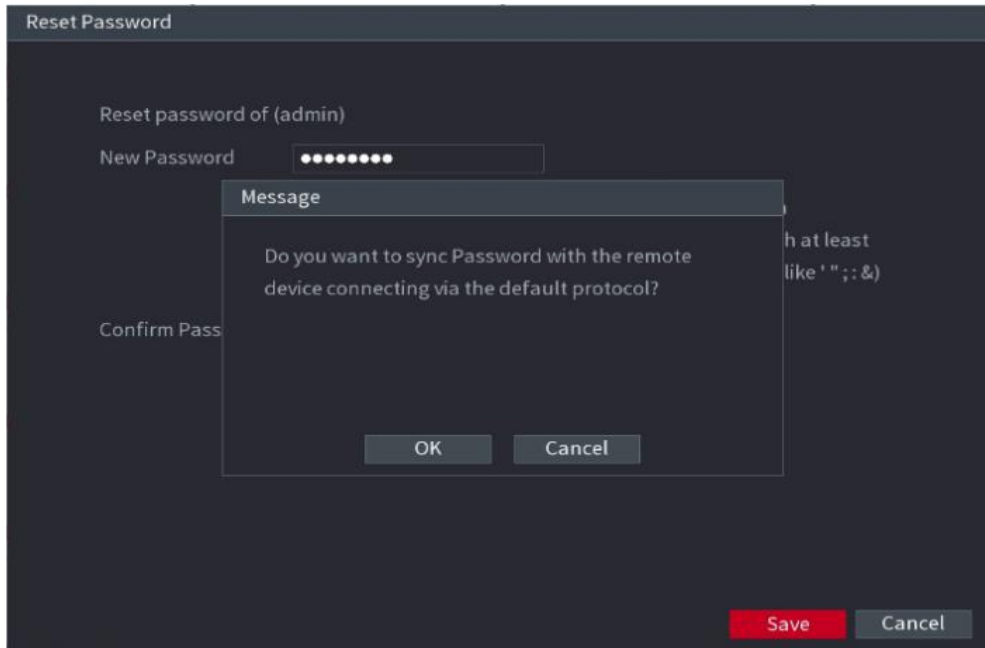


Figure 2.13

2.2.5. Reset Button

You can always use the reset button on the mainboard to reset the Device to the factory default settings.



The reset button is for some series products only.

Step 1 Disconnect the Device from power source, and then remove the cover panel. For details about removing the cover panel, see "3.4 HDD Installation."

Step 2 Find the reset button on the mainboard, and then connect the Device to the power source again.

Step 3 Press and hold the reset button for 5 seconds to 10 seconds. See Figure 2.14 for the location of the reset button.

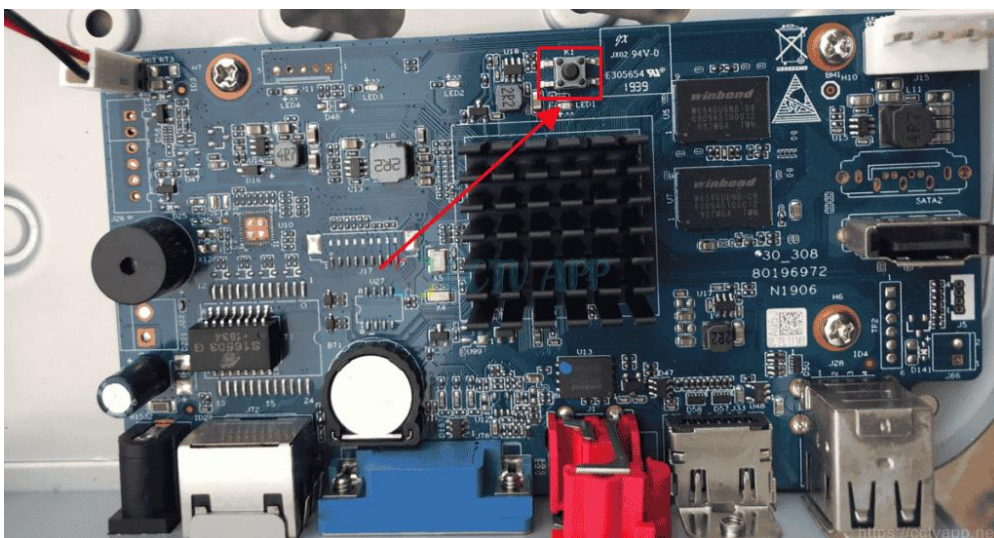


Figure 2.14

Step 4 Reboot the Device.

After the Device is rebooted, the settings have been restored to the factory default. You can start resetting the password.

2.2.6. Quick Settings

After you successfully initialized the device, it goes to startup wizard. Here you can quickly configure your device. Click **Next**, device goes to **General** interface.



The startup wizard interface only displays after you first login the device and have set the admin password. See Figure 2.15.

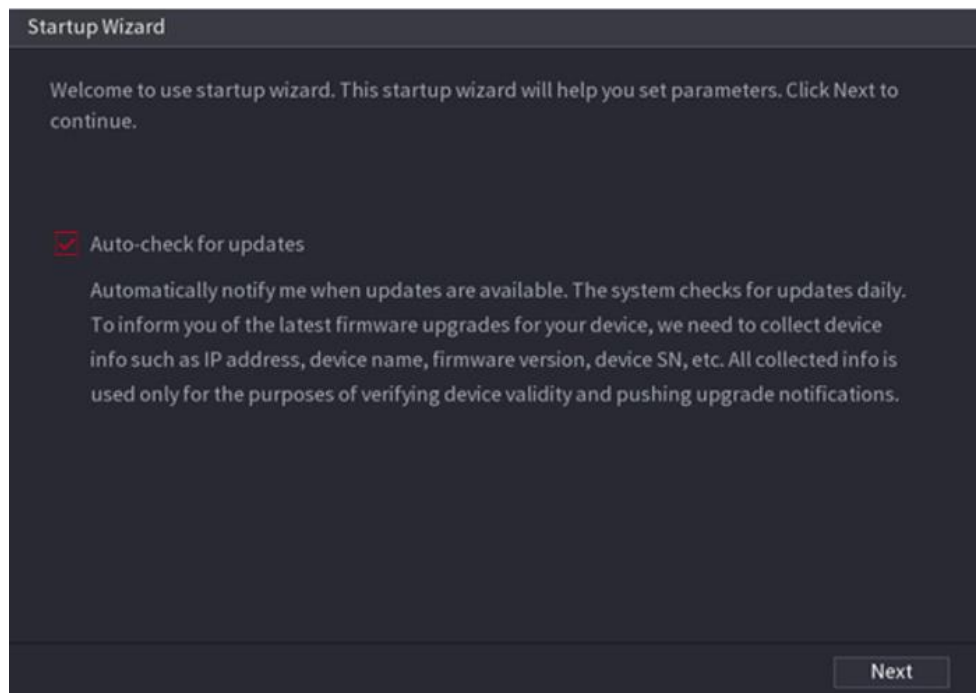


Figure 2.15

If you select the Auto-check for updates check box, the system will notify you automatically when updates are available. After the auto-check function is enabled, to notify you to update timely, the system will collect the information such as IP address, device name, firmware version, and device serial number. The collected information is only used to verify the legality of the Device and push upgrade notices.

If you cancel the Auto-check for updates check box, the system will not perform automatic checks.

2.2.7. General

You can set NVR basic information such as system date, holiday etc. You can also configure general settings by selecting **Main Menu** → **SYSTEM** → **General**.

2.2.7.1. General

You can set the device basic information such as device name, serial number.

Step 1 Click **Next**.

The **General** interface is displayed. See Figure 2.16.

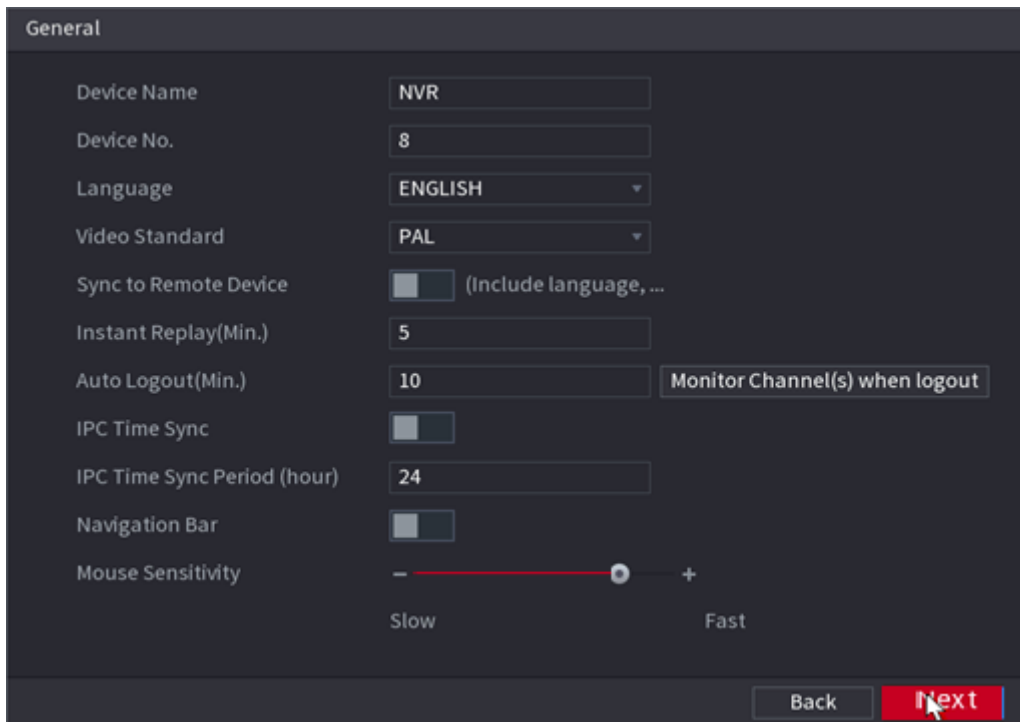


Figure 2.16

Step 2 Set parameters.

Parameter	Description
Device Name	In the Device Name box, enter the Device name.
Device No.	In the Device No. box, enter a number for the Device.
Language	In the Language list, select a language for the Device system.
Video Standard	In the Video Standard list, select PAL or NTSC according to your actual situation.
Sync to Remote Device	Enable this function; the NVR can synchronize information with the remote device such as Language, video standard, time zone.
Instant Play (Min.)	In the Instant Play box, enter the time length for playing back the recorded video. The value ranges from 5 to 60. On the live view control bar, click the instant playback button to play back the recorded video within the configured time.
Auto Logout (Min.)	In the Auto Logout box, enter the standby time for the Device. The Device automatically logs out when it is not working for the configured time period. You need to login to the Device again. The value ranges from 0 to 60. 0 indicates there is not a standby time for the Device. Click Monitor Channel(s) when logout . You can select the channels that you want to continue monitoring when you logged out.
IPC Time Sync	Syncs the Device time with IP camera.

Parameter	Description
IPC Time Sync Period (hour)	In the IPC Time Sync Period box, enter the interval for time sync.
Auto logout	You can set auto logout interval once login user remains inactive for a specified time. Value ranges from 0 to 60 minutes.
Navigation Bar	Enable the navigation bar. When you click on the live view screen, the navigation bar is displayed.
Mouse Sensitivity	Adjust the speed of double-click by moving the slider. The bigger the value is, the faster the speed is.

Step 3 Click **Next** button to save settings.

2.2.7.2. Date and Time

You can set the device's time. You can enable NTP (Network Time Protocol) function so that the device can sync time with the NTP server.

You can also configure date and time settings by selecting **Main Menu → SYSTEM → GENERAL → Date & Time**.

Step 1 Click **Date & Tim** tab. See Figure 2.17.

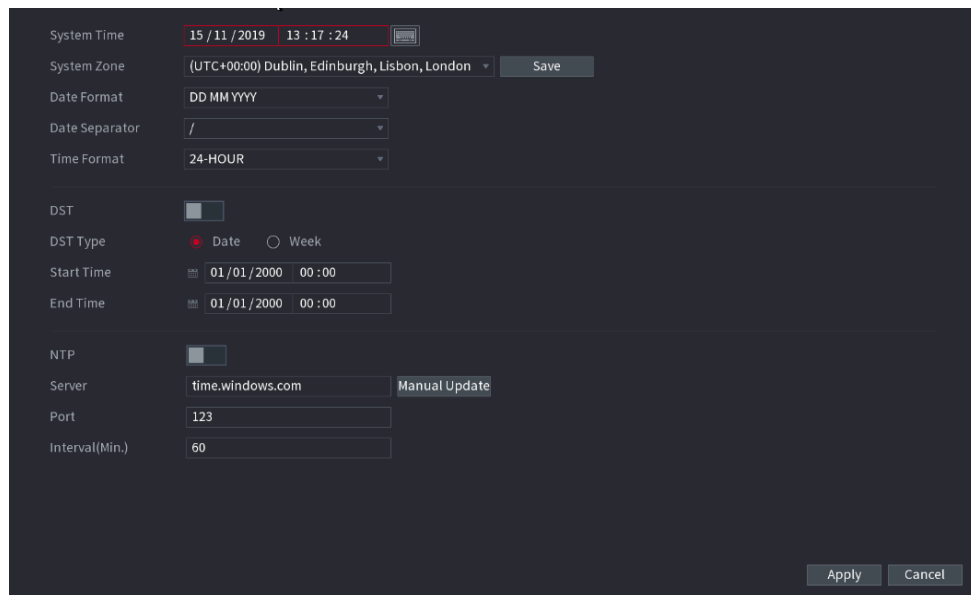



Figure 2.17

Step 2 Configure the settings for date and time parameters.

Parameter	Description
System Time	<p>In the System Time box, enter the time for the system. Click the time zone list, you can select a time zone for the system, and the time in adjust automatically.</p>  <p>Do not change the system time randomly; otherwise, the recorded video cannot be searched. It is recommended to avoid the recording period or stop recording first before you change the system time.</p>
System Zone	In the System Zone list, select a time zone for the system.
Date Format	In the Date Format list, select a date format for the system.
Date Separator	In the Date Separator list, select a separator style for the date.
Time Format	In the Time Format list, select 12-HOUR or 24-HOUR for the time display style.
DST	Enable the Daylight-Saving Timefunction. Click Week or click Date .
Start Time	Configure the start time and end time for the DST.
End Time	
NTP	Enable the NTP function to sync the Device time with the NTP server.
Server	In the Server box, enter the IP address or domain name of the corresponding NTP server. Click Manual Update , the Device starts syncing with the server immediately.
Port	The system supports TCP protocol only and the default setting is 123.
Interval (Min.)	In the Interval box, enter the amount of time that you want the Device to sync time with the NTP server. The value ranges from 0 to 65535.

Step 3 Click **Next** button to save settings.

2.2.7.3. Holiday

Here you can add, edit, and delete holiday. After you successfully set holiday information, you can view holiday item on the record and snapshot period.

You can also configure holiday settings by selecting **Main Menu** → **SYSTEM** → **GENERAL** → **Holiday**.

Step1 Click **Next**.

The **Holiday** interface is displayed. See Figure 2.18.

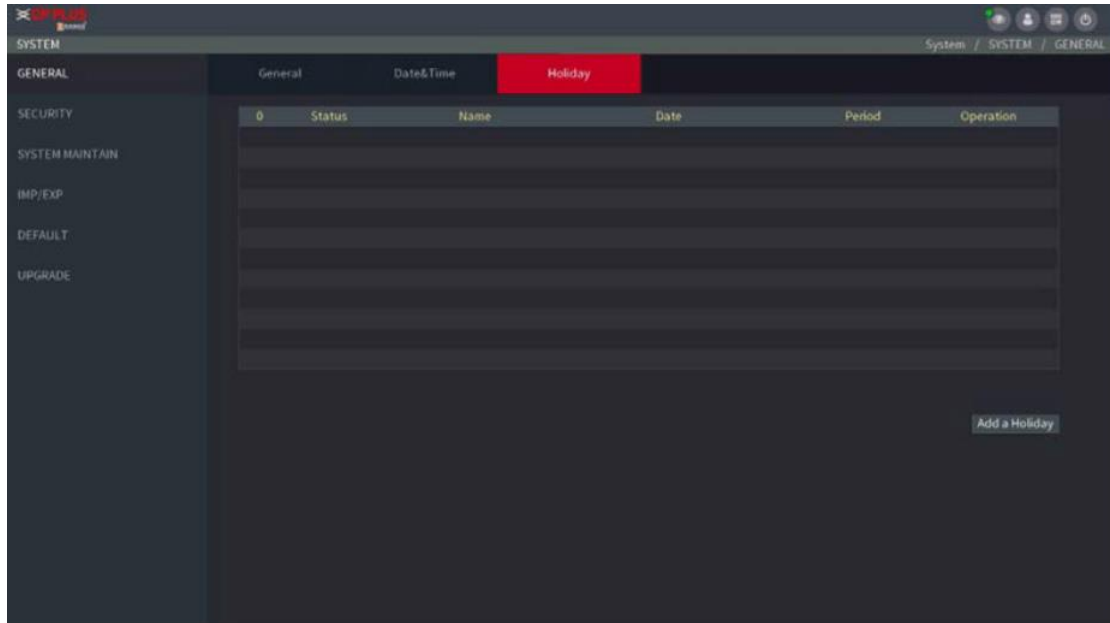


Figure 2.18

Step2 Click **Add Holidays** button, the **Add Holidays** interface is displayed. See Figure 2.19.

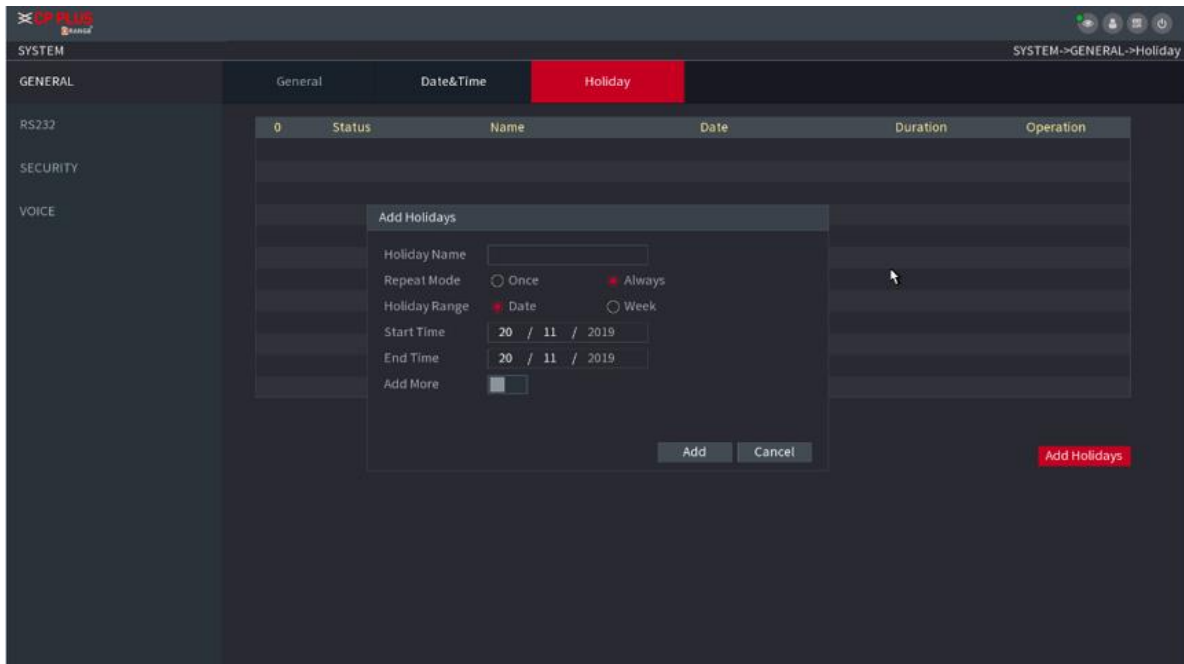


Figure 2.19



Step 3 Set holiday name repeat mode and holiday mode.



Click **Add more** to add new holiday information.

Step 4 Click **Add** button, you can add current holiday to the list.

- Click the dropdown list of the state; you can enable/disable holiday date.

- Click  to change the holiday information. Click  to delete current date.

Step 5 Click **Next** button to save settings.

2.2.7.4. Basic Network Settings

You can set device IP address, DNS (Domain Name System) information. You can also configure basic network settings by selecting **Main Menu → NETWORK → TCP/IP**.

2.3. Preparation

Make sure the device has properly connected to the network.

Step 1 Click **Next**.

The **TCP/IP** interface is displayed. See Figure 2.20.



Different series products have different Ethernet adopter amount and type. Refer to the actual product.

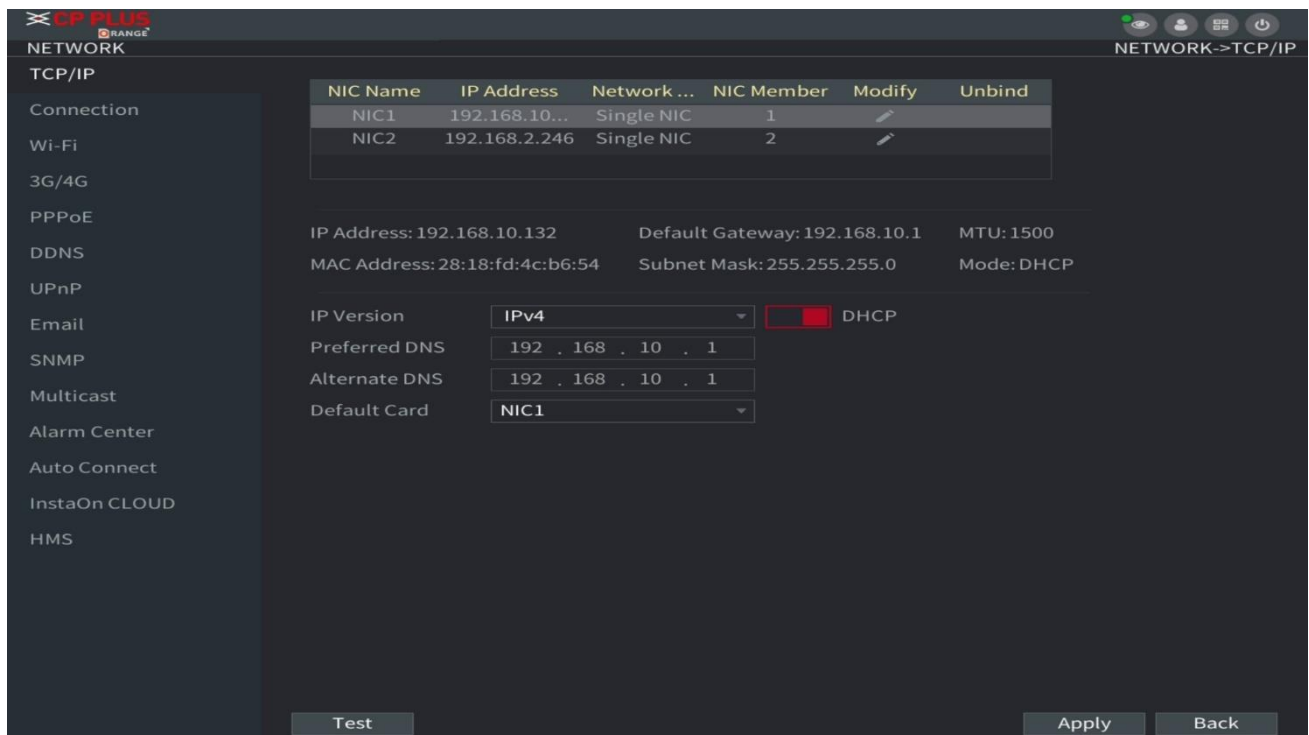


Figure 2.20

Step 2 Click .

The **Edit** interface is displayed. See Figure 2.21.

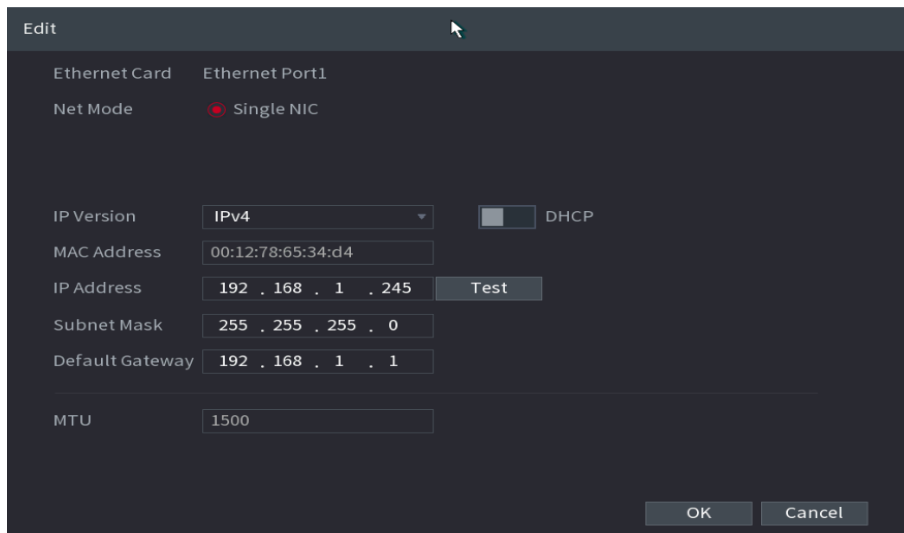


Figure 2.21

Step3 Set parameters.

Parameter	Description
Net Mode	<ul style="list-style-type: none"> • Multi-address: Two Ethernet ports work separately through either of which you can request the Device to provide the services such as HTTP and RTSP. You need to configure a default Ethernet port (usually the Ethernet port 1 by default) to request the services from the device end such as DHCP, Email and FTP. If one of the two Ethernet ports is disconnected as detected by networking testing, the system network status is regarded as offline. • Fault Tolerance: Two Ethernet ports share one IP address. <p>Normally only one Ethernet port is working and when this port fails, the other port will start working automatically to ensure the network connection.</p> <p>When testing the network status, the network is regarded as offline only when both two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN.</p> <ul style="list-style-type: none"> • Load Balance: Two network cards share one IP address, and they are working at the same time to share the network load averagely. If one of them fails, the other can continue working normally. <p>When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN.</p>
Default Ethernet Port	In the Ethernet Card list, select an Ethernet port as a default port. This setting is available only when the multi-address is selected in the Net Mode list.

Parameter	Description
IP Version	In the IP Version list, you can select IPv4 or IPv6 . Both versions are supported for access.
MAC Address	Displays the MAC address of the Device.
DHCP	Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled. If DHCP is effective, the obtained information will display in the IP Address box, Subnet Mask box and Default Gateway box. If not, all values show 0.0.0.0. If you want manually to configure the IP information, disable the DHCP function first. If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.
IP Address	Enter the IP address and configure the corresponding subnet mask and default gateway. IP address and default gateway must be in the same network segment.
Subnet Mask	
Default Gateway	
DNS DHCP	Enable the DHCP function to get the DNS address from router.
Preferred DNS	In the Preferred DNS box, enter the IP address of DNS.
Alternate DNS	In the Alternate DNS box, enter the IP address of alternate DNS.
MTU	In the MTU box, enter a value for network card. The value ranges from 1280 byte through 1500 byte. The default is 1500.
Test	Click Test to test if the entered IP address and gateway are interworking.

Step 4 Click OK to NIC settings.

Device goes back to **TCP/IP** interface.

Step 5 Set network parameters.

Parameter	Description
IP Version	There are two options: IPv4 and IPv6. Right now, system supports these two IP address formats and you can access via them.
Preferred DNS server	DNS server IP address.
Alternate DNS server	DNS server alternate address.
MAC Address	Displays the MAC address of the Device.

Parameter	Description
DHCP	<p>Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled.</p> <p>If DHCP is effective, the obtained information will display in the IP Address box, Subnet Mask box and Default Gateway box. If not, all values show 0.0.0.0.</p> <p>If you want manually to configure the IP information, disable the DHCP function first.</p> <p>If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.</p>
LAN download	<p>System can process the downloaded data first if you enable this function. The download speed is 1.5X or 2.0X of the normal speed.</p> <p>For IPv6 version, the IP address, default gateway, preferred DNS; alternate DNS is 128-digit. Fill in all items here.</p> <p>This function is for some series product only.</p>

Step 6 Click **Next** to complete the settings.

2.3.1. INSTAON

Scan the QR code, download the App to the cell phone, you can use the smart phone to add the device.

- Scan the QR code on the actual interface to download the cell phone app. Register an account and then use.
- Go to the <http://orange.instaon.com/> to register an account and use the SN to add a device. Refer to the INSTAON operation manual for detailed information.



Before use the INSTAON function, make sure the NVR has connected to the WAN.

Step 1 Click **Next** button.

The **INSTAON** interface is displayed. See Figure 2.22.



Select **Main Menu** → **Network** → **INSTAON**, you can go to **INSTAON** interface too.

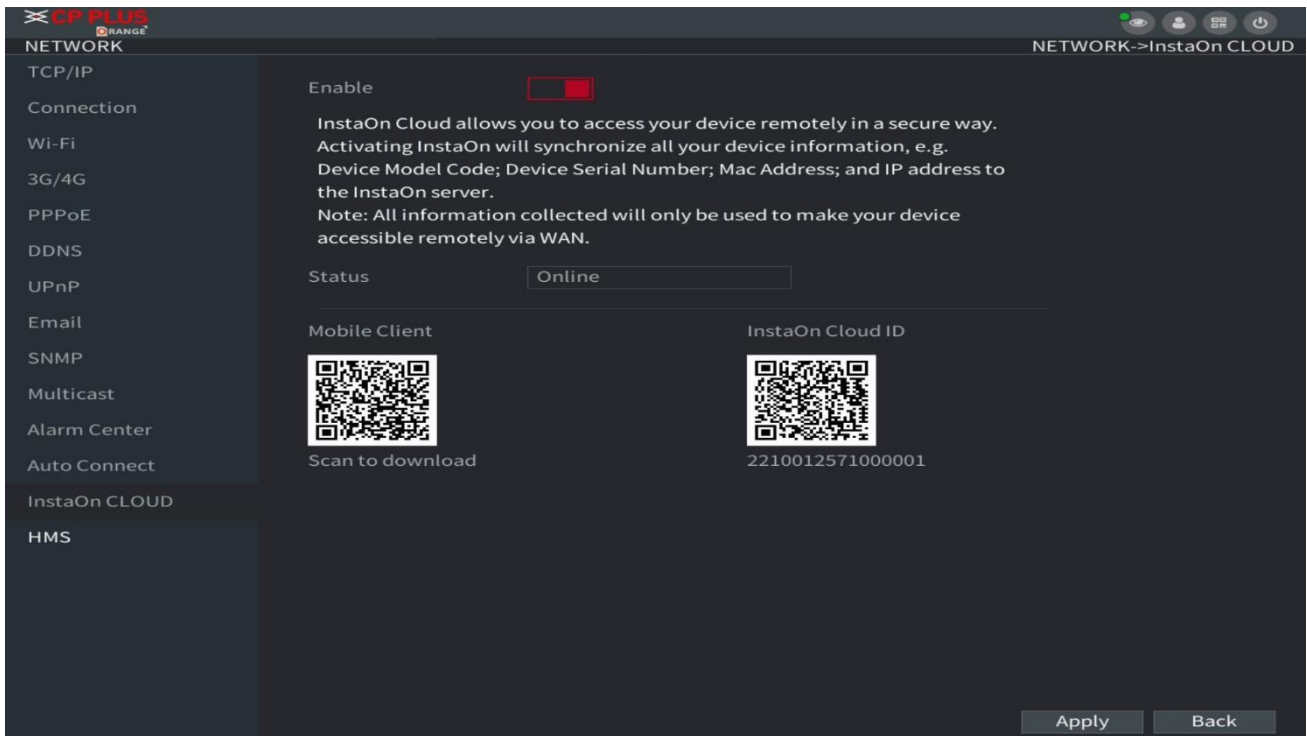


Figure 2.22

Step 2 Check the box to enable INSTAON function.




After the INSTAON function is enabled and connected to the Internet, the system will collect your information for remote access, and the information includes but not limited to email address, MAC address, and device serial number.

Step 3 Click **Next** button to complete setup.

The status is online if the INSTAON registration is successful.

2.3.2. Client Operation

Step 1 Use your cell phone to scan the QR code under Cell Phone Client to download the application.

Step 2 On your cell phone, open the application, and then tap .

Step 3 The menu is displayed. You can start adding the device.

The **Device Manager** interface is displayed. See Figure 2.23.

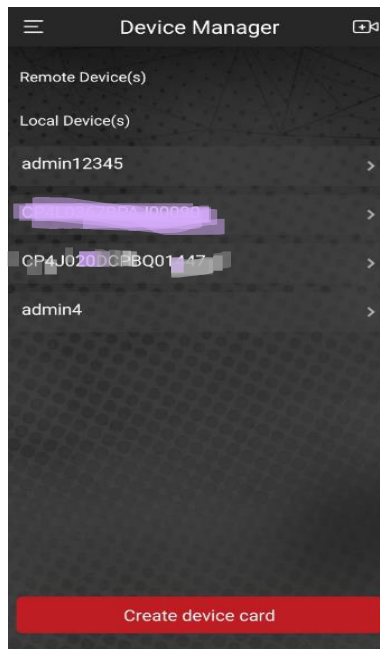



Figure 2.23

- Tap  on the top right corner.

The interface requiring device initialization is displayed. A pop-up message reminding you to make sure the Device is initialized is displayed.

- Tap **OK**.
- If the Device has not been initialized, Tap **Device Initialization** to perform initializing by following the onscreen instructions.
- If the Device has been initialized, you can start adding it directly.

- Tap Add Device.

The **Add Device** interface is displayed. See Figure 2.24.



You can add wireless device or wired device. The Manual takes adding wired device as an example.

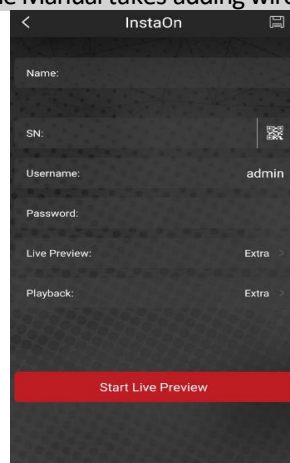


Figure 2.24

- Tap INSTAON.

The **INSTAON** interface is displayed. See Figure 2.25.

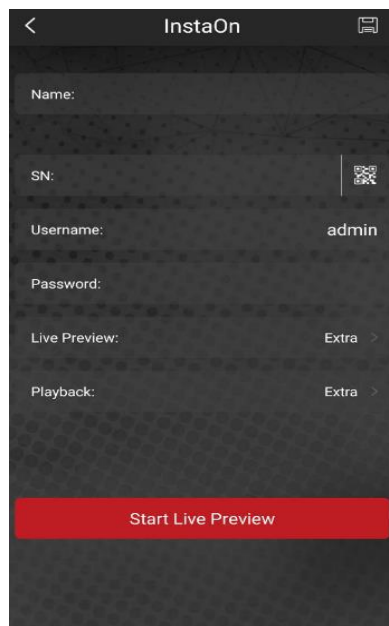


Figure 2.25

Enter a name for the NVR, the username and password, scan the QR code under Device SN.

- Tap Start Live Preview.

The Device is added and displayed on the live view interface of the cell phone. See Figure 2.26.

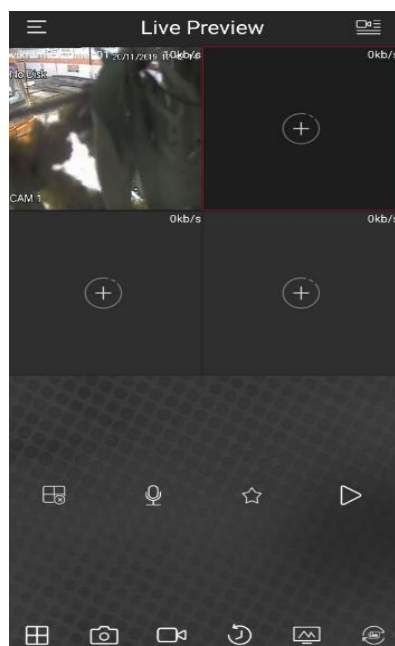


Figure 2.26

2.3.3. Add IP Camera

If you do not select Smart add function during the initialization process, go to the remote Device interface to register a remote device.

After adding remote device, the device can receive, store, and manage the video streams of the remote device. You can view, browse, play back and manage several remote devices at the same time.

Step 1 On the **INSTAON** interface, click **Next** button.

The **REGISTRATION** interface is displayed. See Figure 2.27.



There are two ways to go to Registration interface.

- Select **Main Menu** → **CAMERA** → **Add IP Camera**, you can go to the add Ip Camera interface.
- On the preview interface, right click mouse and then select **Camera**.

The screenshot shows the 'Add IP Camera' interface in the CP PLUS software. It features a sidebar with navigation options like 'Image', 'Overlay', 'Encode', 'Camera Name', and 'PTZ'. The main area is divided into two sections: 'All' (discovered devices) and 'Added Device' (registered devices).

13	Modify IP	Live	Status	IP Address	Manufac
1		LIVE	✓	172.16.0.104	Private
2		LIVE	✓	172.16.1.154	Private
3		LIVE	✓	192.168.1.4	CPPLUS
4		LIVE	✓	192.168.10.51	Private
5		LIVE	✓	192.168.10.111	CPPLUS
6		LIVE	✓	192.168.10.113	CPPLUS

CAM	Edit	Delete	Status	IP Address	Port
3			●	192.168.10.125	25001
4			●	192.168.10.110	80

Figure 2.27

Step 2 Register remote device.

- Search and then add.
- Click Device Search.

System displays searched devices at the upper pane.

- Double-click a remote device or select a remote device and then click **Add** to register it to the **Added Device** list. See Figure 2.28.



The search results do not display the remote camera that has registered to the system.

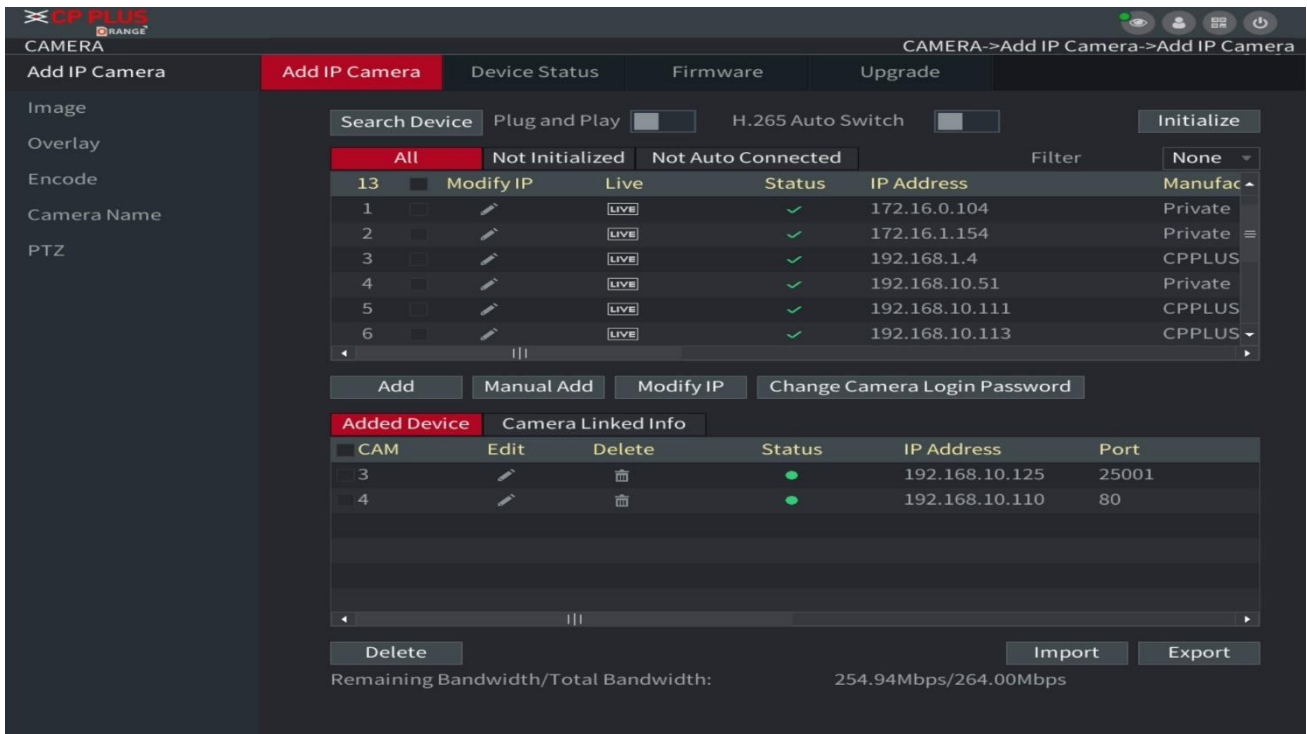


Figure 2.28

Parameter	Description
Uninitialized	Enable the Uninitialized function, the uninitialized devices out of the searched devices are displayed in the searched device list.
Initialize	Select the uninitialized device from the uninitialized device list, and the click Initialize to start initializing device.
Show Filter	In the Show Filter list, select the remote device type that you want to display in the searched device list. None: Display all types of devices. IPC: Display the front-end devices. DVR: Display all storage devices such as NVR, DVR and HCVR. OTHER: Display the devices that do not belong to IPC or DVR type.
Searched Device List	Displays the searched devices. You can view the device information such as status, IP address.
Device Search	Click Device Search , the searched devices display in the searched device list. To adjust the display sequence, in the title line, you can click the IP address, Manufacturer, Type, MAC Address, Port, or Device Name text. For example, click the IP address text, the sequence icon is displayed. "*" is displayed next to the added device.

Add	In the Searched Device List area, select the device that you want to add.
Manual Add	Add the device by manually configuring settings such as IP address, channel selection.
Added Device List	Displays the added devices. You can edit and delete the device and view the device information.
Delete	Select the check box of the added device, and then click Delete to delete the added device.
Import	Select the searched devices and then click Import to import the devices in batches.
Export	Select the added devices and then click Export . The exported devices information is saved into the USB storage device.

- Manual Add
- Click Manual Add.

The **Manual Add** interface is displayed. See Figure 2.29.


The screenshot shows the 'Manual Add' dialog box with the following fields and values:

- Channel: 1
- Manufacturer: CPPLUS
- Protocol: CPUNC
- IP Address: 192.168.0.0
- TCP Port: 25001
- Username: admin
- Password: (empty)
- Channel No.: 1
- Remote Channel No.: 1
- Decode Buffer: Default

Buttons: Connect, Setting, OK, Cancel

Figure 2.29



- Configure parameters.

Parameter	Description
Channel	In the Channel list, select the channel that you want use on the Device to connect the remote device.
Manufacturer	In the Manufacture list, select the manufacturer of the remote device.
IP Address	In the IP Address box, enter the IP address of remote device.  The default is 192.168.1.245 which the system cannot connect to.
RTSP Port	The default value setting is 554. You can enter the value according to your actual situation.
HTTP Port	The default value setting is 80. You can enter the value according to your actual situation. If you enter other value, for example, 70, and then you should enter 70 after the IP address when logging in the Device by browser.
Username	Enter the username of the remote device.
Password	Enter the password of the user for the remote device.
Remote Channel	Enter the remote channel number of the remote device that you want to add.
Decoder Buffer	In the Decoder Buffer list, select Default, Realtime, or Fluent.
Protocol Type	If the remote device is added through private protocol, the default type is TCP.any If the remote device is added through Onvif protocol, the system supports Auto, TCP, UDP, or MULTICAST. If the remote device is added through other manufacturers, the system supports TCP and UDP.
Encrypt	If the remote device is added through Onvif protocol, selecting the Encrypt check box will provide encryption protection to the data being transmitted. To use this function, the HTTPS function should be enabled for the remote IP camera.

- Click **OK**.

The remote device information is displayed on the **Added Device** list.

Step 4 Click **Next** to complete the remote device registration.

- Click  to change the remote device information. Click  to delete remote device.

Once the multiple-sensor device has registered to the device system displays the channel status on the **Link info**. See Figure 2.30. It shows one remote device has occupied two channels: 3, 4.

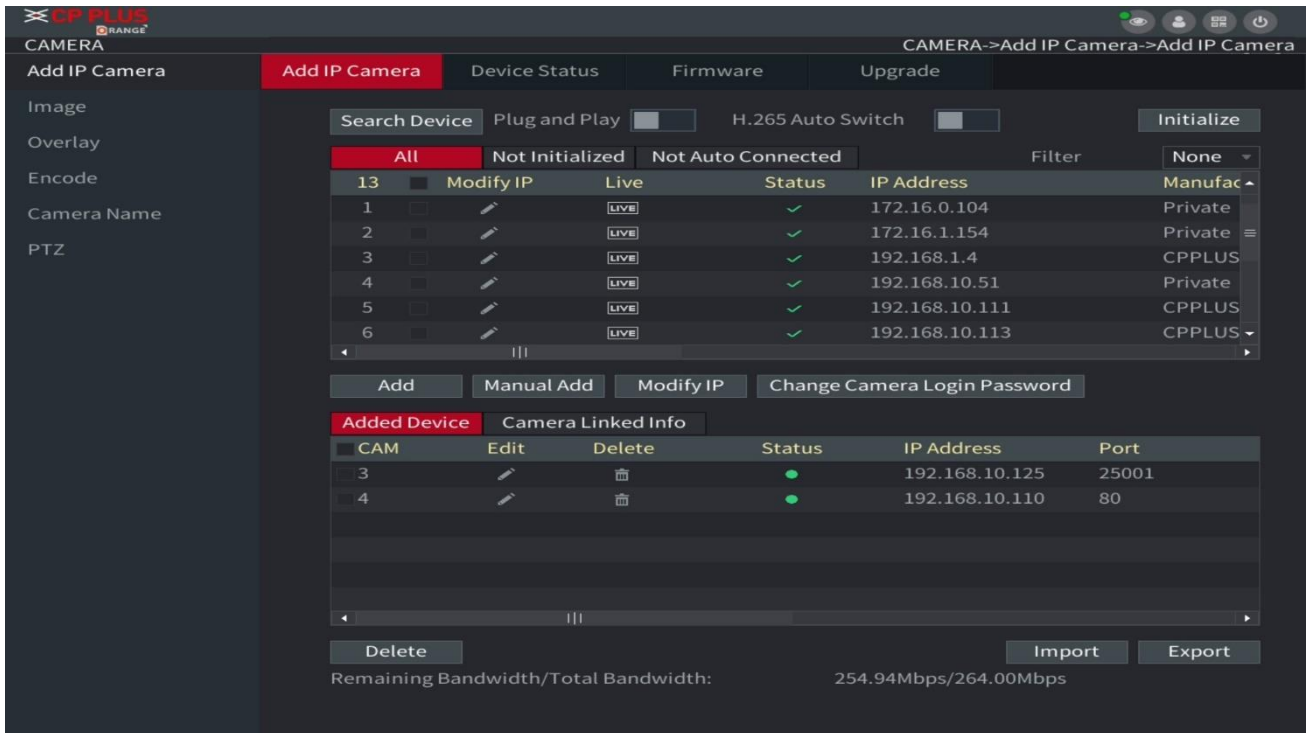


Figure 2.30

2.3.4. Schedule

After set record schedule and snapshot schedule, the device can automatically record video and snapshot image at the specified time. Select **Main menu** → **STORAGE** → **SCHEDULE**, you can go to the **SCHEDULE** interface.

2.3.4.1. Recording Schedule

After set schedule record, device can record video file according to the period you set here. For example, the alarm record period is from 6:00–18:00 Monday, device can record alarm video files during the 6:00–18:00.

All channels are record continuously by default. You can set customized record period and record type.

Step 1 Click **Next** button.

The **Rec** interface is displayed. See Figure 2.31.



Figure 2.31

Step 2 Select a channel from the dropdown list, you can set different record plans for different channels. Select **All** if you want to set for all channels.

Parameter	Description
Channel	In the Channel list, select a channel to record the video.
Pre-record	In the Pre-record list, enter the amount of time that you want to start the recording in advance.
Redundancy	<p>If there are several HDDs installed to the Device, you can set one of the HDDs as the redundant HDD to save the recorded files into different HDDs. In case one of the HDDs is damaged, you can find the backup in the other HDD.</p> <p>Select Main Menu > STORAGE > HDD MANAGER, and then set a HDD as redundant HDD.</p> <p>Select Main Menu → STORAGE → SCHEDULE → Record, and then select the Redundancy check box.</p> <ul style="list-style-type: none"> • If the selected channel is not recording, the redundancy function takes effect next time you record no matter you select the check box or not. • If the selected channel is recording, the current recorded files will be packed, and then start recording according to the new schedule. <p>This function is for some series products only. The redundant HDD only back up the recorded videos but not snapshots.</p>

ANR	<p>You can set ANR (auto network resume) function. The IPC continues record once the NVR and IPC connection fails. After the network becomes normal, the NVR can download record file during the offline period from the IPC. It is to guarantee there is no record loss on current connected IPC channel. Set the max. record upload period. Once the offline period is longer than the period you set here, IPC can only upload the record file during the specified period.</p> <p>This function is for IPC that installed SD card and the record function is enabled.</p>
Period	<p>Define a period during which the configured recording setting is active. See Figure 2.32.</p> <p>The system only activates the alarm in the defined period.</p>
Copy	Click Copy to copy the settings to other channels.

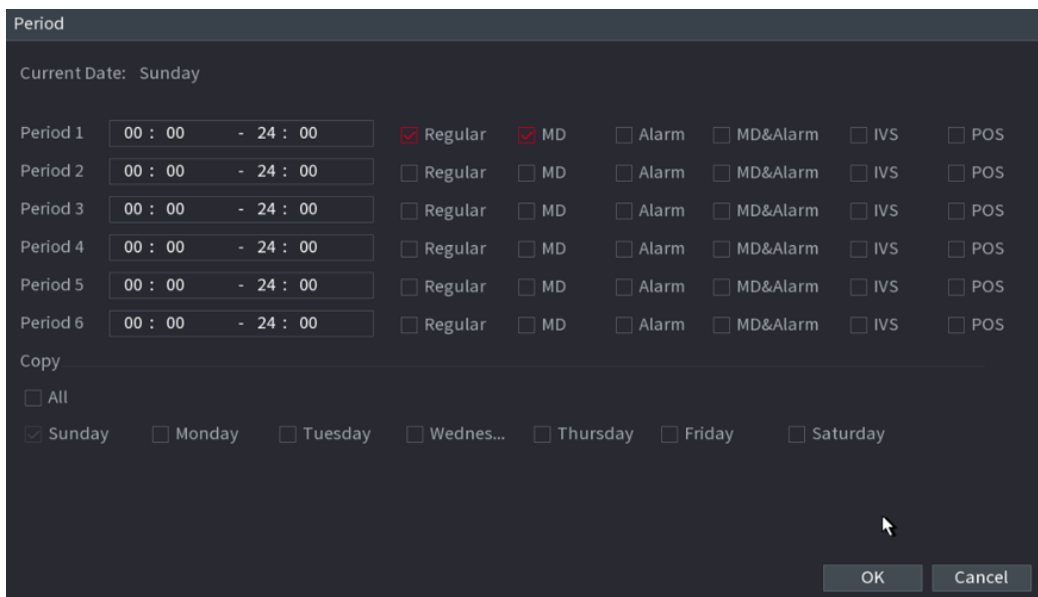


Figure 2.32

Step 3 Set record type. See Figure 2.34.

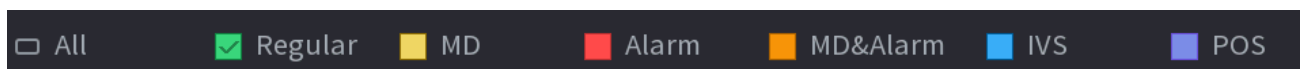


Figure 2.33



- When the record type is MD (motion detect), alarm, MD & Alarm, IVS and POS, enable the channel record function when corresponding alarm occurs. For example, when the alarm type is MD, select **Main Menu → ALARM → VIDEO DETECTION → Motion Detect**, select the record channel and enable record function. See Figure 2.34

- When the record type is MD (motion detect), alarm, MD & Alarm, IVS and POS.

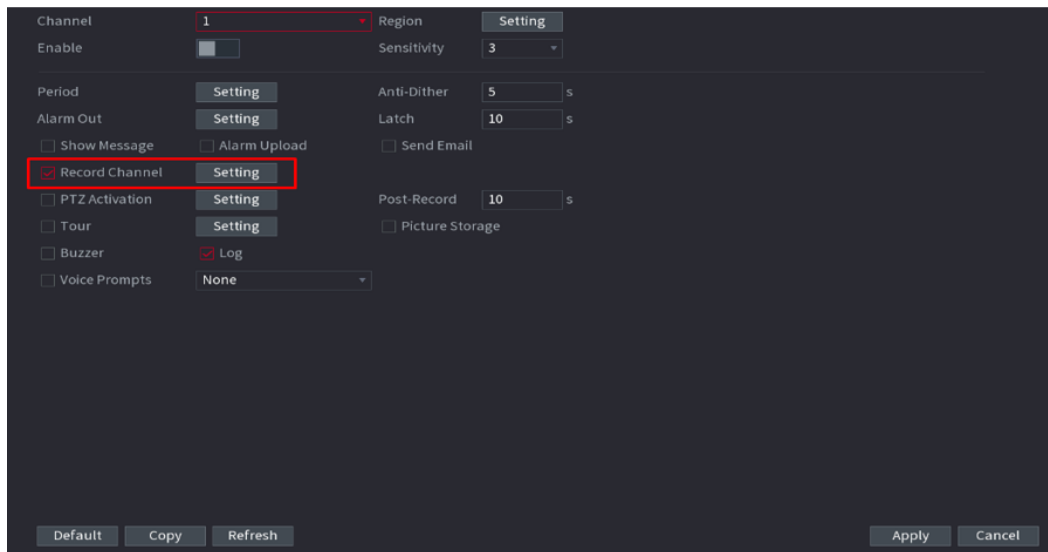


Figure 2.34

Step 4 Set record period. It includes edit mode and draw mode. See Figure 2.35.



If you have added a holiday, you can set the record period for the holiday.

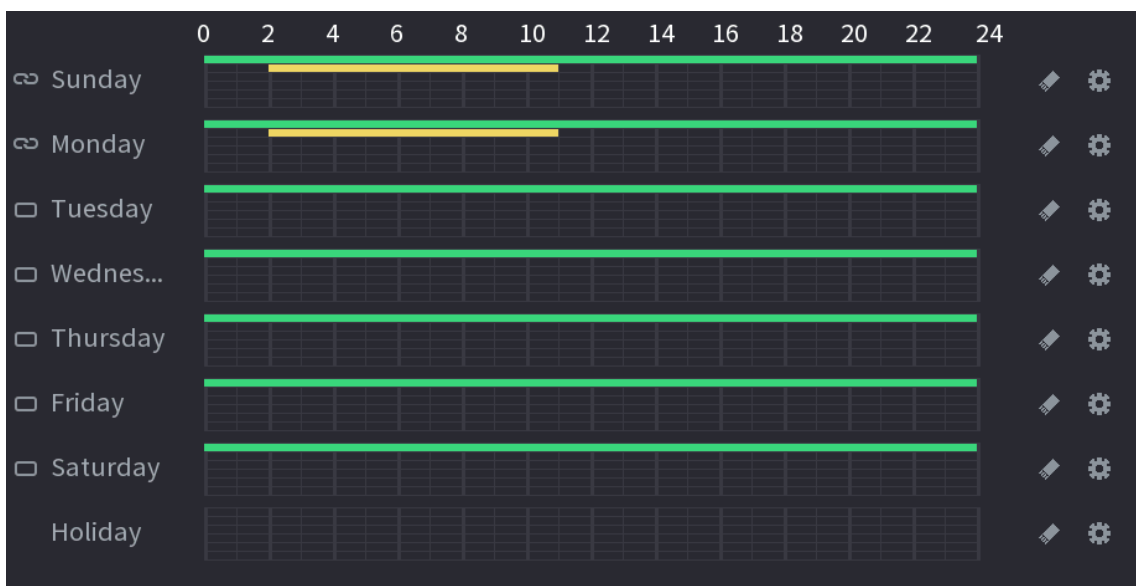




Figure 2.35


- Define the period by drawing.
- Select a corresponding date to set.
 - ✓ Define for the whole week: Click next to **All**, all the icon switches to , you can define the period for all the days simultaneously.

- ✓ Define for several days of a week: Click  before each day one by one, the icon switches to . You can define the period for the selected days simultaneously.

- On the timeline, left click mouse and then drag to define a period.

There are six periods in one day, the Device starts recoding the selected event type in the defined period. In Figure 2.36, the different color bars stand for different record types.

- ✓ Green stands for general record.
- ✓ Yellow stands for MD (motion detection) record.
- ✓ Red stands for alarm record.
- ✓ Blue stands form intelligent record.
- ✓ Orange stands for MD & Alarm record.
- ✓ Purple stands for POS record.
- ✓ Once the time period overlaps, the record priority: MD & Alarm → Alarm → POS → Intelligent → MD → General.

- ✓ Select a record type and then click the  of the corresponding date to clear the corresponding period.

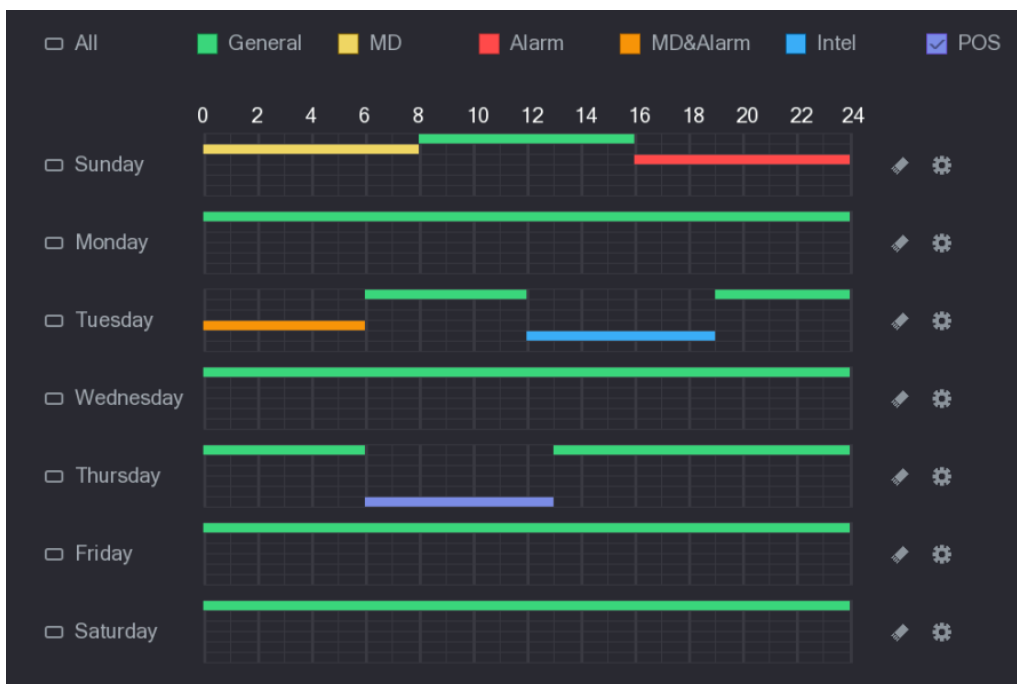



Figure 2.36



The MD record and alarm record function are both null if you enabled MD & Alarm function.

- Define the period by editing.
 - Select a date and then click .

The **Period** interface is displayed. See Figure 2.37.

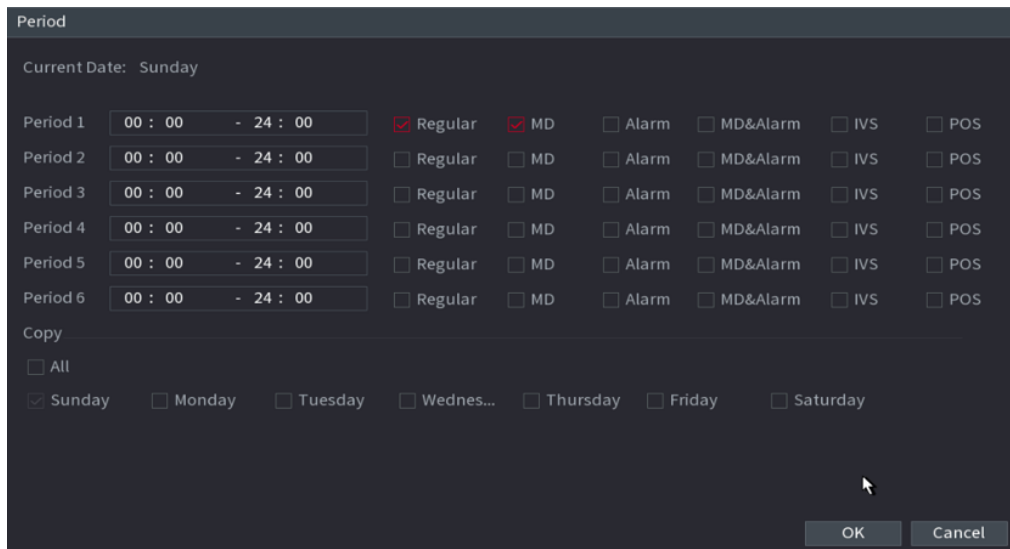


Figure 2.37

- Set record type for each period.
 - ✓ There are six periods for you to set for each day.
 - ✓ Under **Copy**, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.

Click **Apply** to save the settings.

Step 5 Click Apply to complete the settings.

Enable auto record function so that the record plan can become activated.

2.3.4.2. Snapshot Schedule

You can set schedule snapshot period. After set schedule snapshot, device can snapshot image according to the period you set here. For example, the alarm snapshot period is from 6:00–18:00 Monday, device can snapshot during the 6:00–18:00 when an alarm occurs.

Step 1 Click Snapshot button, device goes to following interface. See Figure 2.38.

Select **Main Menu** → **STORAGE** → **SCHEDULE** → **Snapshot**, you can go to the snapshot interface.



Figure 2.38

Step 2 Select a channel to set schedule snapshot.

Step 3 Set snapshot type as schedule.

Step 4 Check the box to set alarm type. See Figure 2.39.

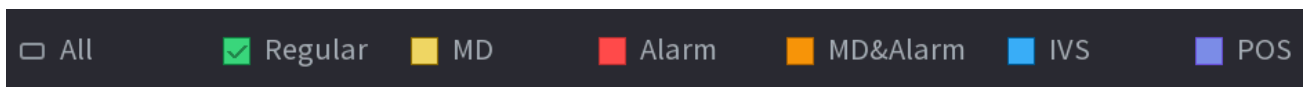


Figure 2.39

- When the record type is MD (motion detect), alarm, MD & Alarm, IVS and POS, enable the channel record function when corresponding alarm occurs. For example, when the alarm type is MD, select **Main Menu → ALARM → VIDEO DETECTION → Motion Detect**, select the record channel and enable record function. See Figure 2.40.
- When the record type is MD (motion detect), alarm, MD & Alarm, IVS and POS.

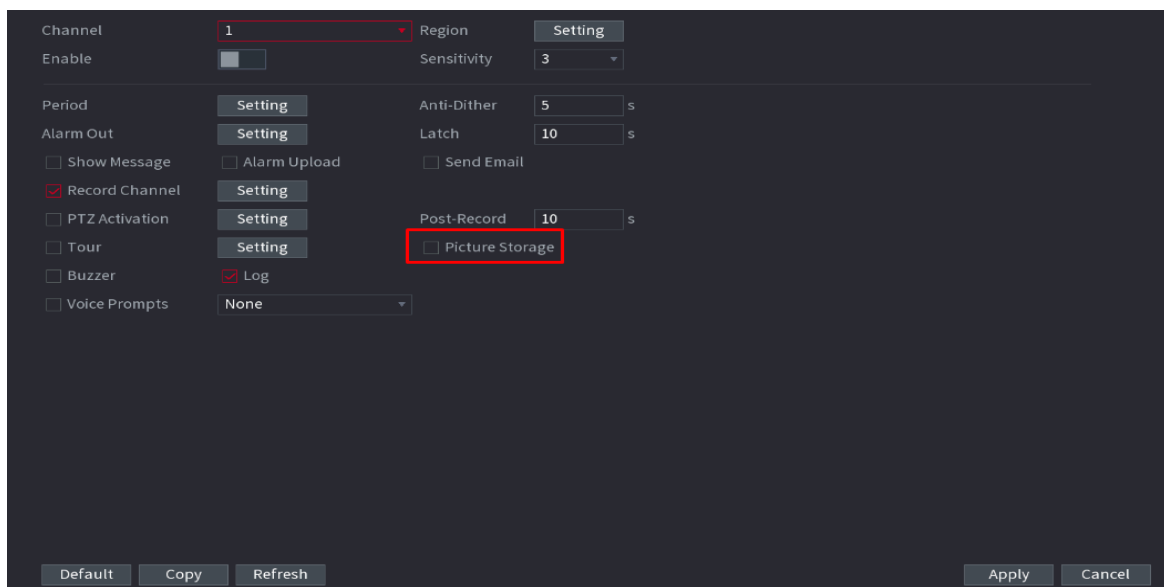


Figure 2.40

Step 5 Set snapshot period.

Step 6 Click **Apply** button to save snapshot plan.

- Enable auto snapshot function so that the snapshot plan can become activated.

2.3.5. Record Control

After set schedule record or schedule snapshot, you need to enable auto record and snapshot function so that system can automatically record or snapshot.

- **Auto:** System automatically records at the type and record period you set in Schedule interface.
- **Manual:** System records general files for all day.



You need to have storage authorities to implement the Manual record operation. Make sure the HDD has been properly installed.

Step 1 Right click mouse and then select **Manual** → **Record** or select **Main Menu** → **STORAGE** → **RECORD**. See Figure 2.41.



For some series products, after you logged in, you can click the Rec button at the front panel to go to the **Record** interface.



Figure 2.41

Step 2 Configure parameters.

Parameter	Description
Channel	Displays all the analog channels and the connected digital channels. You can select a single channel or select All .
Record status	Auto : Automatically record according to the record type and recording time as configured in the recording schedule. Manual : Keep general recording for 24 hours for the selected channel. Off : Do not record.
Snapshot status	Enable or disable the scheduled snapshot for the corresponding channels.

Step 3 Click **Apply**.

2.4. Camera

2.4.1. Connection

Select **Main menu** → **CAMERA** → **Add IP Camera**, you can add the remote device. See Figure 2.42.

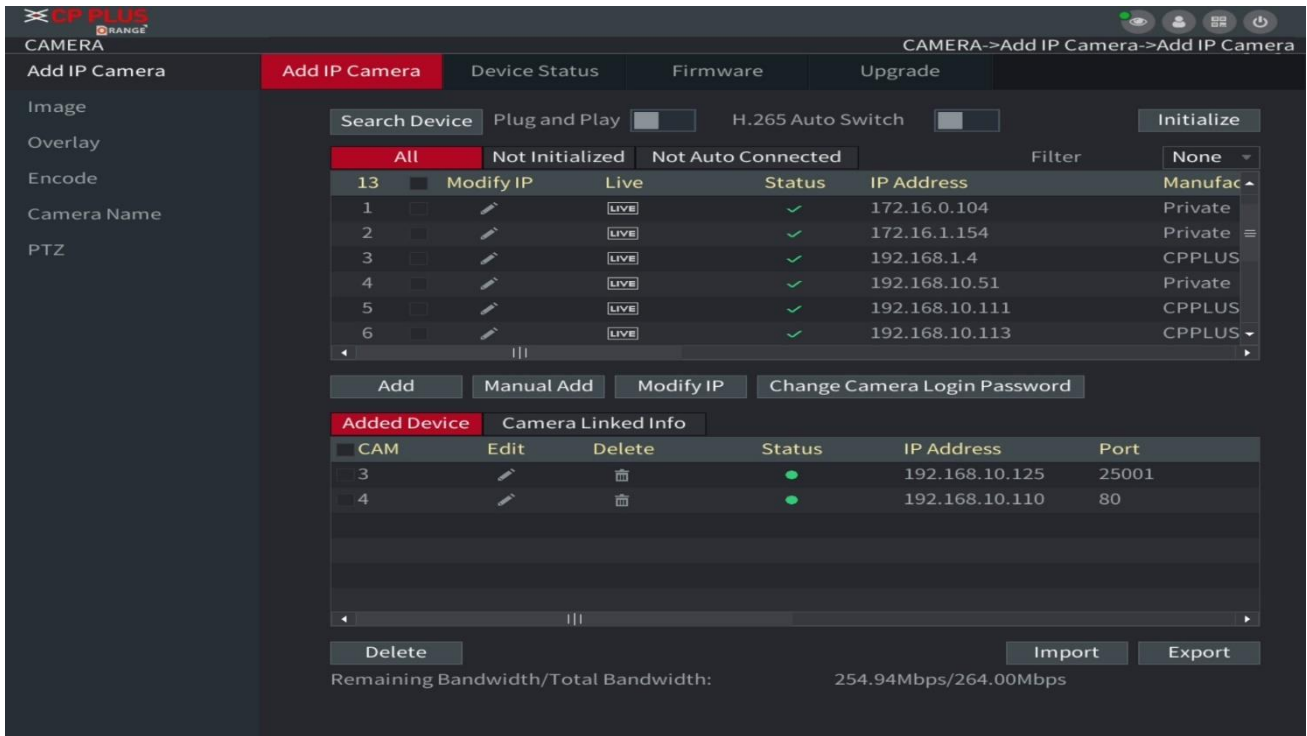



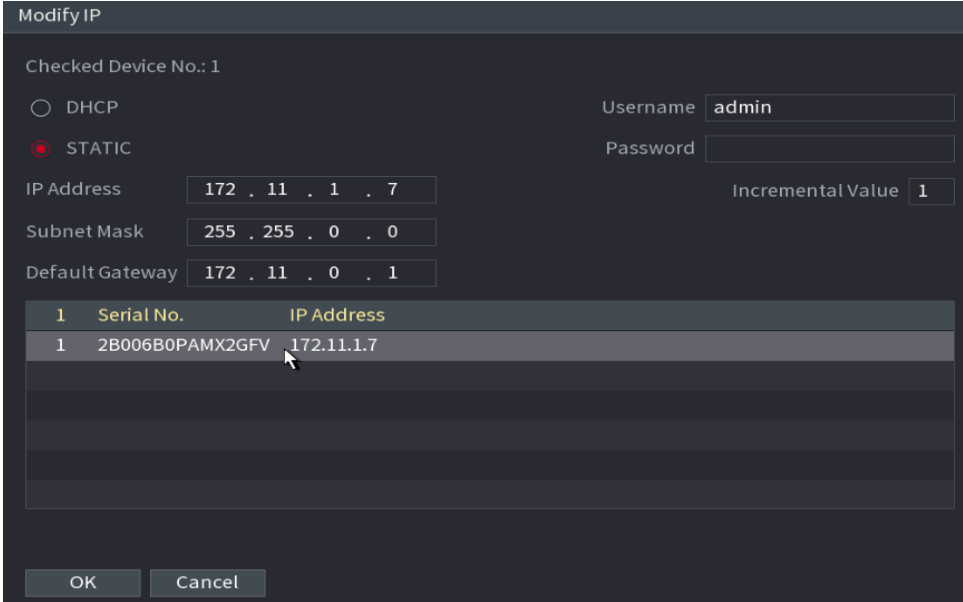
Figure 2.42

After registering the remote device to the NVR, you can view the video on the NVR, and manage and storage the video file. Different series of products support different remote device amount.

2.4.2. Changing IP address

Step 1 Select **Main Menu** → **CAMERA** → **Add IP Cam**, check the box before the camera name and then click **Modify IP** or click the  before the camera name. Enter **Modify IP** interface. See Figure 2.43.

- Check the box before several cameras, change the IP addresses of several cameras at the same time.



Modify IP

Checked Device No.: 1

DHCP

STATIC

Username

Password

IP Address Incremental Value

Subnet Mask

Default Gateway

1	Serial No.	IP Address
1	2B006B0PAMX2GFV	172.11.1.7

Figure 2.43

Step 2 Select IP mode.

Check **DHCP**, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.

Check **Static**, and then input IP address, subnet mask, default gateway and incremental value.



If it is to change several devices IP addresses at the same time, input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.

If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value

Step 3 Input remote device username and password.



When change IP addresses of several devices at the same time, make sure the cameras username and passwords are the same.



Step 4 Click **OK** button to save settings.

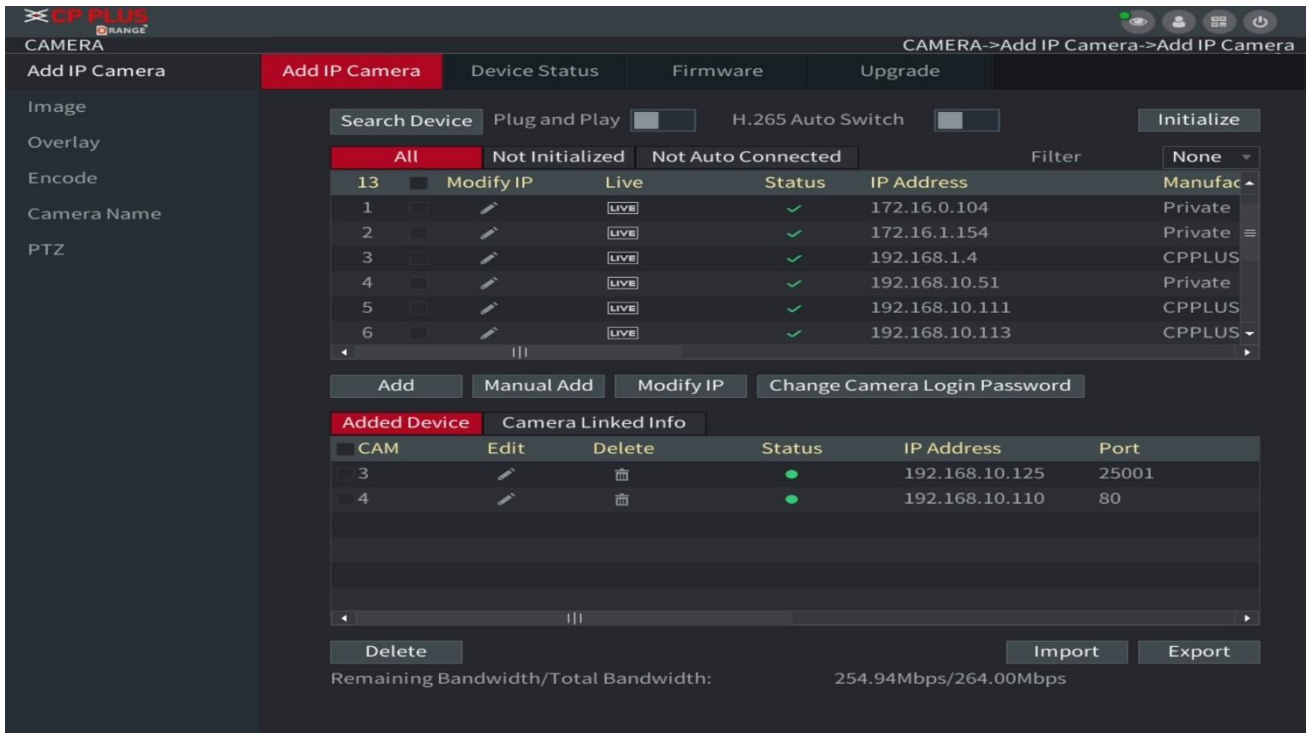
After the modification and then search again, device displays new IP address.

2.4.2.1. Auto Changing H.265

For the remote device that first registered to the system, it can automatically adopts encode format as H.265 if you enable H.265 Auto switch function.



Click H.265 Auto Switch button at the bottom of the interface, it is from  to . The function is enabled. See Figure 2.44.



The screenshot shows the 'CAMERA' management interface with the 'Add IP Camera' tab selected. At the top right, there is a breadcrumb trail: 'CAMERA->Add IP Camera->Add IP Camera'. Below this, there are tabs for 'Add IP Camera', 'Device Status', 'Firmware', and 'Upgrade'. The 'Add IP Camera' tab is active and contains a search bar, a 'Plug and Play' toggle, and an 'H.265 Auto Switch' toggle which is currently turned on (red). There is also an 'Initialize' button. Below these are filter tabs: 'All' (selected), 'Not Initialized', and 'Not Auto Connected'. A table lists 13 devices with columns for 'CAM', 'Modify IP', 'Live', 'Status', 'IP Address', and 'Manufac'. The table shows 6 rows of data. Below the table are buttons for 'Add', 'Manual Add', 'Modify IP', and 'Change Camera Login Password'. A sub-section titled 'Added Device' has a 'Camera Linked Info' tab with a table showing 2 rows of data. At the bottom, there are 'Delete', 'Import', and 'Export' buttons, and a bandwidth status indicator: 'Remaining Bandwidth/Total Bandwidth: 254.94Mbps/264.00Mbps'.

CAM	Modify IP	Live	Status	IP Address	Manufac
1		LIVE	✓	172.16.0.104	Private
2		LIVE	✓	172.16.1.154	Private
3		LIVE	✓	192.168.1.4	CPPLUS
4		LIVE	✓	192.168.10.51	Private
5		LIVE	✓	192.168.10.111	CPPLUS
6		LIVE	✓	192.168.10.113	CPPLUS

CAM	Edit	Delete	Status	IP Address	Port
3			●	192.168.10.125	25001
4			●	192.168.10.110	80

Figure 2.44

2.4.3. IP Export

Device can export the Added device list to your local USB device.

Step 1 Insert the USB device and then click the **Export** button.

The **Browse** interface is displayed. See Figure 2.45.

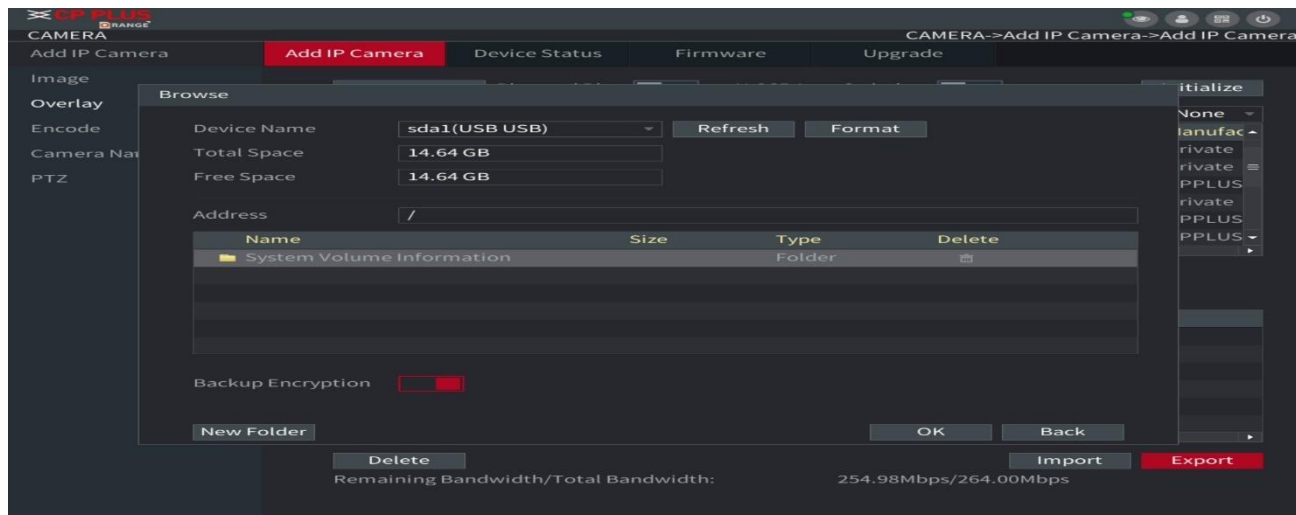


Figure 2.45

Step 2 Select **Address** to save export file.

Step 3 Click the **OK** button.

Device pops up a dialogue box to remind you successfully exported.



When exporting IP address, the **File Backup Encryption** check box is checked by default. The file information includes IP address, port, channel number, manufacturer, username, and password.

- If you select the File Backup Encryption check box, the file format is backup.
- If you clear the File Backup Encryption check box, the file format is .csv. In this case, there might be a risk of data leakage.

2.4.4. IP Import

Step 1 Click Import button.

The **Browse** interface is displayed. See Figure 2.46.

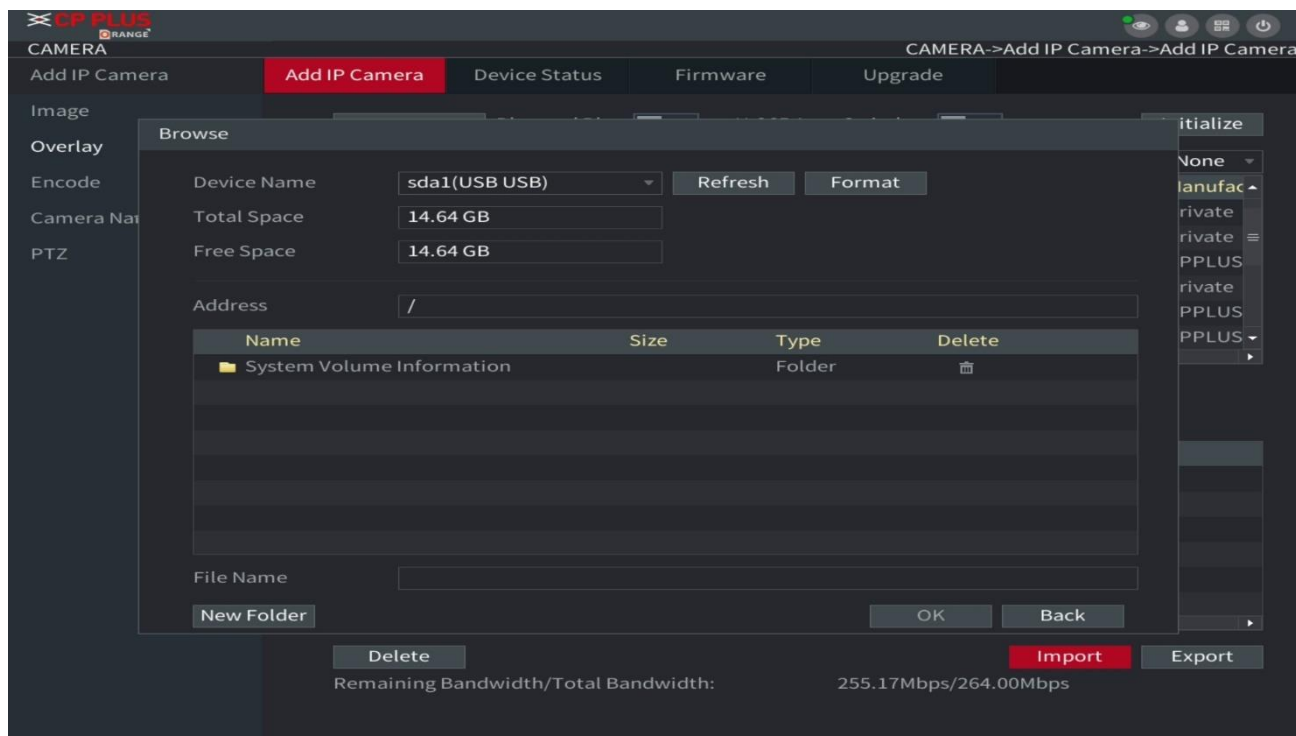


Figure 2.46

Step 2 Go to **Address** to select the import file and then click the **OK** button. System pops up a dialogue box to remind you successfully imported.



If the imported IP has conflicted with current added device, system pops up a dialogue box to remind you. You have two options.

Step 3 Click **OK** button.

The imported information is on the **Added Device** list.

2.4.5. Remote Device Initialization

Remote device initialization can change remote device login password and IP address.



When connect a camera to the NVR via PoE port, NVR automatically initialize the camera. The camera adopts NVR current password and email information by default. When connect a camera to the NVR via PoE port after NVR upgraded to the new version, the NVR may fail to initialize the camera. Go to the Registration interface to initialize the camera.

Step 1 Select **Main Menu → CAMERA → Add IP Cam.**

The **Camera Registration** interface is displayed.

Step 2 Click **Device Search** and then click **Uninitialized**.

Device displays camera(s) to be initialized.

Step 3 Select a camera to be initialized and then click **Initialize**.

The **Enter Password** interface is displayed. See Figure 2.47.

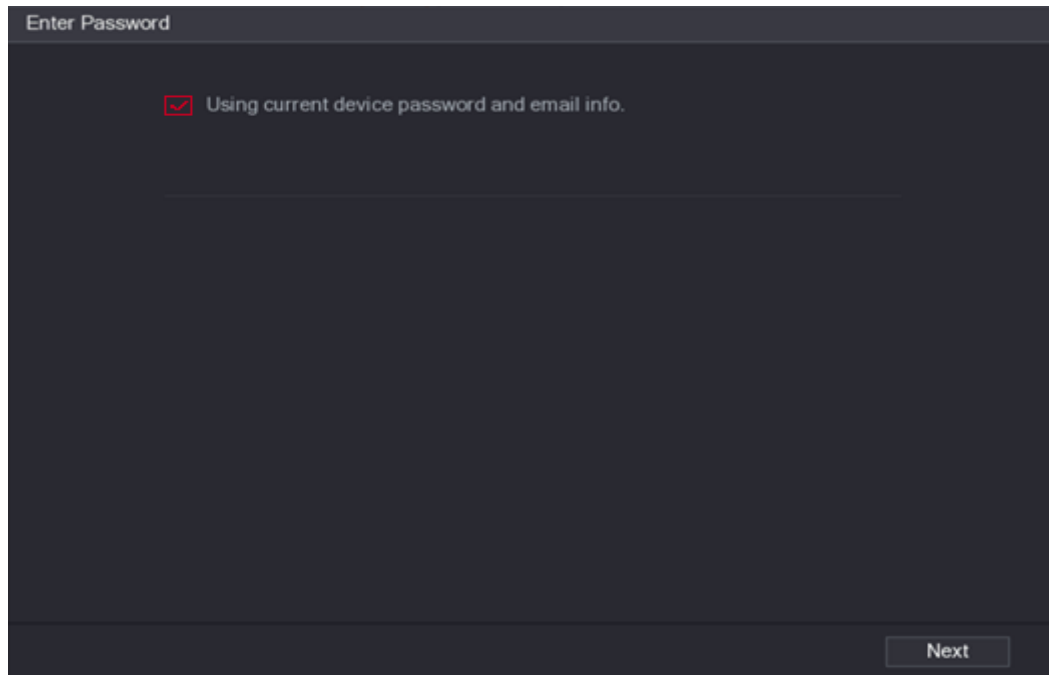


Figure 2.47

Step 4 Set remote device password and email information.



If you want to use current device password and email information, the remote device automatically uses NVR admin account information (login password and email). There is no need to set password and email. Go to step 6.

Cancel **Using current device password and email info**, The **Enter Password** interface is displayed. See Figure 2.48.

Enter Password

Using current device password and email info.

User admin

Password

Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them.(please do not use special symbols like ' " ; : &)

Confirm Password

Next

Figure 2.48

Configure parameters.

Parameter	Description
User	The default is admin .
Password	The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding "", "", ",", ":", and "&"). Enter a strong password according to the password strength bar indication.
Confirm Password	



For your device own safety, create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.

Step 5 Click **Next** button.

The **Password Protection** interface is displayed. See Figure 2.49.

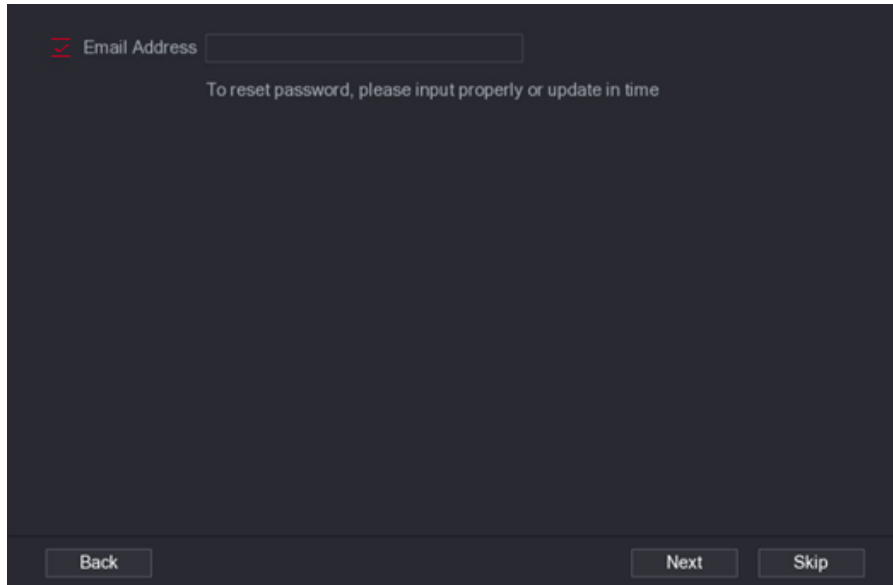


Figure 2.49

Step 6 Set email information.

Input an email address for reset password purpose.



Cancel the box and then click Next or Skip if you do not want to input email information here.

Step 7 Click **Next** button.

The **Network** interface is displayed. See Figure 2.50.

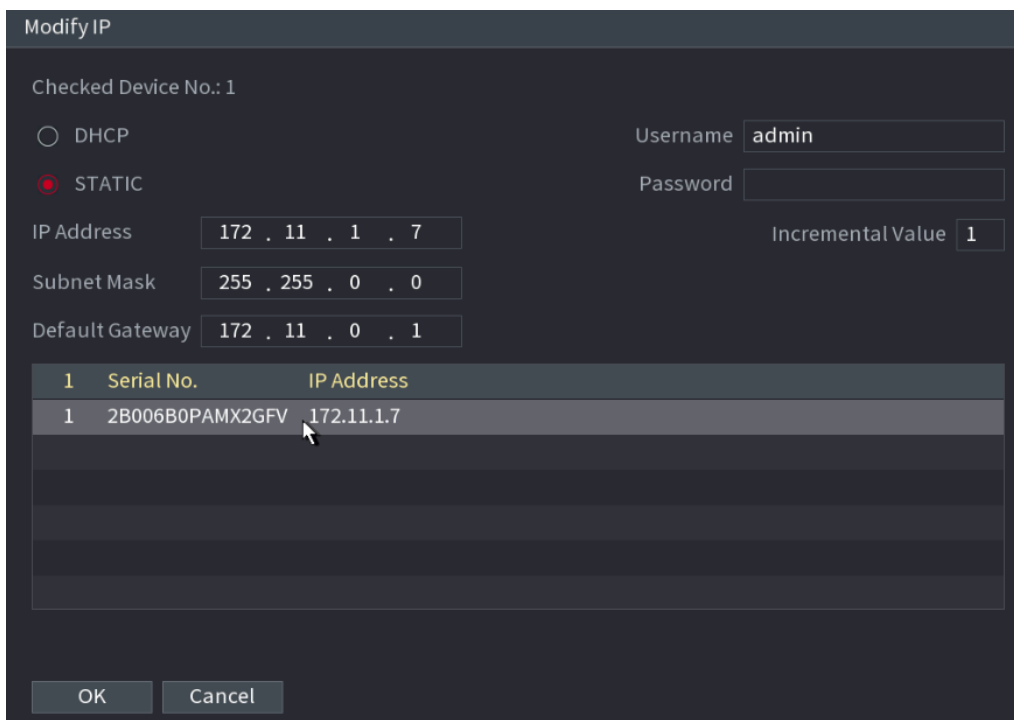


Figure 2.50

Step 8 Set camera IP address.

Check **DHCP**, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.

Check **Static**, and then input IP address, subnet mask, default gateway and incremental value.



If it is to change several devices IP addresses at the same time, input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.

If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value.

Step 9 Click **Next** button.

The **Device Initialization** interface is displayed. See Figure 2.51.

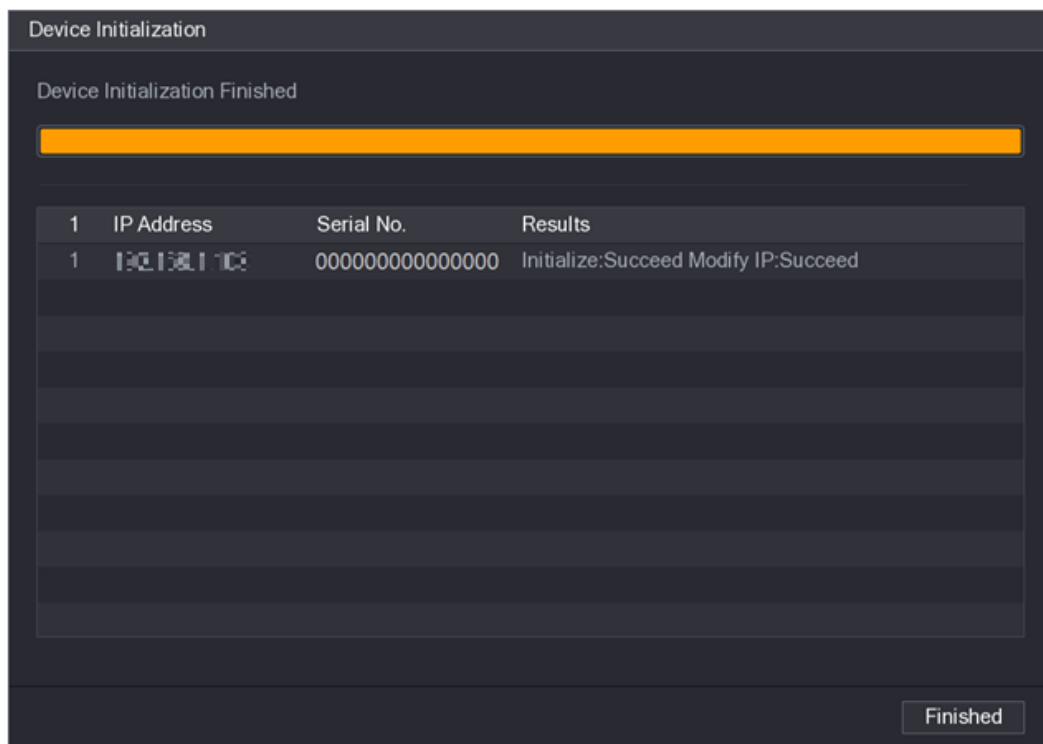


Figure 2.51

Step 10 Click **Finished** to complete the setup.

2.4.6. Short-Cut Menu to Register Camera

If you have not registered a remote device to a channel, go to the preview interface to add.

Step 1 On the Preview interface, Move your mouse to window.

There is an icon "+" on the channel window. See Figure 2.52.

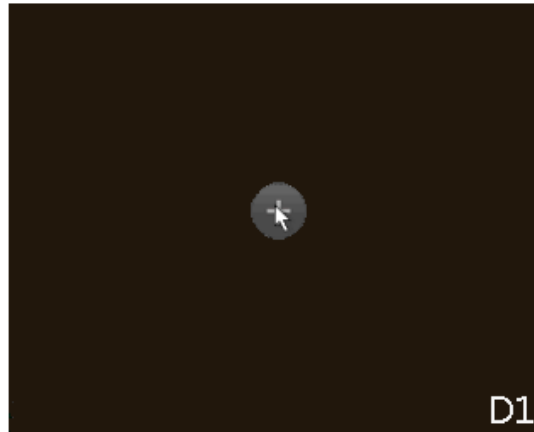


Figure 2.52

Step 2 Click "+", device pops up interface to add network camera.

2.4.7. Image

You can set network camera parameters according to different environments. It is to get the best video effect.

Step 1 Select **Main Menu** → **CAMERA** → **IMAGE**.

The **IMAGE** interface is displayed. See Figure 2.53.

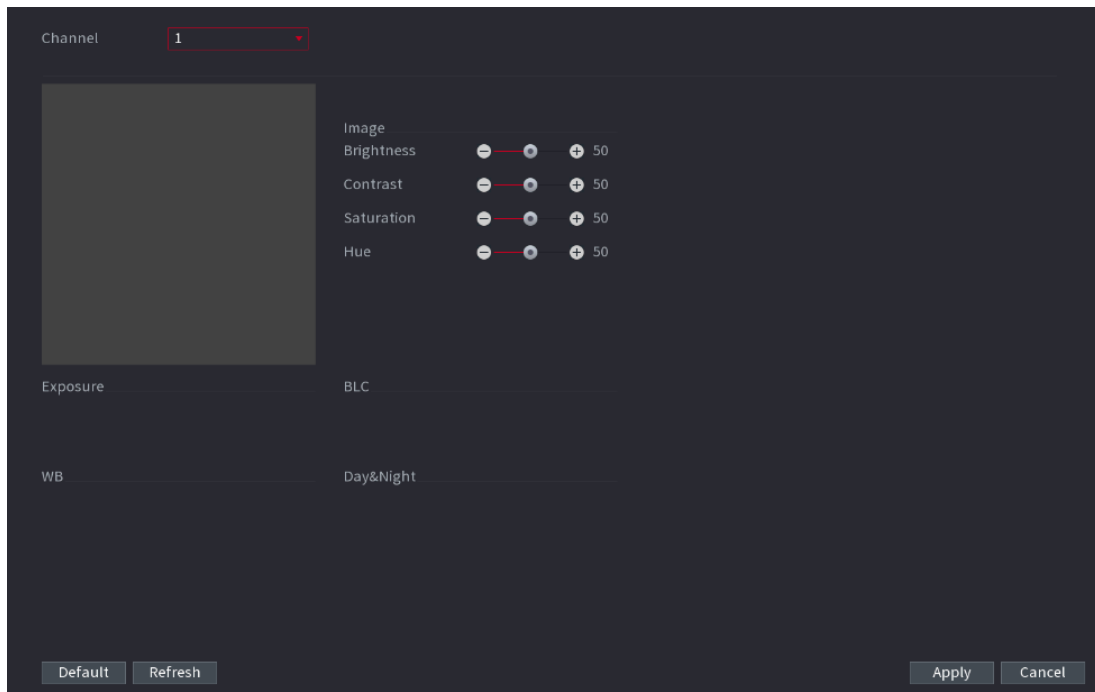




Figure 2.53


Step 2 Configure parameters.



Different series network camera displays different parameters. The actual product shall prevail.

Parameter	Description
Channel	In the Channel list, select the channel that you want to configure.
Config File	There are three config files for you. System has configured the corresponding parameters for each file, you can select according to your actual situation.
Brightness	Adjusts the image brightness. The bigger the value is, the brighter the image will become. Adjusts the brightness according to actual environment.
Contrast	Adjusts the image contrast. The bigger the value is, the more obvious the contrast between the light area and dark area will become. Adjusts the contrast according to actual environment.
Saturation	Adjusts the color shades. The bigger the value, the lighter the color will become. Adjusts the saturation according to actual environment.
Sharpness	Adjusts the sharpness of image edge. The bigger the value is, the more obvious the image edge is. Adjusts the sharpness according to actual environment.
Gamma	It is to adjust image brightness and enhance the image dynamic display range. The bigger the value is, the brighter the video is.
Mirror	Enable the function, the left and right side of the video image will be switched. It is disabled by default.  This function is for some series products only.
Field of view	It is to set monitor video display direction. It includes normal, reflection, lobby 1, lobby 2.

Exposure	Auto iris	<ul style="list-style-type: none"> ● It is for the camera of auto iris only. ● After enable auto iris function, the iris can automatically zoom in/zoom out according to the brightness of the environment and the image brightness changes too. ● If disable the auto iris function, the iris does not automatically zoom in/zoom out according to the brightness of the environment when the iris is at the biggest value.
	3D NR	<ul style="list-style-type: none"> ● This function specially applies to the image which frame rate is configured as 2 at least. It reduces the noises by making use of the information between two frames. The bigger the value is, the better the effect.
BLC	<p>You can set camera BLC mode.</p> <ul style="list-style-type: none"> ➤ Self-adaptive: In the backlight environment, the system can automatically adjust image brightness to clearly display the object. ➤ BLC: <ul style="list-style-type: none"> Default: The device auto exposures according to the environment's situation so that the darkest area of the video is cleared. Customize: After select the specified zone, the system can expose the specific zone so that the zone can reach the proper brightness. ➤ WDR: In backlight environment, it can lower the high bright section and enhance the brightness of the low bright section. So that you can view these two sections clearly at the same time. ➤ HLC: In the backlight environment, it can lower the brightness of the brightest section and reduce the area of the halo and lower the brightness of the whole video. ➤ Stop: It is to disable the BLC function. 	
WB	<ul style="list-style-type: none"> ➤ You can set camera WB mode. It can affect the image whole hue so that the image can accurately displays the environment status.  <p>Different cameras support different WB modes such as auto, manual, natural light, outdoor and etc.</p>	

Day & Night	<p>Configure the color and black & white mode of the image. This setting is not affected by the configuration files. The default setting is Auto.</p> <ul style="list-style-type: none"> ➤ Color: The camera outputs color image only. ➤ Auto: Depends on the camera, such as overall brightness and whether there is an IR light, either color image or black & white image is output. ➤ B/W: The camera outputs Black and white image only. ➤ Sensor: It is to set when there is peripheral connected IR light. <p> The Sensor item is for some non-IR device only.</p>
-------------	---

Step 3 Click **Apply**.

2.4.8. Encode

You can set video bit stream and image parameters.

2.4.8.1. Encode

You can set video bit stream parameters such as bit stream type, compression, resolution.



Some series products support three streams: mainstream, sub stream 1, sub stream 2. The sub stream maximally supports 1080P.

Step1 Select Main Menu → CAMERA → ENCODE → ENCODE.

The **ENCODE** interface is displayed. See Figure 2.54.

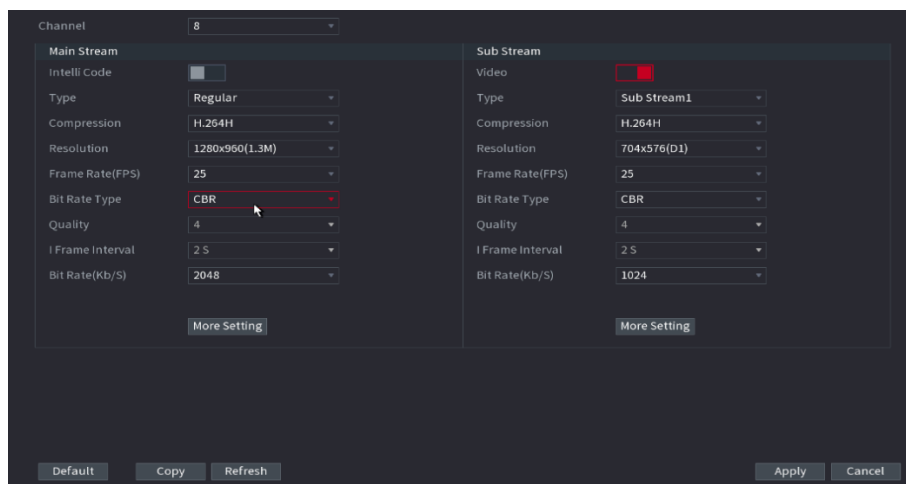




Figure 2.54

Parameter	Description
Channel	In the Channel list, select the channel that you want to configure the settings for.
Smart Codec	<p>Enable the smart codec function. This function can reduce the video bit stream for non-important recorded video to maximize the storage space.</p> <ul style="list-style-type: none"> ● : Enabled. ● : Disabled.
Type	<p>Mainstream: In the Type list, select General, MD (Motion Detect), or Alarm.</p> <p>Sub Stream: This setting is not configurable.</p>
Compression	<p>In the Compression list, select the encode mode.</p> <ul style="list-style-type: none"> ➤ H.265: Main profile encoding. This setting is recommended. ➤ H.264H: High profile encoding. Low bit stream with high definition. ➤ H.264: Main profile encoding. ➤ H.264B: Baseline profile encoding. This setting requires higher bit stream compared with other settings for the same definition
Resolution	In the Resolution list, select resolution for the video. The maximum video resolution might be different dependent on your device model.
Frame Rate (FPS)	<p>Configure the frames per second for the video. The higher the value is, the clearer and smoother the image will become. Frame rate changes along with the resolution.</p> <p>Generally, in PAL format, you can select the value from 1 through 25; in NTSC format, you can select the value from 1 through 30. However, the actual range of frame rate that you can select depends on the capability of the Device.</p>
Bit Rate Type	In the Bit Rate Type list, select CBR (Constant Bit Rate) or VBR (Variable Bit Rate). If you select CBR , the image quality cannot be configured; if you select VBR , the image quality can be configured.
Quality	This function is available if you select VBR in the Bit Rate List. The bigger the value is, the better the image will become.

I Frame Interval	The interval between two reference frames.
Bit Rate (Kb/S)	In the Bit Rate list, select a value or enter a customized value to change the image quality. The bigger the value is, the better the image will become.

Step 2 Configure parameters.

Step 3 Click **More Setting**.

The **More Setting** interface is displayed. See Figure 2.55.

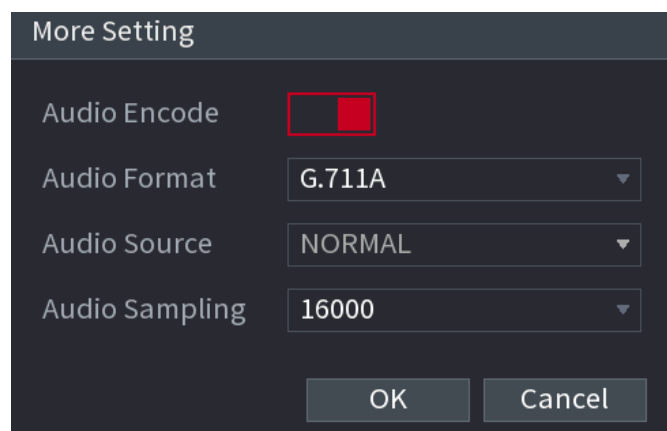


Figure 2.55

Step 4 Configure parameters.

Parameter	Description
Audio Encode	This function is enabled by default for mainstream. You need to manually enable it for sub stream 1. Once this function is enabled, the recorded video file is composite audio and video stream.
Audio Format	In the Audio Format list, select a format: G711a, G711u, PCM, AAC.
Audio Sampling	In the Audio Sampling list, you can select audio sampling rate.

Step 5 Click **OK**.

Back to **Encode** interface.

Step 6 Click **Apply**.

2.4.8.2. Snapshot

You can set snapshot mode, image size, quality and interval.

Step1 Select **Main Menu** → **CAMERA** → **ENCODE** → **Snapshot**.

The **SNAPSHOT** interface is displayed. See Figure 2.56.

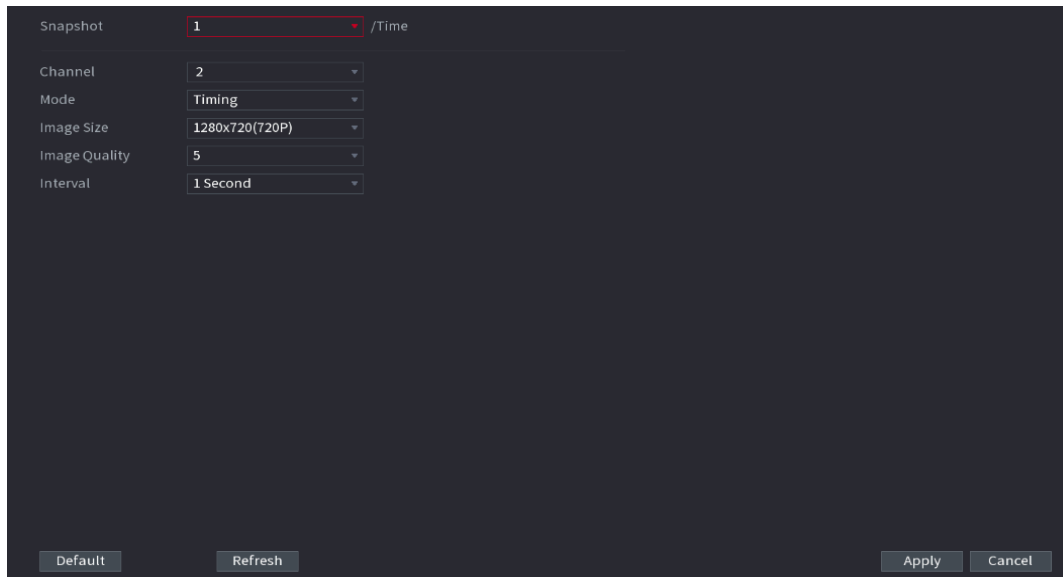


Figure 2.56

Step2 Configure parameters.

Parameter	Description
Manual Snap	In the Manual Snap list, select how many snapshots you want to take each time.
Channel	In the Channel list, select the channel that you want to configure the settings for.
Mode	In the Mode list, you can select Timing , or Trigger .
	Timing: The snapshot is taken during the scheduled period. Trigger: The snapshot is taken when there is an alarm event occurs, such as motion detection event, video loss, and local alarms.
Image Size	In the Image Size list, select a value for the image. The bigger the value is the better the image will become.
Image Quality	Configure the image quality by 6 levels. The higher the level is, the better the image will become.
Interval	Configure or customize the snapshot frequency. Max. supports 3600 seconds/image.


Step 3 Click **Apply**.

2.4.9. Channel Name

You can set customized channel name.

Step1 Select Main Menu → CAMERA → CAM NAME.

The **CAM NAME** interface is displayed. See Figure 2.57.



The screenshot shows a dark-themed interface for configuring camera channel names. It features a grid of 16 input fields, arranged in two columns of eight. Each field is labeled with a channel ID (D1 to D16) on the left. The current names are: D1: CAM 1, D2: CAM 2, D3: HAHA1HH, D4: IPC, D5: CAM 5, D6: CAM 6, D7: CAM 7, D8: CAM 8, D9: CAM 9, D10: CAM 10, D11: CAM 11, D12: CAM 12, D13: CAM 13, D14: CAM 14, D15: CAM 15, D16: CAM 16. At the bottom, there are four buttons: 'Default', 'Refresh', 'Apply', and 'Cancel'. A pagination indicator '< 1/4 >' is centered at the bottom of the main content area.

D1	CAM 1	D2	CAM 2
D3	HAHA1HH	D4	IPC
D5	CAM 5	D6	CAM 6
D7	CAM 7	D8	CAM 8
D9	CAM 9	D10	CAM 10
D11	CAM 11	D12	CAM 12
D13	CAM 13	D14	CAM 14
D15	CAM 15	D16	CAM 16

< 1/4 >

Default Refresh Apply Cancel

Figure 2.57

Step 2 Modify a channel name.

You can only change the camera connected via the private protocol. The channel name supports 63 English characters.

Step 3 Click **Apply**.

2.4.10. Remote Upgrade

You can upgrade the connected network camera firmware. It includes online upgrade and file upgrade.

Step 1 Select **Main Menu** → **CAMERA** → **Add IP Cam** → **Upgrade**.

The **Upgrade** interface is displayed. See Figure 2.58.

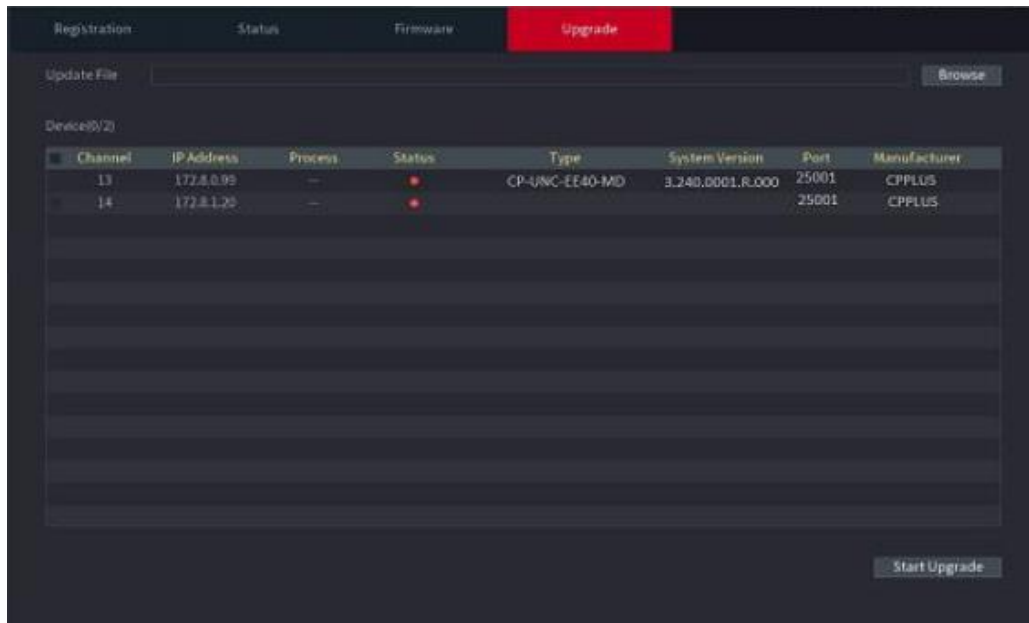


Figure 2.58

Step 2 Update the firmware of the connected remote device.

2.4.10.1. Online Upgrade

- Select a remote device and then click the **Detect** button on the right side or check a box to select a remote device and then click **Manual Check**.
- System detects the new version on the cloud.
- Select a remote device that has new version and then click online upgrade.
- After successful operation, system pops up upgrade successful dialogue box.

2.4.10.2. File upgrade

- Select a channel and then click **File Upgrade**. Select upgrade file on the pop-up interface.
- Select the upgrade file and then click **OK** button.

After successful operation, system pops up upgrade successful dialogue box.



If there are too much remote devices, select **Device Type** from the drop-down list to search the remote device you desire.

2.4.11. Remote Device Info

2.4.11.1. Device Status

You can view the connection and alarm status of the corresponding channel.

Select **Main Menu** → **CAMERA** → **Add IP Camera** → **Status**, the **Status** interface is displayed. See Figure 2.59.

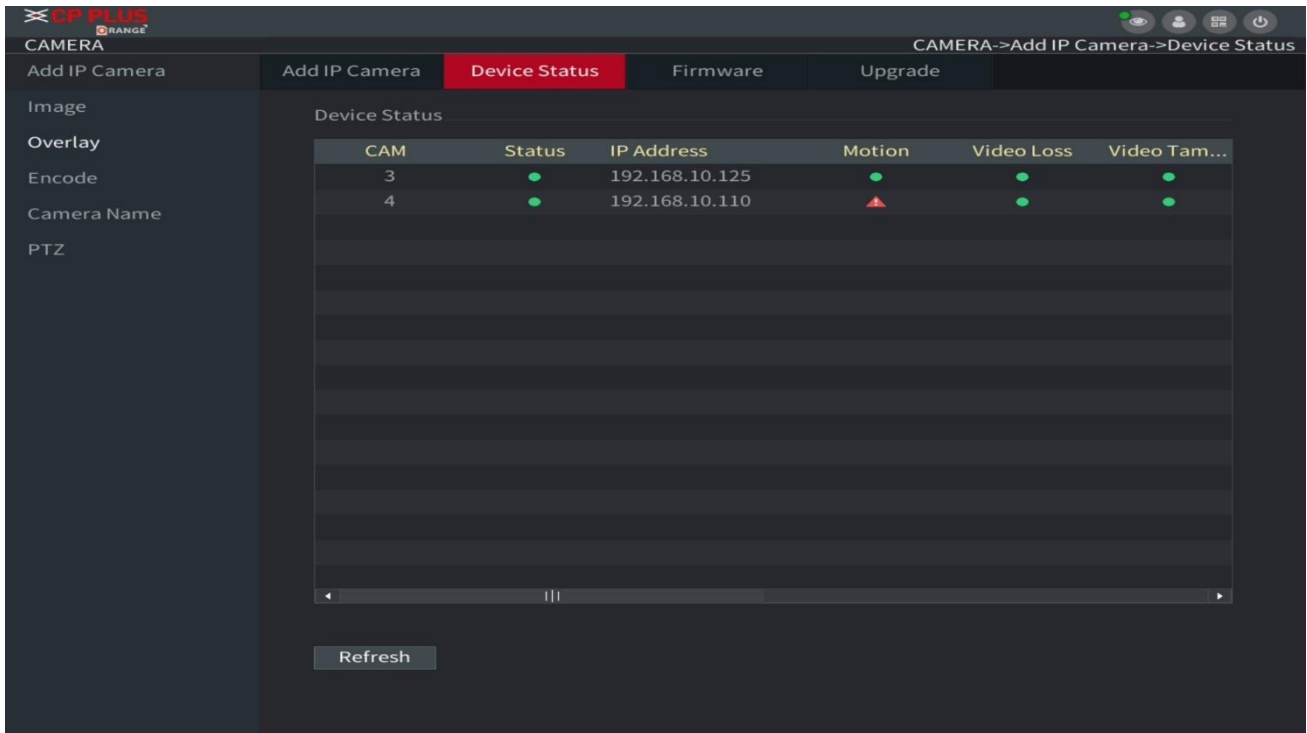






Figure 2.59

Icon	Description	Icon	Description
	IPC works properly.		IPC does not support.
	There is an alarm.		Video loss occurs.

2.4.11.2. Firmware

You can view IP address, manufacturer, type, system version of the connected remote device. Select **Main Menu** → **CAMERA** → **Add IP Camera** → **Firmware**, the **Firmware** interface is displayed. See Figure 2.60.







Figure 2.60



2.5. Live View

After you logged in, the system goes to multiple-channel live view mode by default. You can view the monitor video of each channel. The displayed window amount may vary. The actual product shall prevail.

2.5.1. Preview

On Preview interface, you can view the monitor video of each channel. The corresponding channel displays date, time, and channel name after you overlay the corresponding information. Refer to the following table for detailed information.

SN	Icon	Description
1		When current channel is recording, system displays this icon.
2		When motion detection alarm occurs, system displays this icon.
3		When video loss alarm occurs, system displays this icon.
4		When current channel is in monitor lock status, system displays this icon.

5		<p>When the device connects to the network camera remotely, system displays this icon.</p> <p> This function is for some series products only.</p>
---	---	---

2.5.2. Navigation bar

You can quickly perform operation through the icon on the navigation bar.



Different series products may display different navigation bar icons. Refer to the actual product for detailed information. Select **Main Menu** → **SYSTEM** → **GENERAL** → **General** to enable navigation bar function and then click **Apply**; otherwise you cannot see the following interface.

Step1 On the preview interface, left click mouse, You can see navigation bar. See Figure 2.61.

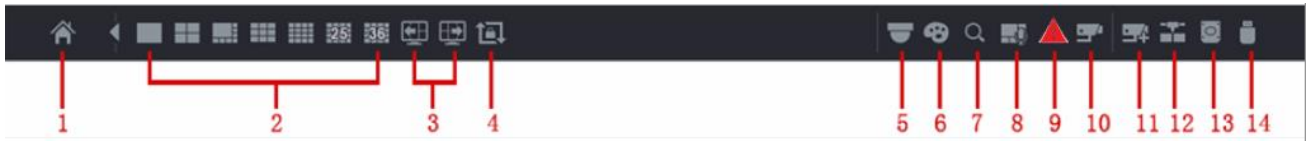



















Figure 2.61


Icon	Function
	Open Main Menu.
	Expand or condense the navigation bar.
	Select view layout.
	Go to the previous screen.
	Go to the next screen.
	<p>Enable tour function. The icon switches to.</p>  <p>Close the tour or the triggered tour operation has cancelled, device restores the previous preview video.</p>

	Open the PTZ control panel. For details, see " PTZ Control"."
	Open the Color Setting interface. For details, see " PTZ Control." This function is supported only in single-channel layout.
	Open the record search interface. For detail, see "4.6.2 Search Interface."
	Open the Broadcast interface. For detail, see "4.17.3 Broadcast."
	Open the EVENT interface to view the device alarm status. For details, see "4.8.2 Alarm Status."
	Open the CHANNEL INFO interface to display the information of each channel. For details, see " 4.3.2.1 Channel Info."
	Open the CAMERA interface. For details, see "4.1.4.4 Registration."
	Open the NETWORK interface. For details, see " 4.12 Network."
	Open the HDD MANAGER interface. For details, see " 4.13.3 HDD."
	Open the USB MANAGER interface. For details about USB operations, see " 4.3.2.2 USB Manager."

2.5.3. Channel Info

After the remote device registered to the corresponding channel, you can view its status such as alarm status, record status, connection status, record mode, etc.

- Alarm status: It includes motion detection alarm, video loss alarm, tampering alarm.
- Record status: System is recording or not.
- Bit Rate: System displays bit rate information.
- Status: current channel connection status.

Click button , system goes to the channel information setup interface. You can view information of the corresponding channel. See Figure 2.62.

CHANNEL INFO


Cha...	Motion De...	Video ...	Tampering	Record St...	Bit Rate(...)	Status	Record ...
D1	--	--	--	--	4147	●	Pre-record
D2	--	--	--	--	0	●	Pre-record
D3	--	--	--	--	1712	●	Pre-record
D4	--	--	--	--	7808	●	Pre-record
D5	--	--	--	--	0	●	Pre-record
D6	--	--	--	--	0	●	Pre-record

Refresh

Figure 2.62

2.5.4. USB Manager

After connecting the USB device, you can copy log, config file to USB device or update NVR system.

Click , system goes to HDD Manager interface. You can view and manage HDD information. See Figure 2.63. Here you can view USB information, backup file, and update system.

USB MANAGER

Name	Type	Total Space	Used Space	Free Space

File Backup Log Backup Config Backup System Upgrade

Figure 2.63

2.5.5. Preview Control Interface

Move your mouse to the top center of the video of current channel; you can see system pops up the preview control interface. See Figure 2.64. If your mouse stays in this area for more than 6 seconds and has no operation, the control bar automatically hides.




Slight difference may be found on the user interface.



Figure 2.64

2.5.5.1. Instant Replay

You can playback the previous 5-60 minutes record of current channel. Click  to go to the instant replay interface. See Figure 2.65.

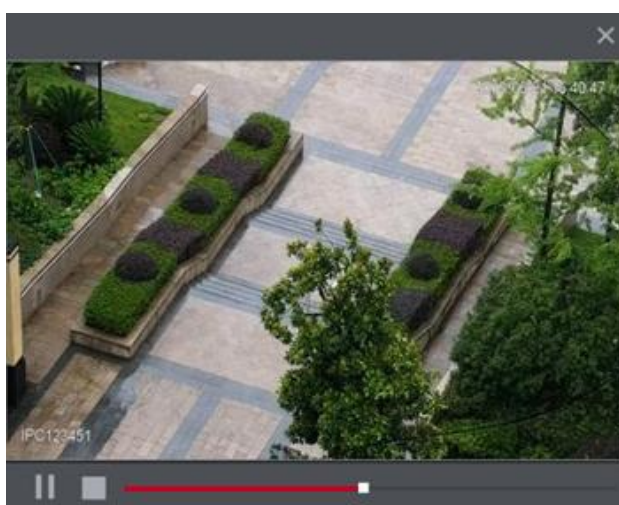


Figure 2.65

Instant replay is to playback the previous 5 minutes to 60 minutes record of current channel. Move the slider to choose the time you want to start playing. Play, pause and close playback.

The information such as channel name and recording status icon are shielded during instant playback and will not display until exited. During playback, screen split layout switch is not allowed.

Tour high higher priority than the instant playback. The instant playback function is null when tour function is in process and the preview control interface auto hides either. The function becomes valid again after tour is complete.



Go to the **Main Menu** → **SYSTEM** → **GENERAL** → **General** to set **Instant Replay** time. See Figure 2.66. System may pop up a dialogue box if there is no such record in current channel.

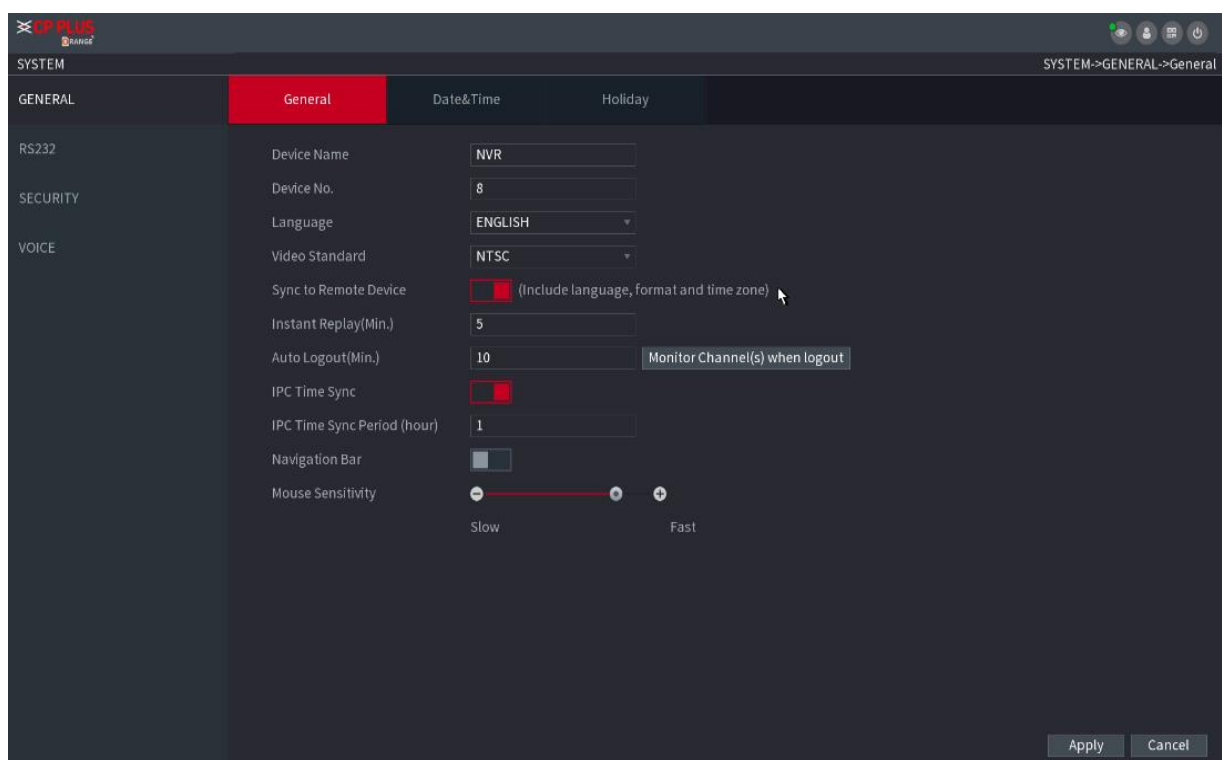


Figure 2.66

2.5.5.2. Digital zoom

You can zoom in specified zone of current channel so that you can view the details. It supports zoom in function of multiple channel. It includes the following two ways:

Click , the icon switches to . Hold down the left mouse button to select the area you want to enlarge. The area is enlarged after the left mouse button is released. Point to the center that you want to enlarge, rotate the wheel button to enlarge the area.




For some models, when the image is enlarged in the first way described previously, the selected area is zoomed proportionally according to the window.

The digital zoom interface is shown as in Figure 2.67. When the image is in the enlarged status, you can drag the image toward any direction to view the other enlarged areas. Right click mouse to cancel zoom and go back to the original interface.




Figure 2.67

2.5.5.3. Instant backup

You can record the video of any channel and save the clip into a USB storage device. By clicking , the recording is started. To stop recording, click this icon again. The clip is automatically saved into the connected USB storage device. You can record the video of any channel and save the clip into a USB storage device.

2.5.5.4. Manual Snapshot



You can take one to five snapshots of the video and save into a USB storage device. By clicking , you can take snapshots. The snapshots are automatically saved into the connected USB storage device. You can view the snapshots on your PC.




To change the quantity of snapshots, select **Main Menu → CAMERA → ENCODE → Snapshot**, in the **Manual Snap** list, select the snapshot quantity.

2.5.5.5. Bidirectional talk

You can perform the voice interaction between the Device and the remote device to improve efficiency of emergency.


Step1 Click button  to start bidirectional talk function the icon now is shown as . Now the rest bidirectional talk buttons of digital channel become null too.

Step2 Click  again, you can cancel bidirectional talk. Switch bit streams Via this function, you can switch the channel mainstream/sub stream according to current network bandwidth.

M: Mainstream. Its bit streams are big, and definition is high. It occupies large network bandwidth suitable for video wall surveillance, storage etc.

S: Sub stream. Its definition is low but occupies small network bandwidth. It is suitable for general surveillance, remote connection etc.



Click  to switch the bit stream type of the mainstream and sub stream.

M: Mainstream.

S: Sub stream. Some series products support two sub streams (S1, S2).

Right-Click Menu: By right-clicking the menu, you can quickly access the corresponding functional interface and perform relevant operations, including entering the main menu, searching records and selecting screen split mode. Right-click on the preview interface and the right-click menu is displayed. See Figure 2.68.



The right-click menu is different for different models. The actual interface shall prevail.

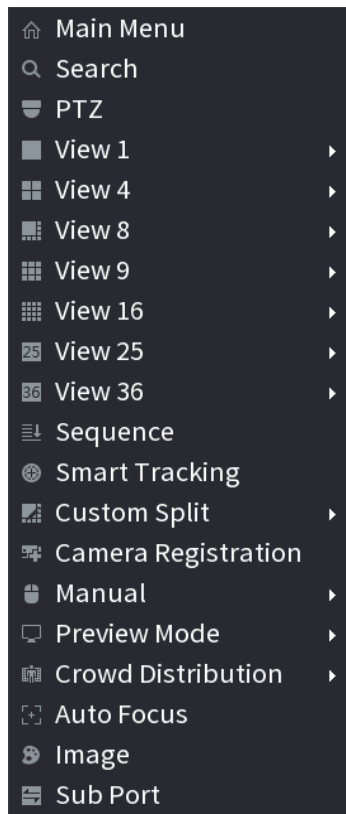


Figure 2.68

Function	Description
Main Menu	Open Main Menu interface.
Search	Open the PLAYBACK interface where you can search and play back record files. For details, see "4.6 Playback and Search."

PTZ	Open the PTZ interface. For details, see "4.4 PTZ."
View 1/4/8/9/16/25/36	Configure the live view screen as a single-channel layout or multi-channel layout.
Sequence (View Layout)	Set customized screen split mode and channels. For details, see "4.3.4 Sequence."
Previous Screen	Click Previous Screen to go to the previous screen. For example, if you are using 4-split mode, the first screen is displaying the channel 1-4, click Next screen , you can view channel 5-8.
Next Screen	
Camera Registration	Open the CAMERA interface.
Manual	Select Record , you can configure the recording mode as Auto or Manual or stop the recording. You can also enable or disable snapshot function Select Alarm Out ; you can configure alarm output settings.
Preview Mode	There are two modes: regular/AI mode.
Crowd Distribution	Select enable/disable to start/stop crowd distribution
Auto focus	Click to realize auto focus function. Make sure the connected camera supports auto focus function.
Image	Click to modify the camera properties.
Sub Port	Click Sub Port , you can go to control the sub screen.

2.5.5.6. Sequence



You can set customized view layout.



The preview layout restores default channel layout after Default operation.

Step1 On the preview interface, right click mouse and then click **Sequence**. The **Sequence** interface is displayed. See Figure 2.69.



- Enter edit view interface, device automatically switches to the max split amount mode.
- The channel list on the edit view interface displays the added camera channel number and channel name.
-  Means camera is online.
-  Means camera is offline.
- In case the channel amount has exceeded the device max split amount, the edit view interface can display the max screen number amount and current screen number.

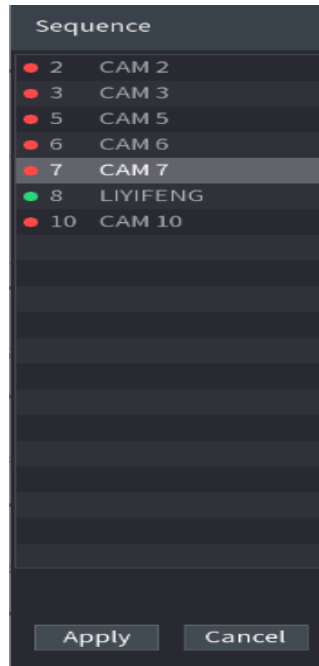


Figure 2.69

Step 2 On the edit view interface, drag the channel to the desired window, or drag on the preview window to switch the position.

Check the channel number at the right bottom corner to view the current channel sequence. See Figure 2.70.

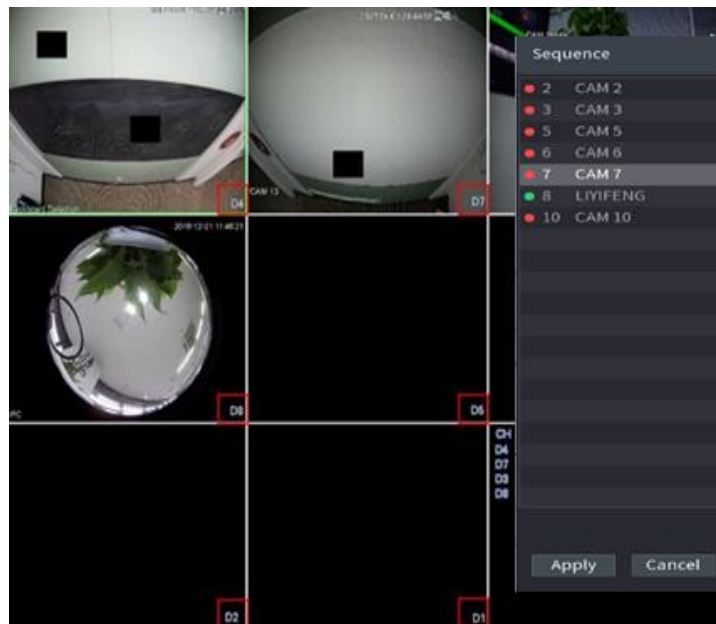


Figure 2.70

Step3 Click **Apply** to save current channel sequence. After you change the channel sequence, click Cancel button or right click mouse, device pops up the dialogue box. See Figure 2.71.

- Click **OK** to save current settings.
- Click **No** to exit without saving the settings.

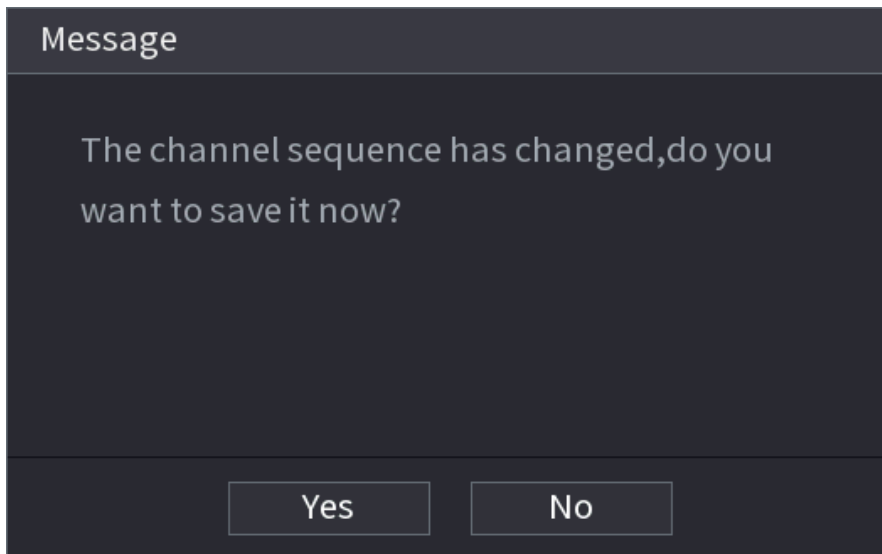


Figure 2.71

2.6. PTZ

PTZ is a mechanical platform that carries a camera and a protective cover and performs overall control remotely. A PTZ can move in both horizontal and vertical direction to provide all-around view to the camera.



Before you control the PTZ, make sure the PTZ decoder and the NVR network connection is OK.

2.6.1. PTZ Settings

You can set different PTZ parameters for local type and remote type. Before you use local PTZ, make sure you have set PTZ protocol; otherwise you cannot control the local PTZ.

Local: The PTZ device connects to the NVR via the cable.

Remote: The PTZ device connects to the NVR via the network.



This function is for some series products only.

Step1 Select **Main Menu** → **CAMERA** → **PTZ**.

Step2 The **PTZ** interface is displayed. See Figure 2.72 (Local).

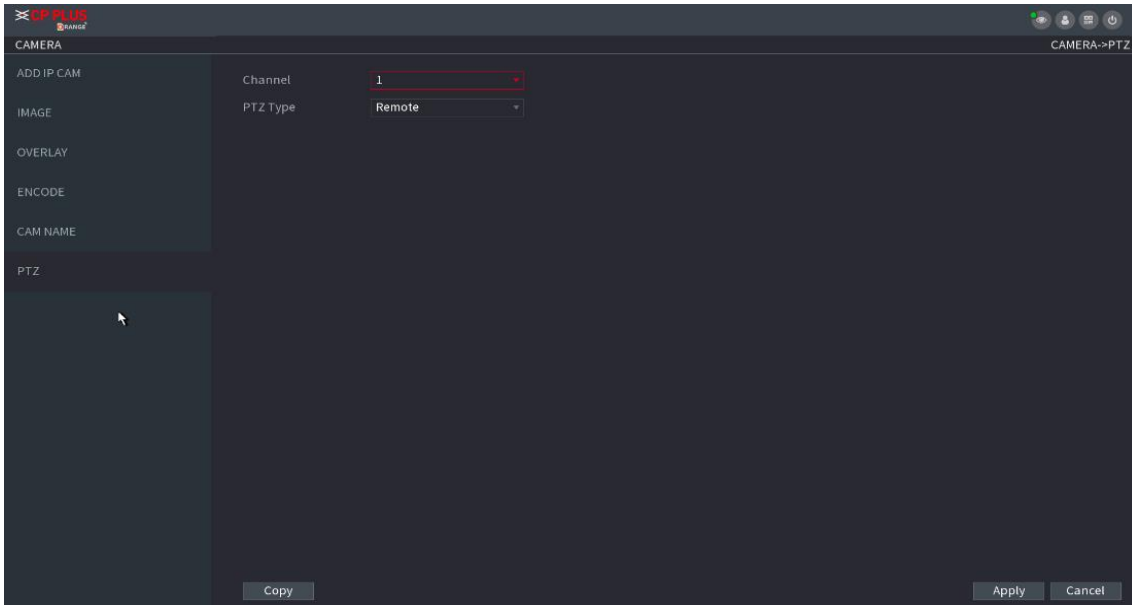



Figure 2.72

Step3 Configure parameters.

Parameter	Description
Channel	In the Channel list, select the channel that you want to connect the PTZ camera to.
PTZ Type	<ul style="list-style-type: none"> Local: Connect through RS-485 port. Remote: Connect through network by adding IP address of PTZ camera to the Device.
Protocol	In the Protocol list, select the protocol for the PTZ camera such as PELCOD.
Address	<p>In the Address box, enter the address for PTZ camera. The default is 1.</p> <p> The entered address must be the same with the address configured on the PTZ camera; otherwise the system cannot control PTZ camera.</p>
Baud rate	In the Baud rate list, select the baud rate for the PTZ camera. The default is 9600.
Data Bits	The default is 8.
Stop Bits	The default is 1.
Parity	The default is NONE.

Step3 Click **Apply**.

2.6.2. PTZ Control

PTZ control panel performs the operations such as directing camera in eight directions, adjusting zoom, focus and iris settings, and quick positioning.

2.6.2.1. Basic PTZ Control Panel

Right-click on the live view screen and then select PTZ. The PTZ control panel is displayed. See Figure 2.73.

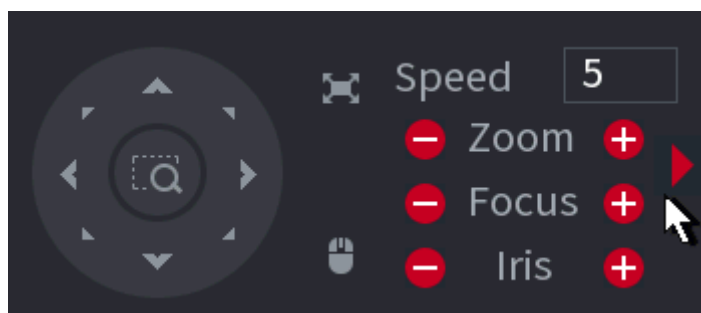















Figure 2.73




The gray button means system does not support current function. For some series products, the PTZ function is valid in one-window mode.

Parameter	Description
Speed	Controls the movement speed. The bigger the value is, the faster the movement will be.
Zoom	 : Zoom out.  : Zoom in.
Focus	 : Focus far.  : Focus near.
Iris	 : Image darker.  : Image brighter.
PTZ movement	Supports eight directions.

	<p>Fast positioning button.</p> <p>Positioning: Click  to enter the fast positioning screen, and then click anywhere on the live view screen, the PTZ will turn to this point and move it to the middle of the screen.</p> <p>Zooming: On the fast positioning screen, drag to draw a square on the view. The square supports zooming. Dragging upward is to zoom out, and dragging downward is to zoom in. The smaller the square, the larger the zoom effect.</p> <p> This function is for some series products only and can only be controlled through mouse operations.</p>
	<p>Click , you can control the four directions (left, right, up, and down) PTZ movement through mouse operation.</p>
	<p>Click  to open the expanded PTZ control panel.</p>

2.6.2.2. Expanded PTZ Control Panel

On the basic PTZ control panel, click  to open the expanded PTZ control panel to find more options. See Figure 2.74.

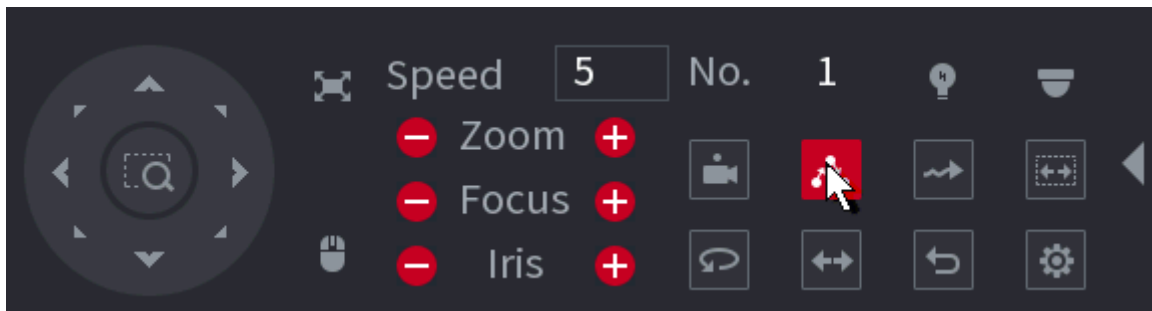










Figure 2.74



- The functions with buttons in gray are not supported by the system.
- Right-click once to return to the interface of PTZ basic control panel.

Icon	Function	Icon	Function
	Preset		Auto Pan

	Tour		Flip
	Pattern		Reset
	Auto scan		Click the AUX Config icon to open the PTZ functions settings interface.
	AUX Switch		Click the Enter Menu icon to open the MENU OPERATION interface.

2.6.3. Configuring PTZ Functions

2.6.3.1. Configuring Presets

Step 1 On the Expanded PTZ Control Panel, click  The **Preset** interface is displayed. See Figure 2.75.

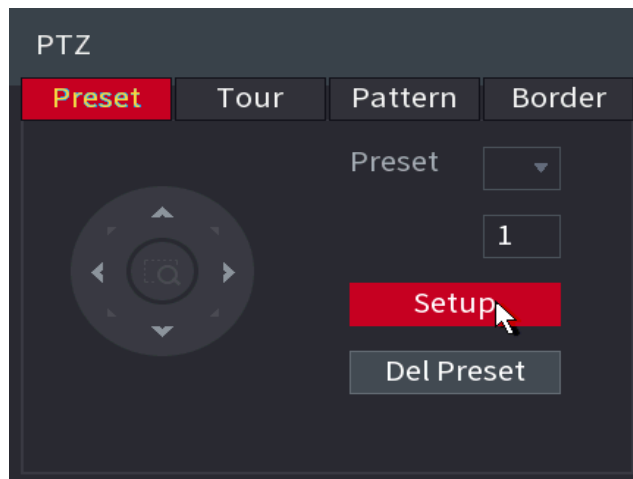



Figure 2.75

Step 4 Click the direction arrows to the required position.

Step 5 In the **Preset** box, enter the value to represent the required position.

Step 6 Click **Setting** to complete the preset settings.

2.6.3.2. Configuring Tours

Step 1 On the Expanded PTZ Control Panel, click  The **PTZ** interface is displayed.

Step 2 Click the **Tour** tab.

The **Tour** tab is displayed. See Figure 2.76.

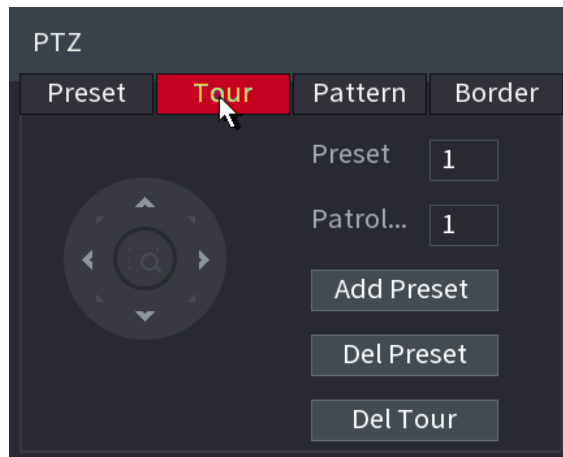


Figure 2.76

Step3 In the **Patrol No.** box, enter the value for the tour route.

Step4 In the **Preset** box, enter the preset value.


Step5 Click **Add Preset**.

A preset will be added for this tour.



You can repeat adding more presets. Click **Del Preset** to delete the preset for this tour. This operation can be repeated to delete more presets. Some protocols do not support deleting.

2.6.3.3. Configuring Patterns

Step1 On the Expanded PTZ Control Panel, click  The **PTZ** interface is displayed.

Step2 Click the **Pattern** tab.

The **Pattern** interface is displayed. See Figure 2.77.

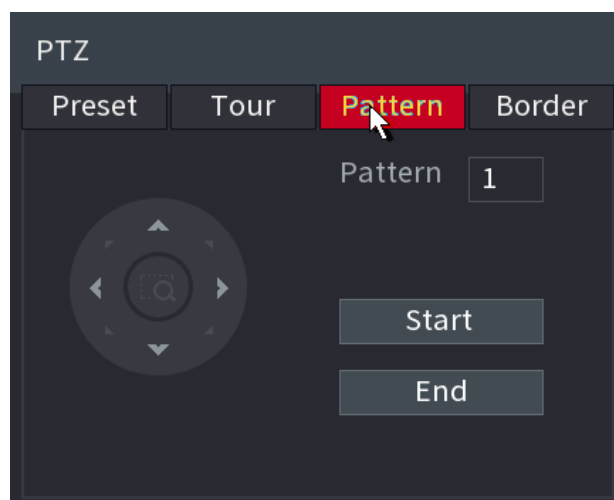


Figure 2.77

Step3 In the **Pattern** box, enter the value for pattern.

Step4 Click **Start** to perform the directions operations. You can also go to the PTZ Control Panel to perform the operations

of adjusting zoom, focus, iris, and directions.

Step5 On the **PTZ** interface, click **End** to complete the settings.

2.6.3.4. Configuring Auto Scan

Step1 On the Expanded PTZ Control Panel, click .

The **PTZ** interface is displayed.

Step2 Click the **Border** tab.

The **Border** interface is displayed. See Figure 2.78.

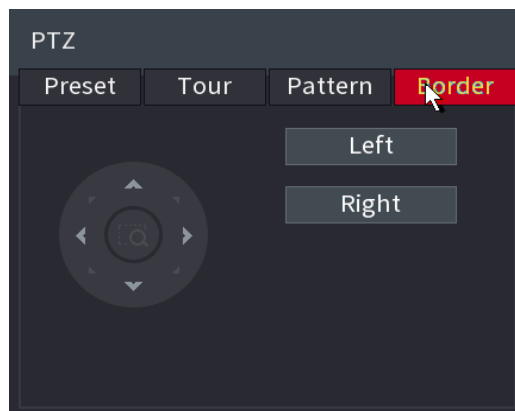


Figure 2.78

Step3 Click the direction arrows to position the left and right borders.

2.6.4. Calling PTZ Functions

After you have configured the PTZ settings, you can call the PTZ functions for monitoring from the Expanded PTZ Control Panel. See Figure 2.79.

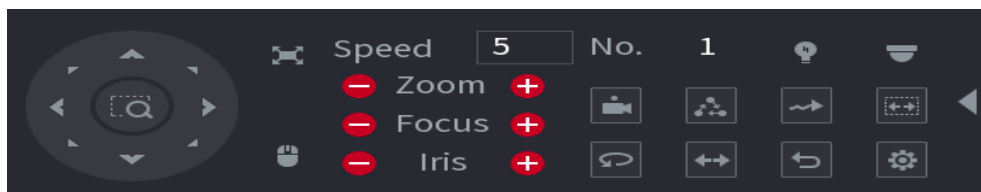




Figure 2.79

2.6.4.1. Calling Presets

Step1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the preset that you want to call.


Step2 Click  to call the preset.

Step3 Click  again to stop calling the preset.

2.6.4.2. Calling Tours

Step1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the tour that you want to call.

Step2 Click  to call the tour.


Step3 Click  again to stop calling the tour.

2.6.4.3. Calling Patterns

Step1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the pattern that you want to call.

Step2 Call  to call the pattern.

The PTZ camera moves according to the configured pattern repeatedly.


Step3 Click  again to stop calling the pattern.

2.6.4.4. Calling Auto Scan

Step 1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the border that you want to call.

Step2 Click .

The PTZ camera performs scanning according to the configured borders.


Step3 Click  again to stop auto scanning.

2.6.4.5. Calling AutoPan

Step1 On the Expanded PTZ Control Panel, click  to start moving in horizontal direction.

Step2 Click  again to stop moving.

2.6.4.6. Using AUX Button

On the Expanded PTZ Control Panel, click , the AUX setting interface is displayed. See Figure 2.80. In the **Direct Aux** list, select the option that corresponds to the applied protocol. In the **Aux Num** box, enter the number that corresponds to the AUX switch on the decoder.

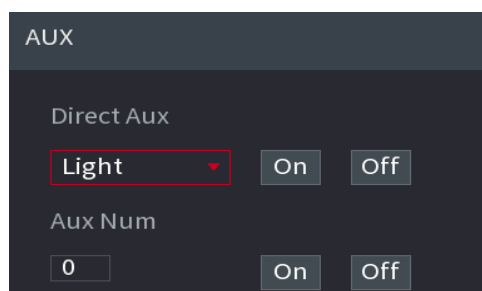


Figure 2.80

2.7. Record File

Device adopts 24-hour continuous record by default. It supports customized record period and record type.

2.8. Playback and Search

2.8.1. Instant Playback

You can view the record file of previous 5 to 60 minutes.

2.8.2. Search Interface

You can search and playback the record file on the NVR. Select **Main Menu > PLAYBACK**, or on the preview interface right click mouse and then select **Search**, you can go to the following interface. See Figure 2.81.



The following figure for reference only.

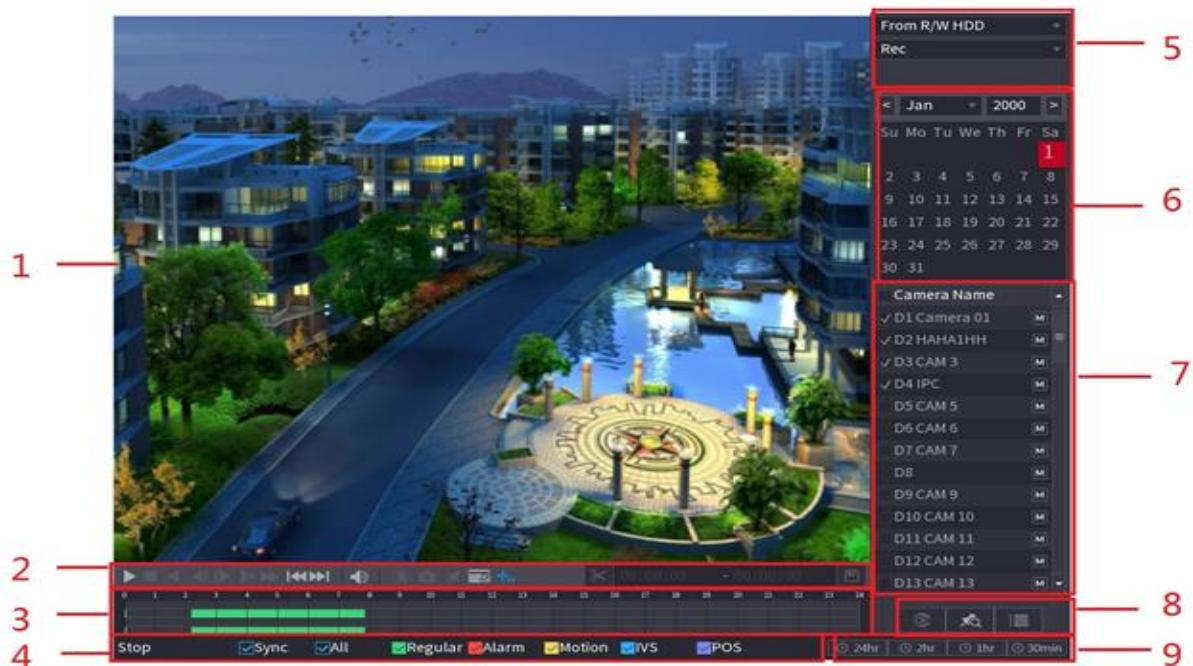











Figure 2.81

No.	Function	Description
1	Display Window	<p>Display the searched recorded video or picture. It supports playing in single-channel, 4-channel, 9-channel, and 16-channel simultaneously.</p> <p>When playing back in a single channel mode, hold down the left mouse button to select the area that you want to enlarge. The area is enlarged after the left mouse button is released. To exit the enlarged status, right-click on the image.</p>
2	Playback Controls Bar	Playback control buttons.
	Clip	Click  to edit the record file and then save specified footages.
	Backup	Click  to backup record.
3	Time Bar	<p>Display the type and time period of the current recorded video.</p> <ul style="list-style-type: none"> • In the 4-channel layout, there are four-time bars are displayed; in the other view layouts, only one time bar is displayed. • Click on the colored area to start playback from a certain time. • In the situation when you are configuring the settings, rotate the wheel button on the time bar, the time bar is zooming in from 0. In the situation when playback is ongoing, rotate the wheel button on the time bar, the time bar is zooming from the time point where the playback is located. • Time bar colors: Green indicates general type; Red indicates external alarm; Yellow indicates motion detection; Blue indicates intelligent events; Purple indicates POS events. • For some models, when you are clicking on the blank area in the time bar, the system automatically jumps to the next time point where there is a recorded video located.
4	Play Status	Includes two playback status: Play and Stop .

	Sync	Select the Sync check box to simultaneously play recorded videos of different channels in the same period in multi-channel view.
	Record type	Select the check box to define the recording type to search for.
5	Search type	Select the content to play back: Record, PIC, Splice Playback.
6	Calendar	Click the date that you want to search, the time bar displays the corresponding record. The dates with record or snapshot have a small solid circle under the date.
7	View Layout and Channel Selection	<ul style="list-style-type: none"> • In the CAM NAME list, select the channel(s) that you want to play back. • The window split is decided by how you select the channel(s). <p>For example, if you select one channel, the playback is displayed in the single-channel view; if you select two to four channels, the playback is displayed in the four-channel view. The maximum is eight channels.</p> <p>Click  to switch the streams.  indicates mainstream, and  indicates sub stream.</p>
8	List Display	<p>This area includes Mark List and File List.</p> <p> Different series products have different functions. The icons displayed may vary. The actual product shall prevail.</p> <ul style="list-style-type: none"> • : Click the Mark List button, the marked recorded video list is displayed. Double-click the file to start playing. • : Click the File List button, the searched recorded video list is displayed. You can lock/unlock the files. •  Fisheye dewarp. It is to display the dewarp fisheye video.
9	Time Bar Unit	You can select 24hr, 2hr, 1hr, or 30min as the unit of time bar. The time bar display changes with the setting.



All the operations here (such as playback speed, channel, time and progress) have relationship with hardware version. Some series NVRs do not support some functions or playback speeds.















2.8.3. Playback Control






The playback control interface is shown as below. See Figure 2.82.



Figure 2.82

Refer to the following sheet for more information.

Icon	Function
	<p>Play/Pause In slow play mode, click it to switch between play/pause.</p>
	<p>Stop When playing back, click to stop current playback process.</p>
	<p>Backward play In normal play mode, left click the button, the file begins backward play. Click it again to pause current play. In backward play mode, click  or  to restore normal play.</p>
	<p>Display previous frame/next frame. When pause the normal playback file, click  or  to playback frame by frame. In frame by frame playback mode, click  or  to resume normal playback mode.</p>
	<p>Slow play In playback mode, click it to realize various slow play modes such as slow play 1, slow play 2, and etc.</p>
	<p>Fast forward In playback mode, click to realize various fast play modes such as fast play 1, fast play 2 etc.</p>
	<p>Adjust the volume of the playback.</p>
	<p>Smart search</p>

	<p>Click the snapshot button in the full-screen mode, the system can snapshot 1 picture. System supports custom snap picture saved path. Connect the peripheral device first, click snap button on the full-screen mode, you can select or create path. Click Start button, the snapshot picture can be saved to the specified path.</p>
	<p>Mark button This function is for some series product only. Make sure there is a mark button in the playback control pane.</p>
	<p>Display/hide POS information In 1-channel playback mode, you can click it to display/hide POS information on the video.</p>
	<p>In 1-channel playback mode, click it to enable/disable display IVS rule information on the video.</p> <p> This function is for some series only.</p>

2.8.4. Search Type

You can search the recorded videos, splice, or snapshots from HDD or external storage device. **From R/W HDD:** Recorded videos or snapshots playback from HDD of the Device. See Figure 2.83.

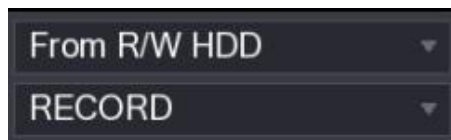



Figure 2.83

From I/O Device: Recorded videos playback from external storage device. See Figure 2.84. Click **Browse**, select the save path of recorded video file that you want to play. Double-click the video file or click  to start playing.

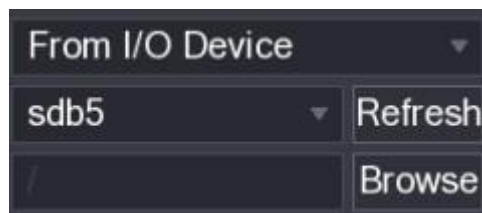






Figure 2.84

This function allows you to clip some footages to a new file and then save it to the USB device. See Figure 2.85. Follow the steps listed below.

Step1 Select a record first and then click  to playback.

Step2 Select a time at the time bar and then click  to start clip.

Step3 Select a time at the time bar and then click  to stop clip.

Step4 Click , system pops up dialogue box to save the clip file.

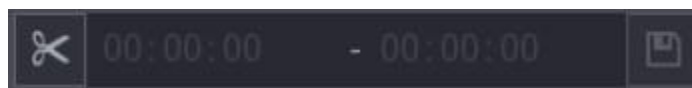


Figure 2.85



Clip function is for one-channel/multiple-channel.

Max save 1024 files at the same time.


This function is not for the file already checked in the file list.

2.8.5. Record Backup

This function is to backup files you checked in the file list, or the file you just clip.

Step1 Select the recorded video file that you want to back up.

You can select the following two types of files:

Recorded video file: Click , the **File List** area is displayed. Select the file(s) that you want to back up. Saves the clip footages as a record file.

Step2 Click , the **BACKUP** interface is displayed. See Figure 2.86.

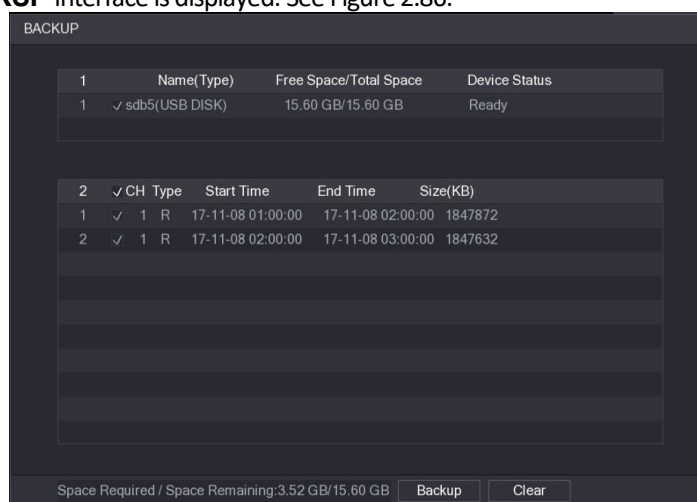


Figure 2.86

Step3 Click **Backup** to begin the process.

2.8.6. Smart Search Playback



This function is for some series product only.

During playback process, it can analyze the motion detect zone in the scene and give the analysis result. This function is for channel that already enabled motion detect function (**Main Menu → ALARM → VIDEO DETECT → Motion Detect**).


Step1 Select a channel to playback video and then click . You can view the grids on the playback video.



- This function is for one-channel playback mode.
- If you are in multiple-channel playback mode, double-click a channel first to switch to one-channel playback mode.

Step2 Left click mouse and then drag to select smart search zones (22*18 (PAL) , 22*15 (NTSC)).

Step3 Click  to go to smart search and playback. System is going to playback all motion detects record footages.


Step4 Click  again to stop smart search function.

- The motion detect region cannot be the full screen zone.
- The motion detect region adopts the current whole play pane by default.
- Selects the other file on the list, system begins playing the motion detect footages of another file.
- The time bar unit switch, backward play, frame by frame are null when system is playing motion detect file.

2.8.7. Mark Playback

When you are playback record, you can mark the record when there is important information. After playback, you can use time, or the mark key words to search corresponding record and then play. It is very easy for you to get the important video information.

- Add Mark

When system is playback, click Mark button , you can go to the following interface. See Figure 2.87.

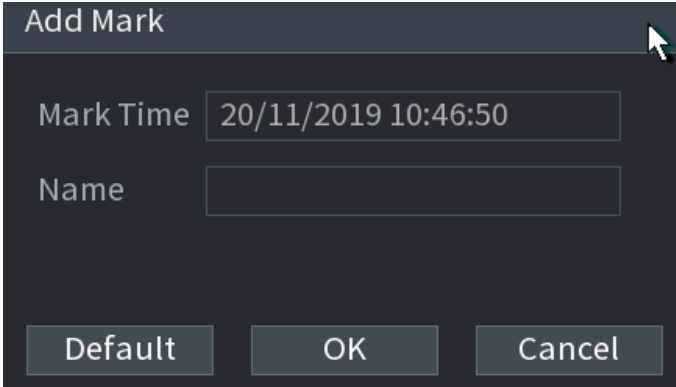


Figure 2.87

- Playback Mark


During 1-window playback mode, click mark file list button  in Figure 2.88, you can go to mark file list interface. Double-click one-mark file, you can begin playback from the mark time.

- Play before mark time

Here you can set to begin playback from previous N seconds of the mark time.

Usually, system can playbacks previous N seconds record if there is such kind of record file. Otherwise, system playbacks from the previous X seconds when there is such as kind of record.

- Mark Manager

Click the mark manager button  on the Search interface (Figure 2.88); you can go to **Manager** interface. See Figure 2.88. System can manage all the record mark information of current channel by default. You can view all mark information of current channel by time.

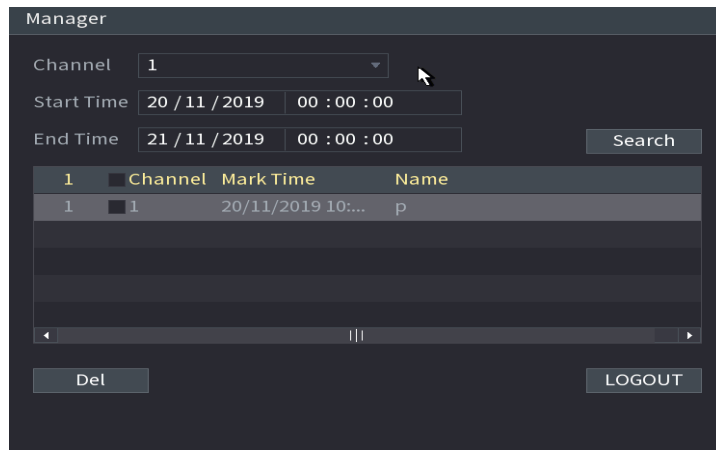


Figure 2.88

- Modify

Double-click one-mark information item, you can see system pops up a dialogue box for you to change mark information. You can only change mark name here.

- Delete

Here you can check the mark information item you want to delete and then click Delete button; you can remove one-mark item.




- After you go to the mark management interface, system needs to pause current playback. System resume playback after you exit mark management interface.
- If the mark file you want to playback has been removed, system begins playback from the first file in the list.

2.8.8. Playback Image

Here you can search and play the image. Follow the steps listed below.

Step1 Select **Main Menu** → **PLAYBACK**, or on the preview window right click mouse and then click **Search**, you can go to the **Search** interface.

Step2 At the top right corner, select image and then input playback interval.

Step 3 Select date and channel, click  to play.

2.8.9. Splice Playback

You can clip the recorded video files into splices and then play back at the same time to save your time.



This function is for some series products only.

Step1 Select **Main Menu** > **PLAYBACK**, the **PLAYBACK** interface is displayed.

Step2 In the **Search Type** list, select **Splice Playback**; In the Split Mode list, select **4**, **9**, or **16**. See Figure 2.89.

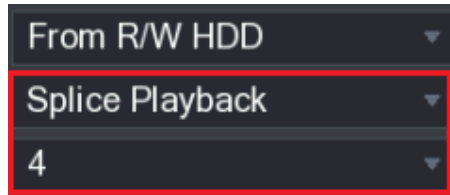


Figure 2.89

Step3 In the **Calendar** area, select a date.

Step4 In the **CAM NAME** list, select a channel.



Only single channel supports this function.

Step5 Start playing back splices. See Figure 2.90.



- Click , the playback starts from the beginning.
- Double-click anywhere on the time bar, the playback starts from where you click.



Figure 2.90

2.8.10. File List

Click , system displays file list. It displays the first channel of the record. See Figure 2.91

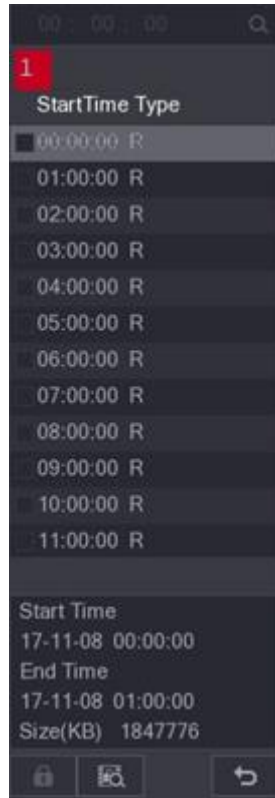






Figure 2.91

- Check a file name, double-click the file or click  to play.
- Input accurate time at the top column, you can search records of current day.
- System max displays 128 record files in one list.
- Click  to go back to the calendar/channel selection interface.

2.8.11. Lock or Unlock File

To lock the recorded video, on the **File List** interface, select the check box of the recorded video, and then click .

The locked video will not be overwritten. To view the locked information, click , the **FILE LOCKED** interface is displayed.



The recorded video that is under writing or overwriting cannot be locked.

To unlock the recorded video, in the **FILE LOCKED** interface, select the video, and then click **Unlock**. See Figure 2.92.

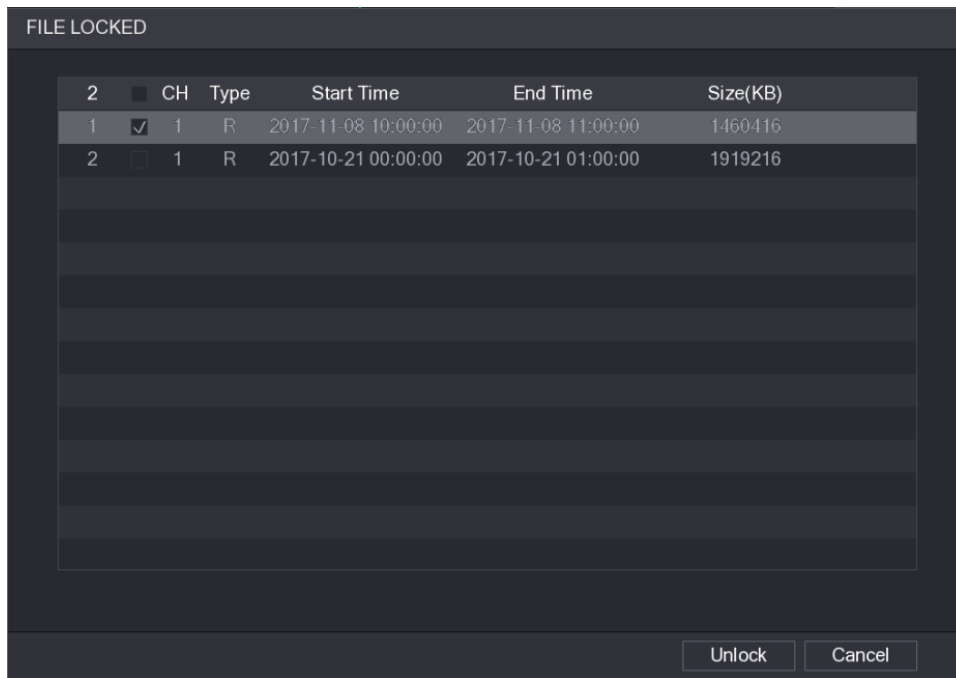


Figure 2.92

2.8.12. Other Aux Functions

2.8.12.1. Digital Zoom

In 1-window playback mode, left click mouse to select any zone on the screen, you can zoom in current zone. Right click mouse to exit.

2.8.12.2. Switch Channel

During playback mode, select from the dropdown list to switch playback channel. The smart search channel does not support this function either. When system is playing back the record file, click the number button at the front panel, system begins playing the record file of selected channel dated the same time.

2.9. AI

2.9.1. AI Search

You can search the record file on the NVR and filter the record file meets the corresponding rule. It is suitable for you to play the specified file.



This series NVR products support playback the AI by camera file only. AI by camera means the connected camera does all the AI analytics, and then gives the results to the NVR.

2.9.1.1. Face Detection

You can search the detected faces and play back.

Step1 Select **Main Menu** → **AI** → **SMART SEARCH** → **FACE DETECTION**. The **FACE DETECTION** interface is displayed. See Figure 2.93

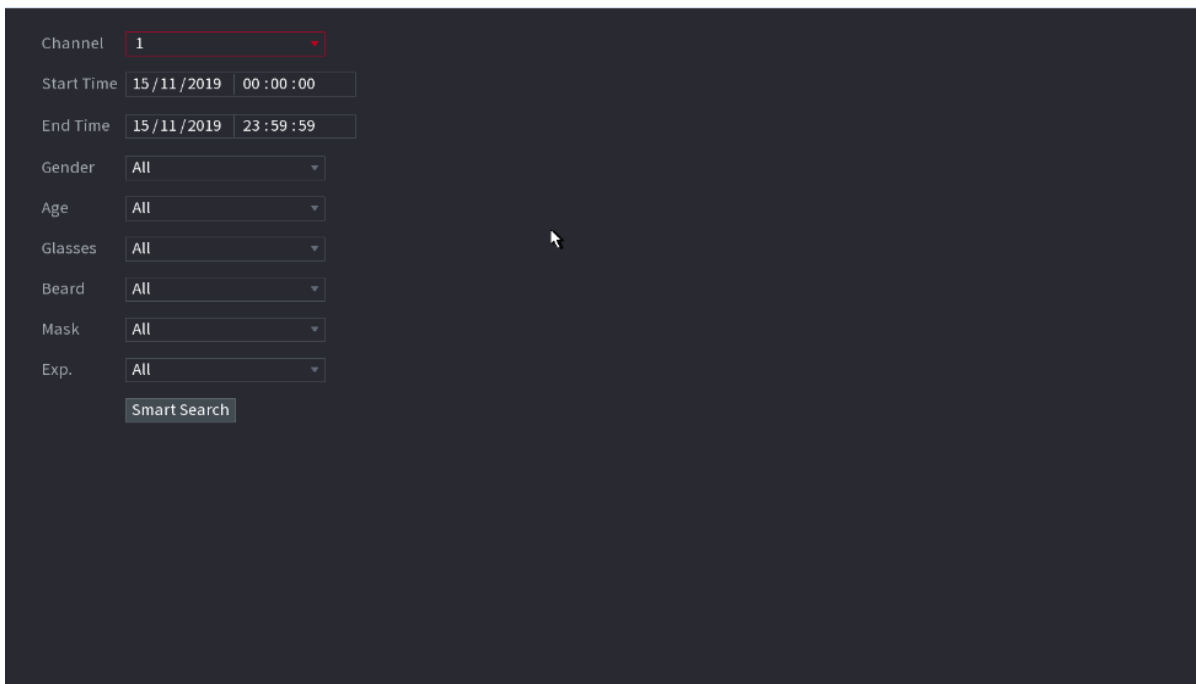


Figure 2.93

Step2 Select the channel, enter the start time and end time, and set for the gender, age, glasses, beard, and mask. Click **Smart Search**.

Step 3 Select the face that you want to play back.

The picture with registered information is displayed. You can also do the following operations to the recorded files. To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**. See Figure 2.94

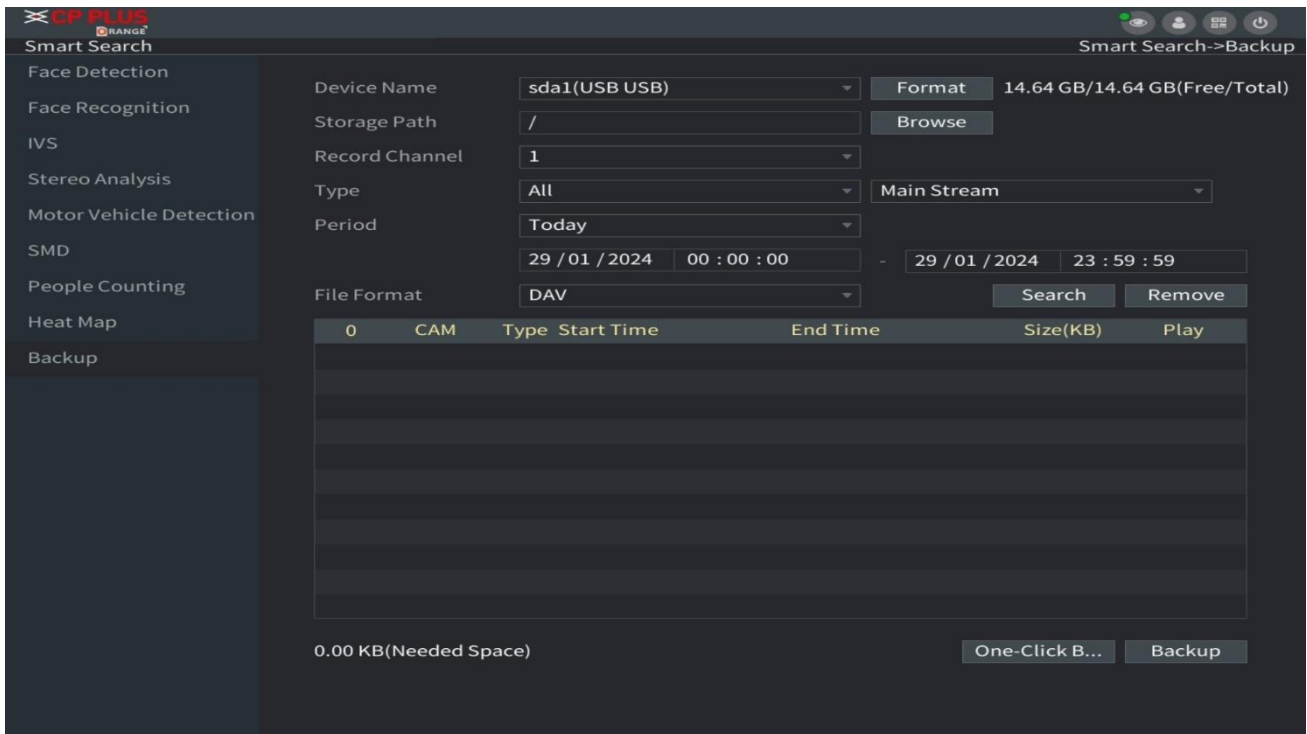


Figure 2.94

To lock the files to make it unable to be overwritten, select the files, and then click Lock. To add a mark to the file, select the files and then click **Add Mark**. Go to **Face Properties** and **Person Details** to view detailed information.

2.9.1.2. Face Recognition

System can search and compare the human face on the video with the face image on the database, and playback the corresponding record file. The AI search includes two ways: Search by attributes and search by image.



This function is for some series products only.

2.9.1.3. Searching by Attributes

Step1 Select **Main Menu** → **AI** → **SMART SEARCH** → **FACE RECOGNITION** → Search by Attributes. The **Search by Attributes** interface is displayed. See Figure 2.95.

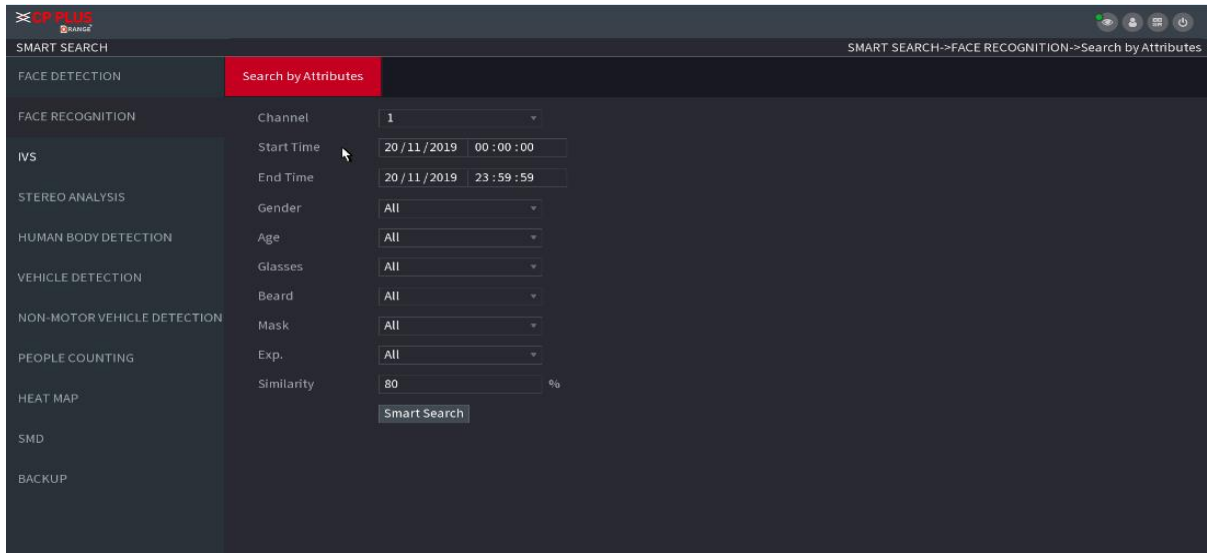


Figure 2.95

Step2 Select the channel and set the parameters such as start time, end time, gender, age, glasses, beard, mask, and similarity according to your requirement.

Step3 Click **Smart Search**.

The search result is displayed. See Figure 2.96.



The human face in the image is pixelated. The actual image is clear.

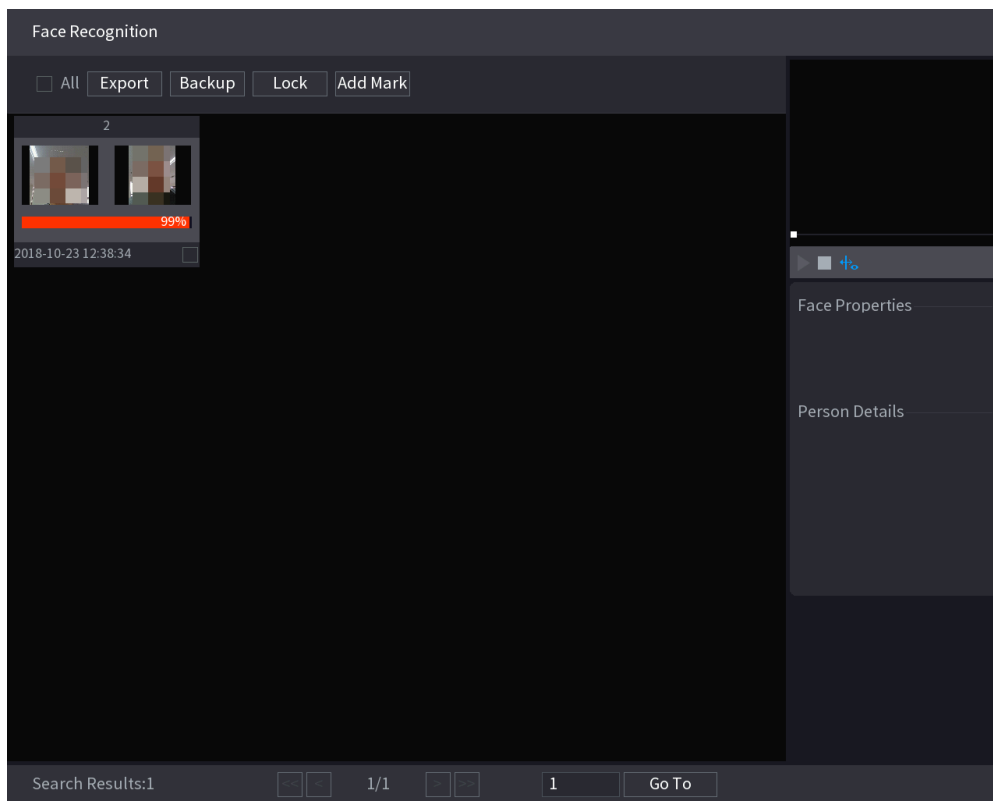


Figure 2.96

Step4 Click the picture that you want to play back.

The picture with registered information is displayed. You can also do the following operations to the recorded files. To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**. To lock the files to make it unable to be overwritten, select the files, and then click Lock.

To add a mark to the file, select the files and then click **Add Mark**. Go to the **Face Properties** and **Person Details** to view detailed information.

2.9.2. IVS

You can search and playback the alarm record files.

Step1 Select Main Menu → AI → SMART SEARCH → IVS.

The **IVS** interface is displayed. See Figure 2.97.

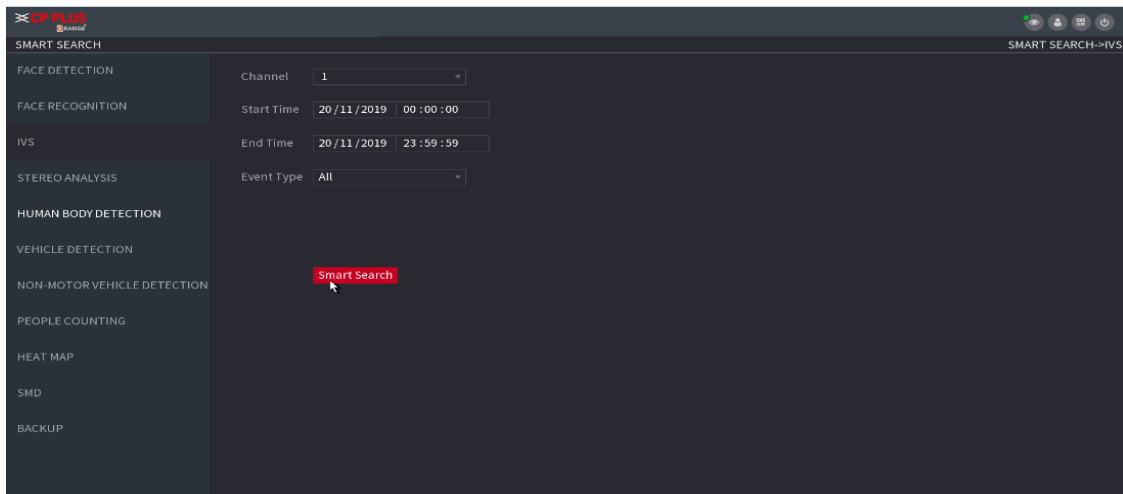


Figure 2.97

Step2 Select a channel, start time, end time, event type, and then click Smart search, the search result is displayed.

Step 3 Click the picture that you want to play back.

You can also do the following operations to the recorded files. To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**. To lock the files to make it unable to be overwritten, select the files, and then click Lock. To add a mark to the file, select the files and then click **Add Mark**. Go to the **Face Properties** and **Person Details** to view detailed information.

2.9.3. Human Body Detection

You can search the human body and search the alarm record during the specified period.

Step1 Select Main Menu → AI → SMART SEARCH → HUMAN BODY DETECTION.

The **Human Body Detection** interface is displayed. See Figure 2.98.

Channel	<input type="text" value="1"/>
Start Time	<input type="text" value="20 / 11 / 2019"/> <input type="text" value="00 : 00 : 00"/>
End Time	<input type="text" value="20 / 11 / 2019"/> <input type="text" value="23 : 59 : 59"/>
Plate No.	<input type="text"/>
Vehicle Color	<input type="text" value="All"/>
Type	<input type="text" value="All"/>
Logo	<input type="text" value="All"/>
Plate Color	<input type="text" value="All"/>
Ornament	<input type="text" value="All"/>
Calling	<input type="text" value="All"/>
Seatbelt	<input type="text" value="All"/>
Region	<input type="text" value="All"/>
	<input type="button" value="Smart Search"/>

Figure 2.98

Step2 Select a channel, start time, end time, and set corresponding parameters.

Step3 Click **Smart search**. The search result is displayed. See Figure 2.99.



For privacy reason, the human face in the image is pixelated.

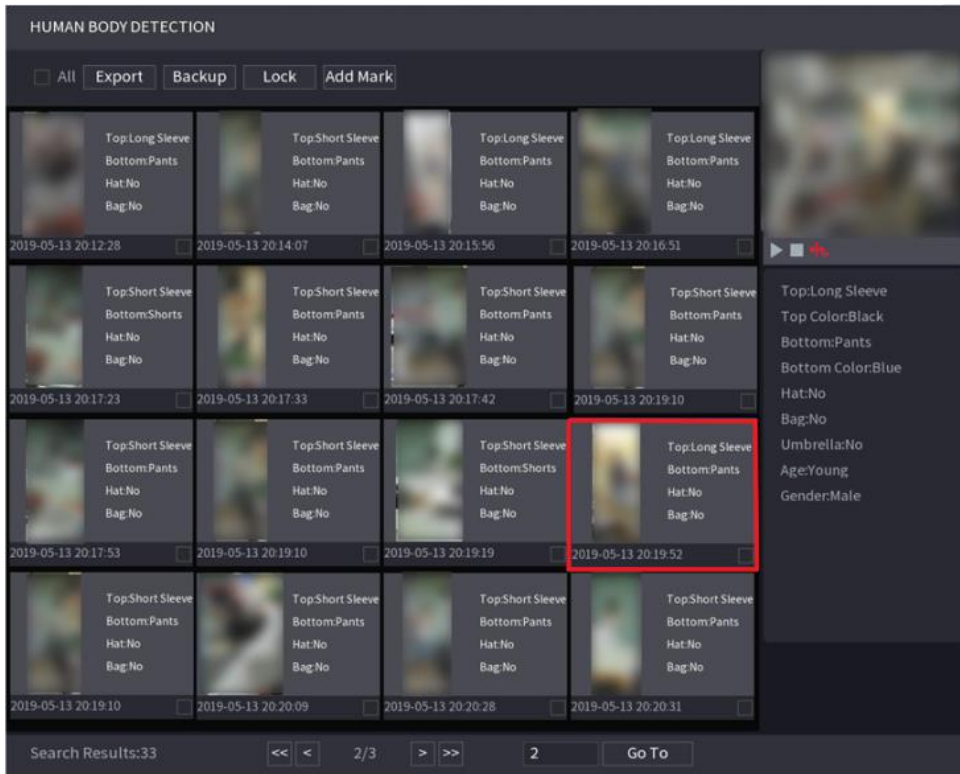


Figure 2.99

Step4 Select one or multiple results, and then you can to back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Mark**.
- Go to the **Face Properties** and **Person Details** to view detailed information.

Vehicle Detection

You can search according to the vehicle parameters and search the alarm record during the specified period.



This function is for some series products only.

Step1 Select Main Menu → AI → SMART SEARCH → VEHICLE DETECTION.

The **VEHICLE DETECTION** interface is displayed. See Figure 2.100.

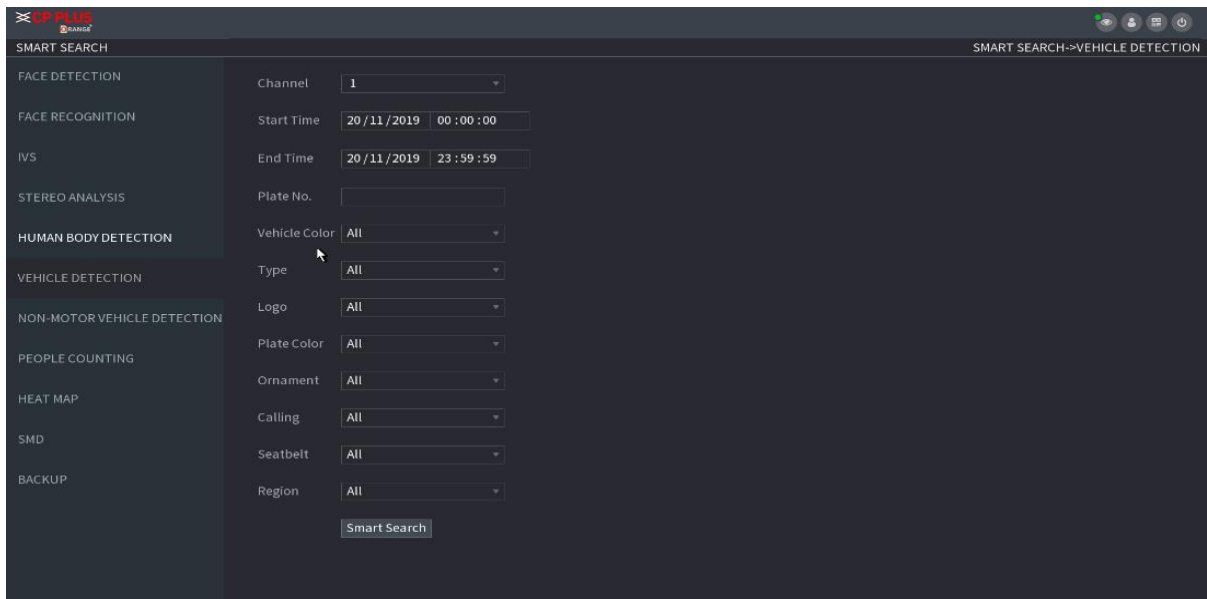


Figure 2.100

Step 2 Select a channel and set parameters.



- System supports plate fuzzy search.
- System searches all plate numbers by default if you have not set a plate number.

Step 3 Click Smart search.

The search result is displayed.

Step 4 Select one or multiple results, and then you can:

- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.
- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Mark**.

2.9.4. Non-motor Vehicle Detection

You can search according to the non-motor vehicle parameters and search the alarm record during the specified period.



This function is for some series products only.

Step 1 Select **Main Menu** → **AI** → **SMART SEARCH** → **NON-MOTOR VEHICLE DETECTION**.

The **NON-MOTOR VEHICLE DETECTION** interface is displayed. See Figure 2.101.

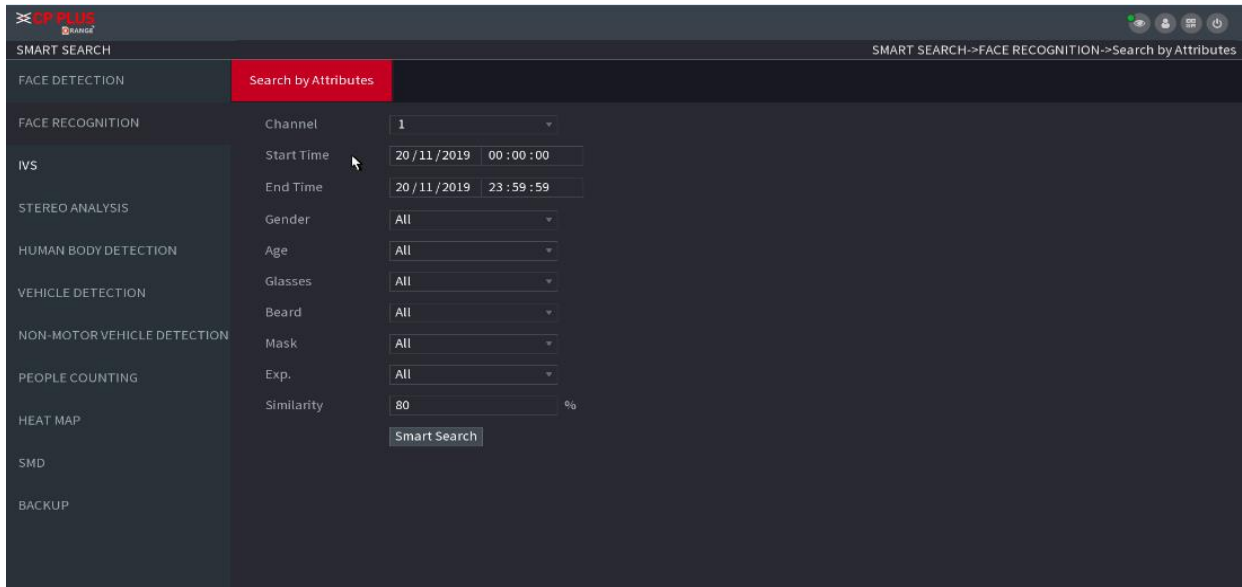


Figure 2.101

Step2 Select the channel and the time, and then select one or multiple features from **Type**, **Vehicle Color**, **People Number**, or **Helmet**.

Step3 Click **Smart Search**.

The search result is displayed. See Figure 2.102.

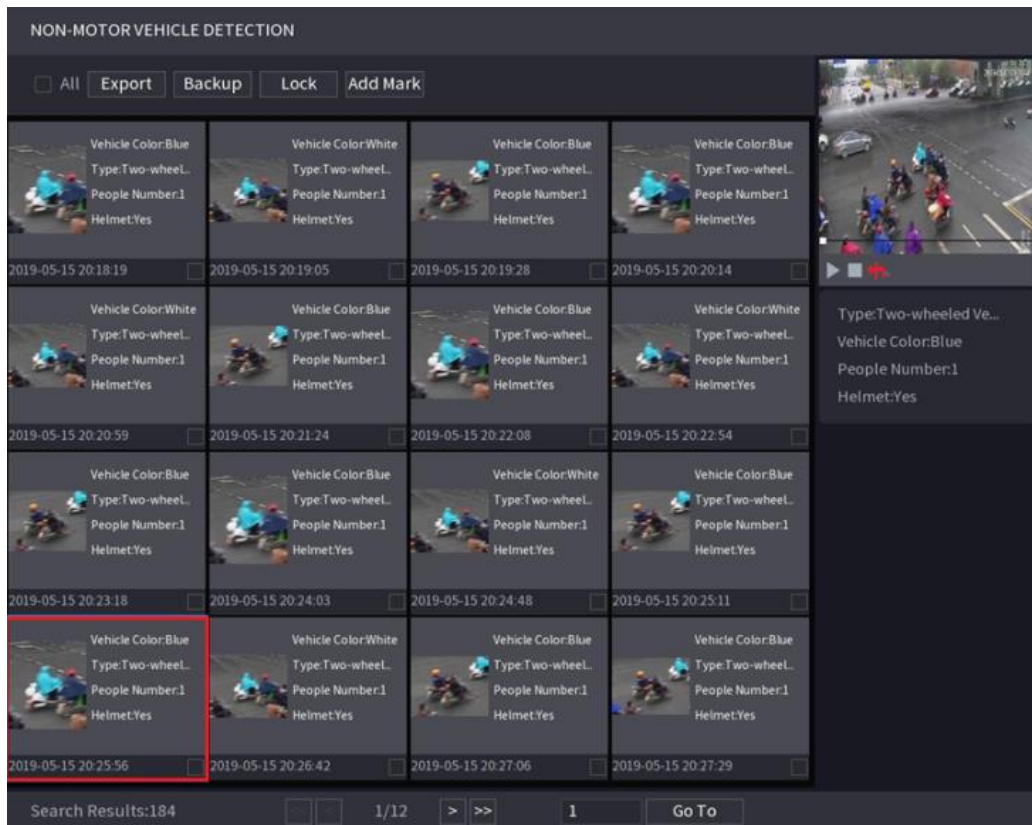


Figure 2.102

Step4 Select one or multiple results, and then you can:

- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.
- To lock the files to make it unable to be overwritten, select the files, and then click Lock.
- To add a mark to the file, select the files and then click **Add Mark**.

2.9.5. People Counting

You can detect the people amount in the specified zone and display the statistics image.

Step1 Select **Main Menu** → **AI** → **SMART SEARCH** → **PEOPLE COUNTING**.

The **PEOPLE COUNTING** interface is displayed. See Figure 2.103.

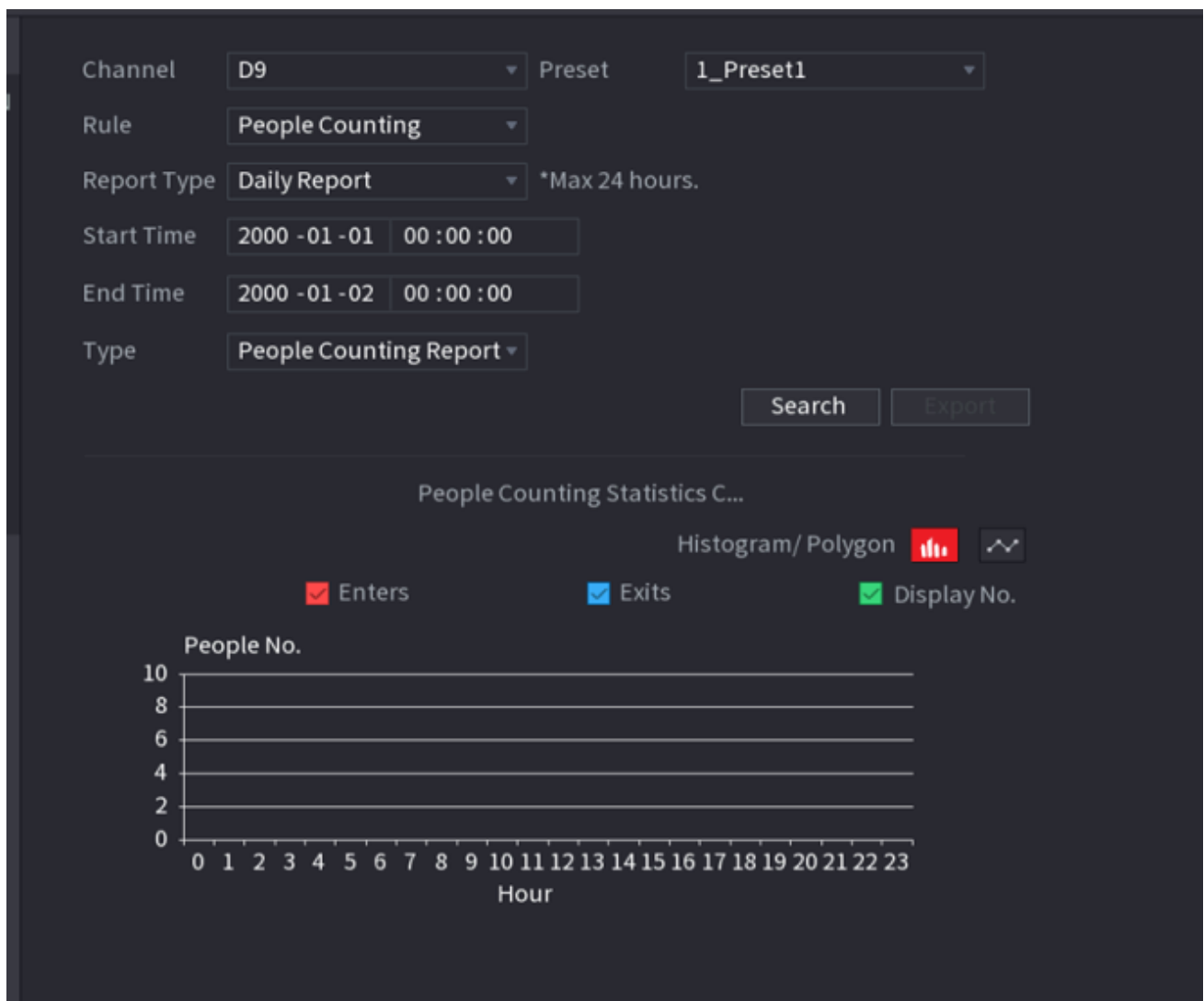


Figure 2.103

Step2 Set parameters such as channel, report type, start time, end time, etc.

Parameter	Description
Channel	Select the channel you want to search people amount.
Rule	Select the rule from the dropdown list.
Report Type	Select report type from the dropdown list: daily report, monthly report, yearly report.
Start time/end time	Set search start time and end time.
Type	Select from the dropdown list.

2.9.6. Heat map

You can detect the active objects distribution in the monitor zone during the specified period and use different colors to display on the heat map report.

2.9.6.1. Normal

Step1 Select **Main Menu** → **AI** → **SMART SEARCH** → **HEAT MAP** → **NORMAL**.

The **Normal** interface is displayed. See Figure 2.104.

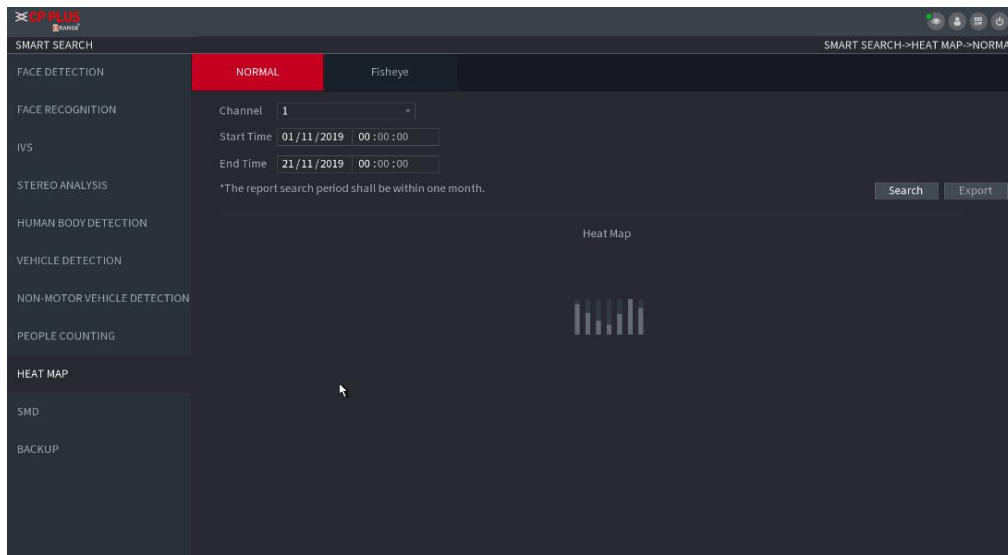


Figure 2.104

Step2 Select channel, start time, end time.

Step3 Click **Search**.

Step 4 System display heat map report.



Click **Export**, and then select path. Click Save to save current report to the USB device.

2.9.7. Parameters

2.9.7.1. Smart Plan

The smart plan is for the smart network camera. It includes IVS, human face detection, human face recognition, human body detection, people counting, heat map. If you do not set a rule here, you cannot use these AI intelligent functions when you are connecting to a smart network camera.

This series NVR products support AI by camera only. Make sure the connected network camera supports intelligent functions. For NVR, it just displays the intelligent alarm information from the smart network camera and set or playback the record file.

Step1 Select **Main Menu** → **AI** → **PARAMETERS** → **SMART PLAN**. The **SMART PLAN** interface is displayed. See Figure 2.105.

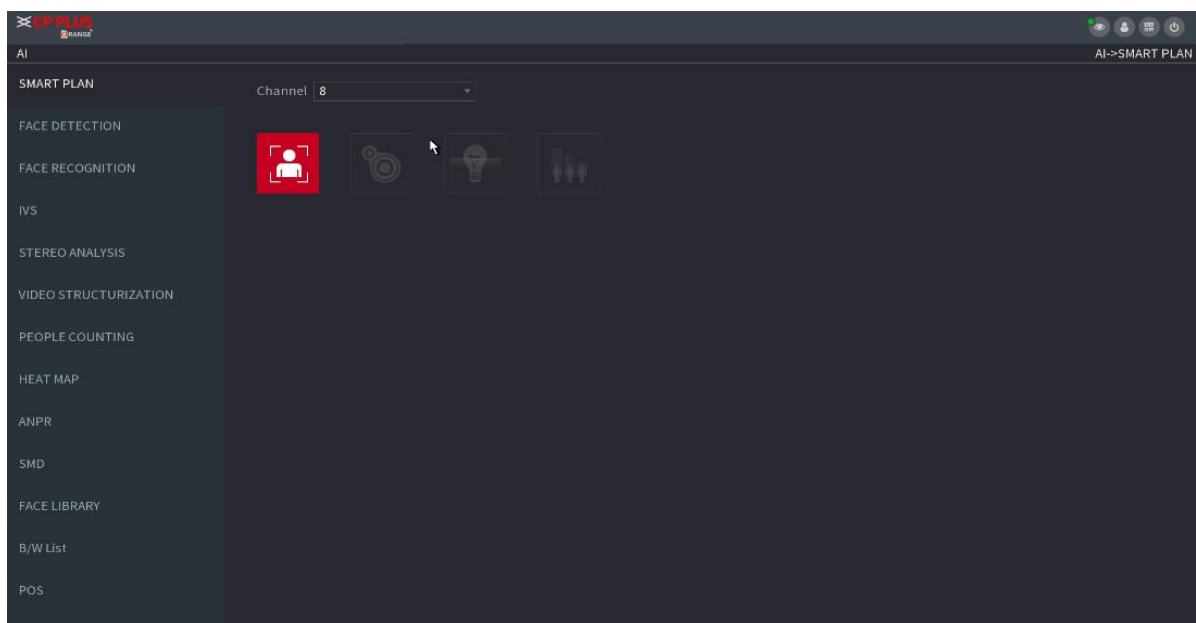



Figure 2.105

Step2 Select a channel number.

System displays different smart plan interfaces since the remote device may supports different functions.

- a. Select a channel.
- b. Select a preset.
- c. Click the smart plan icon at the bottom left. The icon becomes highlighted.
- d. Click **Apply**.



- Click to  delete the preset.
- Click **Add** to add a preset.
- Once the remote device does not support preset function, the interface is shown as in Figure 2.106.

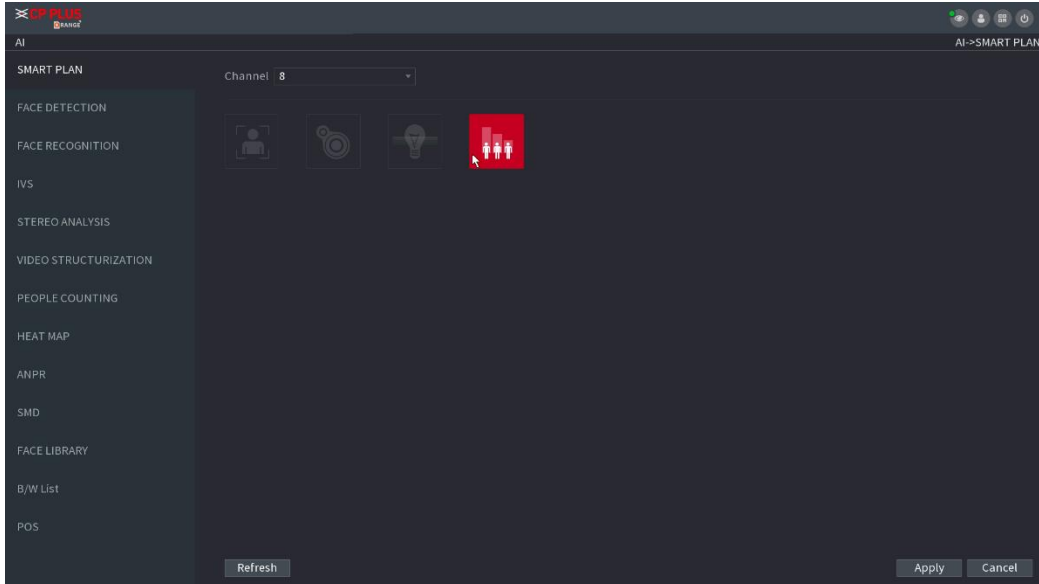


Figure 2.106

- a. Select a channel.
- b. Click the smart plan icon. The icon becomes blue highlighted.
- c. Click **Apply**.

2.9.7.2. Face Detection

The Device can analyze the pictures captured by the camera to detect whether the faces are on the pictures. You can search and filter the recorded videos the faces and play back.

Preparations

The connected camera shall support human face detection function.

Step1 Select **Main Menu** → **AI** → **PARAMETERS** → **FACE DETECTION**. The **FACE DETECTION** interface is displayed. See Figure 2.107.

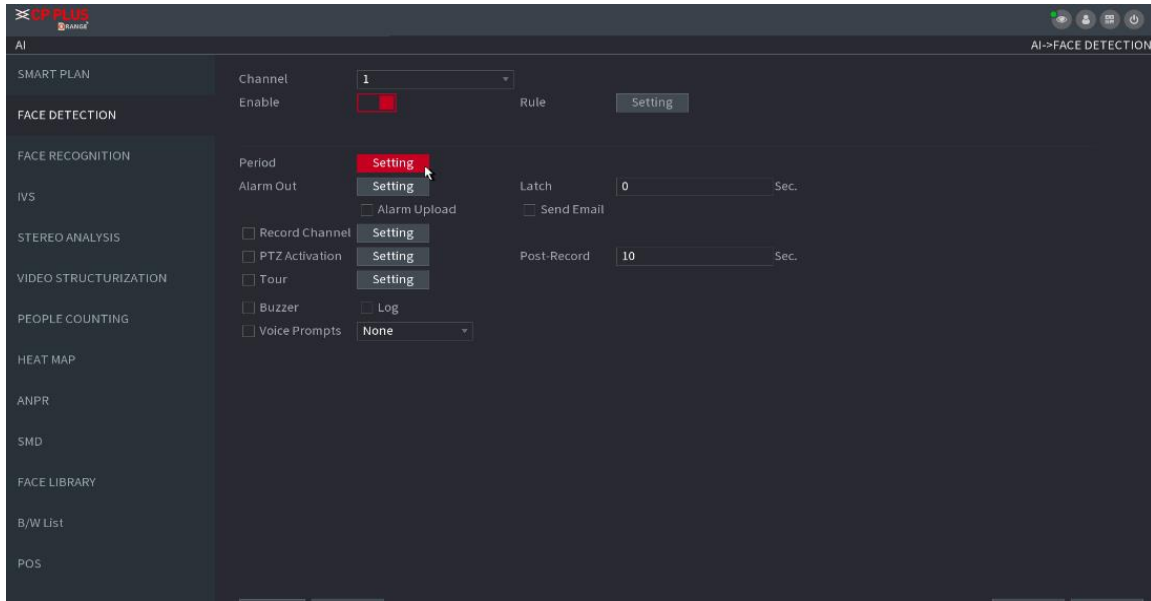








Figure 2.107

Step2 In the **Channel** list, select a channel that you want to configure face detection function, and then enable it.

Step3 Configure the parameters.

Parameter	Description
Type	This series NVR products support AI by Camera only. AI by Camera means the connected camera does all the AI analytics, and then gives the results to the NVR.
Face ROI	Check the box to enable Face ROI function, system displays human face at the enhanced way.
Rule	Click Setting to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size. Left click to drag the four angles to adjust the size.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  This function is for some series products only. You need to set the alarm center first.

Send Email	<p>Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.</p>  <p>You need to set the email first. For details, see "4.12.6 Email."</p>
Record Channel	<p>Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.</p>  <p>You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."</p>
PTZ Activation	<p>Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.</p>  <p>Tripwire alarm supports to activate PTZ preset point only.</p> <p>You need to set the corresponding PTZ actions first, see "4.4.3 Configuring PTZ Functions."</p>
Delay	<p>At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.</p>
Tour	<p>Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.</p>  <p>You need to set the time interval and mode for tour first, see "4.16.2 Tour."</p>  <p>After the tour is over, the preview interface is restored to the screen split mode before the tour.</p>
Log	<p>Select the check box, the NVR device records the alarm information in the log when an alarm occurs.</p>
Voice Prompts	<p>Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.</p>
Buzzer	<p>Select the check box to activate the buzzer when an alarm occurs.</p>

Step4 Click **Apply** to complete the settings.

2.9.7.3. Face Recognition

You can compare the detected faces with the faces in the library to judge if the detected face belongs to the library.

The comparison result will be displayed on the AI mode live view screen and smart search interface and link the alarms.

This series NVR products support AI by camera only.

You can use the connected camera to realize AI function. Make sure the connected camera supports human face detection function.

Step1 Select Main Menu → AI → PARAMETERS → FACE RECOGNITION.

The **FACE RECOGNITION** interface is displayed. See Figure 2.108.

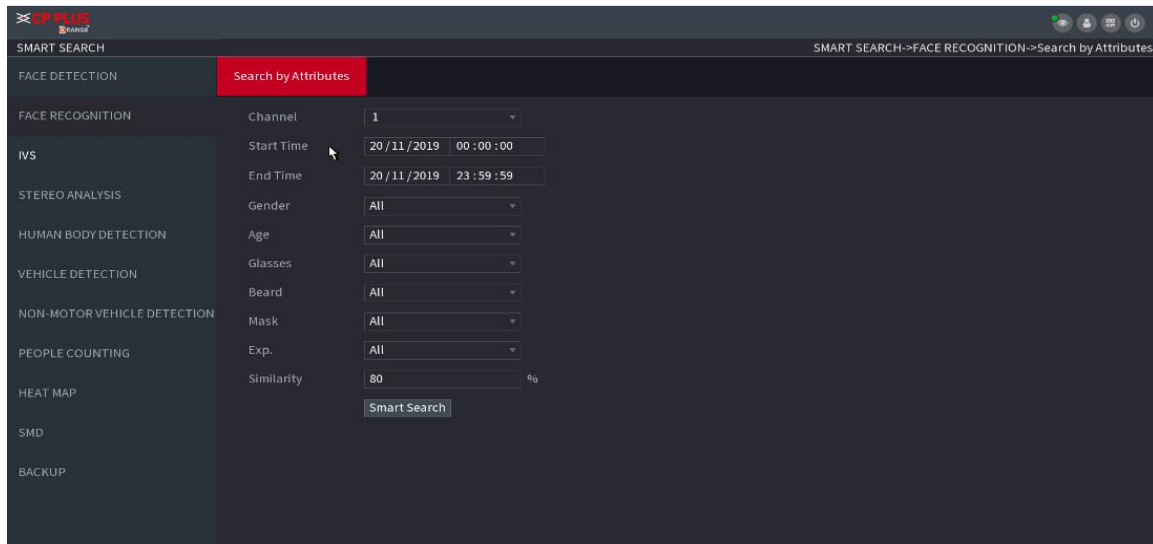


Figure 2.108


Step2 In the **Channel** list, select a channel that you want to configure face recognition function, and then enable it.


Step3 At **Type**, system supports **AI by Camera** only.

Step4 Set parameters.


Parameter	Description
ROI	Check the box to enable ROI function, system displays human face at the enhanced way.
Rule	Click Setting to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size. Left click to drag the four angles to adjust the size.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Target Face Database	Click Target Face Database, system displays face database list. Select a database from the dropdown list to compare.

Step5 Set the Target Face Database.

Step 6 (Optional) Click  to modify the similarity. The lower the number is, the easier the alarm linkage will trigger.

Step7 Click  to set the alarm linkage.

Step8 Configure the parameters.

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step9 Click **OK**, system goes back to human face recognition interface.

Step10 Click **Apply** to complete the settings.

2.9.8. IVS (General Behavior Analytics)

The IVS function processes and analyzes the images to extract the key information to match with the specified rules. When the detected behaviors match with the rules, the system activates alarms.



This function is for some series product only. IVS function and human face detection function cannot be valid at the same time.

The IVS function environment shall meet the following requirements:

- The object total size shall not be more than 10% of the whole video.
- The object size on the video shall not be more than 10pixels*10 pixels. The abandoned object size shall be more than 15pixels*15 pixels (CIF resolution). The object width shall not be more than 1/3 of the video height and width. The recommended height is 10% of the video.
- The object and the background brightness different shall be more than 10 grey levels.
- The object shall remain on the video for more than 2 seconds. The moving distance is larger than its own width and shall not be smaller than 15pixels (CIF resolution).
- The surveillance environment shall not be too complicated. The IVS function is not suitable for the environment of too many objects or the changing light.
- The surveillance environment shall not contain glasses, reflection light from the ground, and water. Free of tree branches, shadow, mosquito and bugs. Do not use the IVS function in the backlight environment, avoid direct sunlight.

Step1 Select **Main Menu** → **AI** → **PARAMETERS** → **IVS**.

The **IVS** interface is displayed. See Figure 2.109.

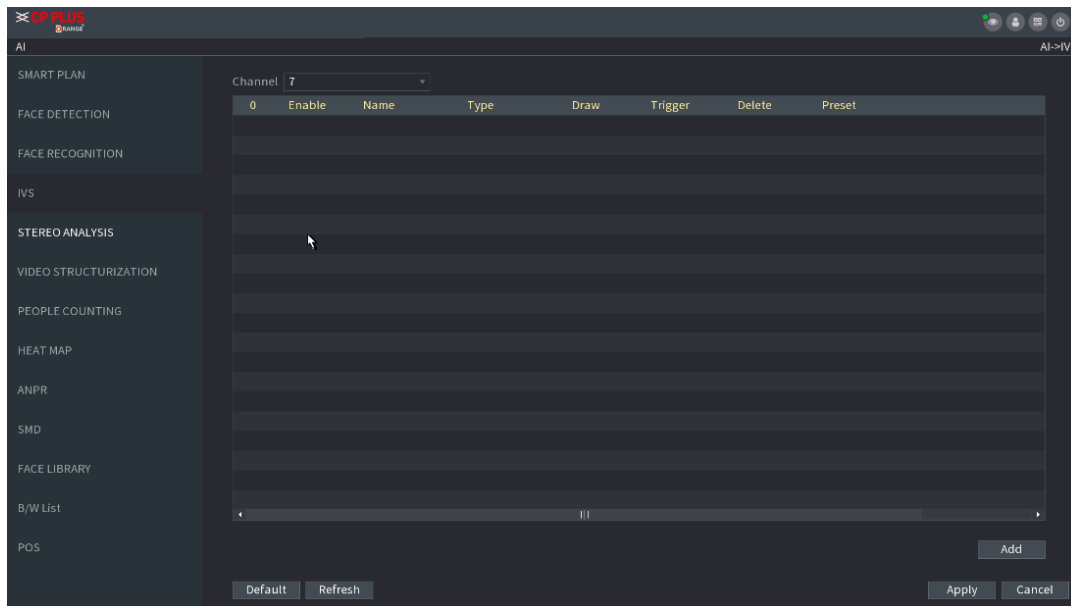


Figure 2.109

Step2 Select a channel from the dropdown list.

Click **Add** and then set corresponding rule. See Figure 2.110.



Click  to delete the selected rule.

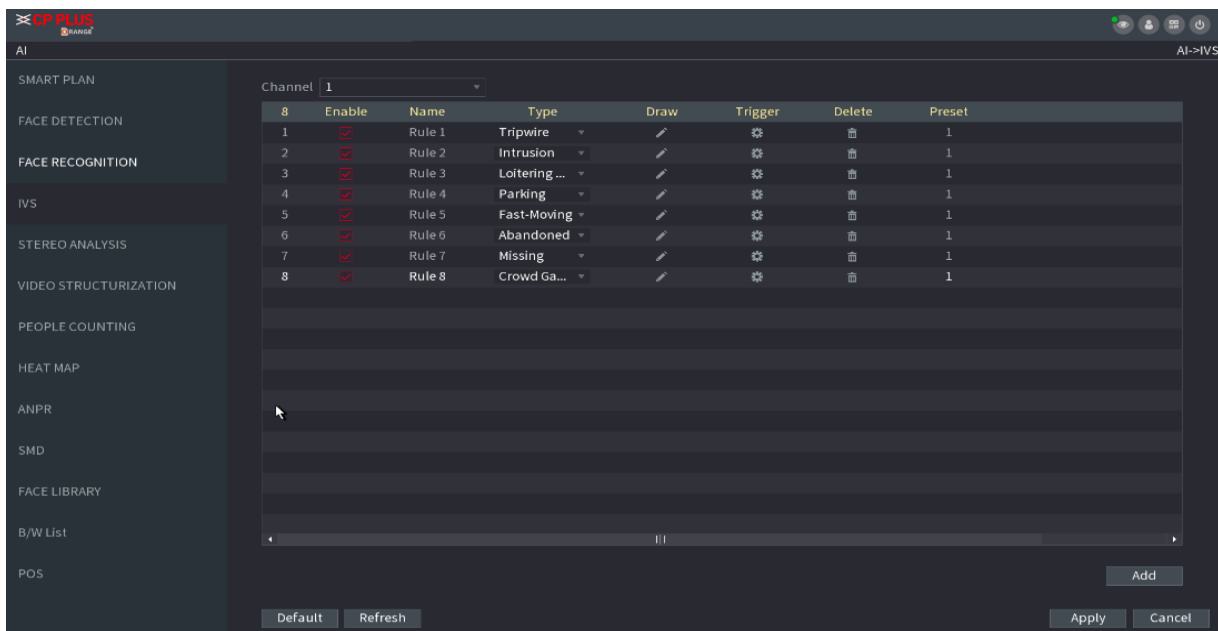


Figure 2.110

Step3 Set corresponding parameters.

Step4 Click **Apply**.

2.9.8.1.1. Tripwire

When the detection target crosses the warning line along the set direction, the system performs an alarm linkage action.

Step1 Select Main Menu → AI → PARAMETERS → IVS.

In the **Type** drop-down list, select **Tripwire**. See Figure 2.111.

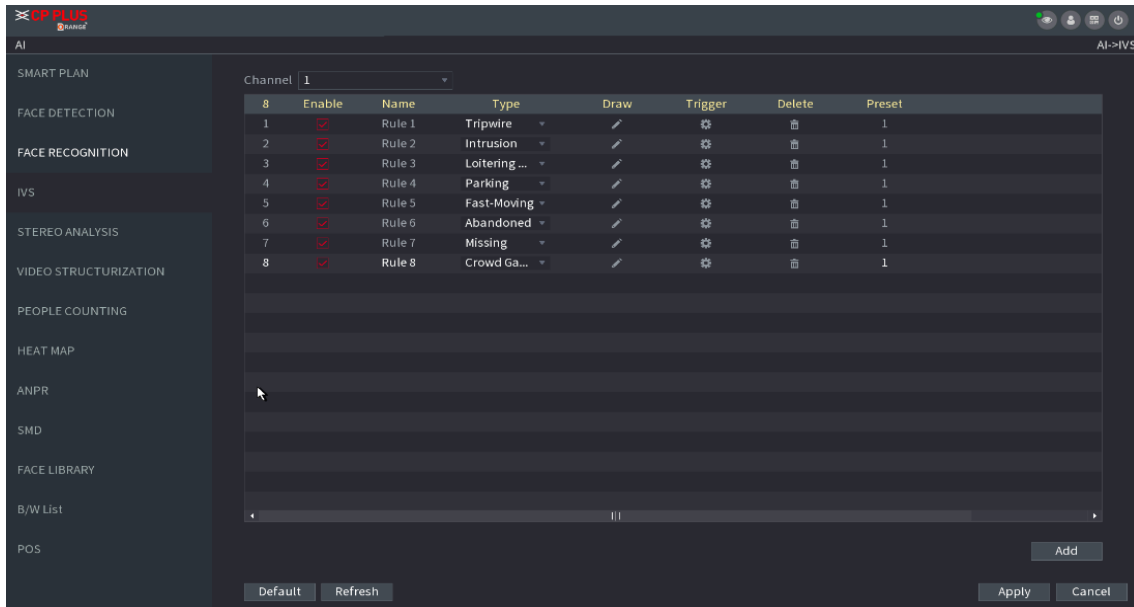


Figure 2.111

Step2 Draw the detection rule. Figure 2.112

Click  to draw the rule on the surveillance video, the system displays as Figure 2.112.

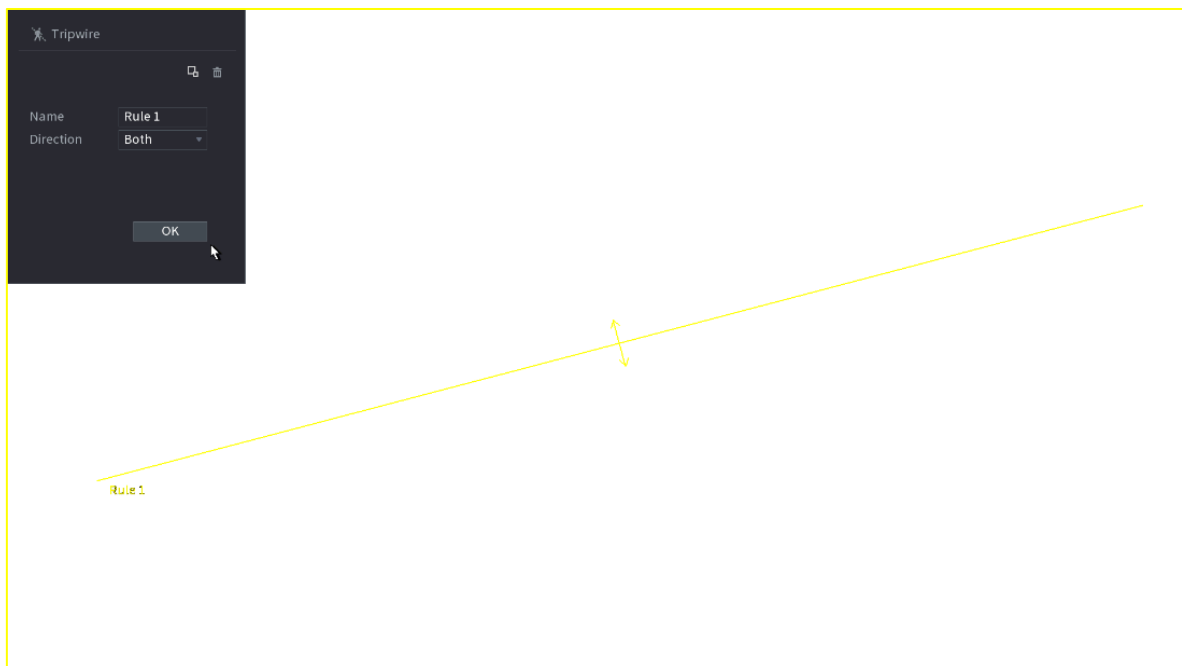





Figure 2.112

- a. Configure the parameters.

Parameter	Description
Name	Customize the rule name.
Direction	Set the tripwire direction, including $A \rightarrow B$, $B \rightarrow A$ and $A \leftrightarrow B$.
Filter target	<p>Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.</p> <p> Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.</p>
AI Recognition	<p>Select AI recognition and the system displays alarm target. The default selection is person and motor vehicle and system automatically identify the person and motor vehicle appeared within the monitoring range.</p> <p> When you select IVS of AI by camera, the connected channel shall support tripwire function.</p>

- b. Press and hold down the left button on the monitor screen to draw the line. The line can be a straight line or a curve.
- c. Click **OK** to complete the rule setting.

Step3 Click .

System displays the **Trigger** interface. See Figure 2.113.

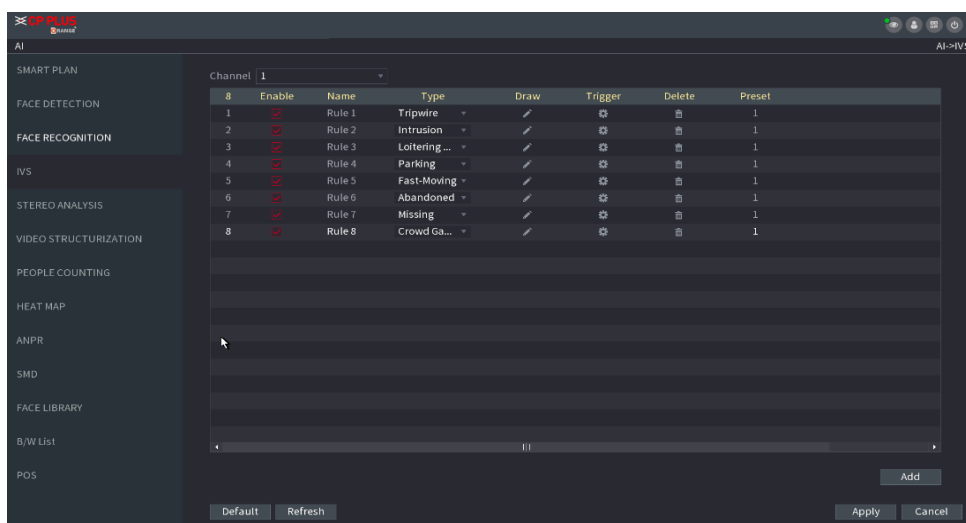


Figure 2.113

Step4 Configure the parameters.

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click **OK** to save the alarm setting.

System displays the IVS interface.

Step6 Select the **Enable** check box and click **Apply** to complete the tripwire setting.

2.9.8.1.2. Abandoned Object Detection

System generates an alarm when there is abandoned object in the specified zone.

Step1 In the **Type** drop-down list, select **Abandoned Object**.

The interface is shown as Figure 2.114.

Step2 Draw the detection rule.

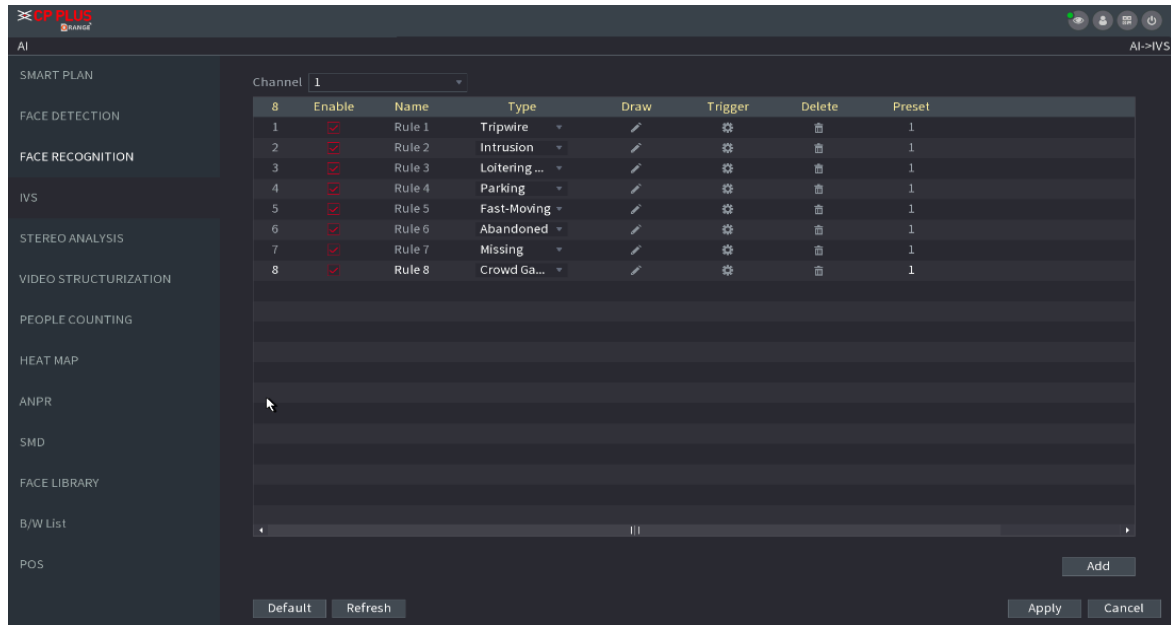


Figure 2.114

- Click to draw the rule on the surveillance video.
- Set parameters.

Parameter	Description
Preset	Select a preset you want to use IVS
Name	Input customized rule name
Duration	System can generate an alarm once the object is in the zone for the specified period.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.

- Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- Click **OK** to complete the rule setting.

Step3 Click .

Step4 Click **Apply** to complete the setup.

2.9.8.1.3. Fast moving

You can detect the fast-moving object in the specified zone.

Step1 In the **Type** drop-down list, select **Fast Moving**.

The interface is shown as below. See Figure 2.115.

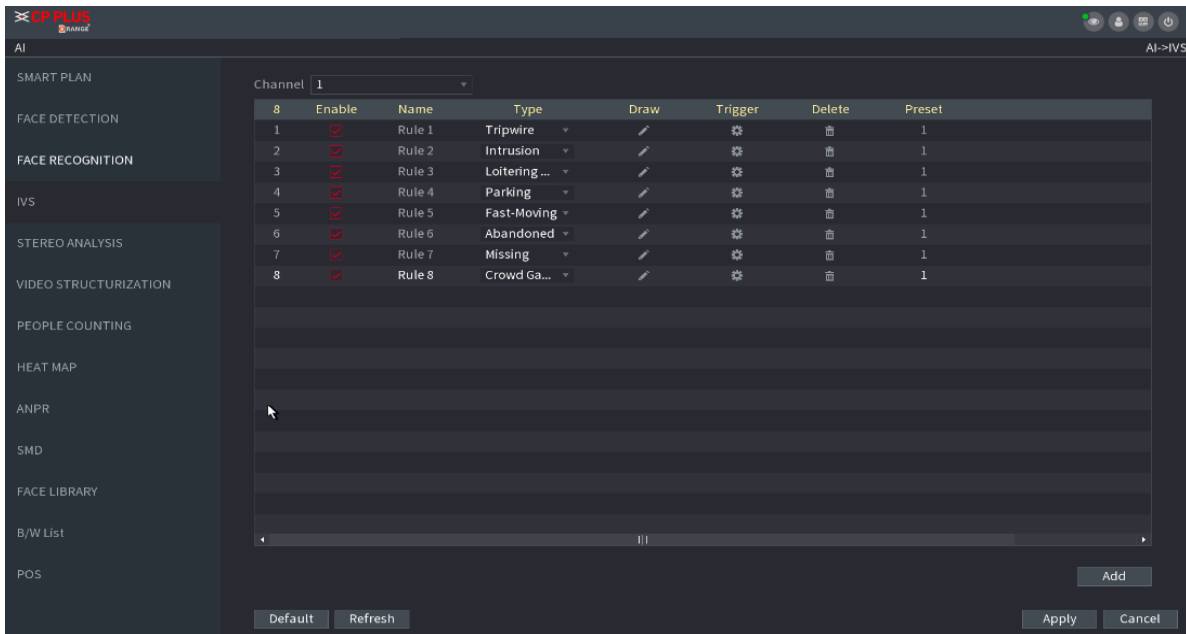




Figure 2.115

Step2 Draw the detection rule. Figure 2.116

Click  to draw the rule on the surveillance video. Set parameters.

Parameter	Description
Preset	Select a preset you want to use IVS
Name	Input customized rule name
Sensitivity	You can set alarm sensitivity. The value ranges from 1 to 10. The default setup is 5.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.

- i. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- ii. Click **OK** to complete the rule setting.

Step3 Click .

Step4 Click **Apply** to complete the setup.

2.9.8.1.4. Crowd Gathering

System can generate an alarm once the people amount gathering in the specified zone is larger than the threshold.

Step1 In the **Type** drop-down list, select **Crowd Gathering Estimation**.

The interface is shown as below. See Figure 2.116.

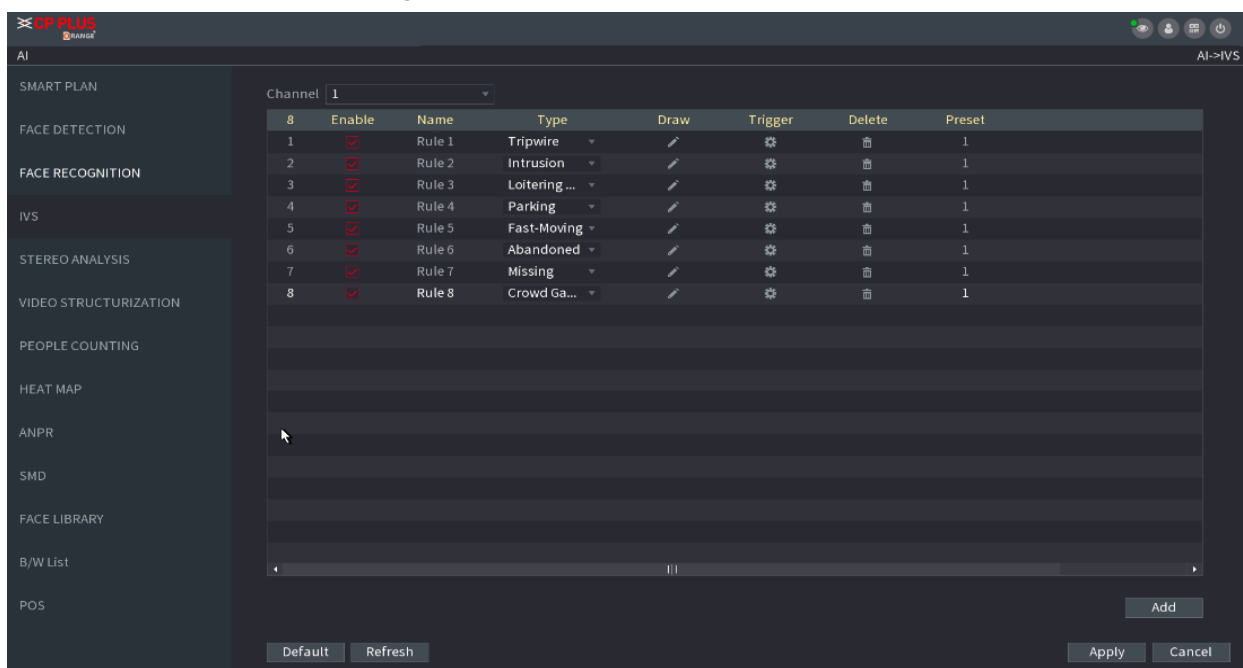




Figure 2.116

Step2 Draw the detection rule.

- iii. Click  to draw the rule on the surveillance video.
- iv. Set parameters.

Parameter	Description
Preset	Select a preset you want to use IVS.
Name	Input customized rule name
Duration	Set the minimum time that the object stays until the alarm is triggered.

Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.
---------------	--

- v. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- vi. Click **OK** to complete the rule setting.

Step3 Click .

Step4 Click **Apply** to complete the setup.

2.9.8.1.5. Parking

When the detection target stays in the monitoring area for more than the set duration, the system performs alarm linkage action.

Step1 In the **Type** drop-down list, select **Parking**.

The interface is shown as below. See Figure 2.117.

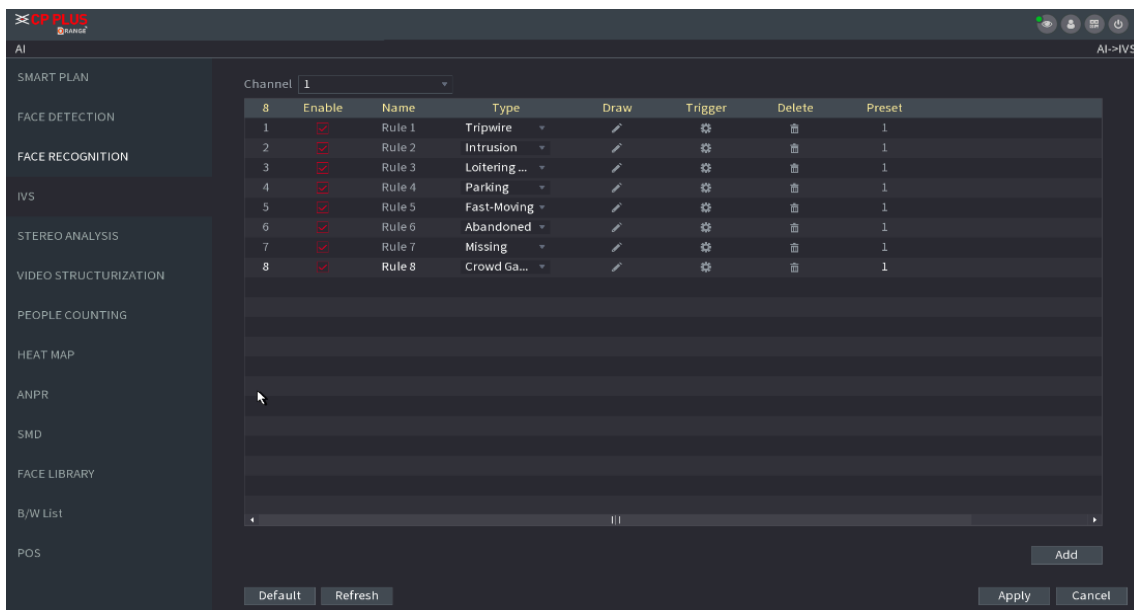




Figure 2.117

Step2 Draw the detection rule.

- vii. Click  to draw the rule on the surveillance video.
- viii. Set parameters.

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.

Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.

- ix. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- x. Click **OK** to complete the rule setting.

Step3 Click .

Step4 Click **Apply** to complete the setup.

2.9.8.1.6. Missing Object Detection

System generates an alarm when there is missing object in the specified zone.

Step1 In the **Type** drop-down list, select **Missing Object**.

The interface is shown as below. See Figure 2.118

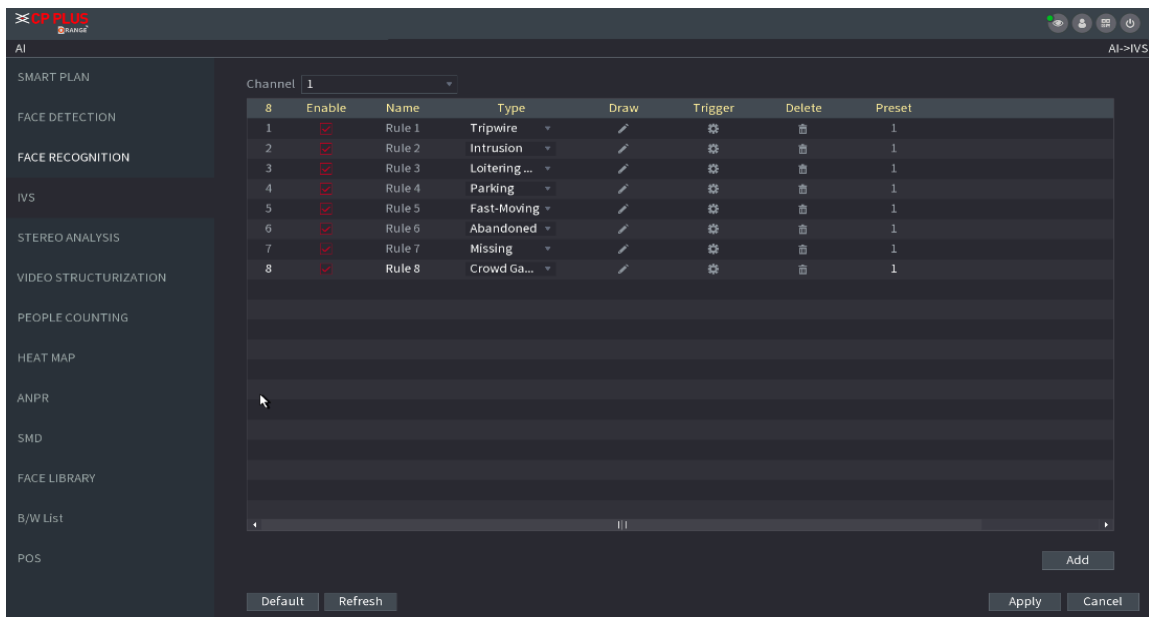




Figure 2.118

Step2 Draw the detection rule. Figure 2.118

- xi. Click  to draw the rule on the surveillance video.
- xii. Set parameters.

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.

xiii. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

xiv. Click **OK** to complete the rule setting.

Step3 Click .

Step 4 Click **Apply** to complete the setup.

2.9.8.1.7. Loitering Detection

System can generate an alarm once the object is staying in the specified zone longer than the threshold. See Figure 2.119.

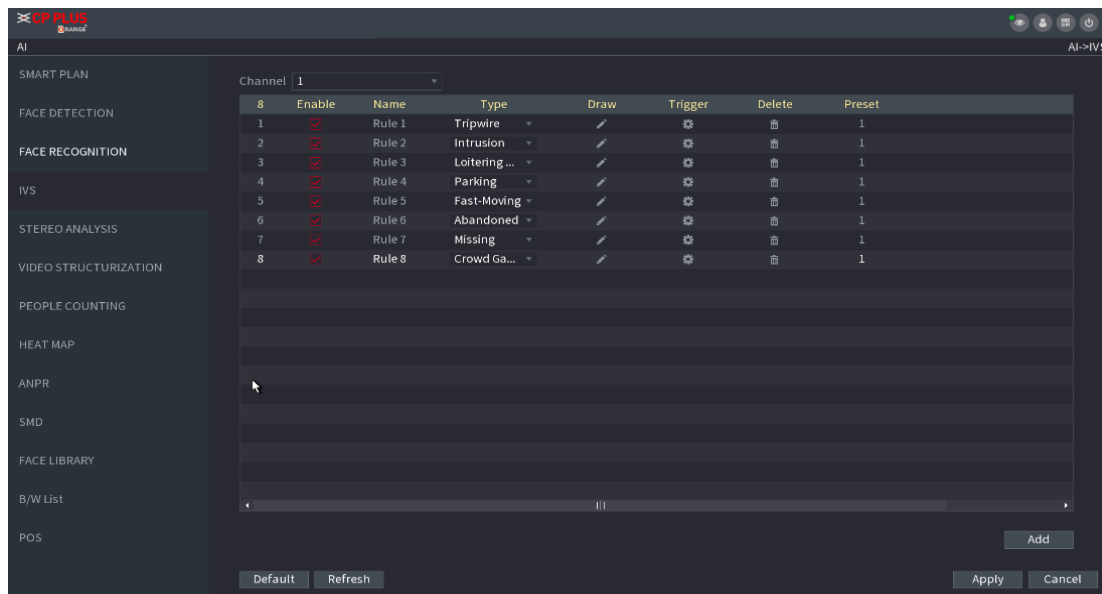


Figure 2.119


Step1 In the **Type** drop-down list, select **Loitering Detection**.

The interface is shown as below. See Figure 2.119.

Step2 Draw the detection rule. Figure 2.119

xv. Click  to draw the rule on the surveillance video.

xvi. Set parameters.

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.

xvii. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

xviii. Click **OK** to complete the rule setting.

Step3 Click .

Step4 Click **Apply** to complete the setup.

2.9.8.2. ANPR

After set the heat map parameters, go to **Main Menu → INFO → EVENT → HEAT MAP** to view heat map report.

System uses the video recognition technology to extract the plate number on the surveillance video and then compare it with the specified plate information. System can trigger an alarm once there is a matched result.

You can set different plate recognition rule, alarm linkage actions in different environments (blacklist, whitelist and regular).

Step1 Select **Main Menu → AI → PARAMETERS → ANPR**. The **ANPR** interface is displayed. See Figure 2.120.

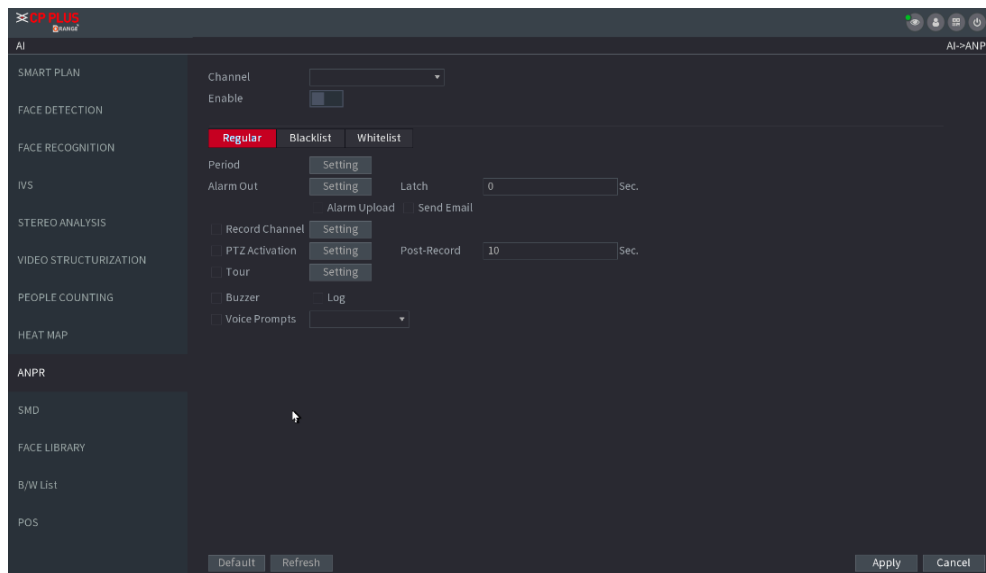


Figure 2.120

Step2 Select the Enable check box to enable ANPR.

Step3 Click **Regular** (default), **Blacklist** or **Whitelist** tab to configure it.



Before activate blacklist alarm or whitelist alarm, you need to add the corresponding plate information.

- Regular: Device triggers an alarm when it detects any plate number.
- Blacklist: Device triggers an alarm when it detects plate number in the blacklist.
- Whitelist: Device triggers an alarm when it detects plate number in the whitelist.

Step4 Set parameters.

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.

Step5 Click **Apply**.

2.10. Event Manager

2.10.1. Alarm Info

You can search, view and back up the alarm information.

Step1 Select Main Menu → ALARM → ALARM INFO.

The **ALARM INFO** interface is displayed. See Figure 2.121.

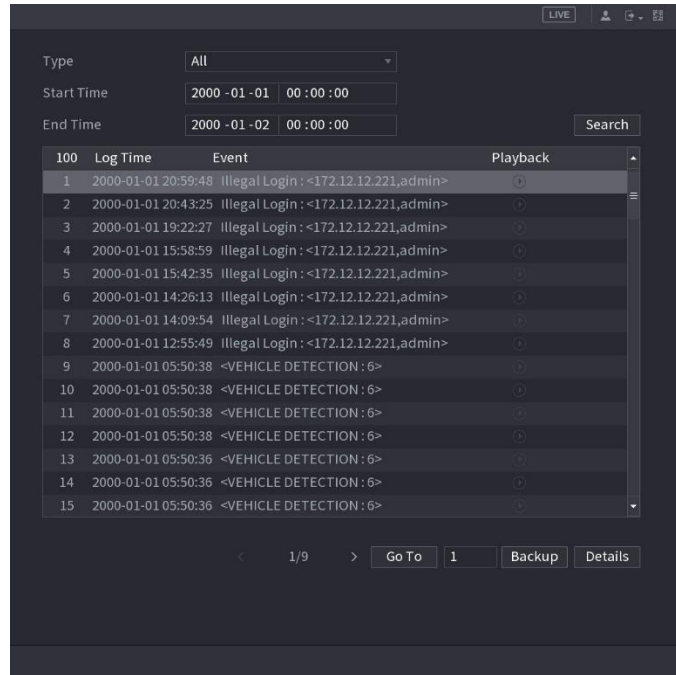


Figure 2.121


Step4 In the **Type** list, select the event type; In the **Start Time** box and **End Time** box, enter the specific time.

Step5 Click **Search**.

The search results are displayed.

Step6 Click **Backup** to back up the search results into the external storage device.

NOTE

- Select an alarm event log and then click **Backup** to back up it to peripheral USB device.
- Select an alarm event log, click  to play the recorded video of alarm event.
- Double-click a log or click Details to view the detailed information of the event.

2.10.2. Alarm Status

You can view NVR alarm event, and remote channel alarm event.

Select Main Menu → ALARM → ALARM STATUS, the **ALARM STATUS** interface is displayed. See Figure 2.122.

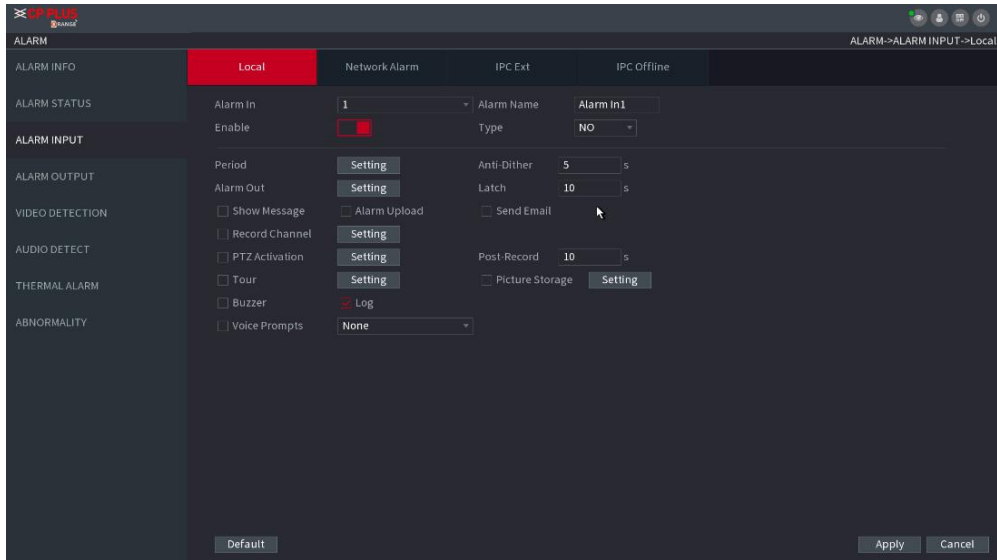



Figure 2.123

Step3 Set **Alarm In** channel number and then select the **Enable** check box to enable the function.
Step4 Configure parameters.

Parameter	Description
Alarm in	Select a channel to set alarm.
Enable	Check the box  to enable the function.
Alarm Name	Enter an alarm name.
Type	NO (normal open) or NC (normal close).
Period	Define a period during which the alarm is active.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.

PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step5 Click **Apply**.

2.10.4. Alarm Control

You can set proper alarm output (Auto/manual/off). Connect the alarm device to the system alarm output port, and set the mode as auto, system can trigger the corresponding operations when an alarm occurs.

- Auto: Once an alarm event occurs, system can generate an alarm.
- Manual: Alarm device is always on the alarming mode.
- Off: Disable alarm output function.

Step1 Select **Main Menu** → **ALARM** → **ALARM OUTPUT**.

The **ALARM OUTPUT** interface is displayed. See Figure 2.124.

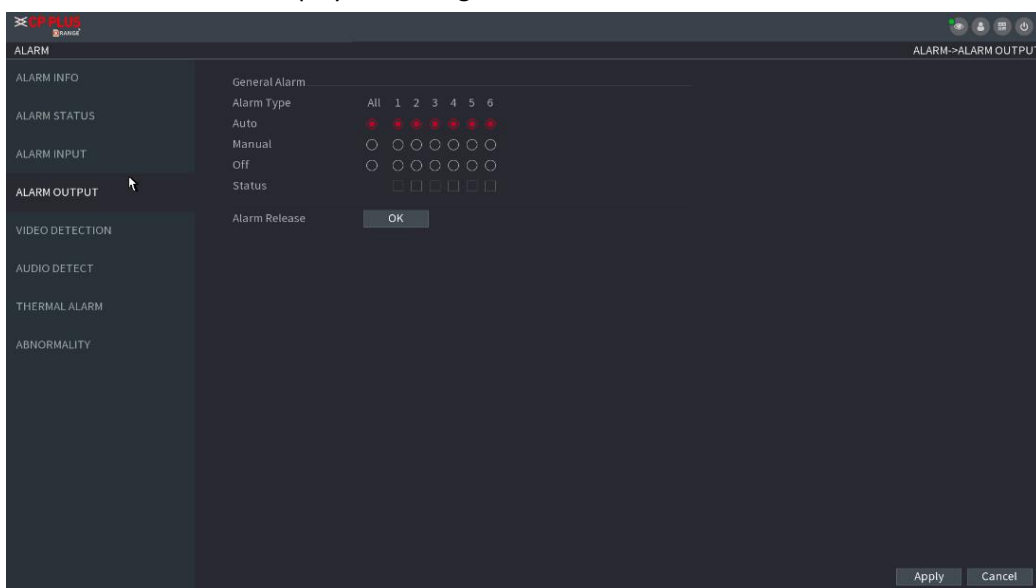


Figure 2.124

Step2 Select the alarm mode of the alarm output channel.

- Click **OK** button of the **Alarm Release**, you can clear all alarm output statuses.
- View the alarm output status on the **Status** column.

Step3 Click **Apply**.

2.10.5. Video Detection

The video detection adopts the computer image and graphics process technology. It can analyze the video and check there is considerable changing or not. Once video has changed considerably (such as there is any moving object, video is distorted), system can trigger the corresponding alarm activation operations.

Select **Main Menu → ALARM → VIDEO DETECTION → MOTION DETECT**, you can see motion detect interface. See Figure 2.125. There are five detection types: motion detection, video loss, tampering, scene changing and PIR alarm.

2.10.5.1. Motion Detect

When the moving object appears and moves fast enough to reach the preset sensitivity value, the system activates the alarm.

Step1 Select **Main Menu → ALARM → VIDEO DETECTION → Motion Detect**.

The **Motion Detect** interface is displayed. See Figure 2.125.

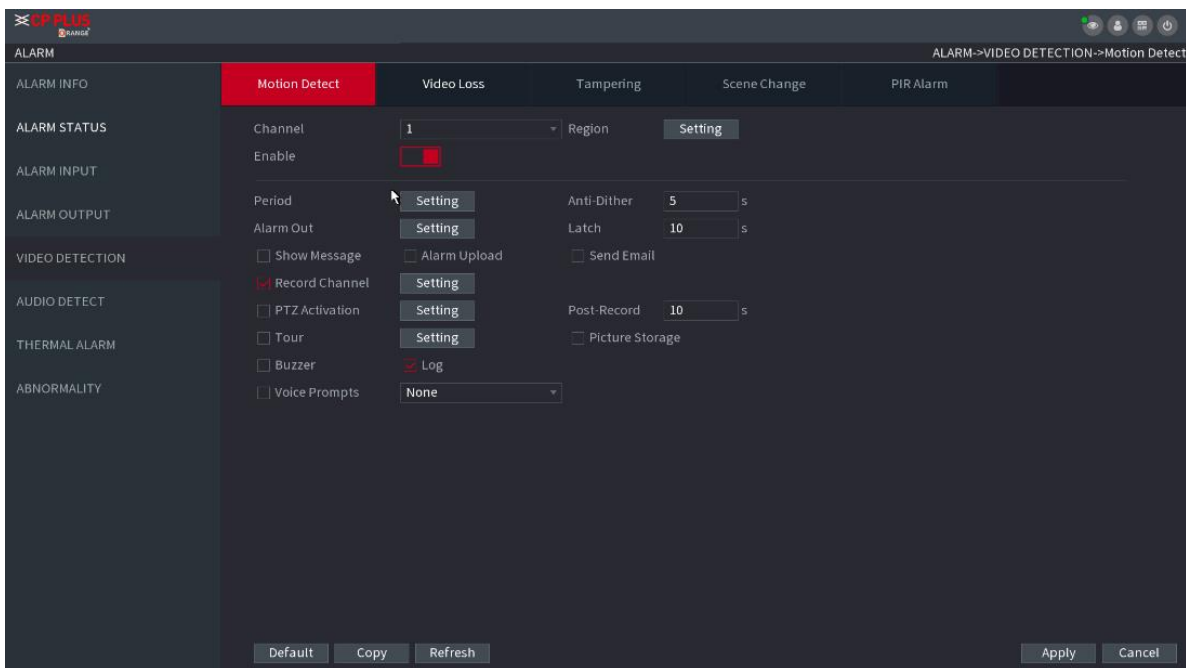



Figure 2.125

Step2 Configure the settings for the motion detection parameters.

Parameter	Description
Channel	In the Channel list, select a channel to set the motion detection.
Region	Click Setting to define the motion detection region.
Enable MD	Enable or disable the motion detection function. Check the box  to enable the function.
Period	Define a period during which the motion detection is active.
Sensitivity	The higher the value is, the easier it is to trigger an alarm. But at the same time, the false alarm may occur. The default value is recommended.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step3 Click **Apply** to save the settings.

- Click **Default** to restore the default setting.

- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.
- Click **Test** to test the settings.

2.10.5.1.1. Setting the Motion Detection Region

Step1 Next to **Region**, click **Setting**.

The region setting screen is displayed.

Step2 Point to the middle top of the interface.

The setting interface is displayed. See Figure 2.126.

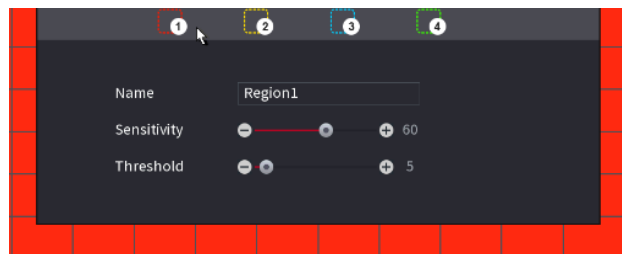



Figure 2.126

Step3 Configure the regions settings. You can configure totally four regions.

- Select one region, for example, click .
- Drag on the screen to select the region that you want to detect.
- The selected area shows the color that represents the region.
- Configure the parameters.

Parameter	Description
Name	Enter a name for the region.
Sensitivity	Every region of every channel has an individual sensitivity value. The bigger the value is, the easier the alarms can be activated.
Threshold	Adjust the threshold for motion detect. Every region of every channel has an individual threshold.



When anyone of the four regions activates motion detect alarm, the channel where this region belongs to will activate motion detect alarm.

Step4 Right-click on the screen to exit the region setting interface.

Step5 On the **Motion Detect** interface, click **Apply** to complete the settings.

2.10.5.1.2. Setting Period



The system only activates the alarm in the defined period.

Step1 Next to **Period**, click **Setting**.

The **Setting** interface is displayed. See Figure 2.127.

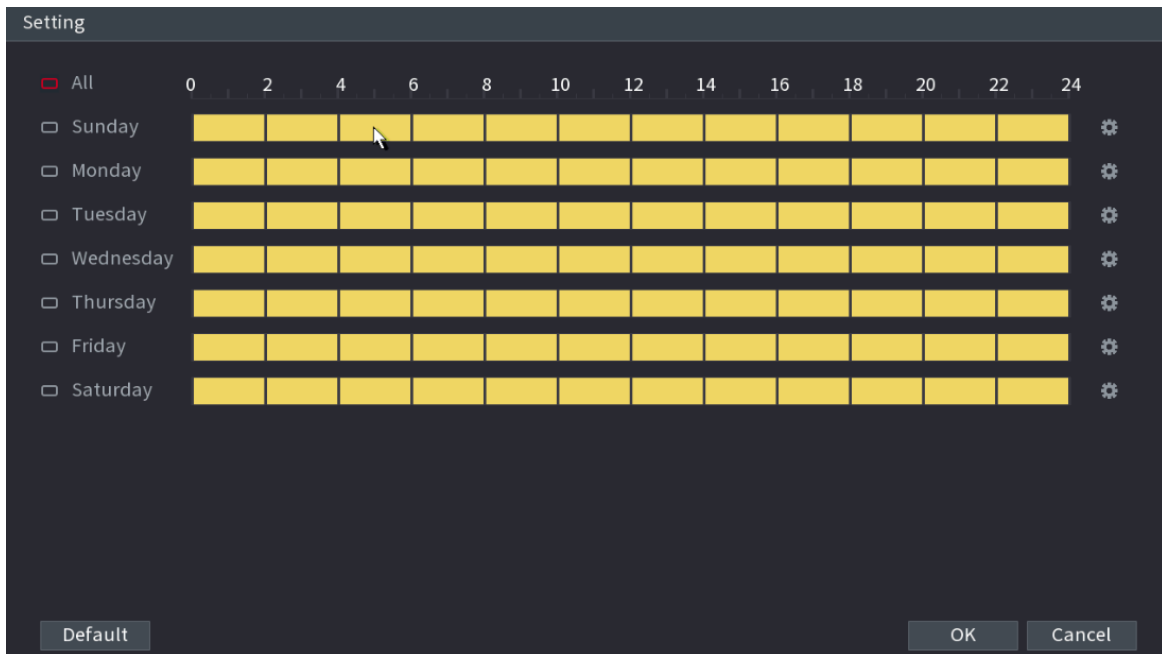







Figure 2.127

Step2 Define the motion detection period. By default, it is active all the time.

- Define the period by drawing.
 - Define for a specified day of a week: On the timeline, click the half-hour blocks to select the active period.
 - Define for several days of a week: Click  before each day, the icon switches to . On the timeline of any selected day, click the half-hour blocks to select the active periods, all the days with  will take the same settings.
 - Define for all days of a week: Click **All**, all  switches to . On the timeline of any day, click the half-hour blocks to select the active periods, all the days will take the same settings.
- Define the period by editing. Take Sunday as an example.

- a. Click .

The **Period** interface is displayed. See Figure 2.128.

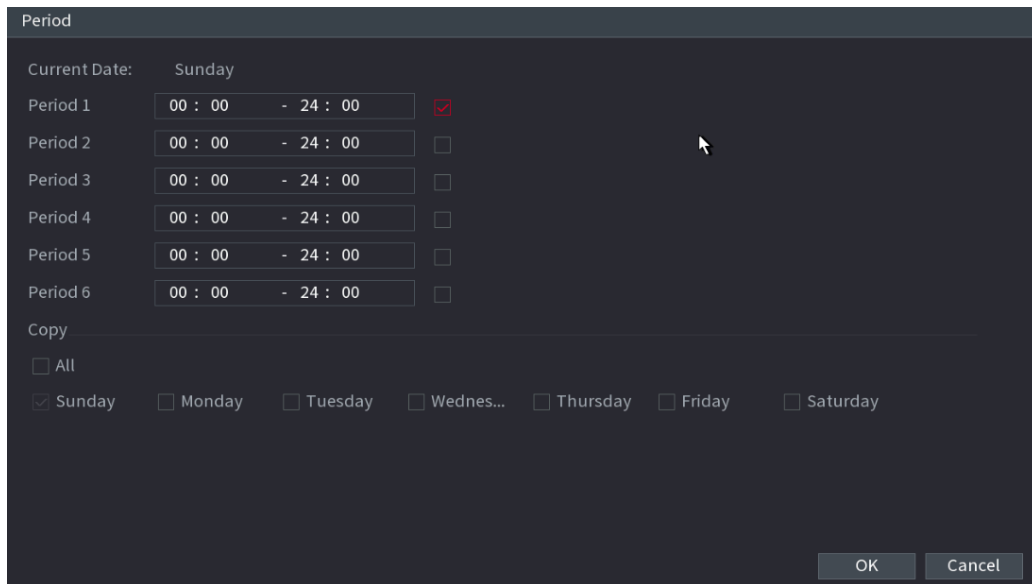


Figure 2.128

- a. Enter the time frame for the period, and then select the check box to enable the settings.
 - There are six periods for you to set for each day.
 - Under **Copy**, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.

- b. Click **OK** to save the settings.

Step3 On the **Motion Detect** interface, click **Apply** to complete the settings.

2.10.5.2. Tampering

When the camera lens is covered, or the video is displayed in a single color because of sunlight status, the monitoring cannot be continued normally. To avoid such situations, you can configure the tampering alarm settings.

Step1 Select **Main Menu** → **ALARM** → **VIDIEO DETECTION** → **Tampering**.

The **Tampering** interface is displayed. See Figure 2.129.

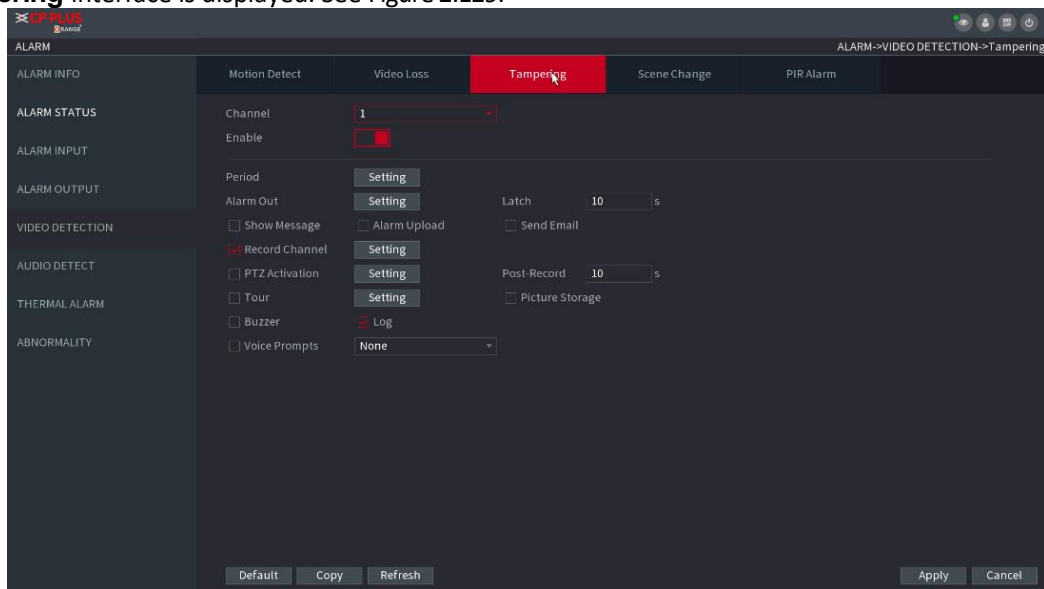


Figure 2.129

Step2 To configure the settings for the tampering detection parameters, see "4.8.5.1 Motion Detect." The Tampering function does not have region and sensitivity items.

Step3 Click **Apply** to complete the settings.

- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

2.10.5.3. Video Loss

When the video loss occurs, the system activates the alarm.

Step1 Select **Main Menu** → **ALARM** → **VIDIEO DETECTION** → **Video Loss**.

The **Video Loss** interface is displayed. See Figure 2.130.

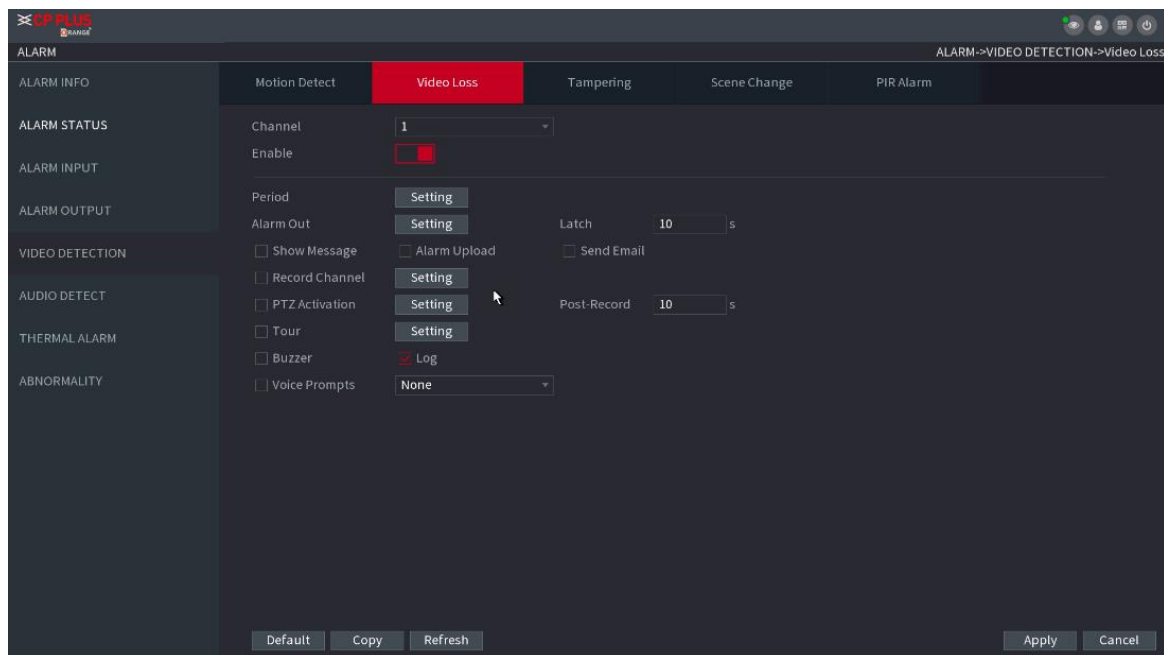


Figure 2.130

Step 2 To configure the settings for the video loss detection parameters, see "4.8.5.1 Motion Detect."

The video loss function does not have region and sensitivity items.

Step3 Click **Apply** to complete the settings.

- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

2.10.5.4. Scene Change

When the detected scene has changed, system can generate an alarm.

Step1 Select **Main Menu** → **ALARM** → **VIDEO DETECTION** → **SCENE CHANGE**, The **Scene Change** interface is displayed. See Figure 2.131.

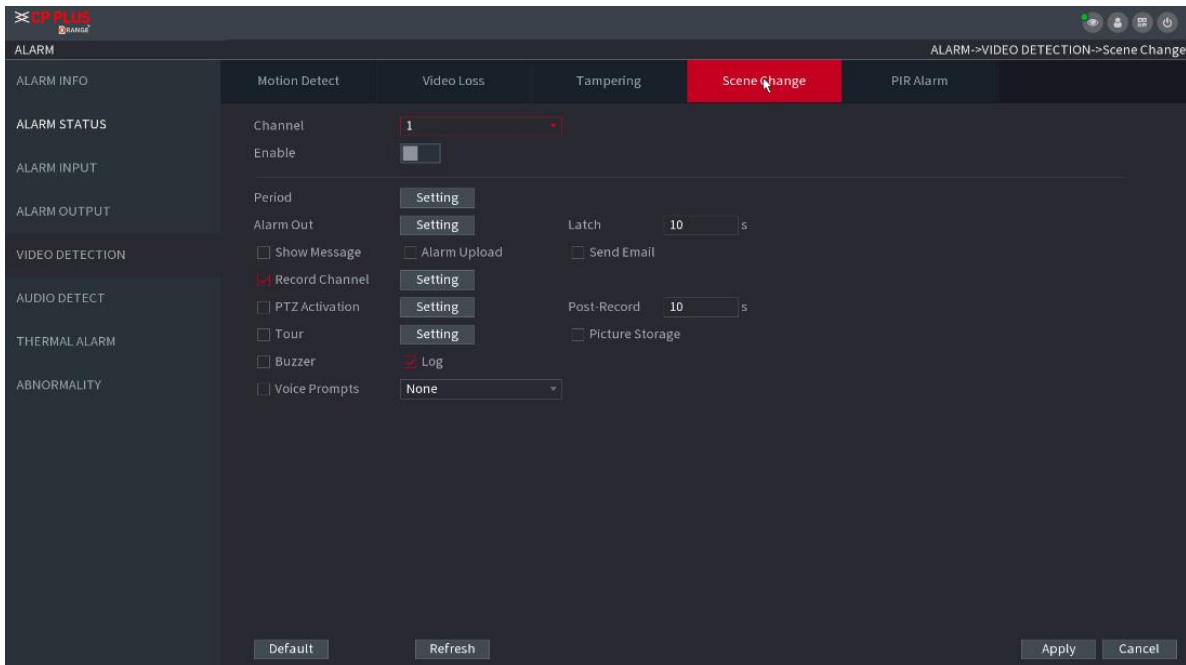


Figure 2.131

Step 2 To configure the settings for the scene change parameters, see "4.8.5.1 Motion Detect." The scene change function does not have region and sensitivity items.

Step3 Click **Apply** to complete the settings.

- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

2.10.5.5. PIR Alarm

When the detected scene has changed, system can generate an alarm. PIR function helps enhancing the accuracy and validity of motion detect. It can filter the meaningless alarms that are activated by the objects such as falling leaves, flies. The detection range by PIR is smaller than the field angle.

PIR function is enabled by default if it is supported by the cameras. Enabling PIR function will get the motion detect to be enabled automatically to generate motion detection alarms; if the PIR function is not enabled, the motion detect just has the general effect.

Step1 Select **Main Menu** → **ALARM** → **VIDEO DETECT** → **PIR ALARM**. The **PIR Alarm** interface is displayed. See Figure 2.132.

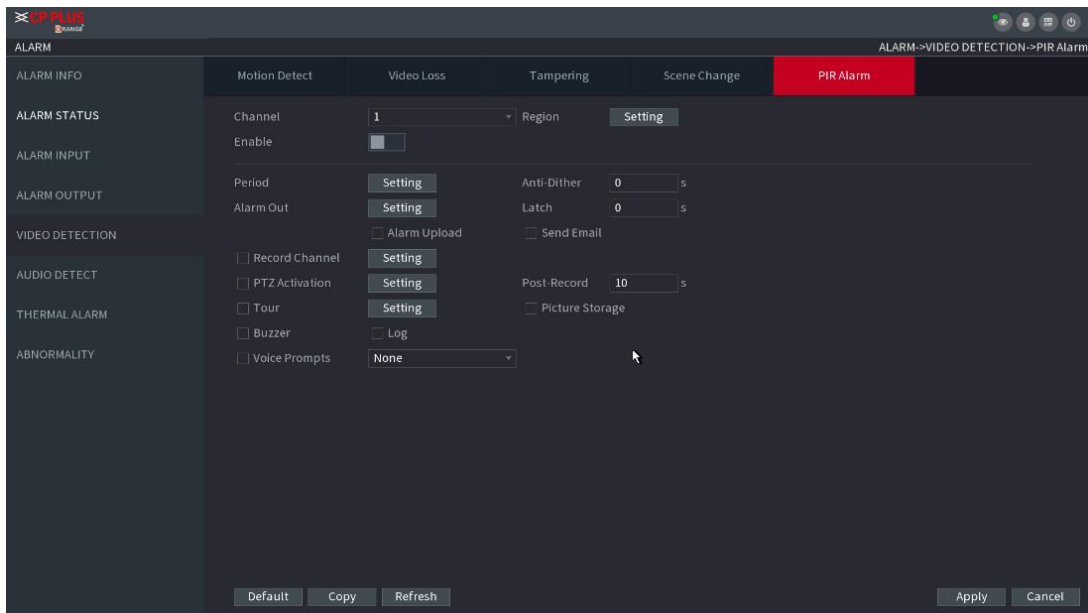


Figure 2.132

Step2. To configure the settings for the PIR alarm parameters, see "4.8.5.1 Motion Detect."

Step3. Click **Apply** to complete the settings.

- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

2.10.6. Audio Detect

System can generate an alarm once it detects the audio is not clear, the tone color has changed or there is abnormal or audio volume changes.

Step1. Select **Main Menu** → **ALARM** → **AUDIO DETECT**. The **AUDIO DETECT** interface is displayed. See Figure 2.133.

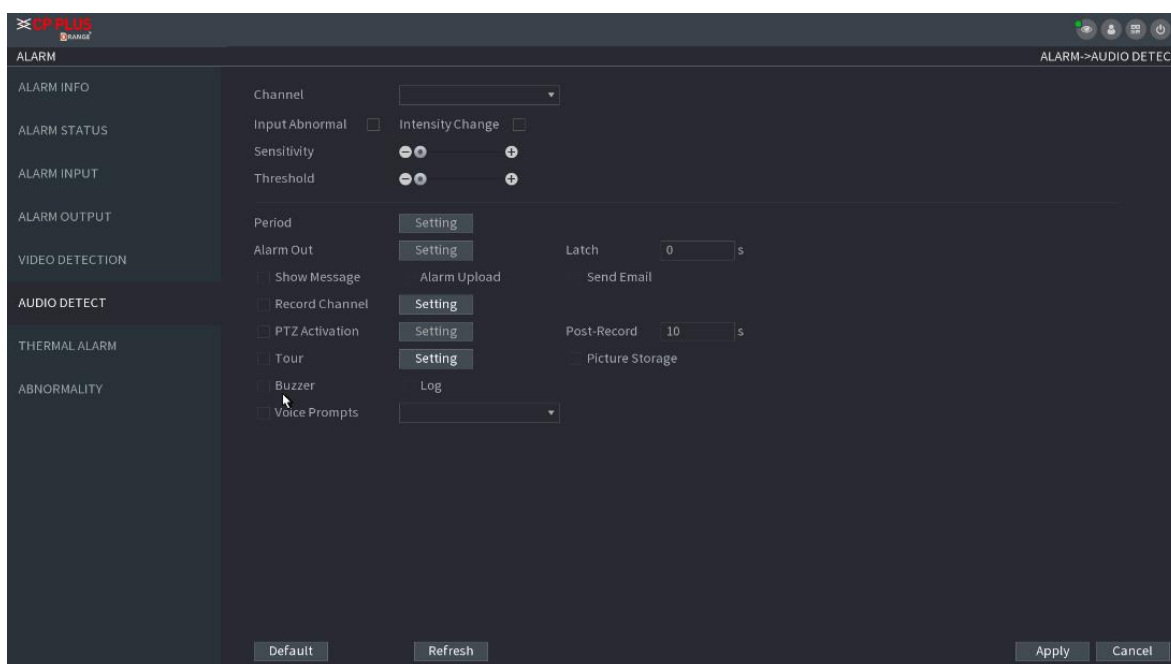


Figure 2.133

Step2 Configure parameters.

Parameter	Description
Channel	In the Channel list, select a channel to set.
Input abnormal	Check the box here, system can generate an alarm once the audio input is abnormal.
Intensity change	Check the box here, system can generate an alarm once the audio volume becomes strong.
Period	Define a period during which the function is active.
Sensitivity	The higher the value is, the easier it is to trigger an alarm. But at the same time, the false alarm may occur. The default value is recommended.
Threshold	You can set intensity change threshold. The smaller the value is, the higher to sensitivity is.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).

Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step3 Click **Apply** to complete the settings.

2.10.7. Thermal Alarm

System supports thermal devices and receives the alarm signal from it. It can recognize the alarm type, and then trigger the corresponding alarm actions.

The system supports fire alarm, temperature (temperature difference) and cold/hot alarm.

Fire alarm: System generates an alarm once it detects there is a fire. The alarm mode includes Preset and Excluded zone.

Temperature (temperature difference) : System triggers an alarm once the temperature difference between two positions is higher or below the specified threshold.

Clod/hot alarm: System triggers an alarm once the detected position temperature is higher or below the specified threshold.



- The connected channel shall support temperature test function.
- This function is for some series products only. It supports enable/disable function only. Go to the front-end device to set corresponding parameters.

Step1 Select **Main Menu** → **ALARM** → **THERMAL ALARM**. The **THERMAL ALARM** interface is displayed. See Figure 2.134.

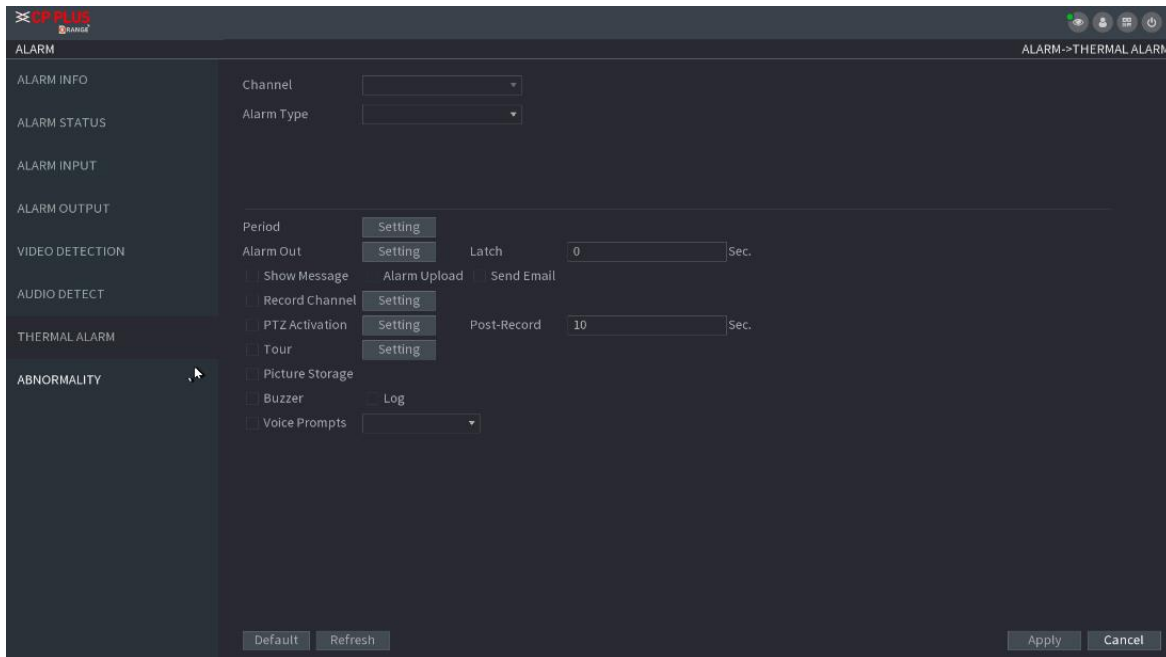


Figure 2.134

Step2 Select a channel and alarm type, enable the thermal alarm function.

Step3 Select fire mode and then enable this function (If the alarm type is **Fire Alarm**). System supports preset mode and zone excluded mode.

Preset: Select a preset and then enable the function. System generates an alarm once it detects there is a fire.

Global: System filters the specified high temperature zone. System generates an alarm once the rest zone has fire.

Step4 Set parameters.

Parameter	Description
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.

Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step5 Click **Apply**.

2.10.8. Abnormality

Step1 Select Main Menu → ALARM → ABNORMALITY. The **Abnormality** interface is displayed. See Figure 2.135.

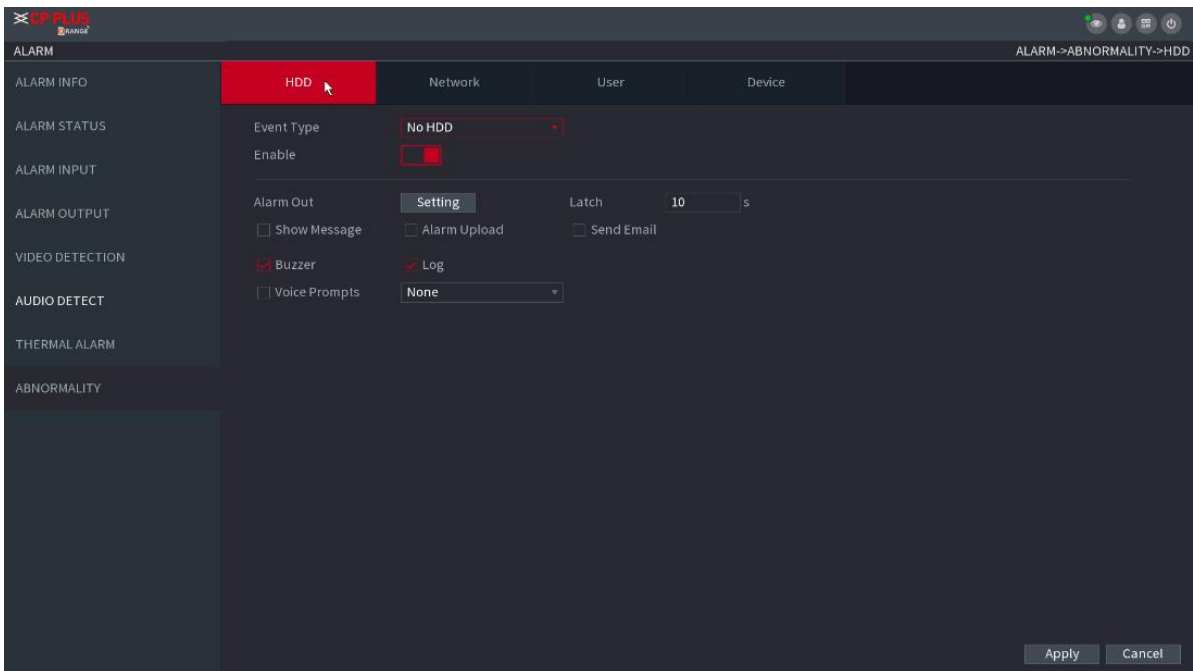


Figure 2.135

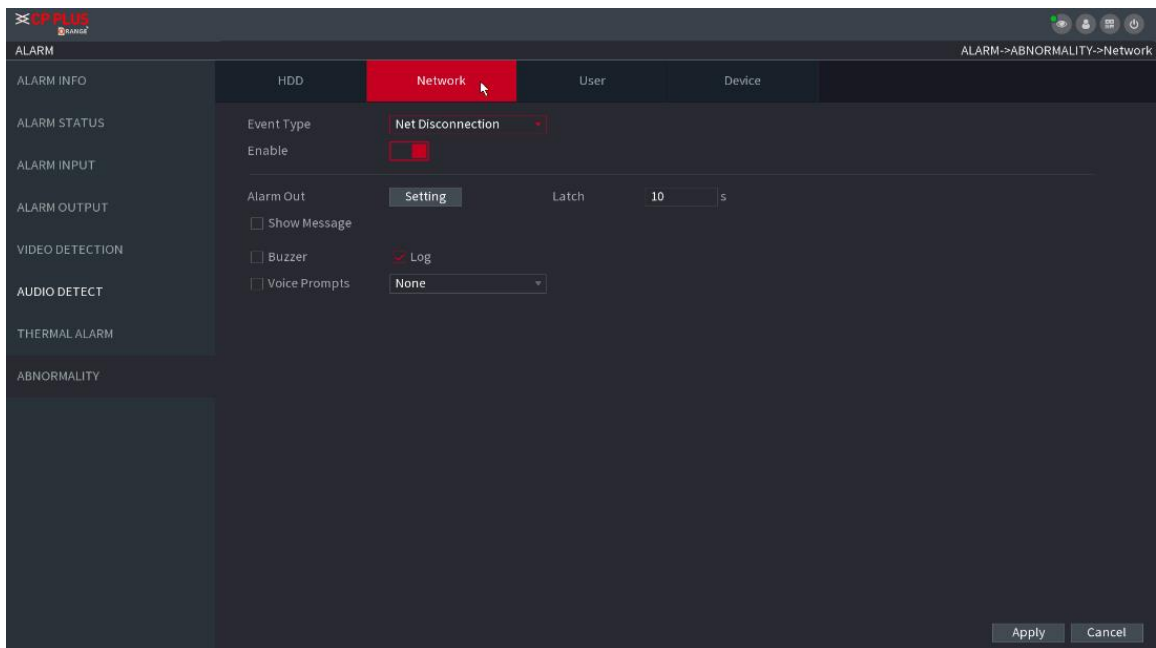


Figure 2.136

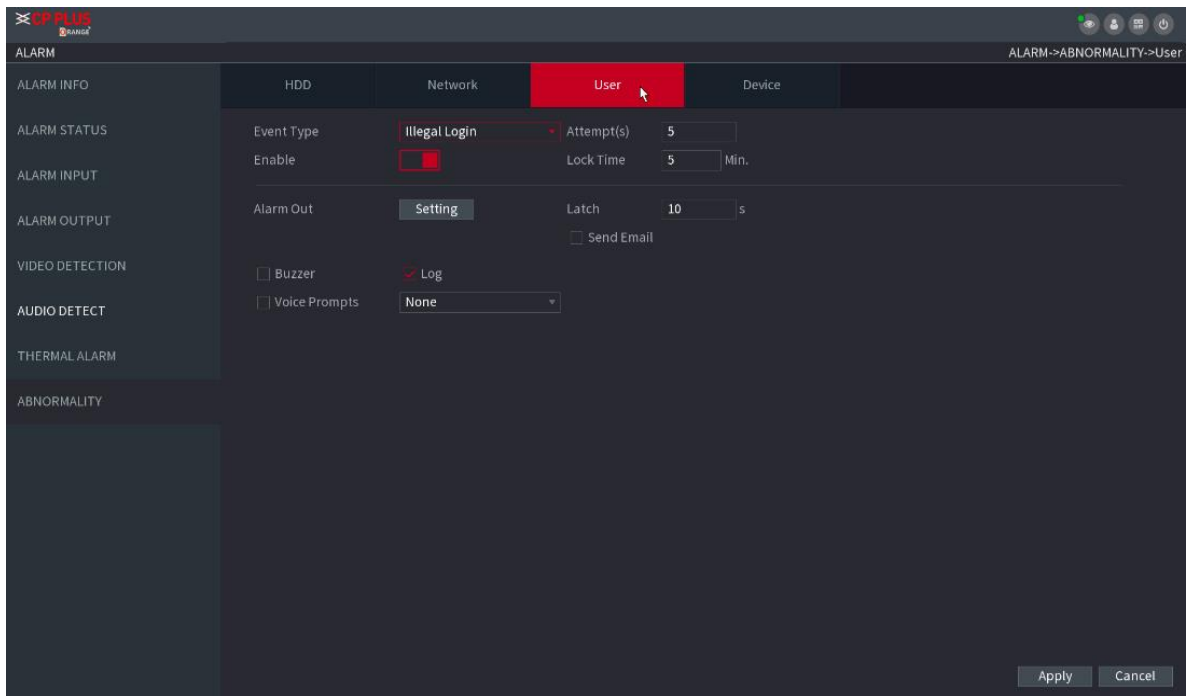


Figure 2.137

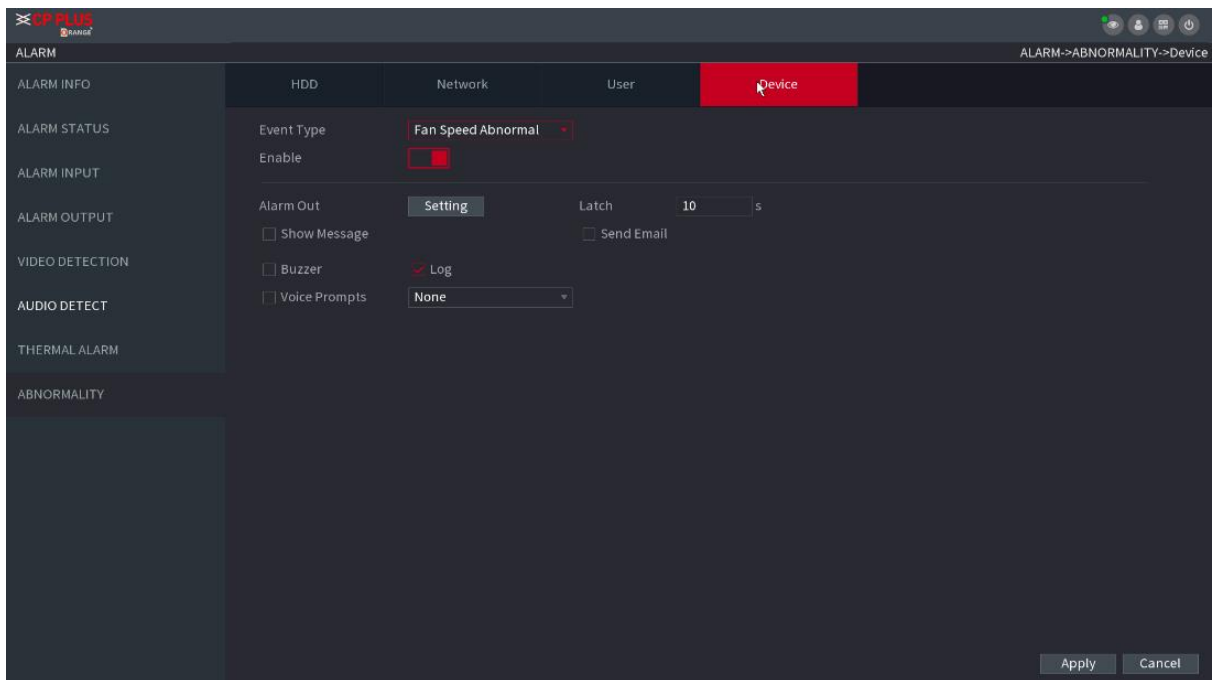


Figure 2.138

Step2 Configure parameters.

Parameter	Description
Event Type	<p>Click the corresponding tab to set different abnormality events.</p> <p>HDD: Sets process method when there is a HDD event such as HDD error, no HDD, no space. See Figure Figure 2.135.</p> <p>Network: Sets process method when there is a network event such as disconnection, IP conflict, MAC conflict. See Figure Figure 2.136.</p> <p>User: Sets process method when there is an Illegal login event Figure 2.137.</p> <p>Device: Sets process method when fan speed is abnormal, or there is a network security event. See Figure 2.138.</p>
Enable	Check the box to enable the function
Less than	System generates an alarm once the HDD space is less than the threshold.
Attempts	Set the maximum number of allowable wrong password entries. The account will be locked after your entries exceed the maximum number.
Lock Time	Set how long the account is locked for. The value ranges from 1 minute to 60 minutes.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.

Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step3 Click **Apply**.

2.11. POS

You can connect the Device to the POS (Point of Sale) machine and receive the information from it. This function applies to the scenarios such as supermarket POS machine. After connection is established, the Device can access the POS information and display the overlaid text in the channel window.



Playing POS information in the local playback and viewing the POS information in the live view screen support single-channel mode and four-channel mode. Displaying monitoring screen and playing back in the web support multi-channel mode.

2.11.1. Search



The system supports fuzzy search.

Step1 Select **Main Menu** → **POS** → **POS SEARCH**.

The **POS SEARCH** interface is displayed. See Figure 2.139.

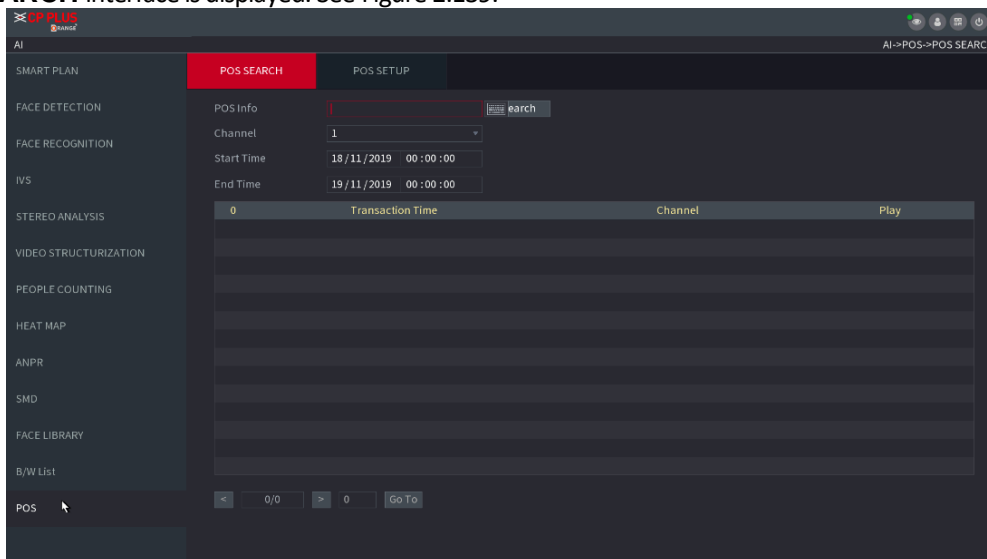


Figure 2.139

Step2 In the **POS SEARCH** box, enter the information such as transaction number on your receipt, amount, or product name.

Step4 In the **Start Time** box and **End Time** box, enter the time period that you want to search the POS transaction information.

Step5 Click **Search**. The searched transaction results display in the table.

2.11.2. Settings

Step1 Select Main Menu > POS > POS SETUP. The **POS SETUP** interface is displayed. See Figure 2.140

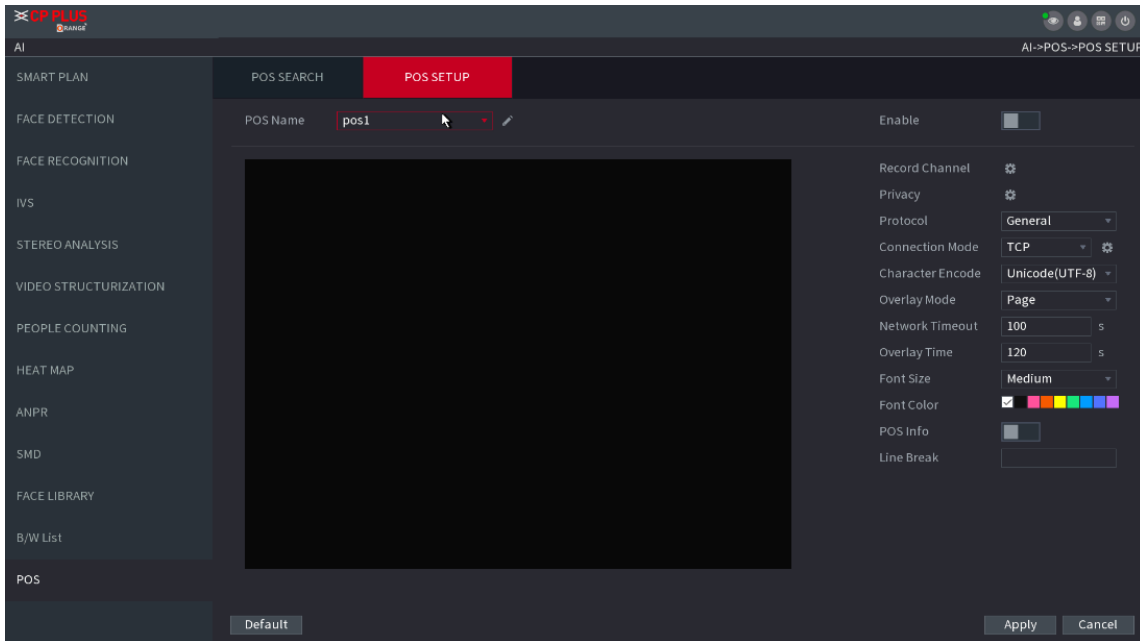






Figure 2.140

Step2 Configure the settings for the POS parameters.

Parameter	Description
POS Name	<p>In the POS Name list, select the POS machine that you want to configure settings for. Click  to modify the POS name.</p> <p> <ul style="list-style-type: none"> ● The POS name shall be unique. ● The POS name supports 63 English characters. </p>
Enable	Enable the POS function.
Record CH	Click  to select a channel to record.
Privacy Setup	Enter the privacy contents.
Protocol Type	Select POS by default. Different machine corresponds to different protocol.
Connect Type	<p>In the Connect Type list, select the connection protocol type.</p> <p>Click , the IP Address interface is displayed.</p> <p>In the Source IP box, enter the IP address (the machine that is connected to the Device) that sends messages.</p>
Convert	Select a character encoding mode.
Overlay	<p>In the Overlay list, Select Turn or ROLL.</p> <p>Turn: Once the information is at 16 lines, system displays the next page.</p> <p>ROLL: Once the information is at 16 lines, system rolls one line after another to delete the first line.</p> <p>When the local preview mode is in 4-split, the turn/ROLL function is based on 8 lines.</p>
Network time out	When the network is not working correctly and cannot be recovered after the entered timeout limit, the POS information will not display normally. After the network is recovered, the latest POS information will be displayed.
Time Display	Enter the time that how long you want to keep the POS information displaying. For example, enter 5, the POS information disappear from the screen after 5 seconds.
Font Size	In the Font Size list, select Small , Medium , or Big as the text size of POS information
COLOR	In the color bar, click to select the color for the text size of

POS Info	Enable the POS Info function, the POS information displays in the live view/WEB.
Line Delimiter	There is no line delimiter by default. After set the line delimiter (HEX), the overlay information after the delimiter is displayed in the new line. For example, the line delimiter is F and the overlay information is 123156789, NVR displays overlay information on the local preview interface and Webas:1236789

Step3 Click **Apply** to complete the settings.

2.11.2.1. Privacy Setup

Step1 Click **Setup**, The **Privacy** interface is displayed. See Figure 2.141.

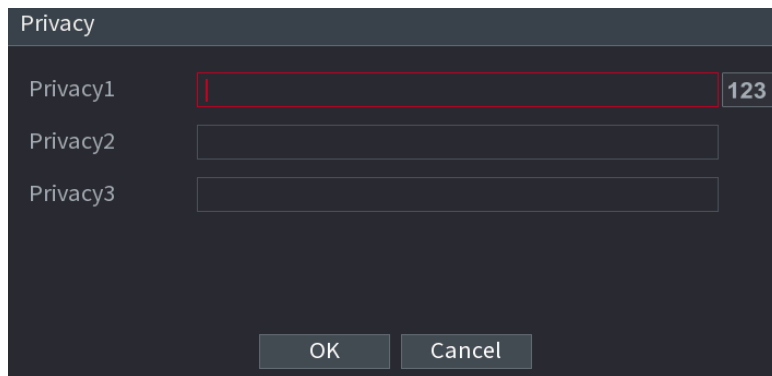


Figure 2.141

Step2 Set privacy information.

Step3 Click **OK** button.

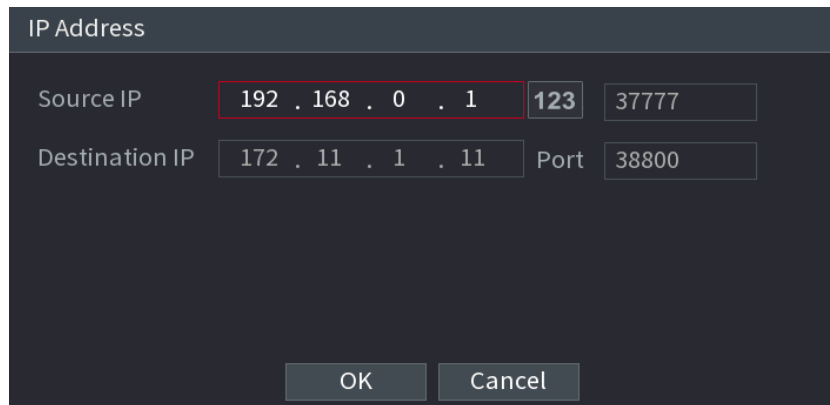
2.11.2.2. Connection type

Connection type is UDP or TCP.

Step1 Select Connect Type as UDP, TCP_CLINET or TCP.

Step2 Click .

The **IP Address** interface is displayed. See Figure 2.142.



IP Address

Source IP: 192 . 168 . 0 . 1 | 123 | 37777

Destination IP: 172 . 11 . 1 . 11 | Port: 38800

OK Cancel

Figure 2.142

Step3 **Source IP** and **Port**. Refers to POS IP address and port.

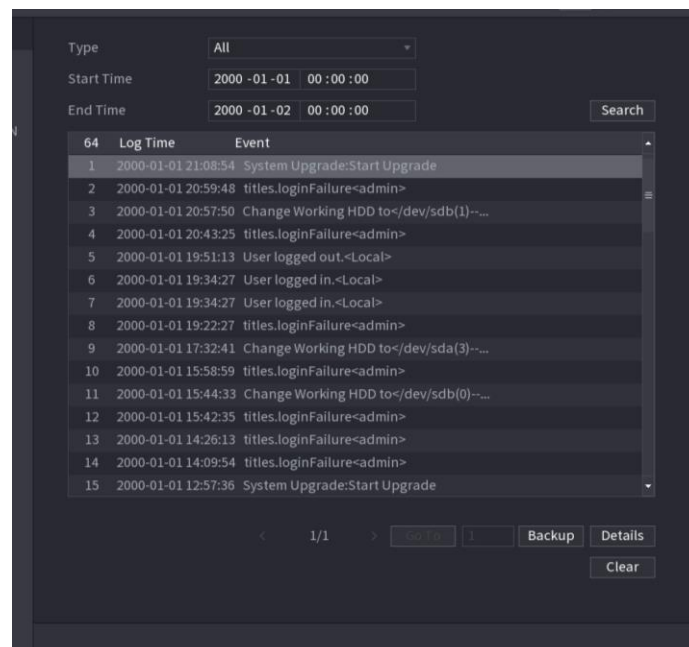
Step4 Click **OK** to complete setup.

2.12. Operation and Maintenance

2.12.1. Log

You can view and search the log information, or backup log to the USB device.

Step1 Select **Main Menu** → **OPERATION** → **LOG**, The **LOG** interface is displayed. See Figure 2.143.



Type: All

Start Time: 2000 -01 -01 00 :00 :00

End Time: 2000 -01 -02 00 :00 :00 Search

64	Log Time	Event
1	2000-01-01 21:08:54	System Upgrade:Start Upgrade
2	2000-01-01 20:59:48	titles.loginFailure<admin>
3	2000-01-01 20:57:50	Change Working HDD to</dev/sdb(1)->
4	2000-01-01 20:43:25	titles.loginFailure<admin>
5	2000-01-01 19:51:13	User logged out.<Local>
6	2000-01-01 19:34:27	User logged in.<Local>
7	2000-01-01 19:34:27	User logged in.<Local>
8	2000-01-01 19:22:27	titles.loginFailure<admin>
9	2000-01-01 17:32:41	Change Working HDD to</dev/sda(3)->
10	2000-01-01 15:58:59	titles.loginFailure<admin>
11	2000-01-01 15:44:33	Change Working HDD to</dev/sdb(0)->
12	2000-01-01 15:42:35	titles.loginFailure<admin>
13	2000-01-01 14:26:13	titles.loginFailure<admin>
14	2000-01-01 14:09:54	titles.loginFailure<admin>
15	2000-01-01 12:57:36	System Upgrade:Start Upgrade

1/1 Backup Details Clear

Figure 2.143

Step5 In the **Type** list, select the log type that you want to view (**System, Config, Storage, Record, Account, Clear, Playback, and Connection**) or select **All** to view all logs.

Step6 In the **Start Time** box and **End Time** box, enter the time period to search, and then click.

2.12.1.1. Search.

The search results are displayed. See Figure 2.144.

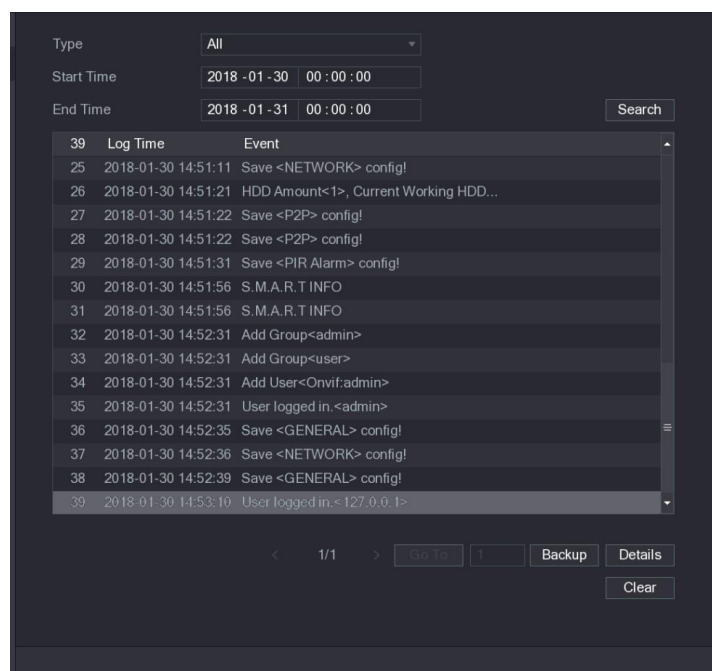


Figure 2.144



Click **Details** or double-click the log that you want to view, the **Detailed Information** interface is displayed. Click **Next** or **Previous** to view more log information.

2.12.2. System

- Click **Backup** to back up the logs into the USB storage device.
- Click **Clear** to remove all logs.

2.12.2.1. Version

Select **Main Menu** → **SYSTEM** → **VERSION**, you can go to **VERSION** interface. You can view NVR version information. Slightly different may be found on the user interface.

2.12.2.2. HDD Info

You can view the HDD quantity, HDD type, total space, free space, status, and S.M.A.R.T information.

Select **Main Menu** → **OPERATION** → **INFOMATION** → **HDD**, the **HDD** interface is displayed. See Figure 2.145.



Figure 2.145

Parameter	Description
No.	Indicates the number of the currently connected HDD. The asterisk (*) means the current working HDD.
Device Name	Indicates name of HDD.
Physical Position	Indicates installation position of HDD.
Type	Indicates HDD type.
Total Space	Indicates the total capacity of HDD.
Free Space	Indicates the usable capacity of HDD.
Status	Indicates the status of the HDD to show if it is working
S.M.A.R.T	View the S.M.A.R.T reports from HDD detecting.

2.12.2.3. BPS

Here is for you to view current video bit rate (kb/s) and resolution.

Select **Main Menu** → **OPERATION** → **INFOMATION** → **BPS**, the **BPS** interface is displayed. See Figure 2.146.

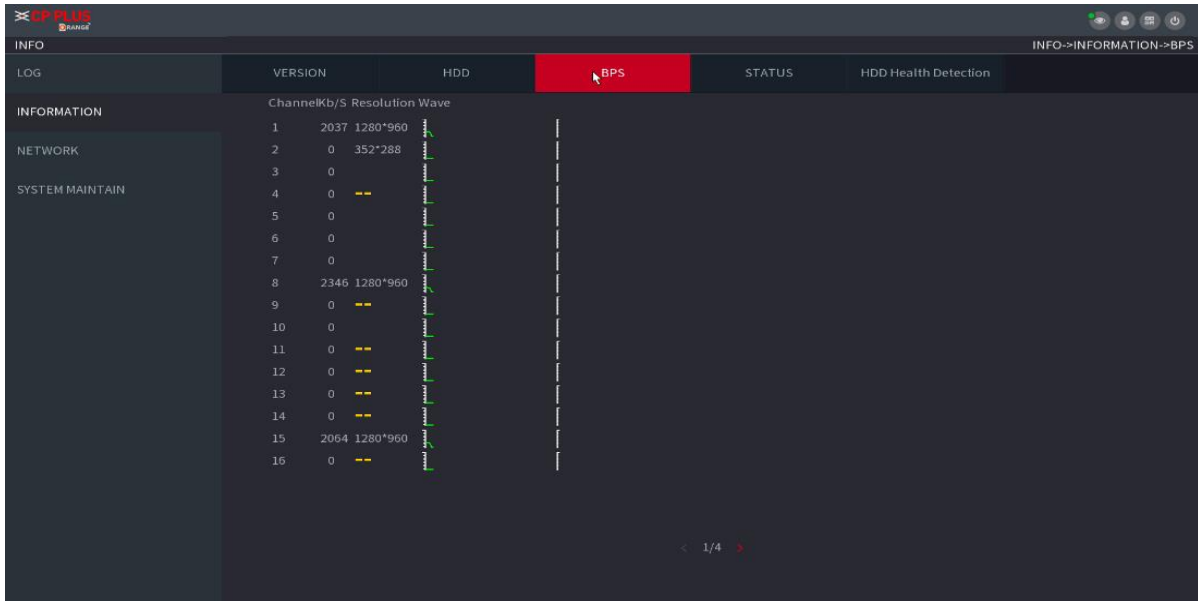


Figure 2.146

2.12.2.4. Device Status

You can view fan running status such as speed, CPU temperature, and memory.

Select **Main Menu** → **OPERATION** → **INFORMATION** → **Status**, the **Status** interface is displayed. See Figure 2.147.

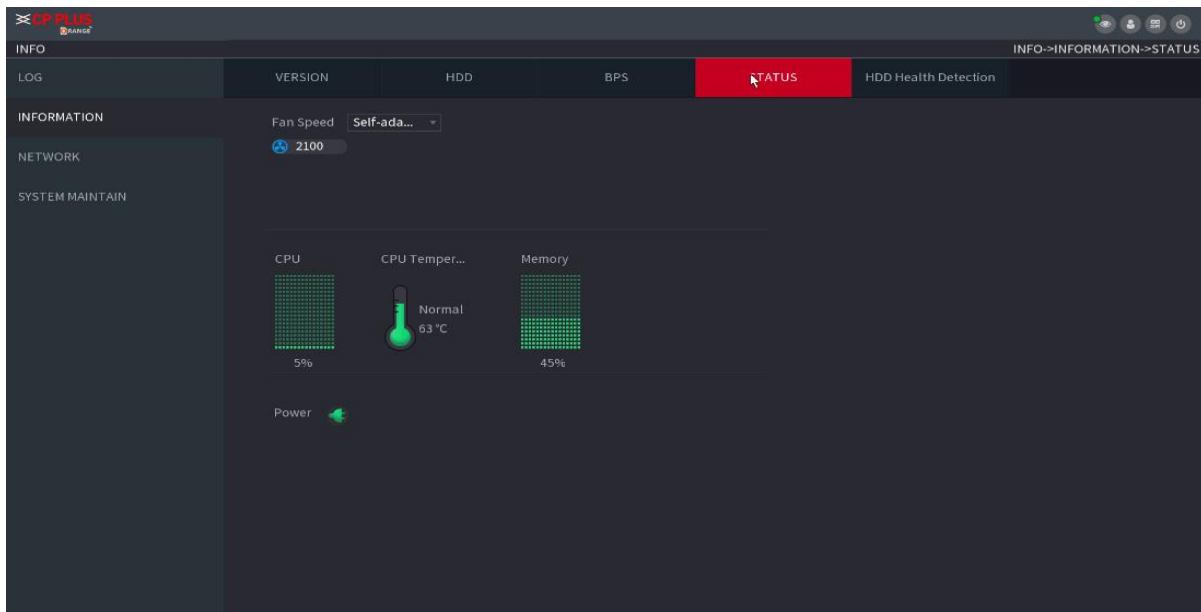


Figure 2.147

2.12.2.5. HDD Health Detection

You can view HDD health status. System supports Seagate SKYHAWK series 4T and higher HDD. It displays HDD name, space, manufacturer, Serial No., and health status.

Step1 Select Main Menu → OPERATION → INFOMATION → HDD Health Detection.
The **HDD Health Detection** interface is displayed. See Figure 2.148.

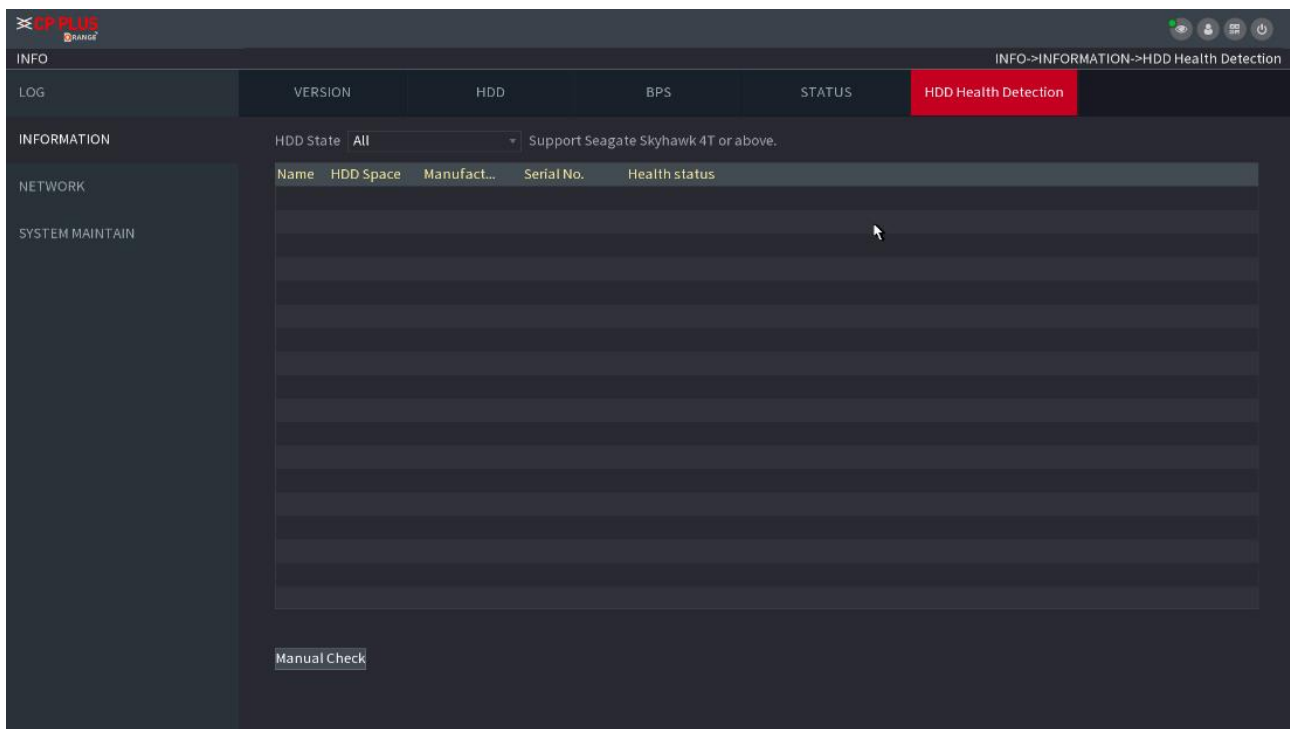



Figure 2.148

Step2 Double-click the HDD in the list, system displays the detection report.

Step3 Select an item in the list, system displays the corresponding report. System displays the curve report of the recent week by default.

2.12.3. Network

2.12.3.1. Online User

You can view the online user information or block any user for a period of time. To block an online user, click  and then enter the time that you want to block this user. The maximum value you can set is 65535.

The system detects every 5 seconds to check whether there is any user added or deleted and update the user list timely.

Select Main Menu → OPERATION → NETWORK → ONLINE USERS, the Online Users interface is displayed. See Figure 2.149.

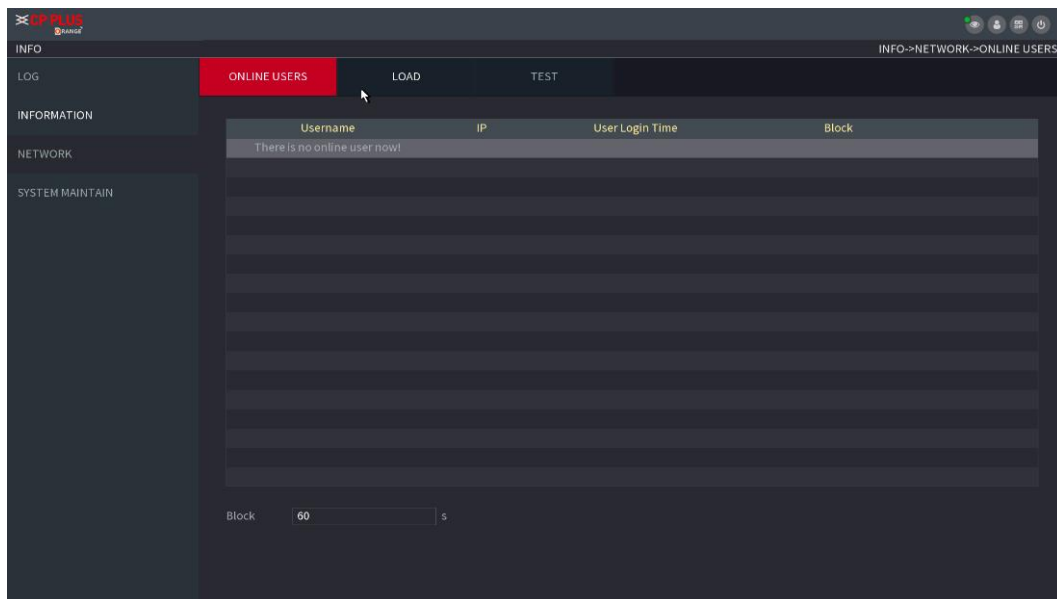


Figure 2.149

2.12.3.2. Network Load

Network load means the data flow which measures the transmission capability. You can view the information such as data receiving speed and sending speed.

Step1 Select Main Menu → INFO → NETWORK → LOAD. The **LOAD** interface is displayed. See Figure 2.150.

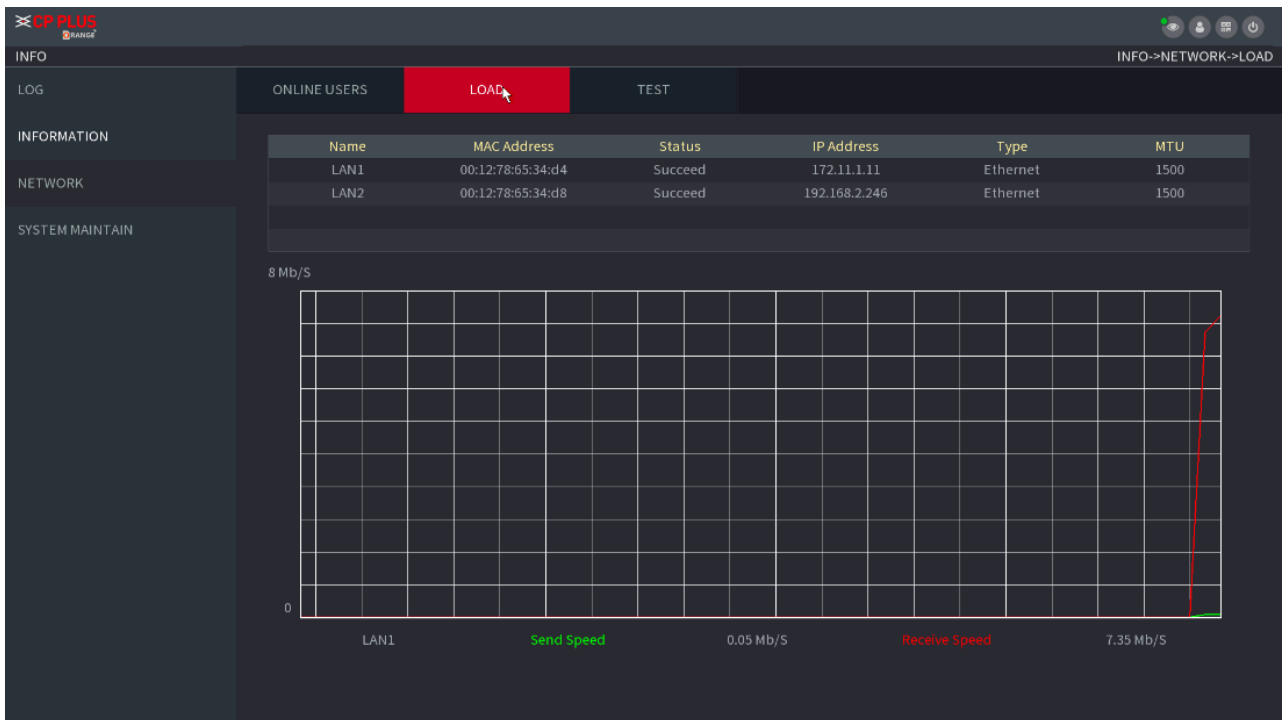


Figure 2.150

Step2 Click the LAN name that you want to view, for example, **LAN1**.

The system displays the information of data sending speed and receiving speed.



- System displays LAN1 load by default.
- Only one LAN load can be displayed at one time.

2.12.3.3. Network Test

You can test the network connection status between the Device and other devices.

Step1 Select **Main Menu** → **INFO** → **NETWORK** → **TEST**. The **TEST** interface is displayed. See Figure 2.151.

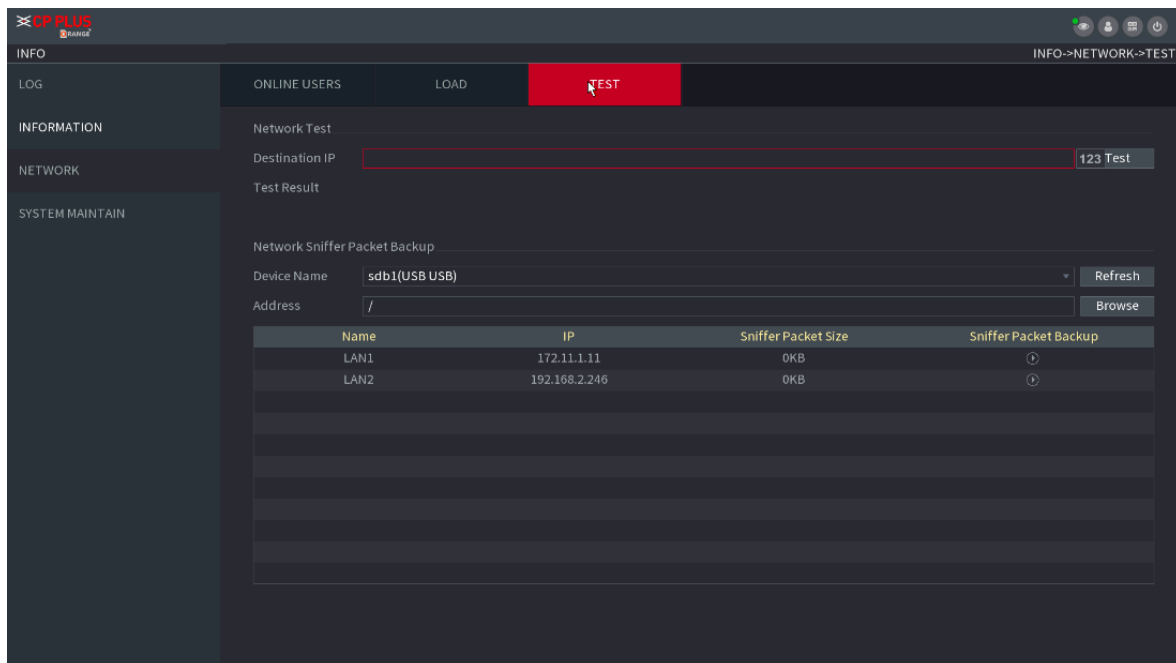


Figure 2.151

Step2 In the **Destination IP** box, enter the IP address.

Step3 Click **Test**.

After testing is completed, the test result is displayed. You can check the evaluation for average delay, packet loss, and network status.

2.12.4. Maintenance and Management

2.12.4.1. Device Maintenance

When the Device has been running for a long time, you can configure the auto reboot when the Device is not working. You can also configure the case fan mode to reduce noise and extend the service life.

Step1 Select **Main Menu** → **OPERATION** → **SYSTEM MAINTAIN** → **AUTO MAINTAIN**.

The **AUTO MAINTAIN** interface is displayed. See Figure 2.152.

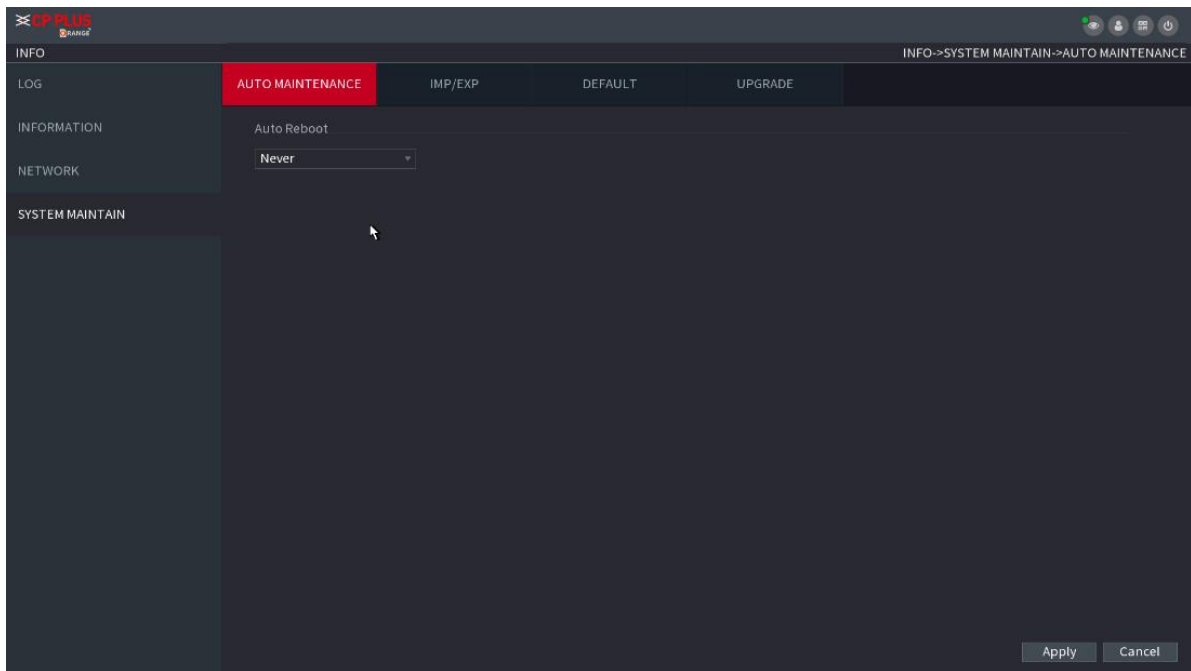


Figure 2.152

Step4 Configure the settings for the system maintenance parameters.

Parameter	Description
Auto Reboot	In the Auto Reboot list, select the reboot time.
Case Fan Mode	In the Case Fan Mode list, you can select Always run or Auto . If you select Auto , the case fan will stop or start according to the external conditions such as the Device temperature.

Step5 Click **Apply** to complete the settings.

2.12.4.2. IMP/EXP

You can export or import the Device system settings if there are several Devices that require the same setup.



The **IMP/EXP** interface cannot be opened if the backup operation is ongoing on the other interfaces. When you open the **IMP/EXP** interface, the system refreshes the devices and sets the current directory as the first root directory. Click **Format** to format the USB storage device.

2.12.4.3. Exporting System Settings

Step1 Select Main Menu → OPERATION → SYSTEM MAINTAIN → IMP/EXP. The IMP/EXP interface

is displayed. See Figure 2.153.

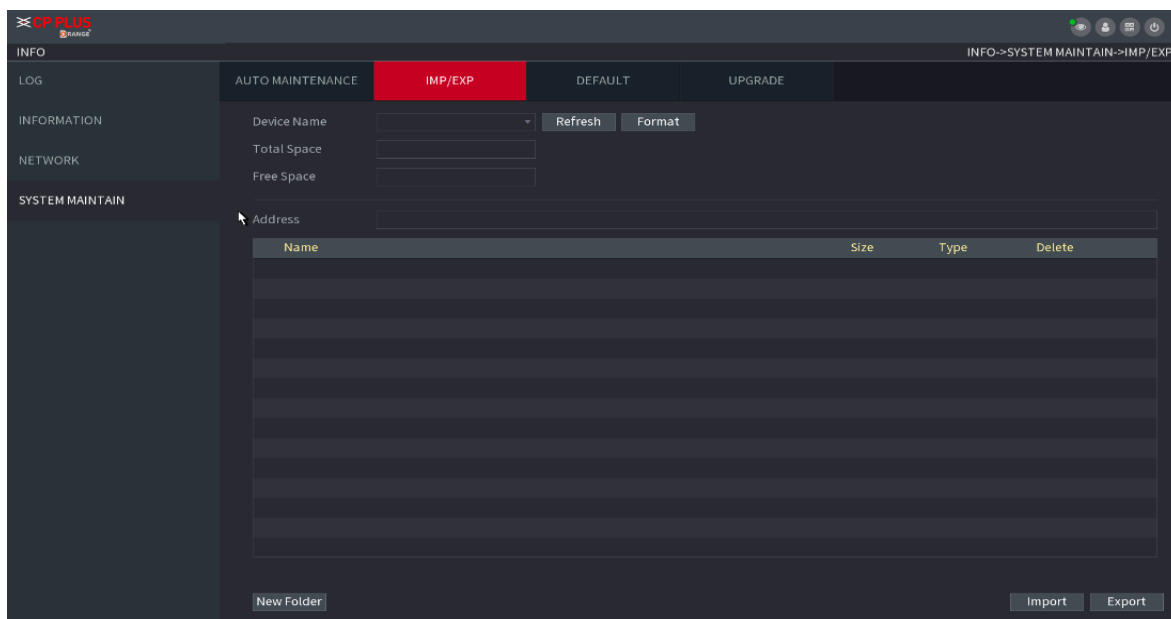


Figure 2.153

Step2 Insert a USB storage device into one of the USB ports on the Device.

Step3 Click **Refresh** to refresh the interface.

The connected USB storage device is displayed. See Figure 2.154.

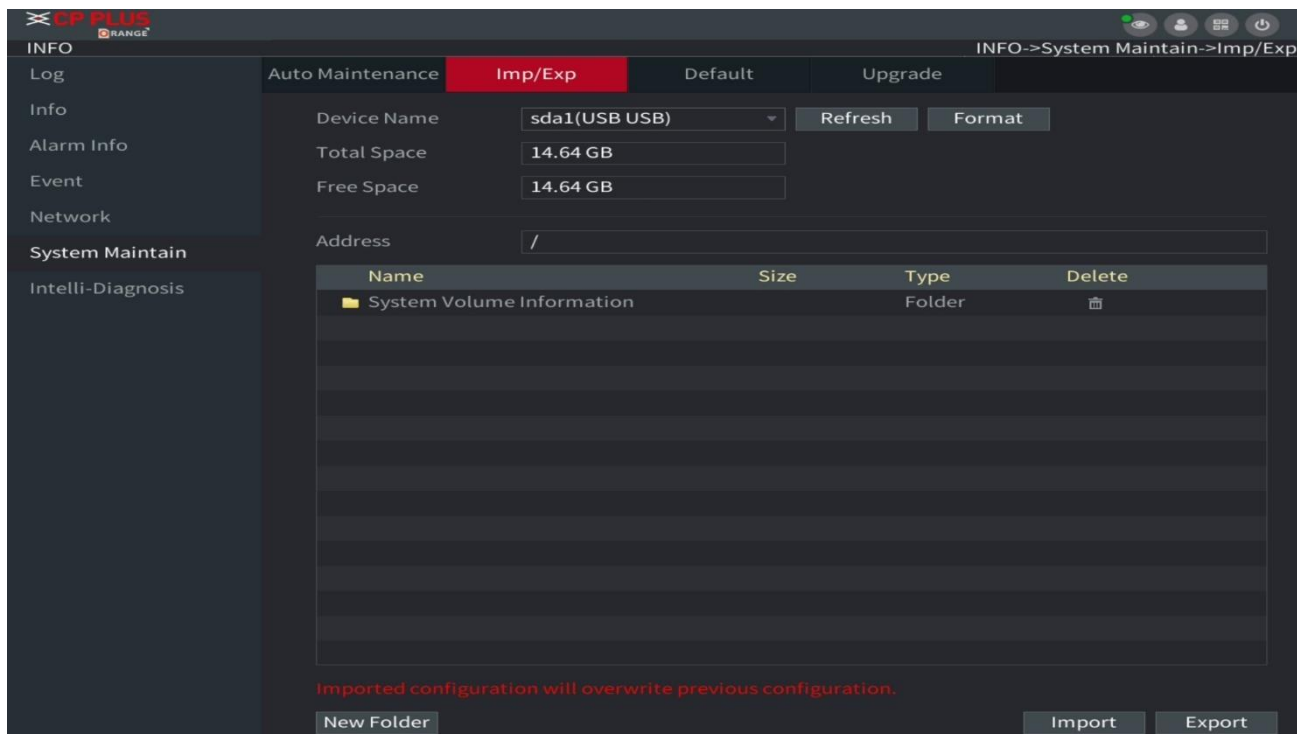


Figure 2.154

Step4 Click **Export**.

There is a folder under the name style of "Config_[YYYYMMDDhhmmss]". Double-click this folder to view the backup files.

2.12.4.4. Default



This function is for admin account only.

You can select the settings that you want to restore to the factory default.

Step1 Select Main Menu → OPERATION → SYSTEM MAINTAIN → DEFAULT.

The **DEFAULT** interface is displayed. See Figure 2.155.

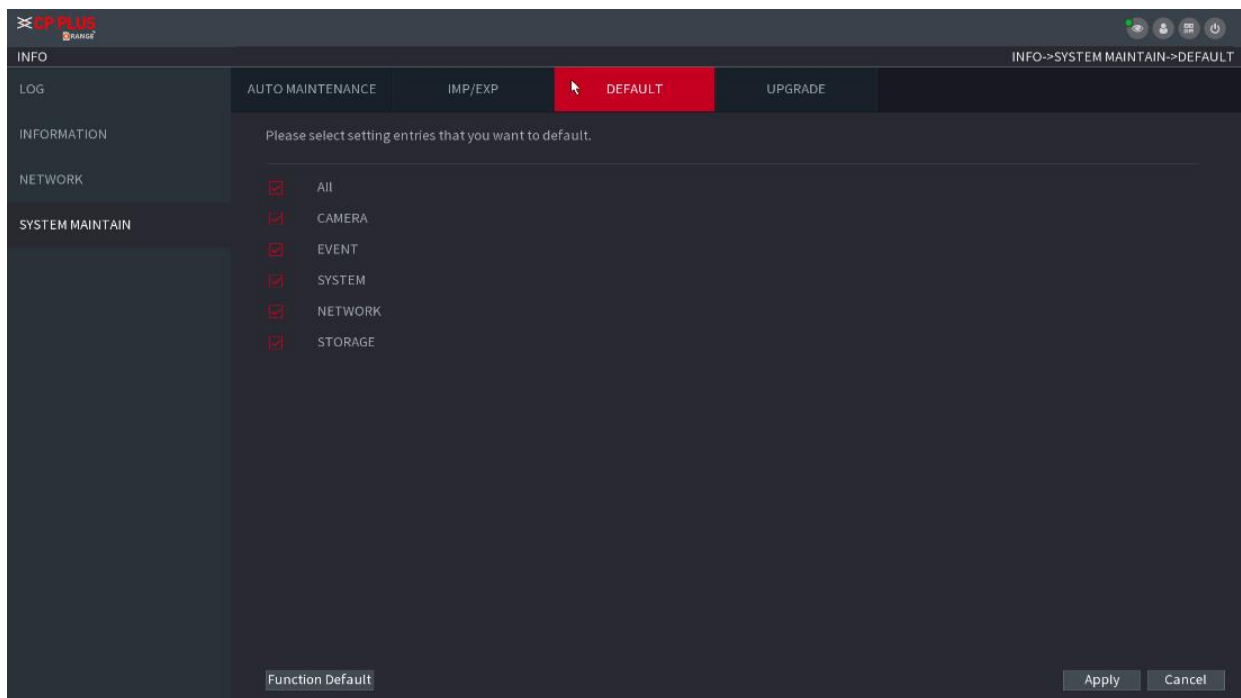


Figure 2.155

Step2 Restore the settings.

Select the settings that you want to restore, and then click **Apply**. The system starts restoring the selected settings. Click **Factory Default**, and then click **OK**. The system starts restoring the whole settings.

2.12.4.5. System Update

2.12.4.5.1. Upgrading File

Step1 Insert a USB storage device containing the upgrade files into the USB port of the Device.

Step2 Select Main Menu → OPERATION → SYSTEM MAINTAIN → UPGRADE.

The **UPGRADE** interface is displayed. See Figure 2.156.

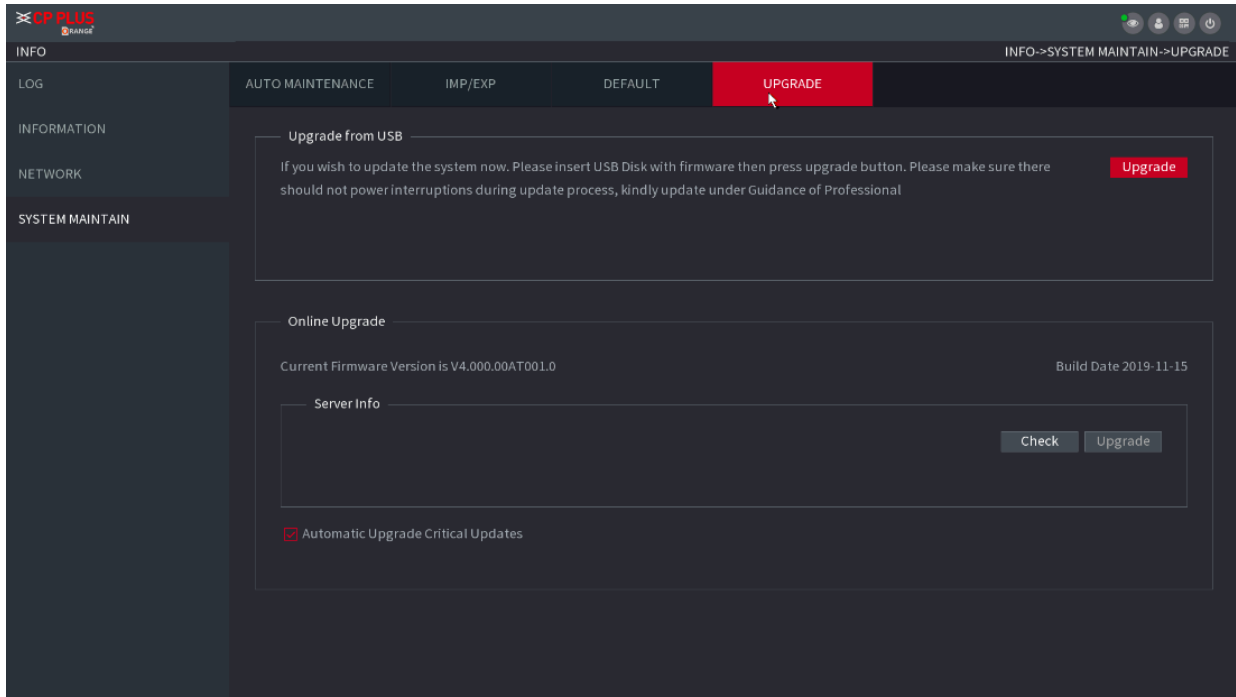


Figure 2.156

Step3 Click **System Upgrade**.

The **System Upgrade** interface is displayed. See Figure 2.157.

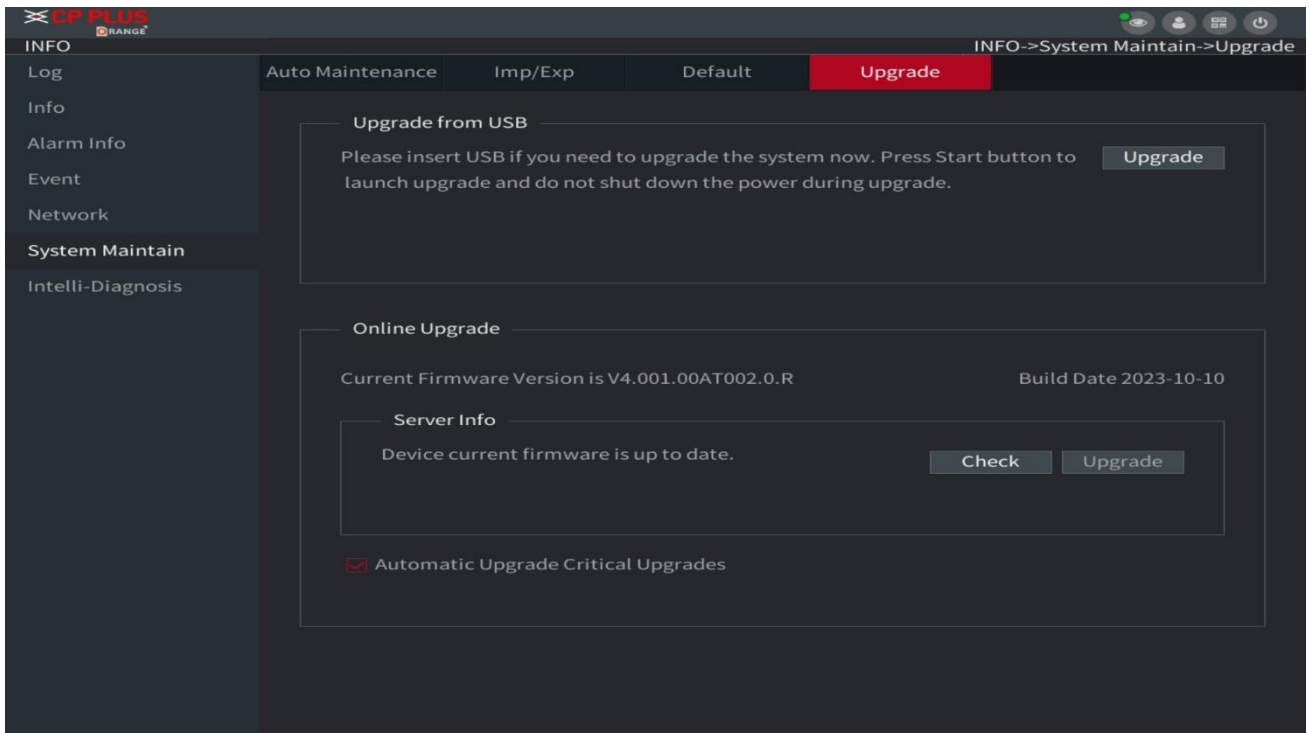


Figure 2.157

Step4 Click the file that you want to upgrade.

The selected file is displayed in the **Update File** box.

Step5 Click **Start**.

2.12.4.5.2. Online Upgrade

When the Device is connected to Internet, you can use online upgrade function to upgrade the system. Before using this function, you need to check whether there is any new version by auto check or manual check.

- Auto check: The Device checks if there is any new version available at intervals.
- Manual check: Perform real-time check whether there is any new version available.



Ensure the correct power supply and network connection during upgrading; otherwise the upgrading might be failed.

Step1 Select Main Menu → OPERATION → SYSTEM MAINTAIN → UPGRADE.

The **UPGRADE** interface is displayed. See Figure 2.158.

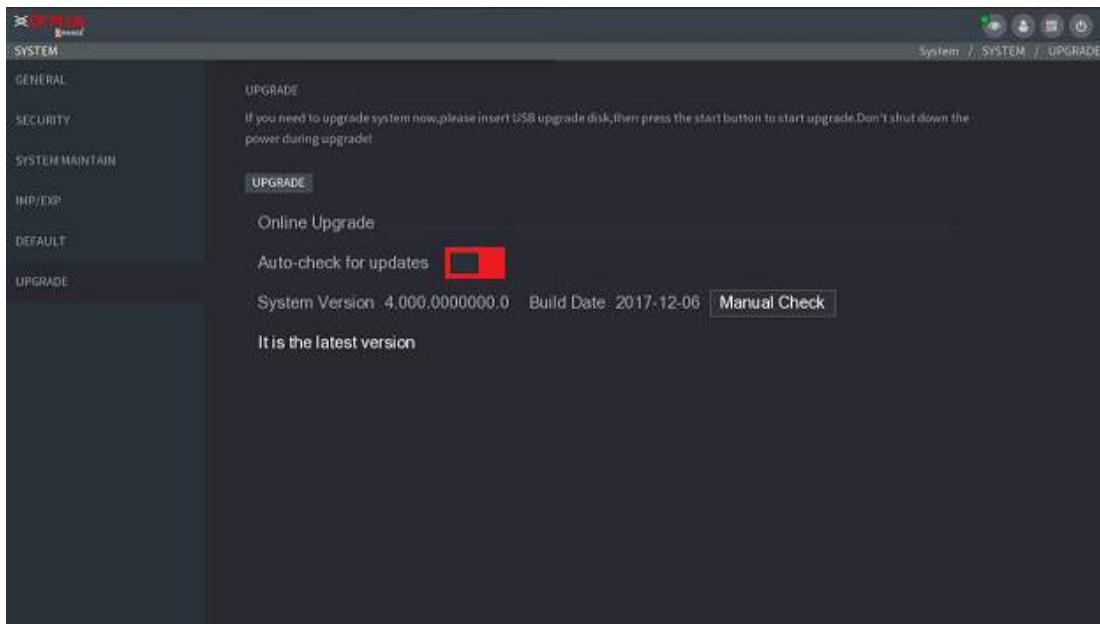


Figure 2.158

Step2 Check whether there is any new version available.

- Auto-check for updates: Enable Auto-check for updates.
- Manual check: Click Manual Check, the system starts checking the new versions. After checking is completed, the check result is displayed.
- If the "It is the latest version" text is displayed, you do not need to upgrade.
- If the text indicating there is a new version, go to the step 3.

Step3 Click **Upgrade now** to update the system.

2.12.4.5.3. Uboot Upgrading



Step3 Select backup device and then set channel, file start time and end time.

Step4 Click **Search** button, system begins search. All matched files are listed below. System automatically calculates the capacity needed and remained.

Step5 System only backup files with a V before channel name. You can use Fn or cancel button to delete V after file serial number.

Step6 Click backup button, you can backup selected files. There is a process bar for you reference.

Step7 When the system completes backup, you can see a dialogue box prompting successful backup.

Step8 Click **Backup** button, system begins burning. At the same time, the **Backup** button becomes **Stop** button. You can view the remaining time and process bar at the left bottom.

2.14. Network

- During backup process, you can click **ESC** to exit current interface for other operation (For some series product only). The system will not terminate backup process. (This function is for some series products only.)
- System pops up corresponding dialogue box if there is no backup device, or no backup file, or error occurs during backup process.
- The file name format usually is: Channel number + Record type + Time. In the file name, the YDM format is Y+M+D+H+M+S. File extension name is .dav.
- Click **One key Backup** to back up all required files.

You can set NVR network parameters so that the NVR can communicate with devices in the same LAN.

2.14.1. TCP/IP

Select **Main Menu** → **NETWORK** → **TCP/IP**, the **TCP/IP** interface is displayed. See Figure 2.160.

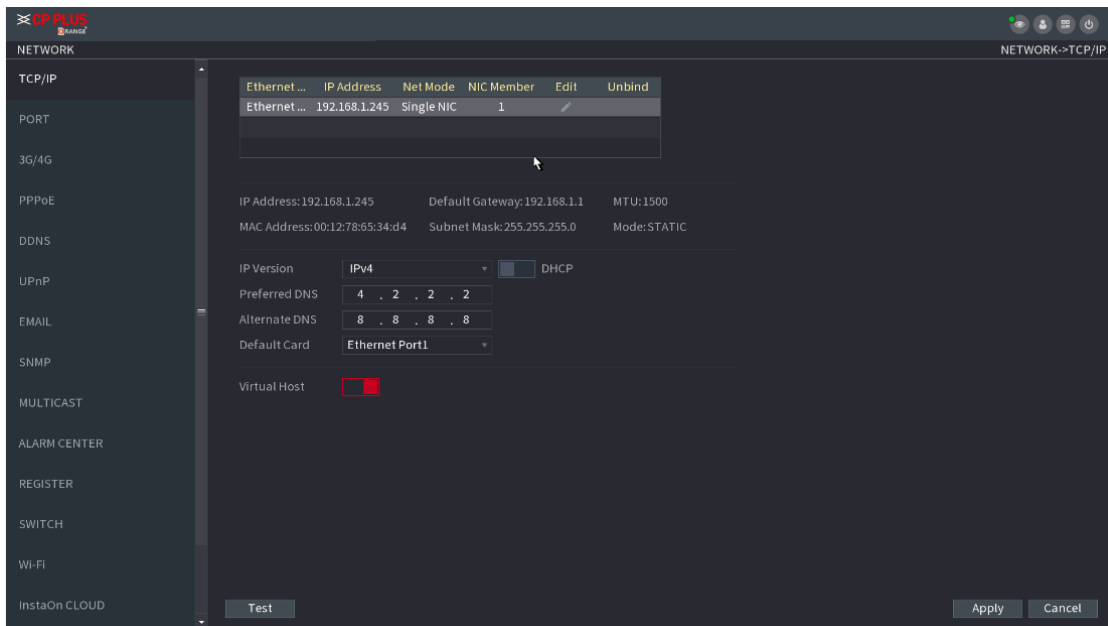


Figure 2.160

Parameter	Description
Net Mode	<p>Multi-address: Two Ethernet ports work separately through either of which you can request the Device to provide the services such as HTTP and RTSP. You need to configure a default Ethernet port (usually the Ethernet port 1 by default) to request the services from the device end such as DHCP, Email and FTP. If one of the two Ethernet ports is disconnected as detected by networking testing, the system network status is regarded as offline.</p> <p>Fault Tolerance: Two Ethernet ports share one IP address. Normally only one Ethernet port is working and when this port fails, the other port will start working automatically to ensure the network connection.</p> <p>When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN.</p> <p>Load Balance: Two network cards share one IP address and they are working at the same time to share the network load averagely. If one of them fails, the other can continue working normally. When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN.</p> <p>The Device with single Ethernet port does not support this function.</p>
Default Ethernet Port	In the Ethernet Card list, select an Ethernet port as a default port. This setting is available only when the Multi-address is selected in the Net Mode list
IP Version	In the IP Version list, you can select IPv4 or IPv6 . Both versions are supported for access.
MAC Address	Displays the MAC address of the Device.
DHCP	<p>Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled.</p> <p>If DHCP is effective, the obtained information will display in the IP Address box, Subnet Mask box and Default Gateway box. If not, all values show 0.0.0.0.</p> <p>If you want manually to configure the IP information, disable the DHCP function first.</p> <p>If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.</p>
IP Address	Enter the IP address and configure the corresponding subnet mask and default gateway.
Subnet Mask	
Default Gateway	
DNS DHCP	IP address and default gateway must be in the same network segment.
Preferred DNS	Enable the DHCP function to get the DNS address from router.
Preferred DNS	In the Preferred DNS box, enter the IP address of DNS.

Alternate DNS	In the Alternate DNS box, enter the IP address of alternate DNS.
MTU	In the MTU box, enter a value for network card. The value ranges from 1280 byte through 1500 byte. The default is 1500. The suggested MTU values are as below. 1500: The biggest value of Ethernet information package. This value is typically selected if there is no PPPoE or VPN connection, and it is also the default value of some routers, network adapters and switches. 1492: Optimized value for PPPoE. 1468: Optimized value for DHCP. 1450: Optimized value for VPN.
Test	Click Test to test if the entered IP address and gateway are interworking.

2.14.2. Port

You can configure the maximum connection accessing the Device from Client such as WEB, Platform, and Mobile Phone and configure each port settings.

Step1 Select **Main Menu** → **NETWORK** → **PORT**. The **PORT** interface is displayed. See Figure 2.161.

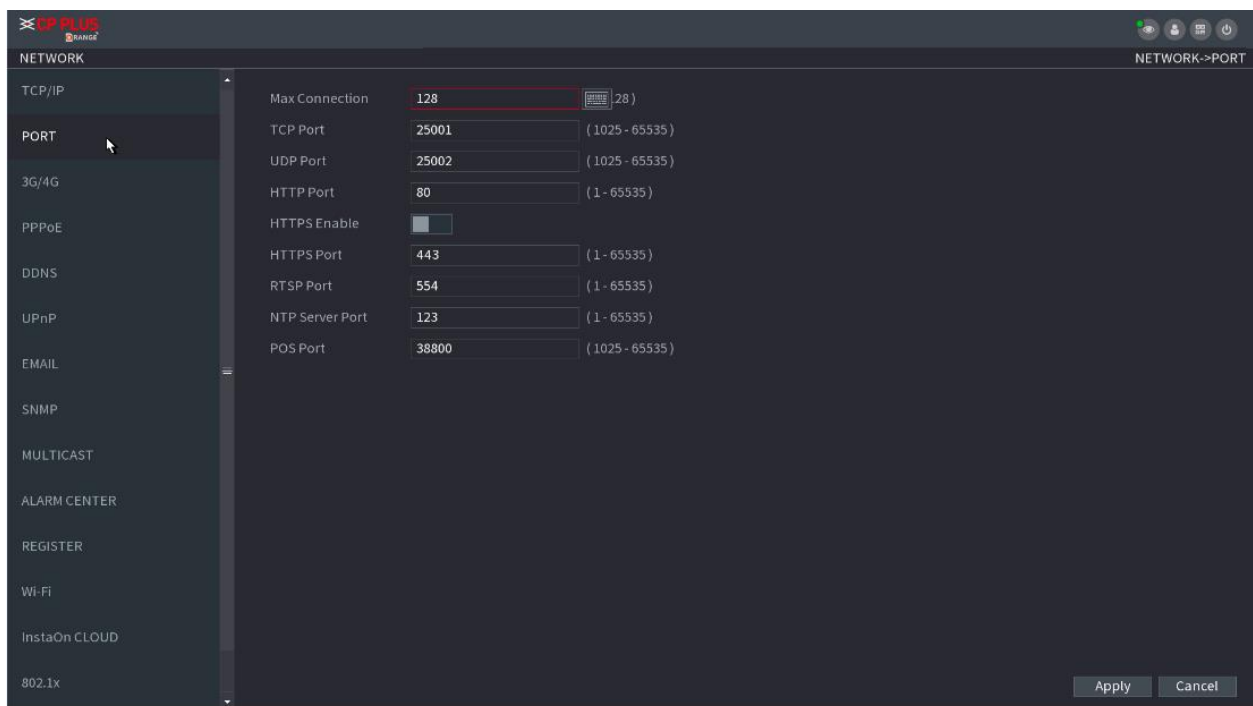


Figure 2.161

Step2 Configure the settings for the connection parameters.



The connection parameters except Max Connection cannot take effects until the Device has been restarted.

Parameter	Description
Max Connection	The allowable maximum clients accessing the Device at the same time, such as WEB, Platform, and Mobile Phone. Select a value between 1 and 128. The default value setting is 128.
TCP Port	The default value setting is 25001. You can enter the value according to your actual situation.
UDP Port	The default value setting is 25002. You can enter the value according to your actual situation.
HTTP Port	The default value setting is 80. You can enter the value according to your actual situation. If you enter other value, for example, 70, and then you should enter 70 after the IP address when logging in the Device by browser.
RTSP Port	The default value setting is 554. You can enter the value according to your actual situation.
POS Port	Data transmission. The value range is from 1 through 65535. The default value is 38800.
HTTPS Enable	Enable HTTPS .
HTTPS Port	HTTPS communication port. The default value setting is 443. You can enter the value according to your actual situation.

Step4 Click **Apply** to complete the settings.

2.14.3. PPPoE

PPPoE is another way for the Device to access the network. You can establish network connection by configuring PPPoE settings to give the Device a dynamic IP address in the WAN. To use this function, firstly you need to obtain the username and password from the Internet Service Provider.

Step1 Select **Main Menu** → **NETWORK** → **PPPoE**. The **PPPoE** interface is displayed. SFigure 2.162.

Enable

Username

Password

IP Address

Apply Back

Figure 2.162

Step2 Enable the PPPoE function.

Step3 In the **Username** box and **Password** box, enter the username and password accordingly provided by the Internet Service Provider.

Step4 Click **Apply** to complete the settings.

The system pops up a message to indicate the successfully saved. The IP address appears on the PPPoE interface. You can use this IP address to access the Device.

2.14.4. DDNS

When the PPPoE function is enabled, the IP address on the TCP/IP interface cannot be modified.

When the IP address of the Device changes frequently, the DDNS function can dynamically refresh the correspondence between the domain on DNS and the IP address, ensuring you access the Device by using the domain.

Preparations

Ensure the Device supports the DDNS Type and log in the website provided by the DDNS service provider to register the information such as domain from PC located in the WAN.



After you have registered and logged in the DDNS website successfully, you can view the information of all the connected devices under this username.

Step1 Select Main Menu → NETWORK → DDNS. The DDNS interface is displayed. See Figure 2.163.

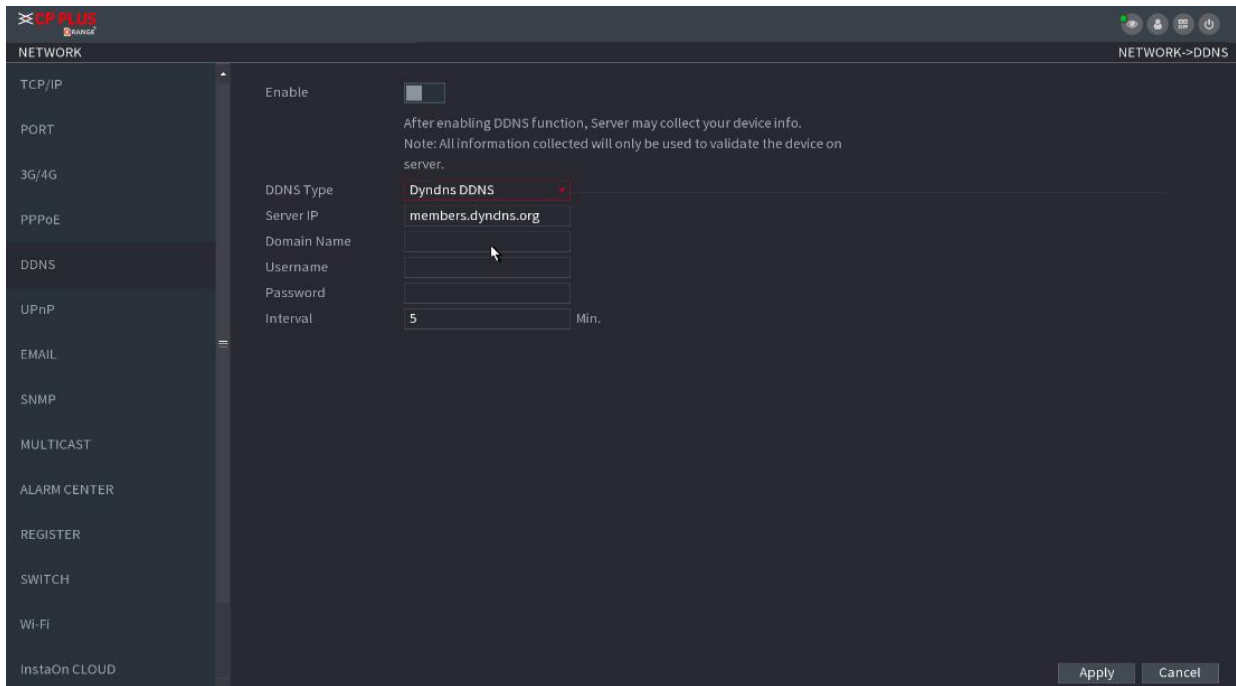



Figure 2.163

Step2 Configure the settings for the DDNS parameters.

Parameter	Description
Enable	Enable the DDNS function.  After enabling DDNS function, the third-party might collect your Device information.
DDNS Type	Type and address of DDNS service provider.
Host IP	Type: Dyndns DDNS; address: members.dyndns.org Type: NO-IP DDNS; address: dynupdate.no-ip.com
Domain Name	The domain name for registering on the website of DDNS service provider.
Username	Enter the username and password obtained from DDNS service provider. You need to register (including username and password) on the website of DDNS service provider.
Password	
Interval	Enter the amount of time that you want to update the DDNS.

Step2 Configure the settings for the DDNS parameters.

Step3 Click **Apply** to complete the settings. Enter the domain name in the browser on your PC, and then press **Enter**.

2.14.5. UPnP

If the web interface of the Device is displayed, the configuration is successful. If not, the configuration is failed.

You can map the relationship between the LAN and the WAN to access the Device on the LAN through the IP address on the WAN.

Preparations

Login the router to set the WAN port to enable the IP address to connect into the WAN. Enable the UPnP function at the router. Connect the Device with the LAN port on the router to connect into the LAN.

Select **Main Menu** → **NETWORK** → **TCP/IP**, configure the IP address into the router IP address range, or enable the DHCP function to obtain an IP address automatically.

2.14.5.1. Configuration Steps

Step1 Select **Main Menu** → **NETWORK** → **UPnP**. The **UPnP** interface is displayed. See Figure 2.164 and Figure 2.165.

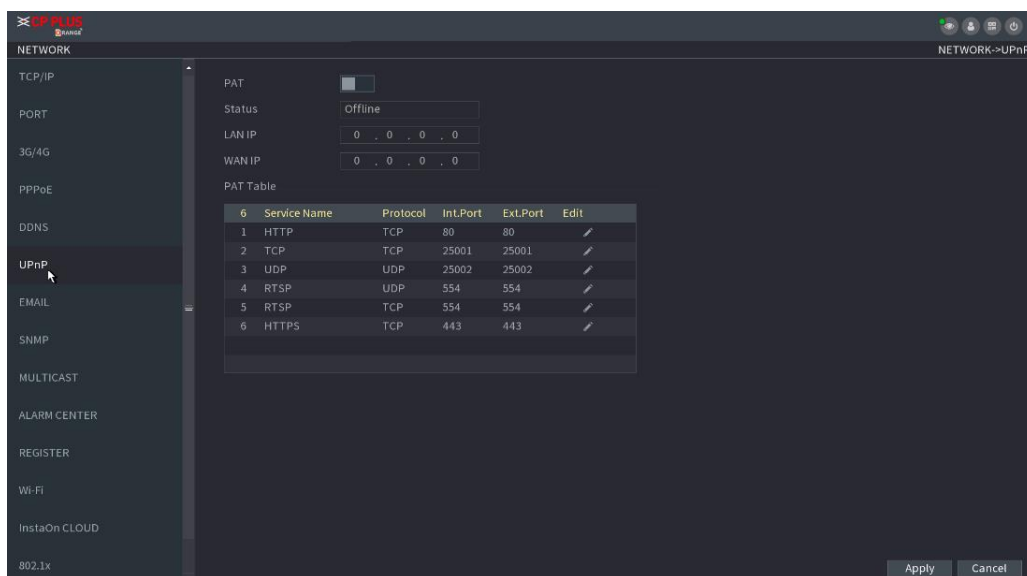


Figure 2.164

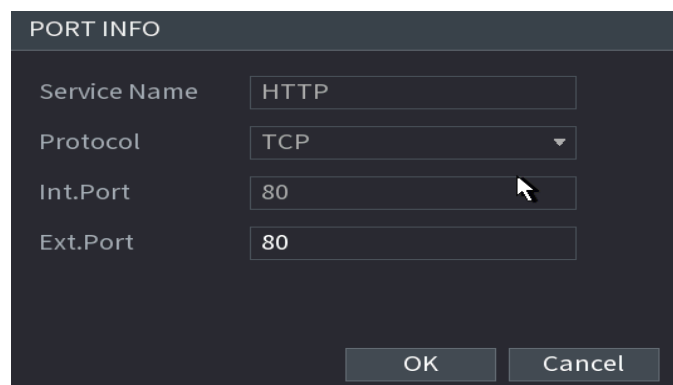






Figure 2.165

Step2 Configure the settings for the UPnP parameters.

Parameter	Description
PAT	Enable the UPnP function.
Status	Indicates the status of UPnP function. Offline: Failed. Online: Succeeded.
LAN IP	Enter IP address of router on the LAN.  After mapping succeeded, the system obtains IP address automatically without performing any configurations.
WAN IP	Enter IP address of router on the WAN.  After mapping succeeded, the system obtains IP address automatically without performing any configurations.
PATTable	The settings in PATtable correspond to the UPnP PATtable on the router. Service Name: Name of network server. Protocol: Type of protocol. Int. Port: Internal port that is mapped on the Device. Ext. Port: External port that is mapped on the router.  To avoid the conflict, when setting the external port, try to use the ports from 1024 through 5000 and avoid popular ports from 1 through 255 and system ports from 256 through 1023. When there are several devices in the LAN, properly arrange the ports mapping to avoid mapping to the same external port. When establishing a mapping relationship, ensure the mapping ports are not occupied or limited. The internal and external ports of TCP and UDP must be the same and cannot be modified. Click  to modify the external port.

Step3 Click **Apply** to complete the settings. In the browser, enter http://WAN IP: External IP port. You can visit the LAN Device.

2.14.6. Email

You can configure the email settings to enable the system to send the email as a notification when there is an alarm event occurs.

Step1 Select Main Menu → NETWORK → EMAIL. The **EMAIL** interface is displayed. See Figure 2.166.

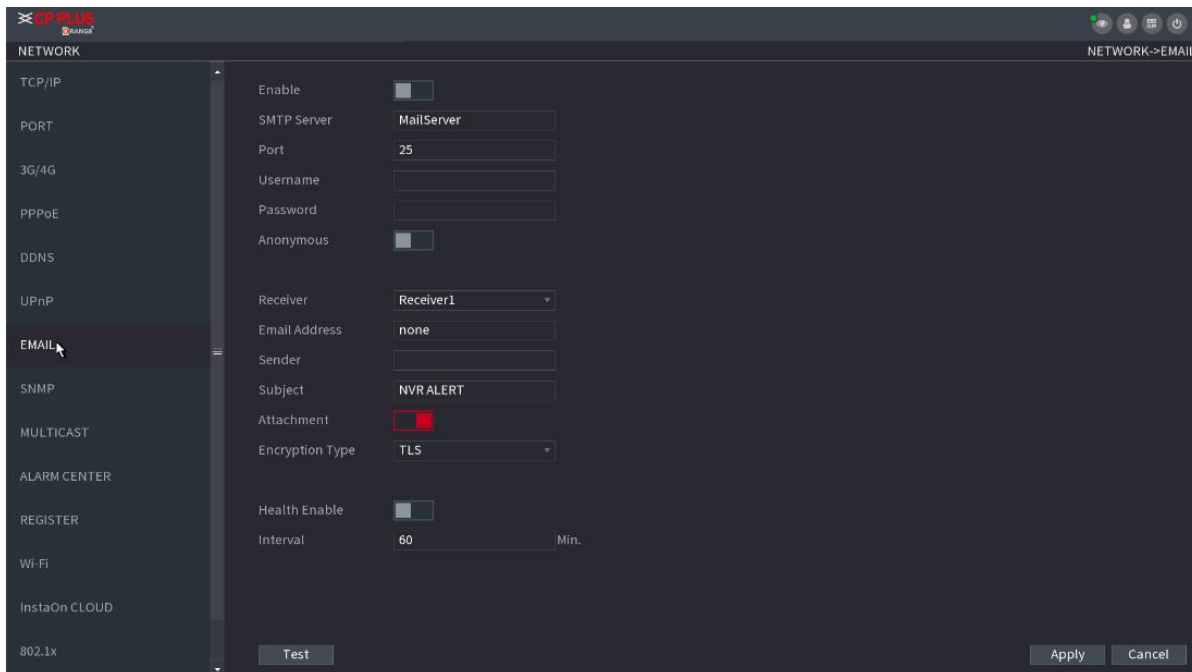




Figure 2.166

Step2 Configure the settings for the email parameters.

Parameter	Description
Enable	Enable the email function.
SMTP Server	Enter the address of SMTP server of sender's email account.
Port	Enter the port value of SMTP server. The default value setting is 25. You can enter the value according to your actual situation.
Username	Enter the username and password of sender's email account.
Password	
Anonymity	If enable the anonymity function, you can login as anonymity.
Mail Receiver	In the Mail Receiver list, select the number of receivers that you want to receive the notification. The Device supports up to three mail receivers.
Email Address	Enter the email address of mail receiver(s).
Sender	Enter the sender's email address. It supports maximum three

Title	Enter the email subject. Supports English and Arabic numerals. It supports maximum 64 characters.
Attachment	Enable the attachment function. When there is an alarm event, the system can attach snapshots as an attachment to the email.
Authentication	Select the encryption type: NONE , SSL , or TLS .  For SMTP server, the default encryption type is TLS .
Interval (Sec.)	This is the interval that the system sends an email for the same type of alarm event, which means, the system does not send an email upon any alarm event. This setting helps to avoid the large amount of emails caused by frequent alarm events. The value ranges from 0 to 3600. 0 means that there is no interval.
Health Enable	Enable the health test function. The system can send a test email to check the connection.
Interval (Min.)	This is the interval that the system sends a health test
Test	Click Test to test the email sending function. If the configuration is correct, the receiver's email account will receive the email.  Before testing, click Apply to save the settings.

Step 3 Click **Apply** to complete the settings.

2.14.7. SNMP



This function is for some series only.

You can connect the Device with some software such as MIB Builder and MG-SOFT MIB Browser to manage and control the Device from the software.

Preparations

Install the software that can manage and control the SNMP, such as MIB Builder and MG-SOFT MIB Browser Obtain the MIB files that correspond to the current version from the technical support.

2.14.7.1. Configuration Steps

Step1 Select Main Menu → NETWORK → SNMP. The **SNMP** interface is displayed. See Figure 2.167.

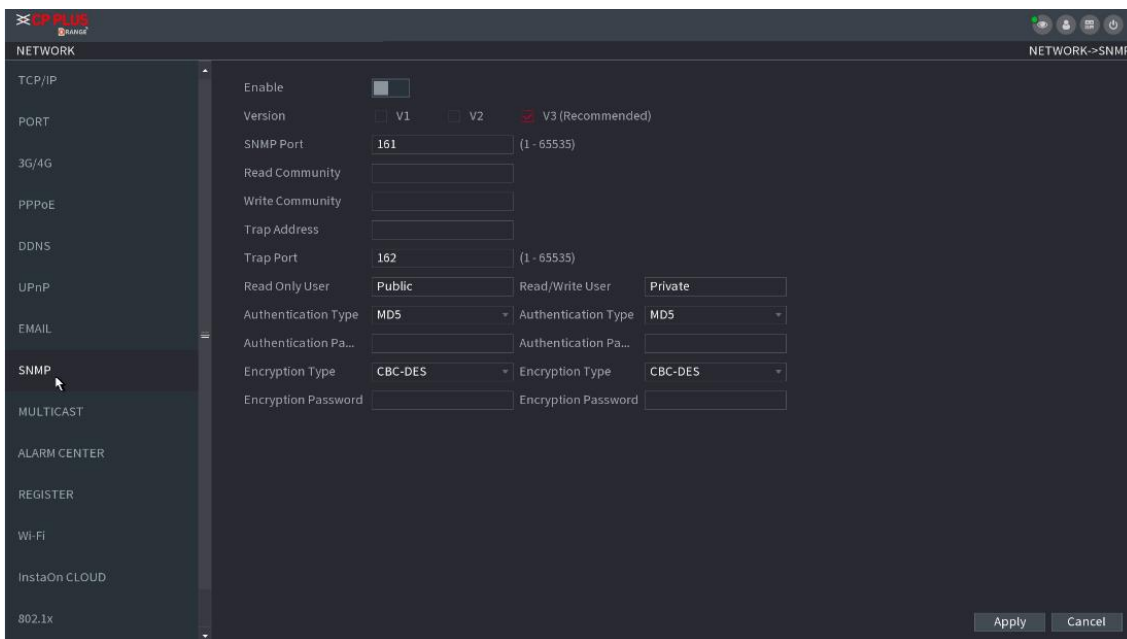



Figure 2.167

Step2 Configure the settings for the SNMP parameters.

Parameter	Description
Enable	Enable the SNMP function.
Version	Select the check box of SNMP version(s) that you are using.  The default version is V3 . There is a risk of select V1 or V2.
SNMP Port	Indicates the monitoring port on the agent program.
Read Community	Indicates the read/write strings supported by the agent program.
Write Community	
TrapAddress	Indicates the destination address for the agent program to send the Trap information.
Trap Port	Indicates the destination port for the agent program to send the Trap information.
Read Only User	Enter the username that is allowed to access the Device and has the "Read Only" permission.
Read/Write User	Enter the username that is allowed to access the Device and has the "Read and Write" permission.
Authentication Type	Includes MD5 and SHA. The system recognizes automatically.

Authentication Password	Enter the password for authentication type and encryption type. The password should be no less than eight characters.
Encryption Password	
Encryption Type	In the Encryption Type list, select an encryption type. The default setting is CBC-DES.

Step3 Compile the two MIB files by MIB Builder.

Step4 Run MG-SOFT MIB Browser to load in the module from compilation.

Step5 On the MG-SOFT MIB Browser, enter the Device IP that you want to manage, and then select the version number to query.

Step6 On the MG-SOFT MIB Browser, unfold the tree-structured directory to obtain the configurations of the Device, such as the channels quantity and software version.

2.14.8. Multicast

When you access the Device from the network to view the video, if the access is exceeded, the video will not display. You can use the multicast function to group the IP to solve the problem.

Step1 Select **Main Menu** → **NETWORK** → **MULTICAST**. The **MULTICAST** interface is displayed. See Figure 2.168.

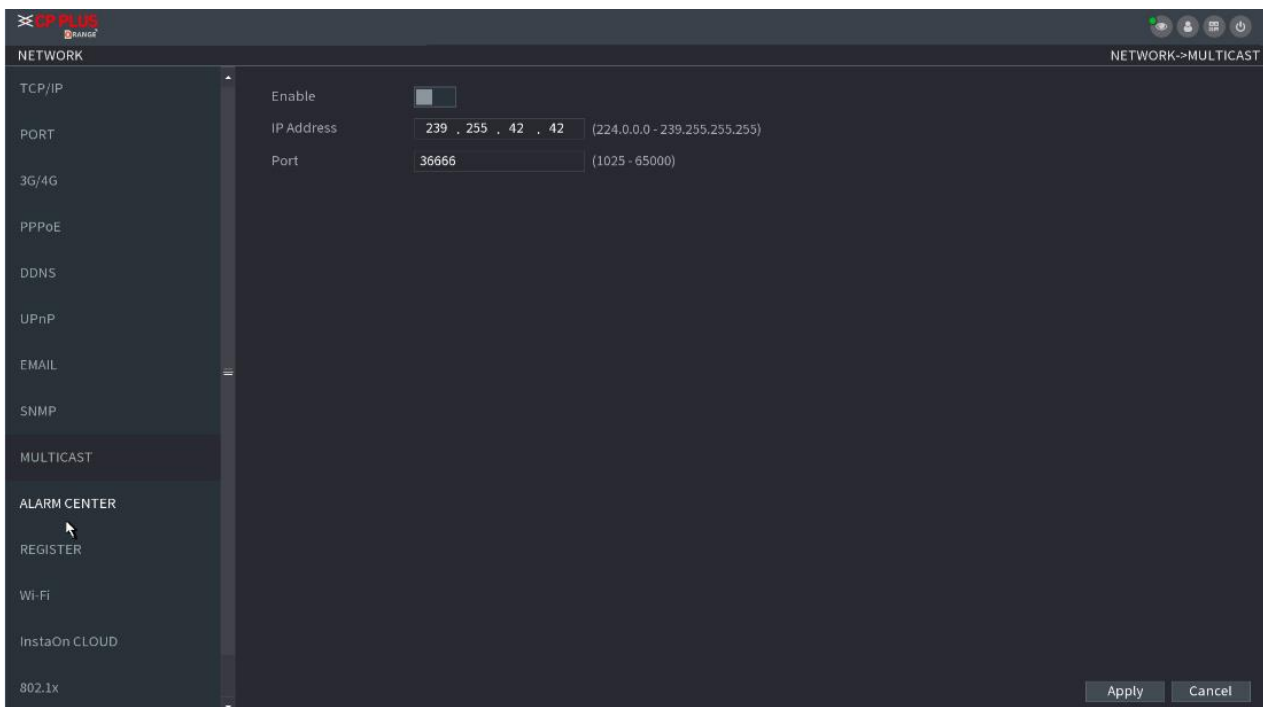


Figure 2.168

Step2 Configure the settings for the multicast parameters.

Parameter	Description
Enable	Enable the multicast function.
IP Address	Enter the IP address that you want to use as the multicast IP. The IP address ranges from 224.0.0.0 through 239.255.255.255.
Port	Enter the port for the multicast. The port ranges from 1025 through 65000.

Step3 Click **Apply** to complete the settings. You can use the multicast IP address to login the web.

On the web login dialog box, in the **Type** list, select **MULTICAST**. The web will automatically obtain the multicast IP address and join. Then you can view the video through multicast function.

2.14.9. Alarm Centre

You can configure the alarm center server to receive the uploaded alarm information. To use this function, the **Alarm Upload** check box must be selected.

Step1 Select **Main Menu** → **NETWORK** → **ALARM CENTER**. The **ALARM CENTER** interface is displayed. See Figure 2.169.

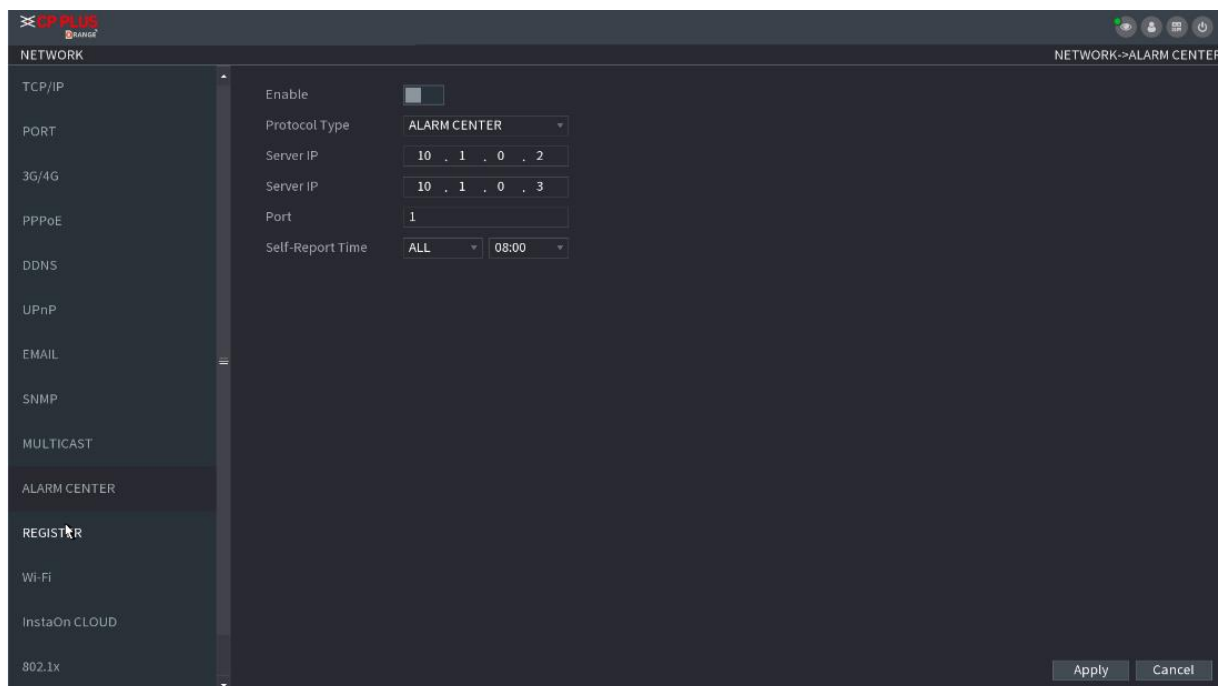


Figure 2.169

Step2 Configure the settings for the alarm center parameters.

Parameter	Description
Enable	Enable the alarm center function.
Protocol Type	In Protocol Type list, select protocol type. The default is ALARM CENTER.
Host IP	The IP address and communication port of the PC installed with alarm client.
Port	
Self-Report Time	In the Self-Report Time list, select time cycle and specific time for uploading alarm.

Step3 Click **Apply** to complete the settings.

2.14.10. Auto Connect

You can register the Device into the specified proxy server which acts as the transit to make it easier for the client software to access the Device.

Step1 Select **Main Menu** → **NETWORK** → **Auto Connect**. The **Auto Connect** interface is displayed. See Figure 2.170.

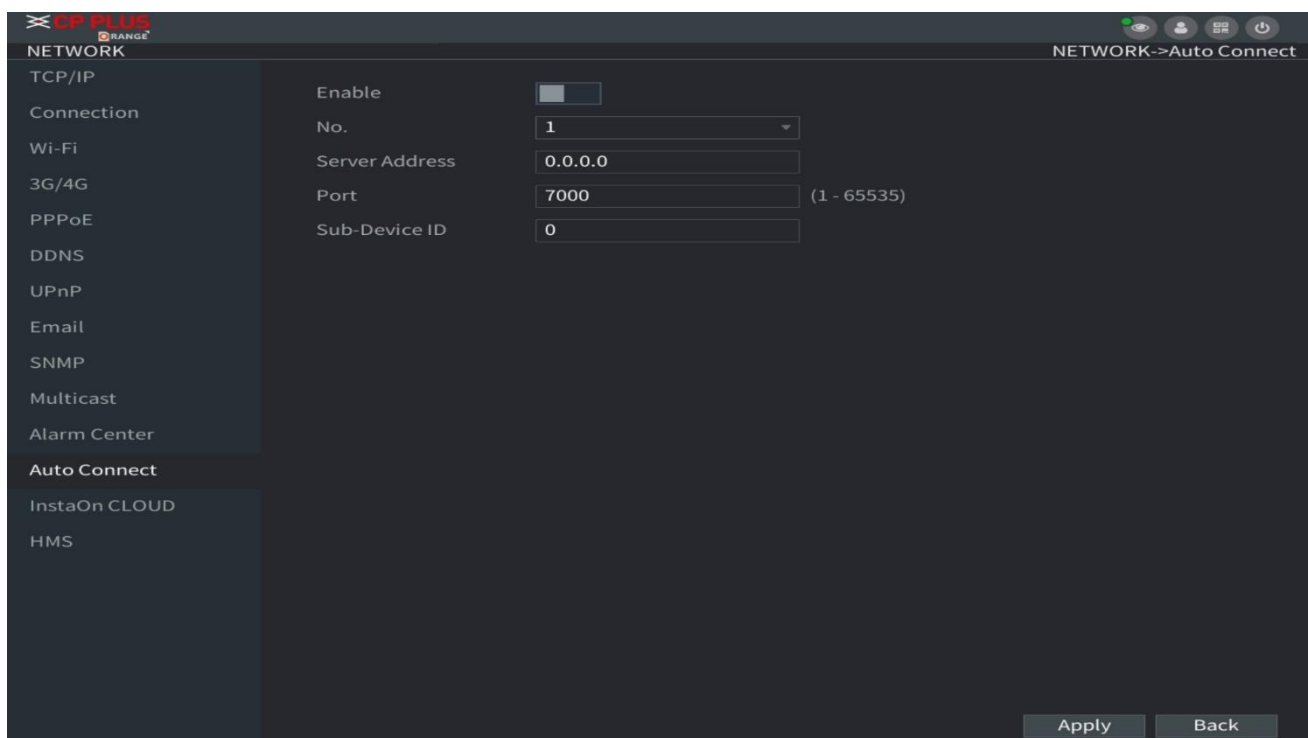


Figure 2.170

Step2 Configure the settings for the register parameters.

Function	Description
Enable	Enable the register function.

Server IP Address	Enter the server IP address or the server domain that you want to register to.
Port	Enter the port of the server.
Sub Service ID	This ID is allocated by the server and used for the Device.

Step 3 Click **Apply** to complete the settings.

2.14.11. INSTAON

INSTAON is a kind of convenient private network penetration technology. You do not need to apply for dynamic domain name, doing port mapping or deploying transit server. You can add NVR devices through the below way to achieve the purpose of managing multiple NVR devices at the same time.

Scan the QR code, download mobile app, and then register an account. For details, see Mobile App Operation.



Connect the NVR device to the Internet, otherwise INSTAON cannot run properly.

Step1 Select **Main Menu** → **NETWORK** → **INSTAON**. The **INSTAON** interface is displayed. See Figure 2.171.

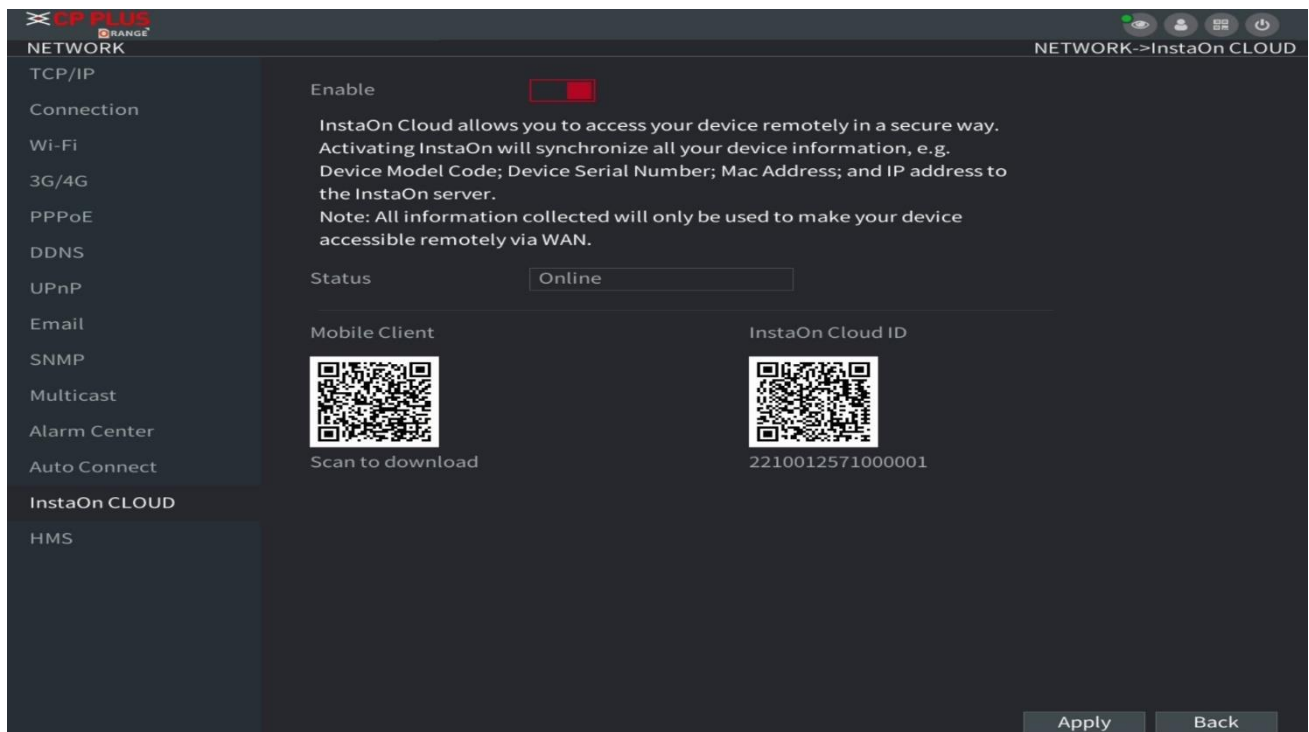


Figure 2.171

Step2 Enable the INSTAON function.




After the INSTAON function is enabled and connected to the Internet, the system will collect your information for remote access, and the information includes but not limited to email address, MAC address, and device serial number.

You can start adding the device –

Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device.

Platform: Obtain the Device SN by scanning the QR code. Go to the INSTAON management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, refer to the INSTAON operation manual.



You can also enter the QR code of Cell Phone Client and Device SN by clicking  on the top right of the interfaces after you have entered the Main Menu. To use this function, take adding device into Cell Phone Client as an example.

2.14.12. Mobile APP Operation

The following contents are introduced in the example of mobile App.

Step1 Scan the QR code to download and install the mobile App.

Step2 Select Camera and enter the main interface.

Step3 Register device in the mobile App:

- a. Click  and select Device Manager. See Figure 2.172.

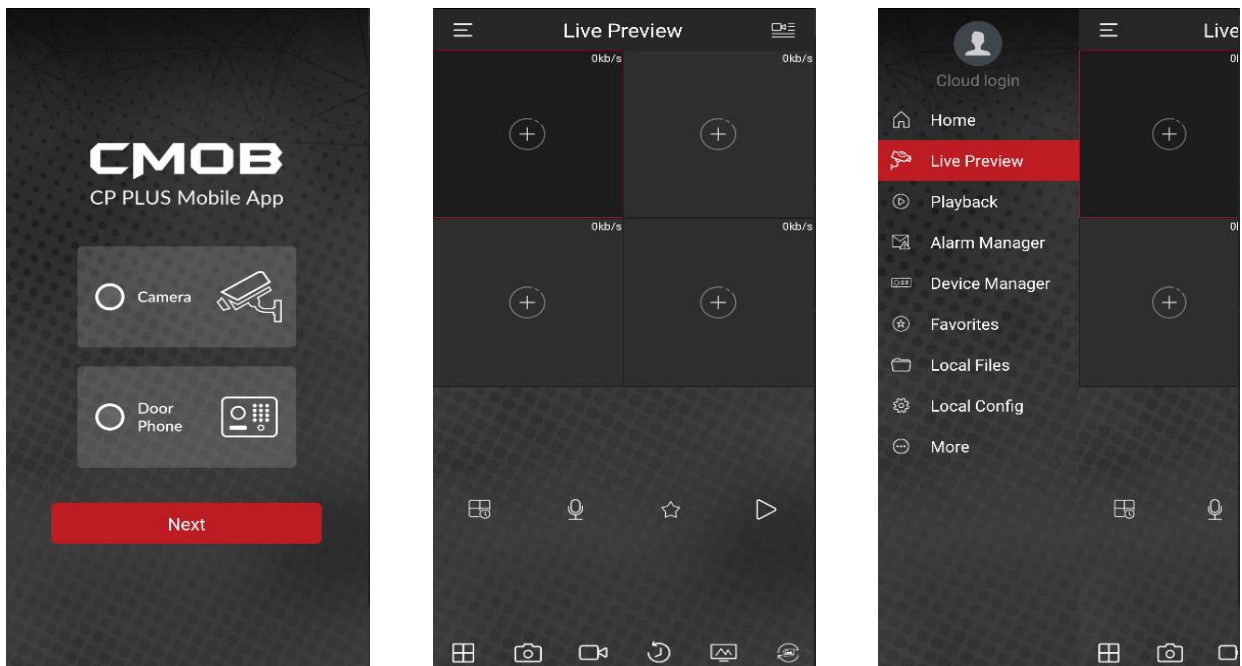


Figure 2.172

- b. Click  and enter the Add Device interface.

- c. Mobile App supports device initialization.
- d. Select **Wired Device > INSTAON** to enter the INSTAON interface.
- e. Click the QR code icon behind the SN to enter the QR code scan interface.
- f. Scan the device label or scan the SN QR code got by selecting **Main Menu → Network → INSTAON**. When the scan is successful, the device SN will be displayed in the SN item.
- g. Enter username and password.

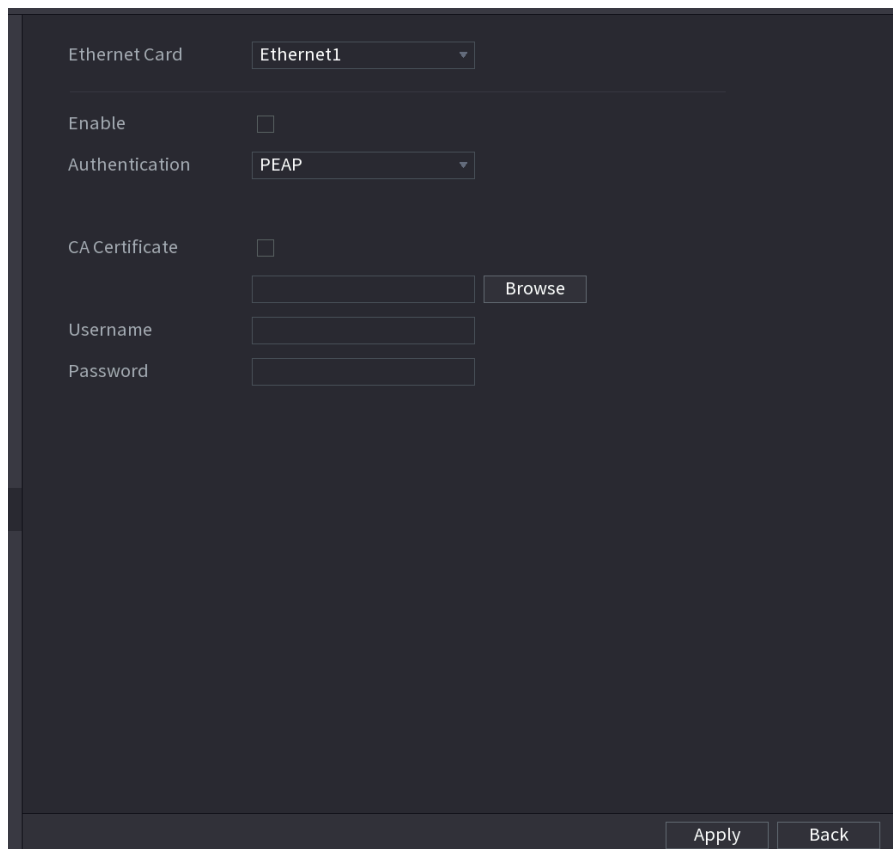
Step4 After device registration on mobile App, click Start Preview and you can see the monitor screen.

2.14.13. 802.1X

Device needs to pass 802.1x certification to enter the LAN.

Step1 Select **Main Menu → NETWORK → 802.1x**.

The **802.1x** interface is displayed. See Figure 2.173 and Figure 2.174.



The screenshot displays a configuration screen for 802.1X authentication. It features a dark background with white text and input fields. The settings are as follows:

- Ethernet Card:** A dropdown menu currently showing "Ethernet1".
- Enable:** A checkbox that is currently unchecked.
- Authentication:** A dropdown menu currently showing "PEAP".
- CA Certificate:** A checkbox that is currently unchecked, followed by a "Browse" button.
- Username:** An empty text input field.
- Password:** An empty text input field.

At the bottom right of the screen, there are two buttons: "Apply" and "Back".

Figure 2.173

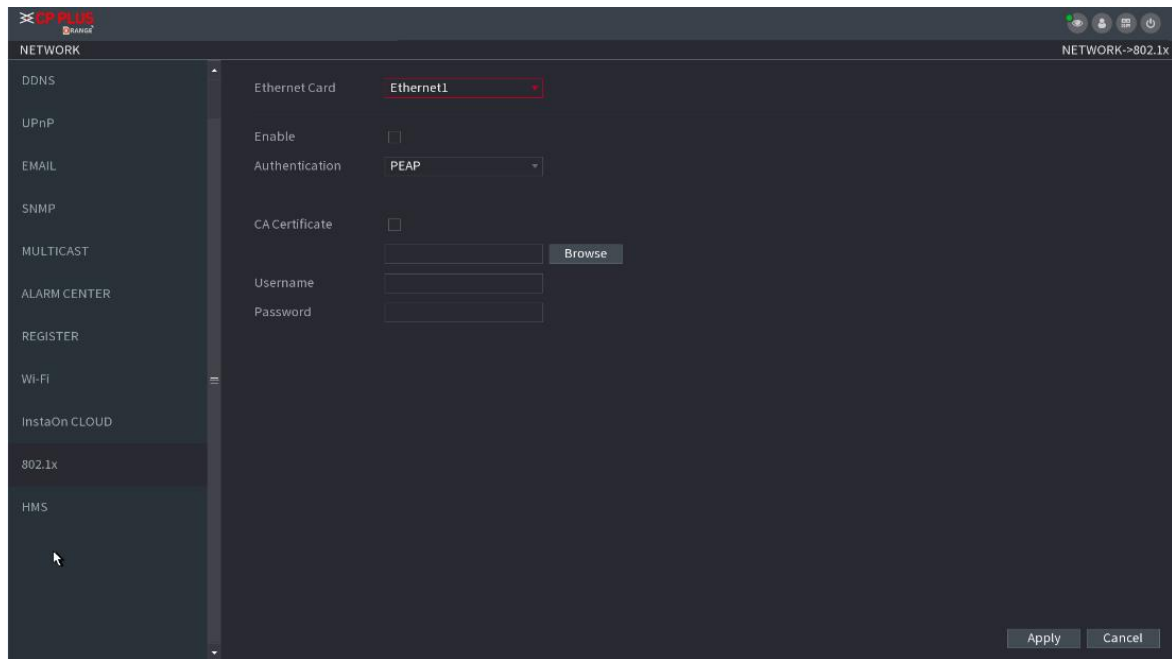


Figure 2.174

Step2 Select the Ethernet card you want to certify.

Step3 Select **Enable** and configure parameters.

Parameter	Description
Authentication	PEAP : Protected EAP protocol. TLS : Transport Layer Security. Provide privacy and data integrity between two communications application programs.
Identity	It can be configured when Authentication is TLS .
CA Certificate	Enable it and click Browse to import CA certificate from flash drive.
Username	The username shall be authorized at server.
Password	Password of the corresponding username.
Client Certificate	When Authentication is TLS , click Browse to import from flash drive.
Private Key	
Private Key Password	It can be configured when Authentication is TLS .

Step 4 Click **Apply** to complete the settings.

2.15. Storage

You can manage the storage resources (such as record file) and storage space. So that it is easy for you to use and enhance storage space usage.

2.15.1. Basic

You can set basic storage parameters.

Step1 Select **Main Menu** → **STORAGE** → **BASIC**. The **Basic** interface is displayed. See Figure 2.175.

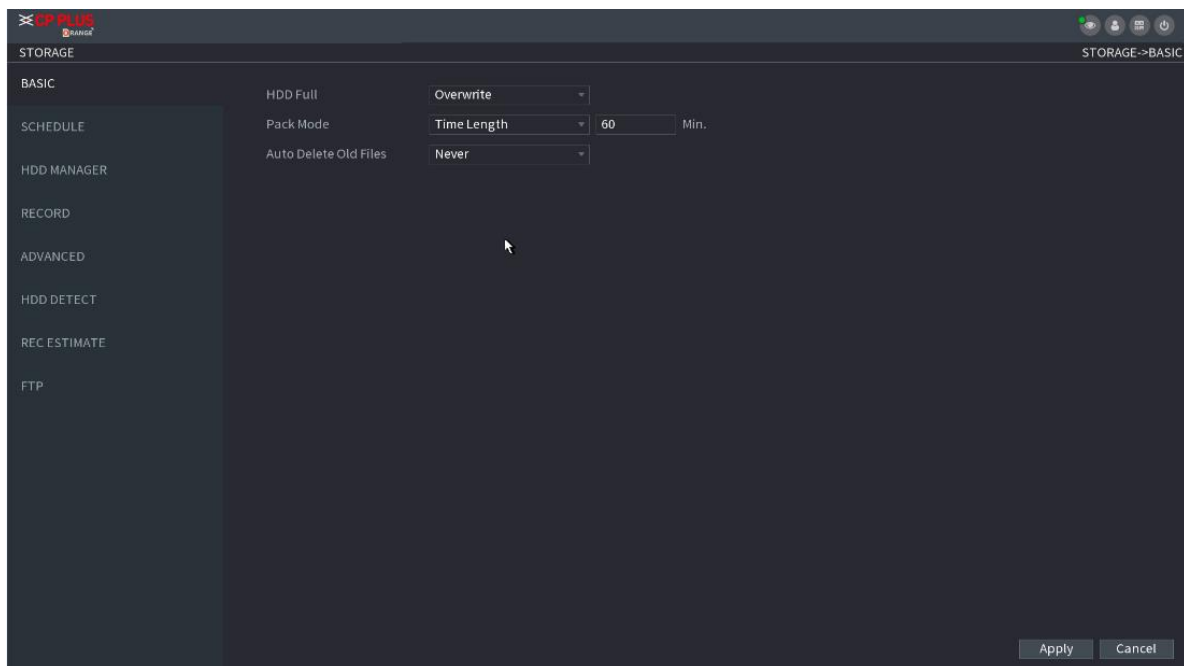


Figure 2.175

Step2 Set parameters.

Parameter	Description
HDD Full	Configure the settings for the situation all the read/write discs are full, and there is no freer disc. Select Stop Record to stop recording Select Overwrite to overwrite the recorded video files always from the earliest time.
Pack Mode	Configure the time length and file length for each
Auto-Delete Old Files	Configure whether to delete the old files and if yes, configure the days. The auto delete file cannot be recovered!

Step3 Click **Apply** or **Save** to complete setup.

2.15.2. Schedule

You can set schedule record and schedule snapshot. NVR can record or snapshot as you specified.

2.15.3. HDD

You can view and sett HDD properties and format HDD. You can view current HDD type, status, capacity and etc. The operation includes format HDD, and change HDD property (read and write/read-only/redundancy).

- To prevent files be overwritten in the future, you can set HDD as read-only.
- To backup recorded video file, you can set HDD as redundant HDD.

Step1 Select **Main Menu** → **Storage** → **HDD MANAGER**, The **HDD MANAGER** interface is displayed. See Figure 2.176.

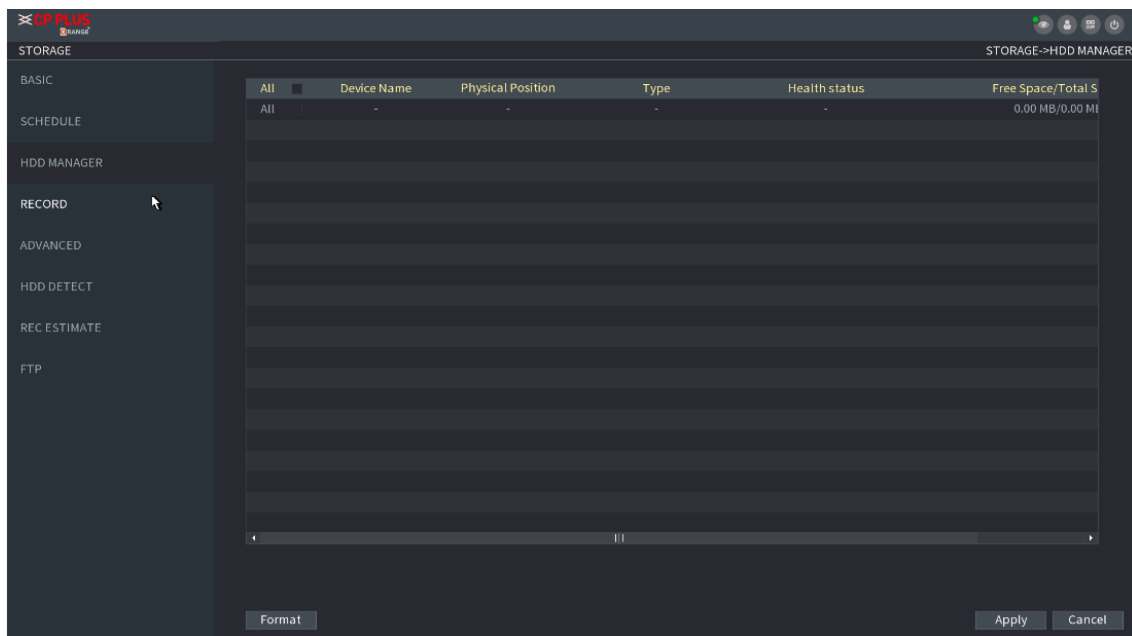


Figure 2.176

Step2 Select HDD and then select a time from the dropdown list.

Step3 Click **Apply** button to complete the setup. System needs to restart to activate current setup if you want to format the HDD.

2.15.4. Record Control

After you set schedule record or schedule snapshot function, set auto record/snapshot function so that the NVR can automatically record or snapshot.

2.15.5. HDD Detect



This function is for some series product only.

The HDD detect function is to detect HDD current status so that you can clearly understand the HDD performance and replace the malfunction HDD.

There are two detect types:

- Quick detect is to detect via the universal system files. System can quickly complete the HDD scan. If you want to use this function, make sure the HDD is in use now. If the HDD is removed from other device, make sure the HDD once storage the record files when installed on current device.
- Global detect adopts Windows mode to scan. It may take a long time and may affect the HDD that is recording.

2.15.5.1. Manual Detect

Step1 Select **Main Menu** → **STORAGE** → **HDD DETECT** → **Manual Detect**. The **Manual Detect** interface is displayed. See Figure 2.177.

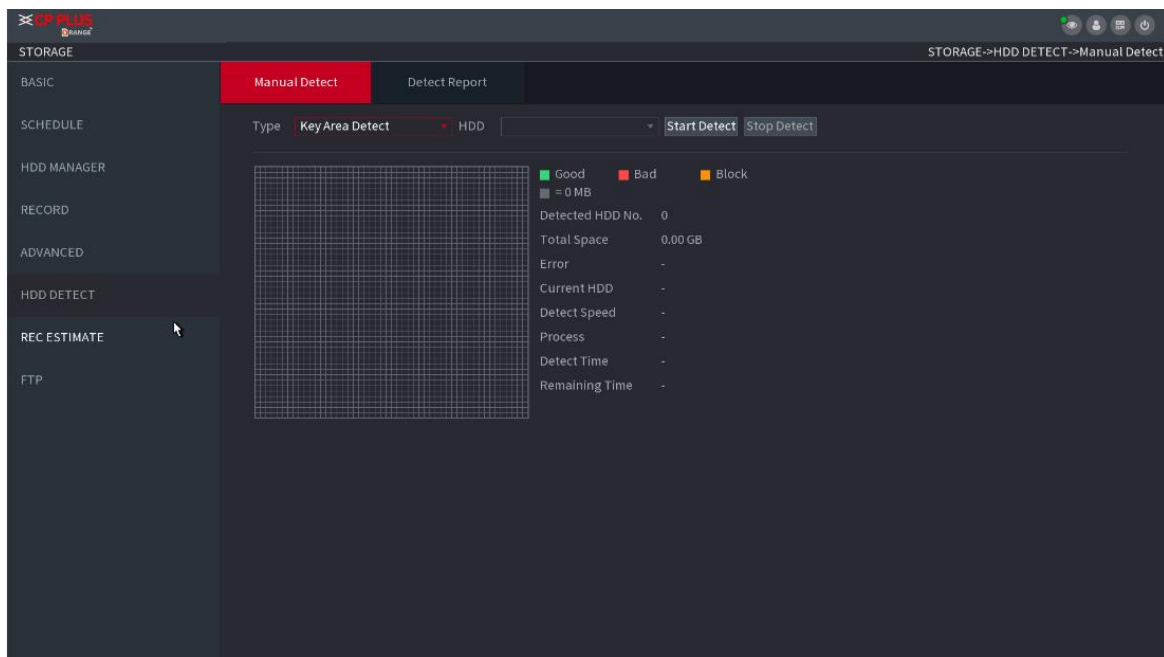


Figure 2.177

Step2 In the **Type** list, select **Key Area Detect** or **Global Detect**; and in the **HDD** list, select the HDD that you want to detect.

Step3 Click **Start Detect**.

The system starts detecting the HDD and displays the detection information.



When system is detecting HDD, click **Stop Detect** to stop current detection. Click **Start Detect** to detect again.


2.15.5.2. Detect Report

After the detect operation, you can go to the detect report to view corresponding information. Replace the malfunction HDD in case there is data loss.

Step1 Select Main Menu → STORAGE → HDD DETECT → Detect Report. The **Detect Report** interface is displayed. See Figure 2.178.



Figure 2.178

Step2 Click , The **Details** interface is displayed. You can view detecting results and S.M.A.R.T reports.

2.15.6. RAID

2.15.6.1. Record Estimate

Record estimate function can calculate how long you can record video according to the HDD capacity, and calculate the required HDD capacity according to the record period.

Step1 Select Main Menu → STORAGE → REC ESTIMATE. The **REC ESTIMATE** interface is displayed. See Figure 2.179.

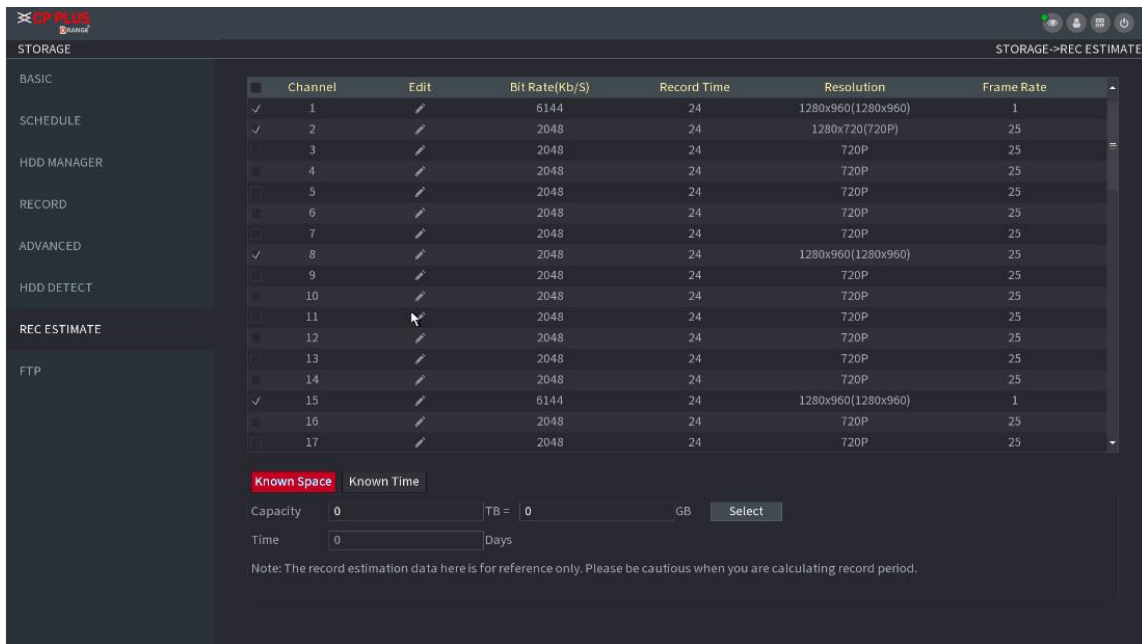


Figure 2.179

Step2. Click  .

The **Edit** dialogue box is displayed. See Figure 2.180. You can configure the **Resolution**, **Frame Rate**, **Bit Rate** and **Record Time** for the selected channel.

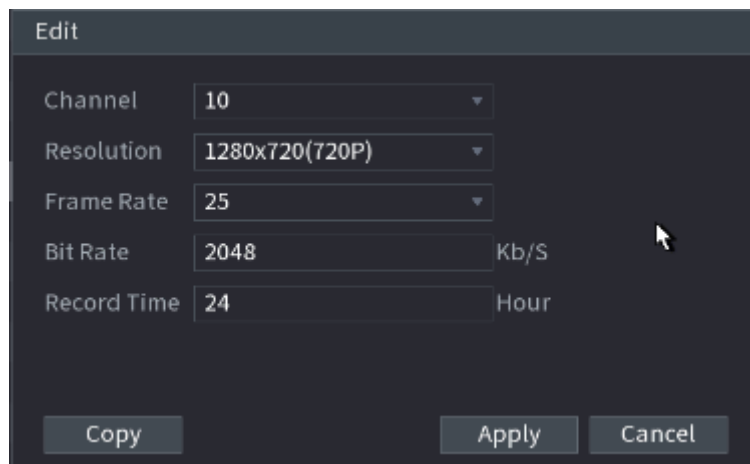


Figure 2.180

Step3. Click **Apply** to save the settings.

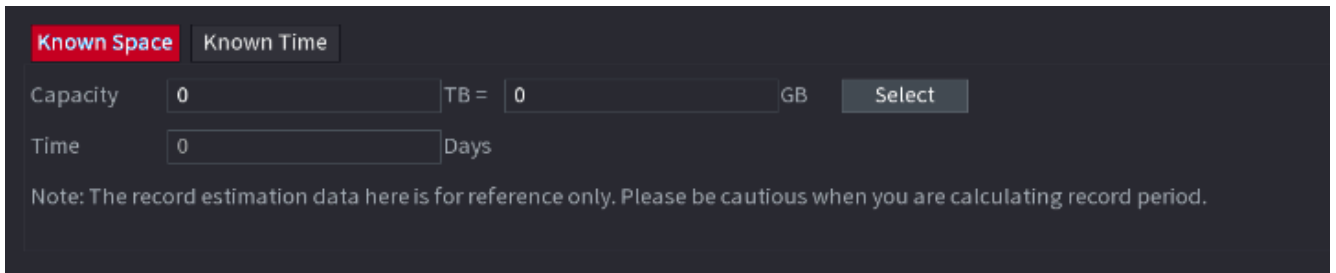
Then the system will calculate the time period that can be used for storage according to the channels settings and HDD capacity.



Click **Copy** to copy the settings to other channels.

Calculating Recording Time

Step1 On the **REC ESTIMATE** interface, click the **Known Space** tab. The **Known Space** interface is displayed. See Figure 2.181.

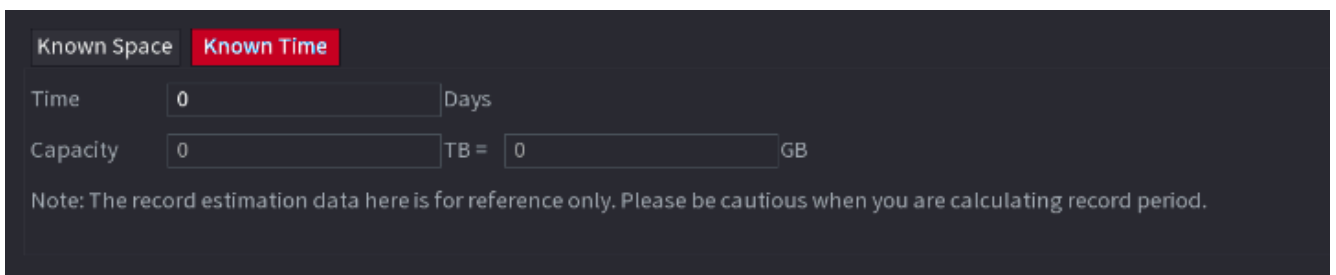


The screenshot shows the 'Known Space' tab selected. It features two input fields: 'Capacity' and 'Time', both containing the value '0'. The 'Capacity' field is followed by 'TB =', another '0' input field, and 'GB'. A 'Select' button is positioned to the right. Below the inputs is a note: 'Note: The record estimation data here is for reference only. Please be cautious when you are calculating record period.'

Figure 2.181

Step2 Click **Select**. The **Select HDD(s)** interface is displayed.

Step 3 Select the check box of the HDD that you want to calculate. In the **Known Space** tab, in the **Time** box, the recording time is displayed. See Figure 2.182.

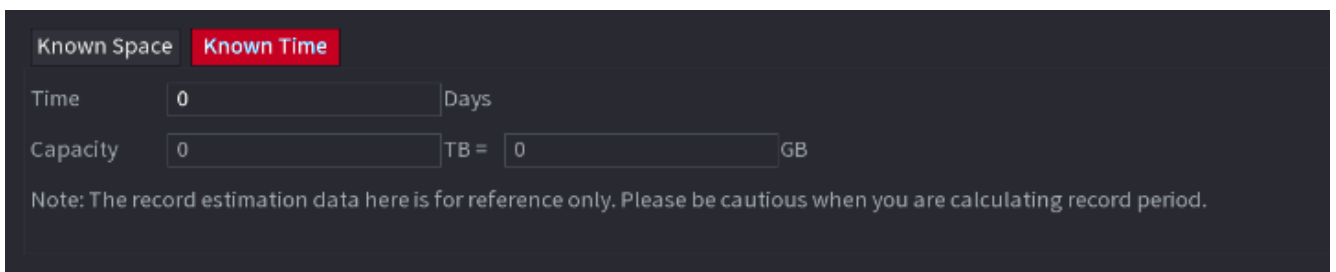


The screenshot shows the 'Known Time' tab selected. It features two input fields: 'Time' and 'Capacity', both containing the value '0'. The 'Time' field is followed by 'Days'. The 'Capacity' field is followed by 'TB =', another '0' input field, and 'GB'. A 'Select' button is positioned to the right. Below the inputs is a note: 'Note: The record estimation data here is for reference only. Please be cautious when you are calculating record period.'

Figure 2.182

2.15.7. Calculating HDD Capacity for Storage

Step1 On the **REC ESTIMATE** interface, click the **Known Time** tab. The **Known Time** interface is displayed. See Figure 2.183.



The screenshot shows the 'Known Time' tab selected. It features two input fields: 'Time' and 'Capacity', both containing the value '0'. The 'Time' field is followed by 'Days'. The 'Capacity' field is followed by 'TB =', another '0' input field, and 'GB'. A 'Select' button is positioned to the right. Below the inputs is a note: 'Note: The record estimation data here is for reference only. Please be cautious when you are calculating record period.'

Figure 2.183

Step 2 In the **Time** box, enter the time period that you want to record. In the **Capacity** box, the required HDD capacity is displayed.

2.15.7.1. FTP

You can store and view the recorded videos and snapshots on the FTP server.

Preparations

Purchase or download FTP (File Transfer Protocol) server and install it on your PC.



For the created FTP user, you need to set the write permission; otherwise the upload of recorded videos and snapshots will be failed.

Step1 Select **Main Menu** → **STORAGE** → **FTP**. The **FTP** interface is displayed. See Figure 2.184.

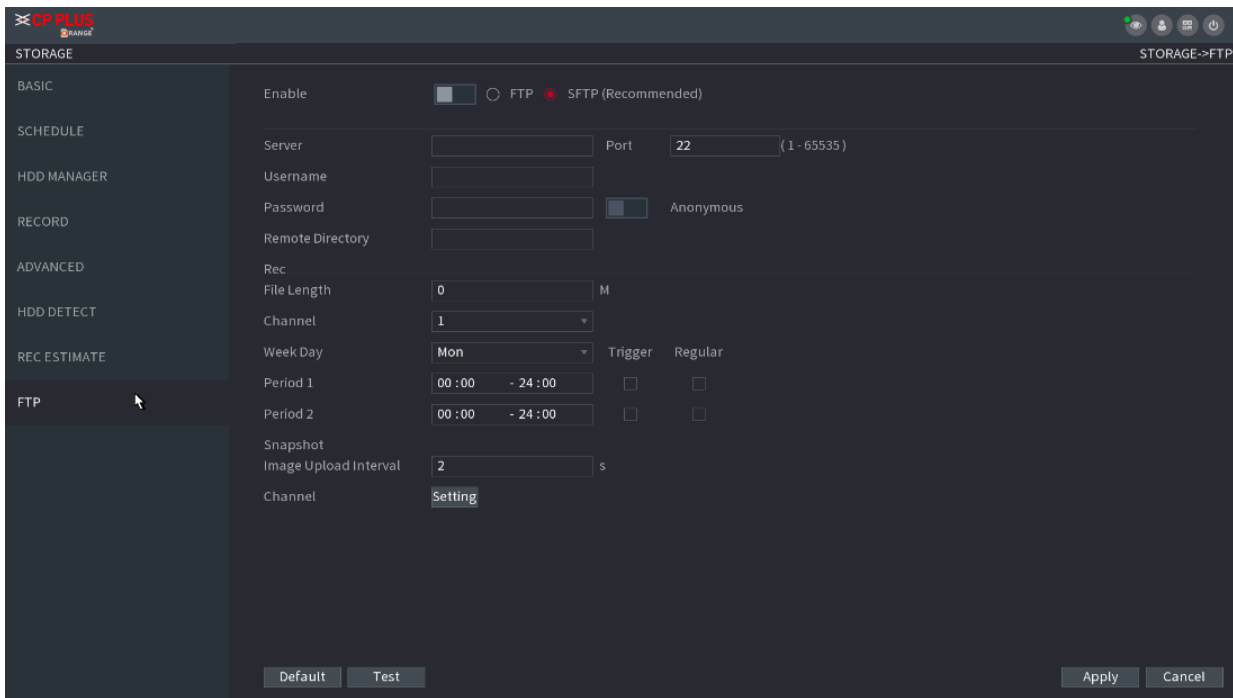


Figure 2.184

Step2 Configure the settings for the FTP settings parameters.

Parameter	Description
Enable	Enable the FTP upload function.
FTP type	Select FTP type. FTP: Plaintext transmission. SFTP: Encrypted transmission (recommended)
Server	IP address of FTP server.

Port	FTP: The default is 21. SFTP: The default is 22.
Anonymity	Enter the username and password to login the FTP server. Enable the anonymity function, and then you can login anonymously without entering the username and password.
Username	
Password	
Remote Directory	Create folder on FTP server. If you do not enter the name of remote directory, system automatically creates the folders according to the IP and time. If you enter the name of remote directory, the system creates the folder with the entered name under the FTP root directory first, and then automatically creates the folders according to the IP and time.
File Length(M)	Enter the length of the uploaded recorded video. If the entered length is less than the recorded video length, only a section of the recorded video can be uploaded. If the entered length is more than the recorded video length, the whole recorded video can be uploaded. If the entered length is 0, the whole recorded video will be uploaded.
Image Upload Interval (Sec.)	If this interval is longer than snapshot interval, the system takes the recent snapshot to upload. For example, the interval is 5 seconds, and snapshot interval is 2 seconds per snapshot, the system uploads the recent snapshot every 5 seconds. If this interval is shorter than snapshot interval, the system uploads the snapshot per the snapshot interval. For example, the interval is 5 seconds, and snapshot interval is 10 seconds per snapshot, the system uploads the snapshot every 10 seconds. To configure the snapshot interval, select Main Menu → CAMERA → ENCODE → Snapshot .
Channel	Select the channel that you want to apply the FTP settings.
Weekday	Select the weekday and set the time period that you want to upload the recorded files. You can set two periods for each weekday.
Record type	Select the record type (Alarm, Intel, MD, and General) that you want to upload. The selected record type will be uploaded during the configured time period.

Step3 Click **Test**.

The system pops up a message to indicate success or failure. If failed, check the network connection or configurations.

Step4 Click **Apply** to complete the settings.

2.16. System

2.16.1. General

You can set device general information. It includes device information, system date.

2.16.2. RS232

After setting RS-232 parameters, the NVR can use the COM port to connect to other device to debug and operate.

Step1 Select **MAIN MENU** → **SYSTEM** → **RS232**. The **RS232** interface is displayed. See Figure 2.185.

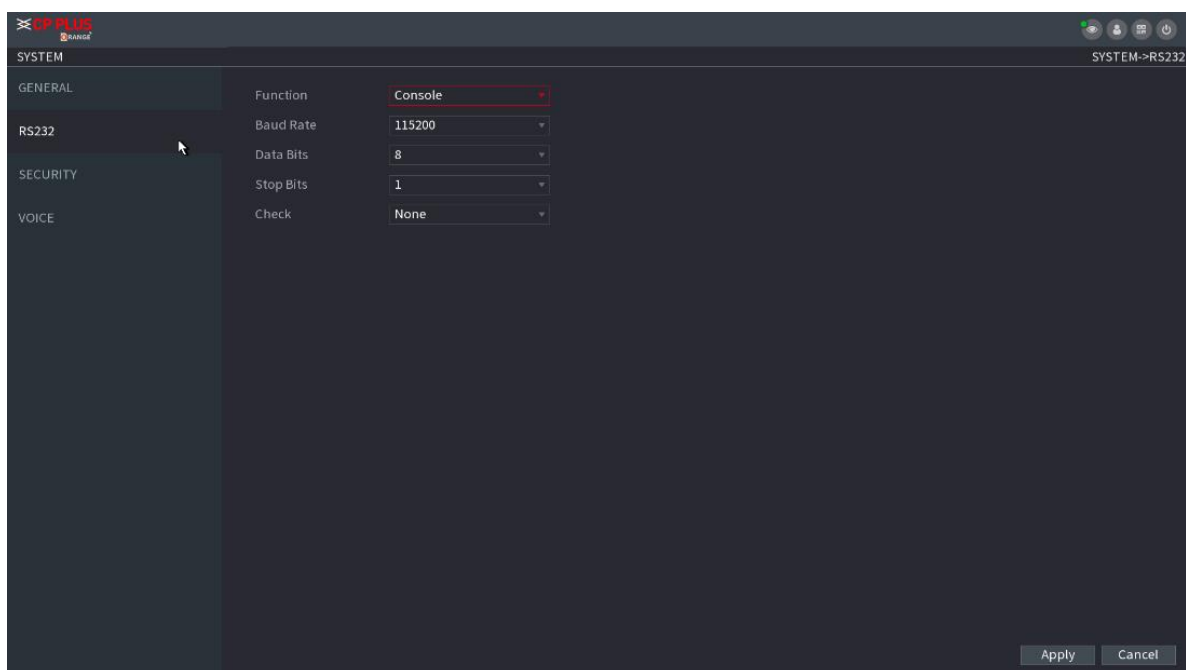



Figure 2.185

Step2 Configure parameters.

Parameter	Description
Function	<p>Select serial port control protocol. Console: Upgrade the program and debug with the console and mini terminal software.</p> <p>Keyboard: Control this Device with special keyboard. Adapter: Connect with PC directly for transparent transmission of data.</p> <p>Protocol COM: Configure the function to protocol COM, in order to overlay card number.</p> <p>PTZ Matrix: Connect matrix control.</p> <p> Different series products support different RS232 functions. The actual product shall prevail.</p>
Baud Rate	Select Baud rate, which is 115200 by default.
Data Bits	It ranges from 5 to 8, which is 8 by default.
Stop Bits	It includes 1 and 2.
Parity	It includes none, odd, even, mark and null.

Step3 Click **Apply**.

2.17. Security

You can set security options to strengthen device security and use the device in a much safer way. See in Figure 2.186.

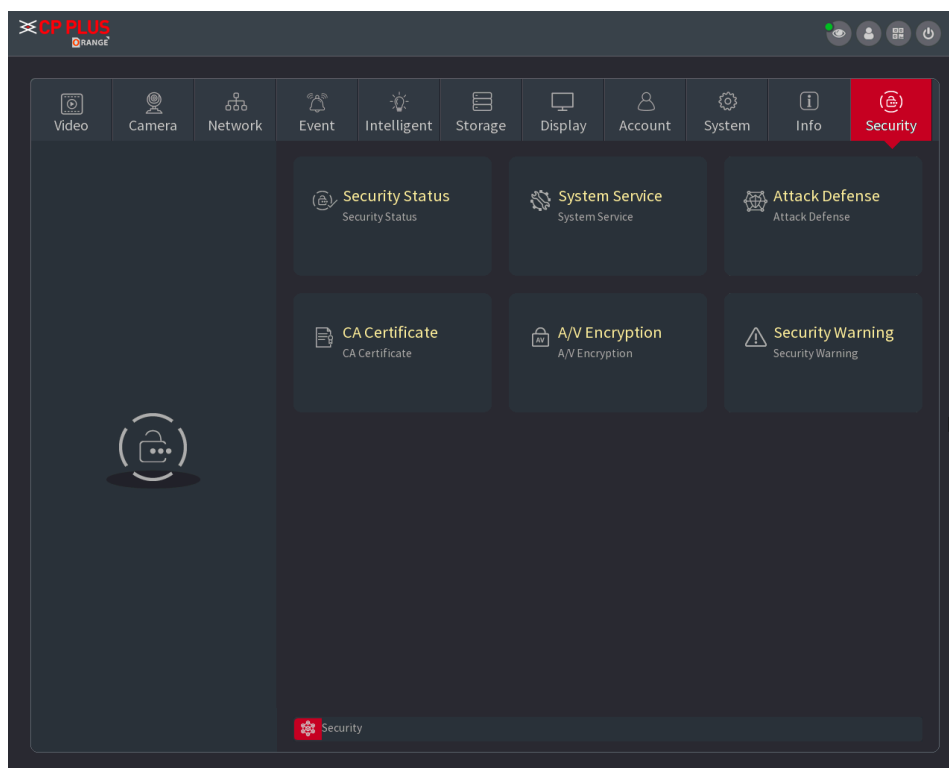


Figure 2.186

2.17.1. Security Status

Security scanning helps get a whole picture of device security status. You can scan user, service and security module status for detailed information about the security status of the device.

- **Detecting User and Service**



Green icon represents a healthy status of the scanned item, and orange icon represents a risky status.

- **Login authentication:** When there's a risk in the device configuration, the icon will be in orange to warn risk. You can click **Details** to see the detailed risk description.
- **User Status:** When one of device users or ONViF users uses weak password, the icon will be in orange to warn risk. You can click **Details** to optimize or ignore the risk warning.

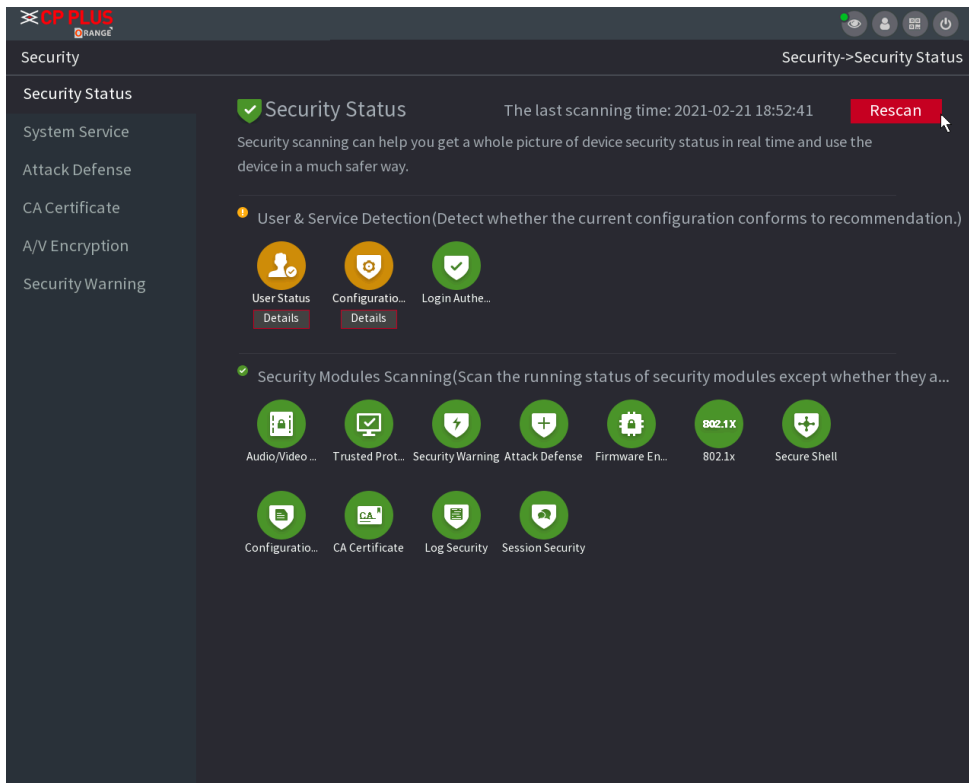


Figure 2.187

- **Configuration Security:** When there's a risk in the device configuration, the icon will be in orange to warn risk. You can click **Details** to see the detailed risk description. See Figure 2.188 and Figure 2.189.

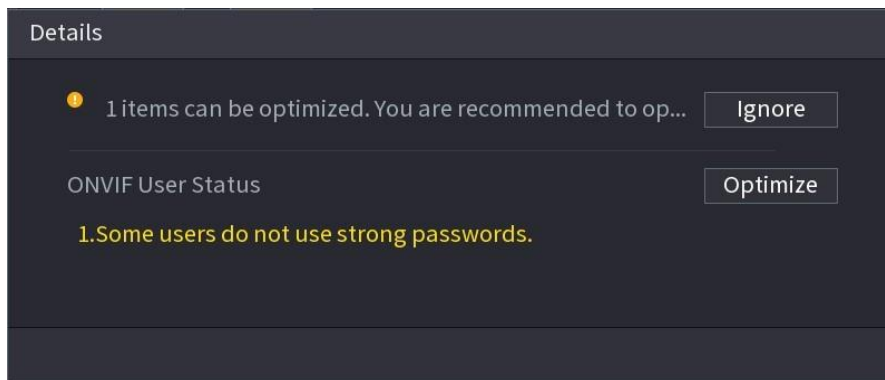


Figure 2.188

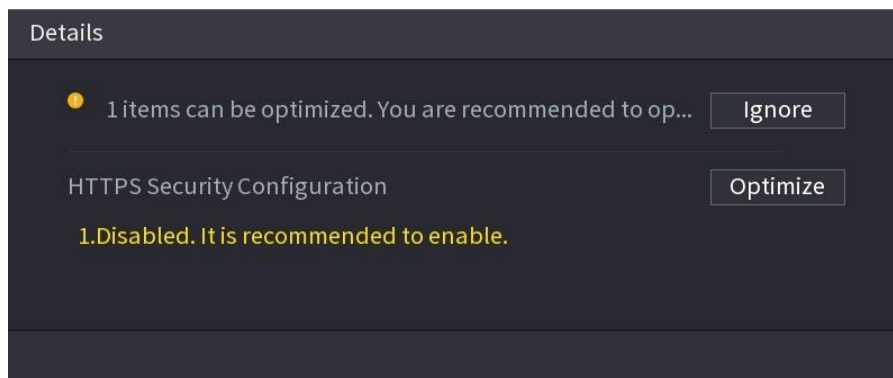


Figure 2.189

- **Scanning Security Modules**

This area shows the running status of security modules. For details about the security modules, move mouse pointer on the icon to see the on-screen instructions.

- **Scanning Security Status**

You can click **Rescan** to scan security status.

2.17.2. System Service

You can set NVR basic information such as basic services, 802.1x and HTTPS.

2.17.2.1. Basic Service

Step 1 Select **Main Menu** → **SECURITY** → **System Service** → **BasicServices**.

The **Basic Services** interface is displayed. See Figure 2.190.

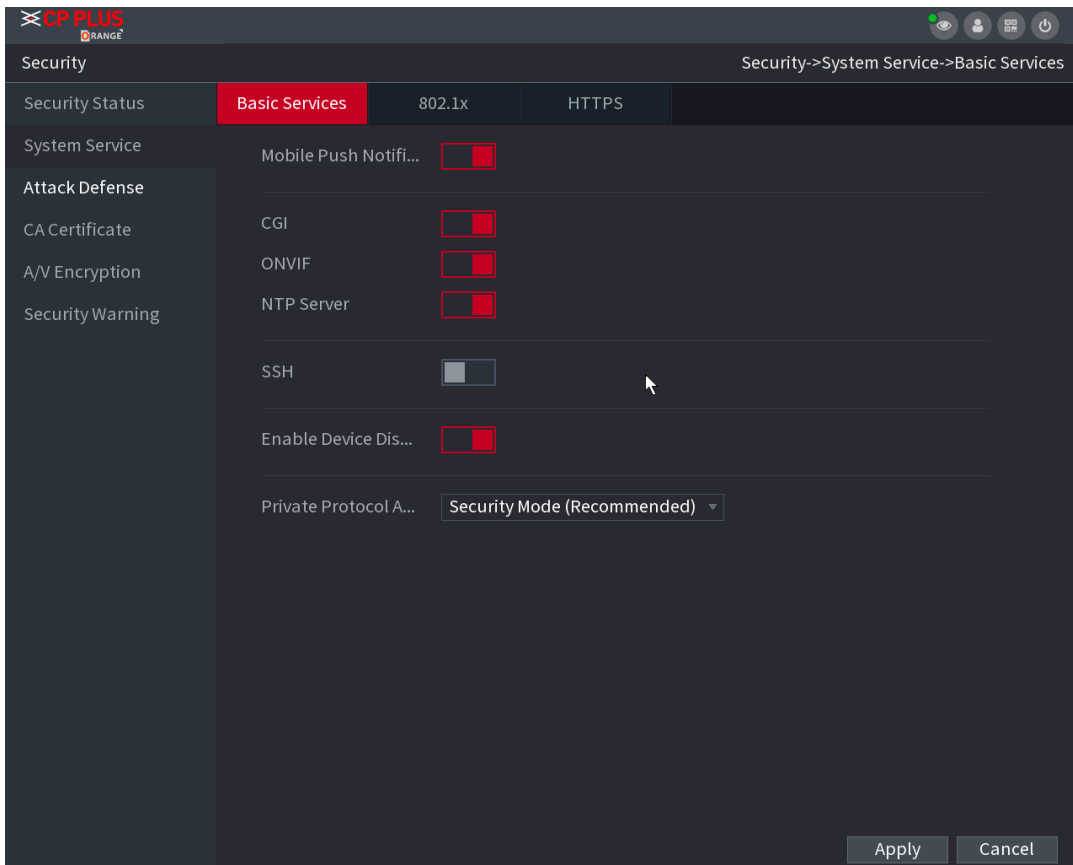


Figure 2.190

Step 2 Select **Basic Services** and configure parameters.

There might be safety risk when **Mobile Push Notifications**, **CGI**, **ONVIF**, **SSH** and **NTP Server** is enabled.

Parameter	Description
Mobile Push Notifications	After enabling this function, the alarm triggered by the NVR can be pushed to a mobile phone. This function is enabled by default.
CGI	If this function is enabled, the remote devices can be added through the CGI protocol. This function is enabled by default.
ONVIF	If this function is enabled, the remote devices can be added through the ONVIF protocol. This function is enabled by default.
NTP Server	After enabling this function, a NTP server can be used to synchronize the device. This function is enabled by default.
SSH	After enabling this function, you can use SSH service. This function is disabled by default.
Enable Device Discovery	After enabling this function, the NVR can be found by other devices through searching.
Private Protocol Authentication Mode	<ul style="list-style-type: none"> Security Mode (Recommended): Uses Digest access authentication when connecting to NVR. Compatible Mode: Select this mode when the client does not support Digest access authentication.

Step 3 Click **Apply** to complete the settings.

2.17.2.2. 802.1x

The device needs to pass 802.1x certification to enter the LAN.

Step 1 Select **Main Menu** → **SECURITY** → **System Service** → **802.1x**.

The **802.1x** interface is displayed. See Figure 2.191.

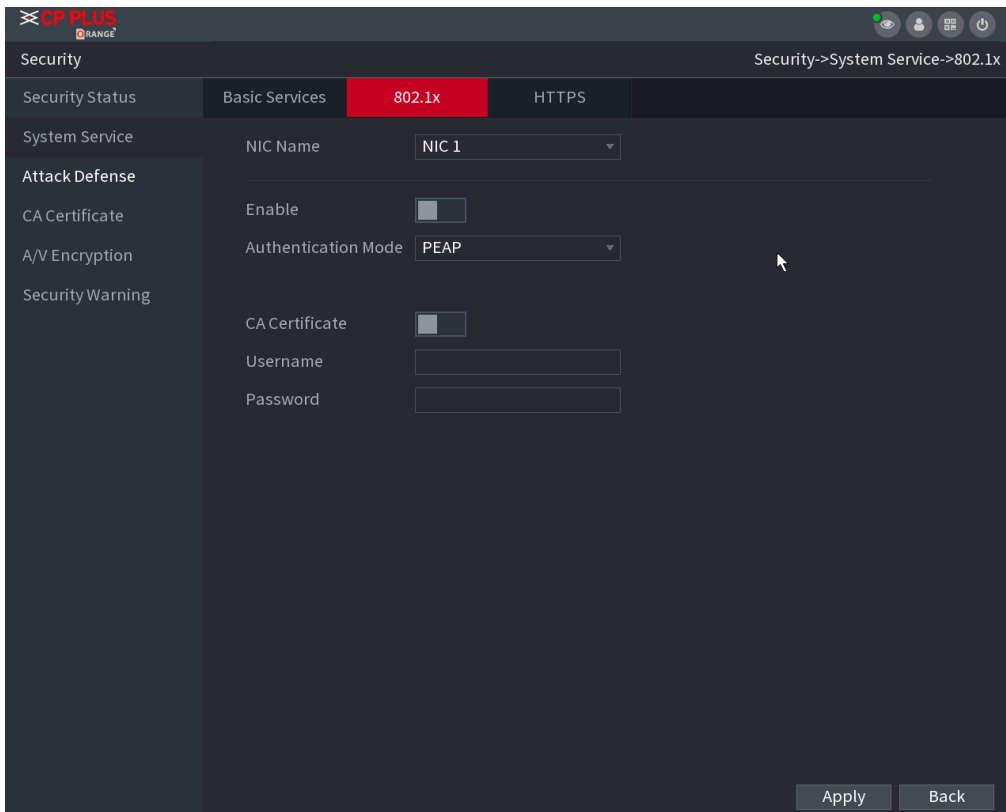


Figure 2.191

Step 2 Select the Ethernet card you want to certify.

Step 3 Select **Enable** and configure parameters.

Parameter	Description
Authentication	<ul style="list-style-type: none"> • PEAP: protected EAP protocol. • TLS: Transport Layer Security. Provide privacy and data integrity between two communications application programs.
CA Certificate	Enable it and click Browse to import CA certificate from flash drive. For details about importing and creating a certificate.
Username	The username shall be authorized at server.
Password	Password of the corresponding username.

Step 4 Click **Apply** to complete the settings.

2.17.2.3. HTTPS

We recommend that you enable HTTPS function to enhance system security.

Step 1 Select **Main Menu** → **SECURITY** → **System Service** → **HTTPS**.

The **HTTPS** interface is displayed. See Figure 2.192.

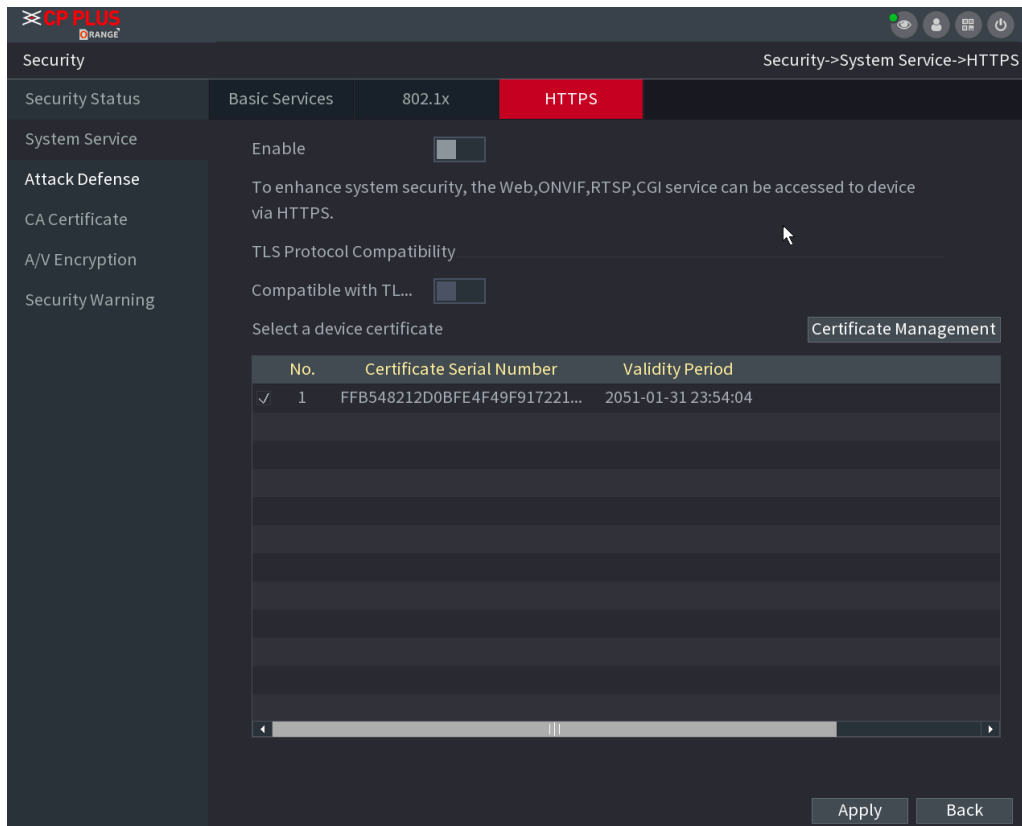


Figure 2.192

Step 2 Enable HTTPS function.

Step 3 (Optional) Enable **Compatible with TLSv1.1 and earlier versions** to allow protocol compatibility.

Step 4 Click **Certificate Management** to create or import a HTTPS certificate from USB drive. For details about importing or creating a CA certificate, see "4.14.4 CA Certificate".

Step 5 Select a HTTPS certificate.

Step 6 Click **Apply** to complete the settings.

2.17.3. Attack Defense

2.17.3.1. Firewall

Step 1 Select **Main Menu** → **SECURITY** → **Attack Defense** → **Firewall**.

The **HTTPS** interface is displayed. See Figure 2.193.

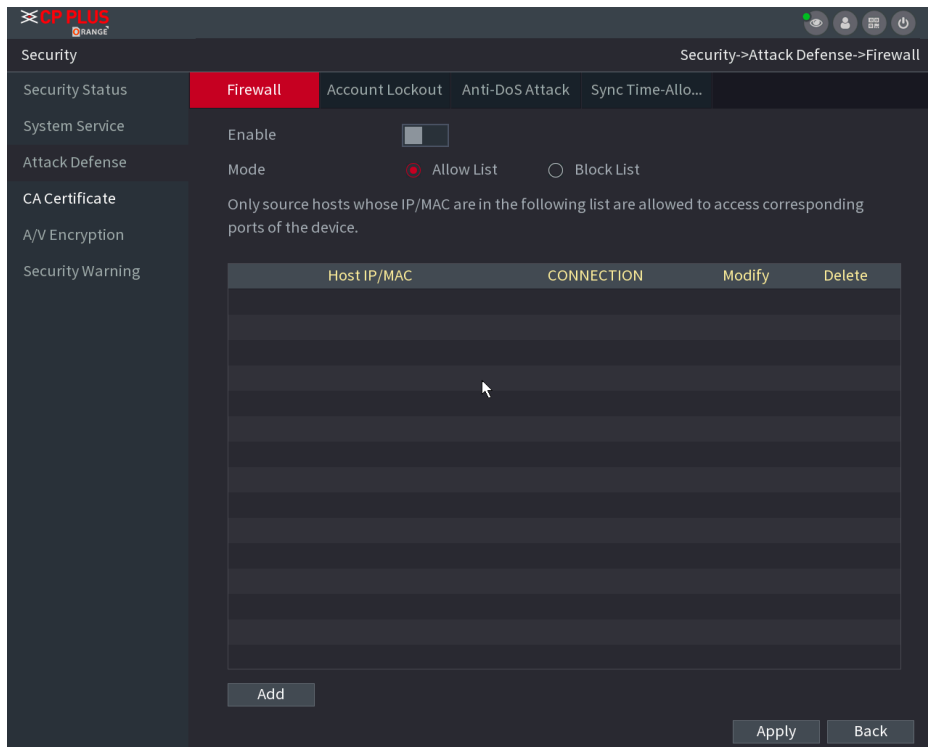


Figure 2.193

Step 2 Select **Enable** to enable firewall.

Step 3 Configure the parameters.

Parameter	Description
Mode	<p>Mode can be configured when Type is Network Access.</p> <ul style="list-style-type: none"> If Trusted Sites is enabled, you can visit device port successfully with IP/MAC hosts in Trusted Sites. If Blocked Sites is enabled, you cannot visit device port with IP/MAC hosts in Blocked Sites.
Add	When Type is Network Access, you can configure IP Address, IP Segment and MAC Address.
Type	You can select IP address, IP segment and MAC address.
IP Address	Enter IP Address, Start Port and End Port that is allowed or forbidden.
Start Port	
End Port	
Start Address	<p>Enter Start Address and End Address of IP Segment.</p> <p> When Type is IP Segment, they can be configured.</p>
MAC Address	<p>Enter MAC Address that is allowed or forbidden</p> <p> When Type is MAC Address, they can be configured.</p>

Step 4 Click **Apply** to complete the settings.

2.17.3.2. Account Lockout

Step 1 Select **Main Menu → SECURITY → Attack Defense → Account Lockout**

The **Account Lockout** interface is displayed. See Figure 2.194.

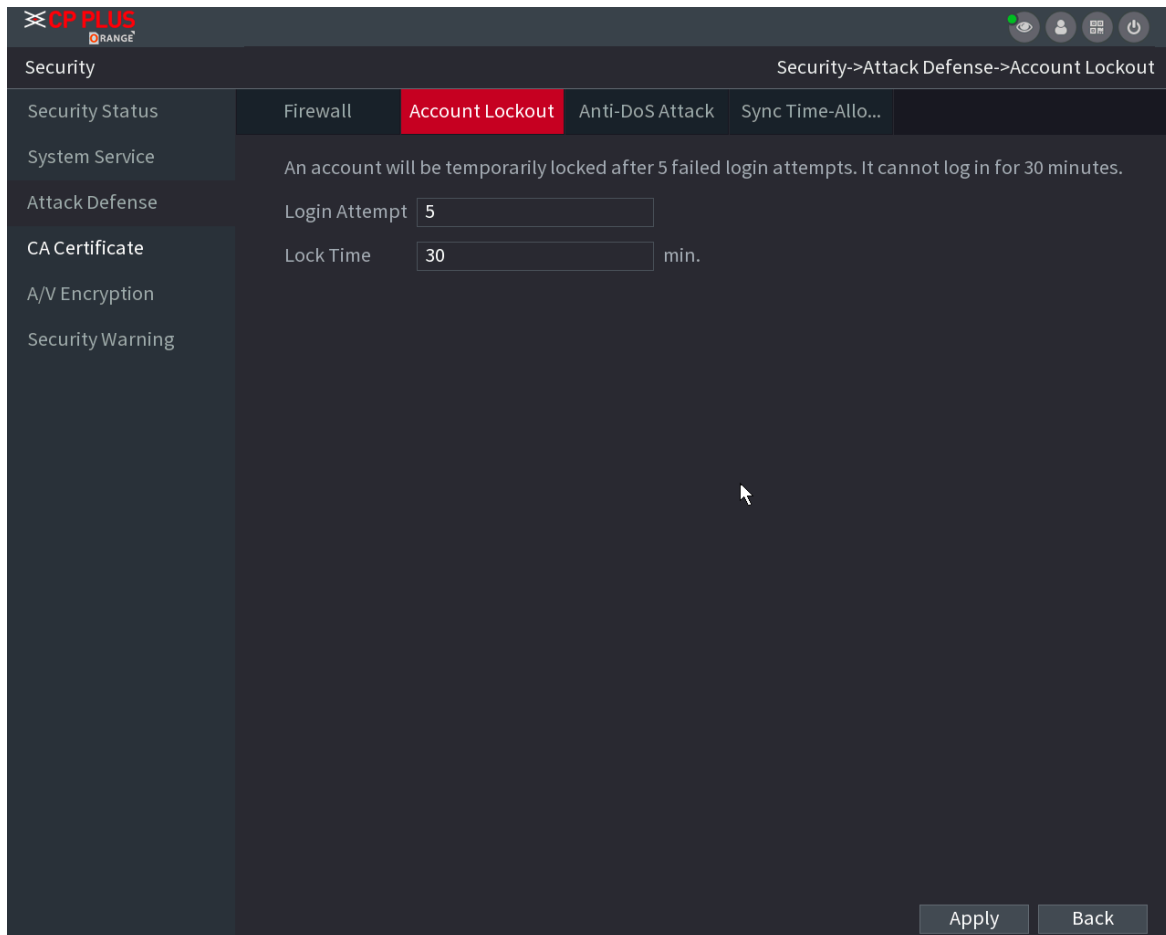


Figure 2.194

Step 2 Set Parameters.

Parameter	Description
Attempt(s)	Set the maximum number of allowable wrong password entries. The account will be locked after your entries exceed the maximum number. Value range: 5–30. Default value: 5.
Lock Time	Set how long the account is locked for. Value range: 5–120 minutes. Default value: 30 minutes.

Step 3 Click **Apply** to complete the settings.

2.17.3.3. Anti-DOS Attack

You can enable **SYN Flood Attack Defense** and **ICMP Flood Attack Defense** to defend the device against Dos attack. See Figure 2.195.

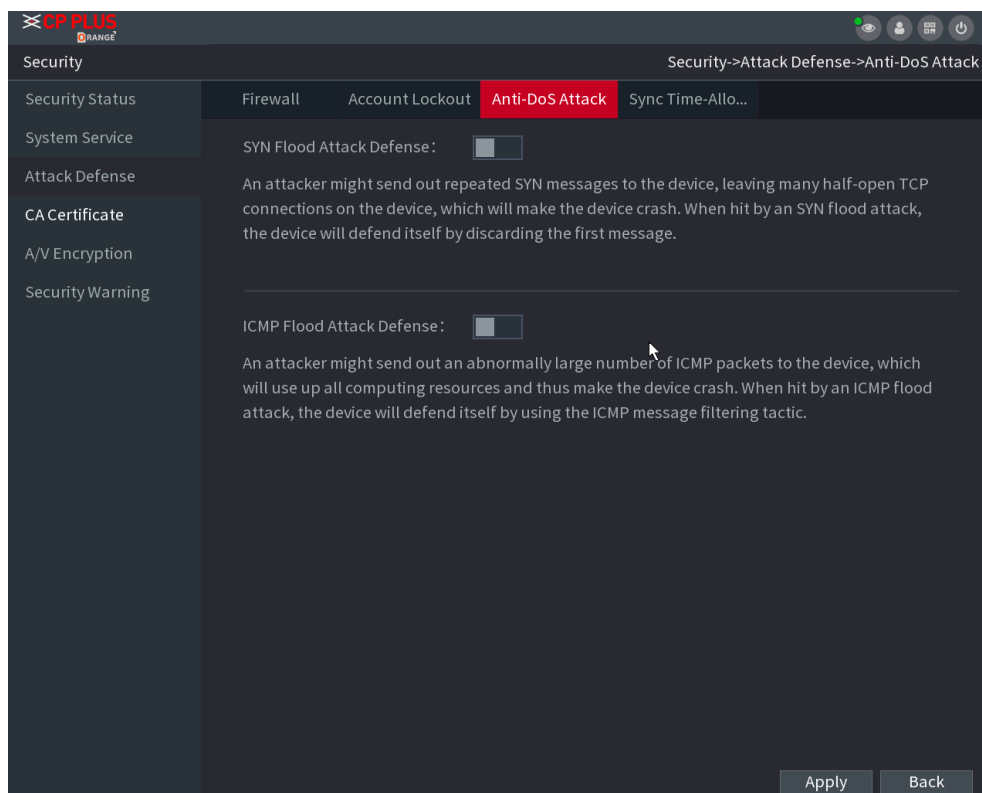


Figure 2.195

2.17.3.4. Sync Time-Allowlist



The synchronization is only allowed with hosts in the trusted list.

Step 1 Select **Main Menu** → **SECURITY** → **Attack Defense** → **SyncTime-Allowlist**.

The Sync Time-Whitelist interface is displayed. See Figure 2.196.

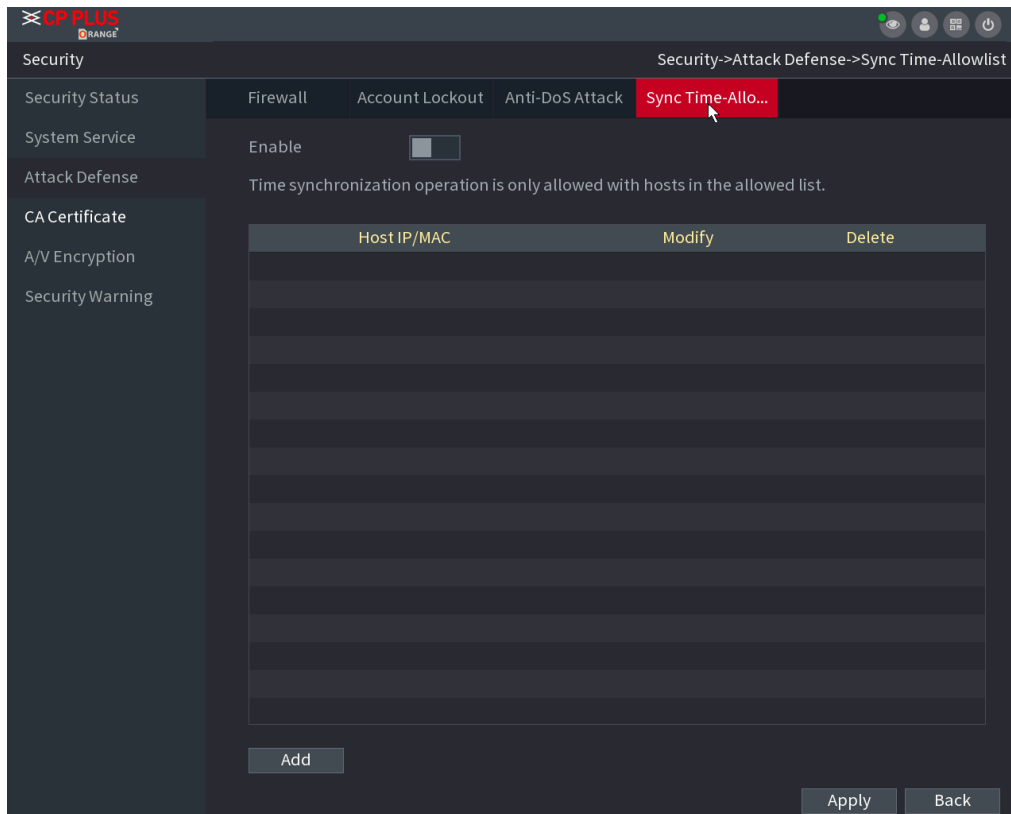





Figure 2.196

Step 2 Select **Enable** to enable **Sync Time-Allowlist** function.

Step 3 Configure the parameters.

Parameter	Description
Add	You can add trusted hosts for time synchronization.
Type	Select IP address or IP segment for hosts to be added.
IP Address	Input the IP address of a trusted host.  When Type is IP Address, it can be configured
Start Address	Input the start IP address of trusted hosts.  When Type is IP Segment, it can be configured
End Address	Input the end IP address of trusted hosts.  When Type is IP Segment, it can be configured

Step 4 Click **Apply** to complete the settings.

2.17.4. CA Certificate

2.17.4.1. Device Certificate

➤ Create Certificate

Step 1 Select Main Menu → SECURITY → CA Certificate → Device Certificate.

The Device Certificate interface is displayed. See Figure 2.197.

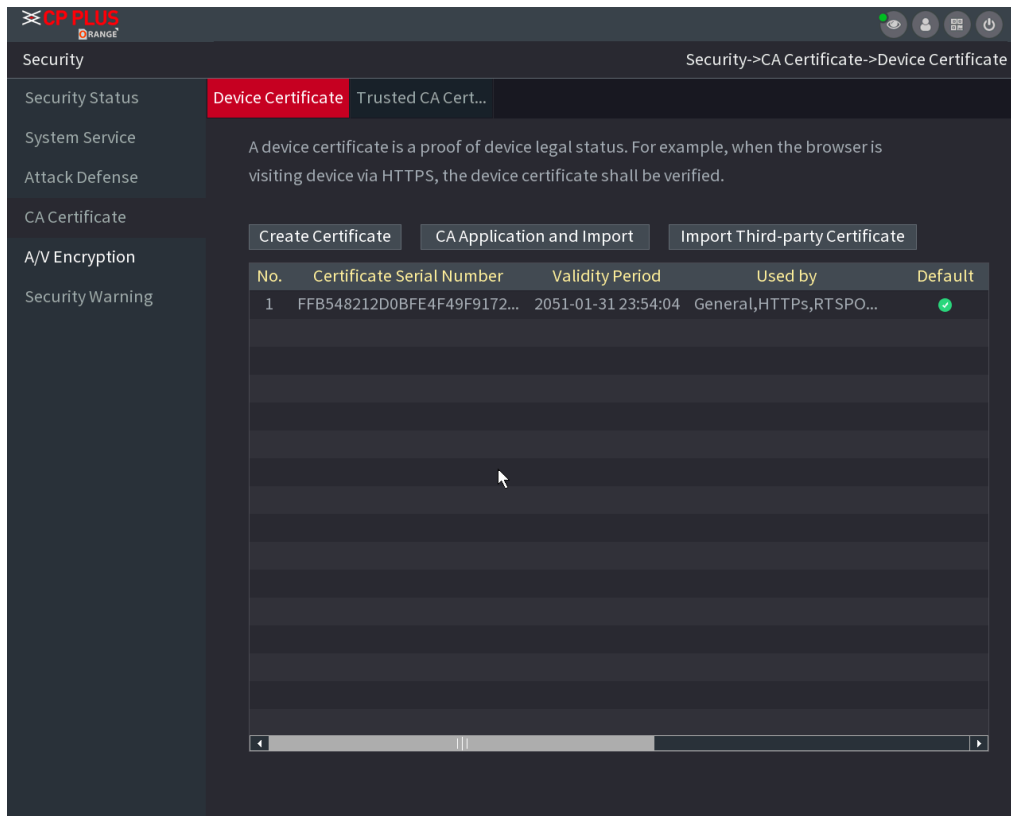


Figure 2.197

Step 2 Configure Parameters.

Parameter	Description
County	This parameter is user defined.
State	This parameter is user defined.
City Name	This parameter is user defined.
Valid Period	Input a valid period for the certificate.
Organization	This parameter is user defined.
Organization Unit	This parameter is user defined.
Domain Name	Input the domain name or IP address of the certificate.

Step 3 Click on Create

2.17.4.2. Trusted CA Certificate

Step 1 Select Main Menu → SECURITY → CA Certificate → Trusted CA Certificate.

Step 2 Click Install Trusted Certificate.

The **Create Certificate** is displayed. See Figure 2.198.

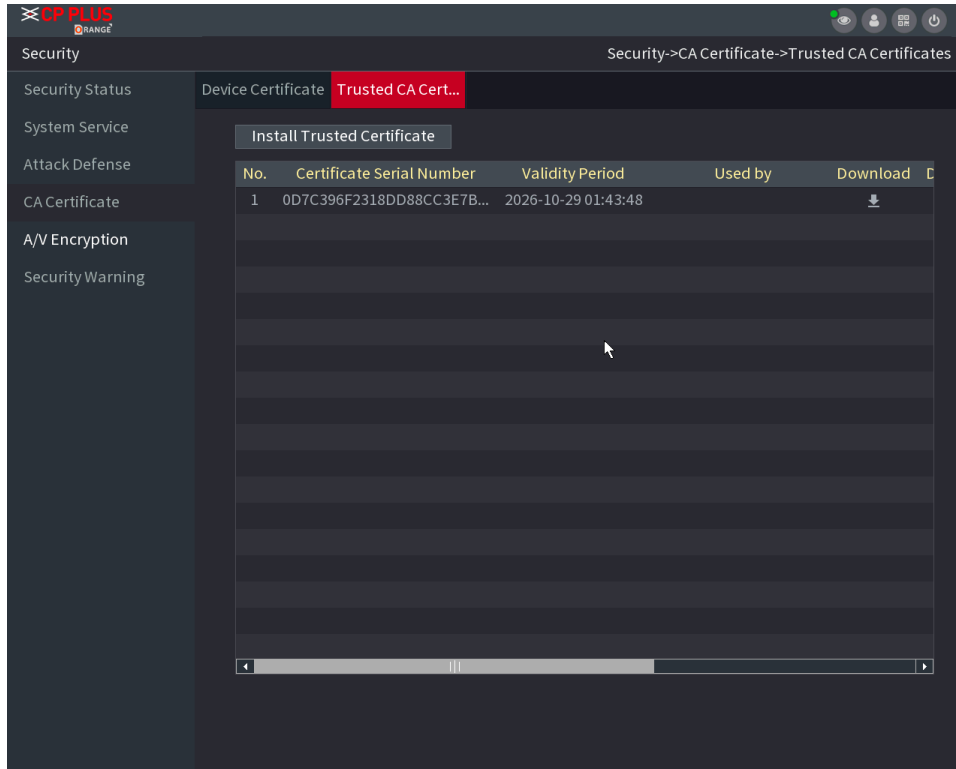


Figure 2.198

Step 3 Click **Browse** to select the certificate that you want to install.

Step 4 Click **Import**.

2.17.5. Audio/Video Encryption

The device supports audio and video encryption during data transmission.

Step 1 Select Main Menu → SECURITY → AUDIO/VIDEO ENCRYPTION → Audio/Video Transmission.

The **Audio/Video Transmission** interface is displayed. See Figure 2.199.

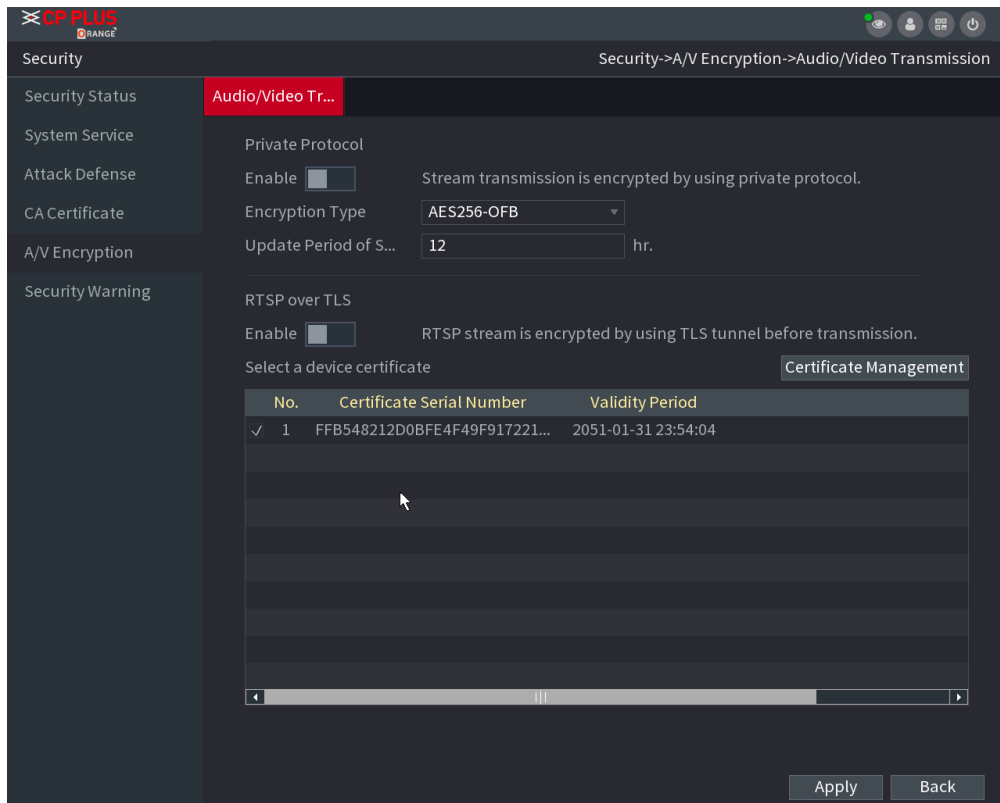


Figure 2.199

Step 2 Configure Parameters.

Area	Parameter	Description
Private Protocol	Enable	Enables stream frame encryption by using private protocol. There might be safety risk if this service is disabled.
	Encryption Type	Use the default setting.
	Update Period of Secret Key	Secret key update period. Value range: 0–720 hours. 0 means never update the secret key. Default value: 12.
RTSP over TLS	Enable	Enables RTSP stream encryption by using TLS. There might be safety risk if this service is disabled.
	Select a device certificate	Select a device certificate for RTSP over TLS.
	Certificate Management	For details about certificate management.

Step 3 Click **Apply** to complete the settings.

2.17.6. Security Warning

2.17.6.1. Security Exception

Step 1 Select **Main Menu** → **SECURITY** → **Security Warning** → **SecurityException**.

The **Security Exception** interface is displayed. See Figure 2.200.

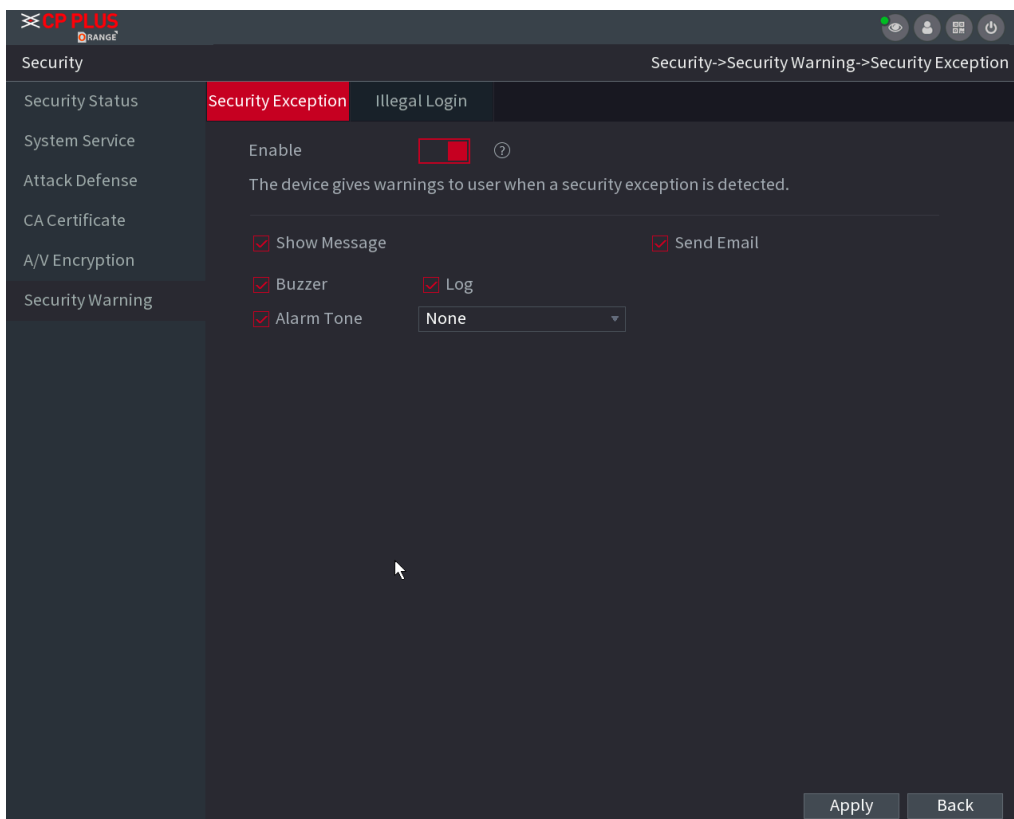



Figure 2.200

Step 2 Select **Enable** and configure parameters.

Parameter	Description
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Alarm Tone	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first.
?	Security Event monitoring explanation. It indicates the type of attacks that can trigger security exception. <ul style="list-style-type: none"> • Unauthorized executable program trying to run • Web URL brute-force attack • Session connection overload • Session ID brute-force attack

Step 3 Click **Apply** to complete the settings.

2.17.6.2. Illegal Login

Step 1 Select **Main Menu** → **SECURITY** → **Security Warning** → **IllegalLogin**.

The **Illegal Login** interface is displayed. See Figure 2.201.

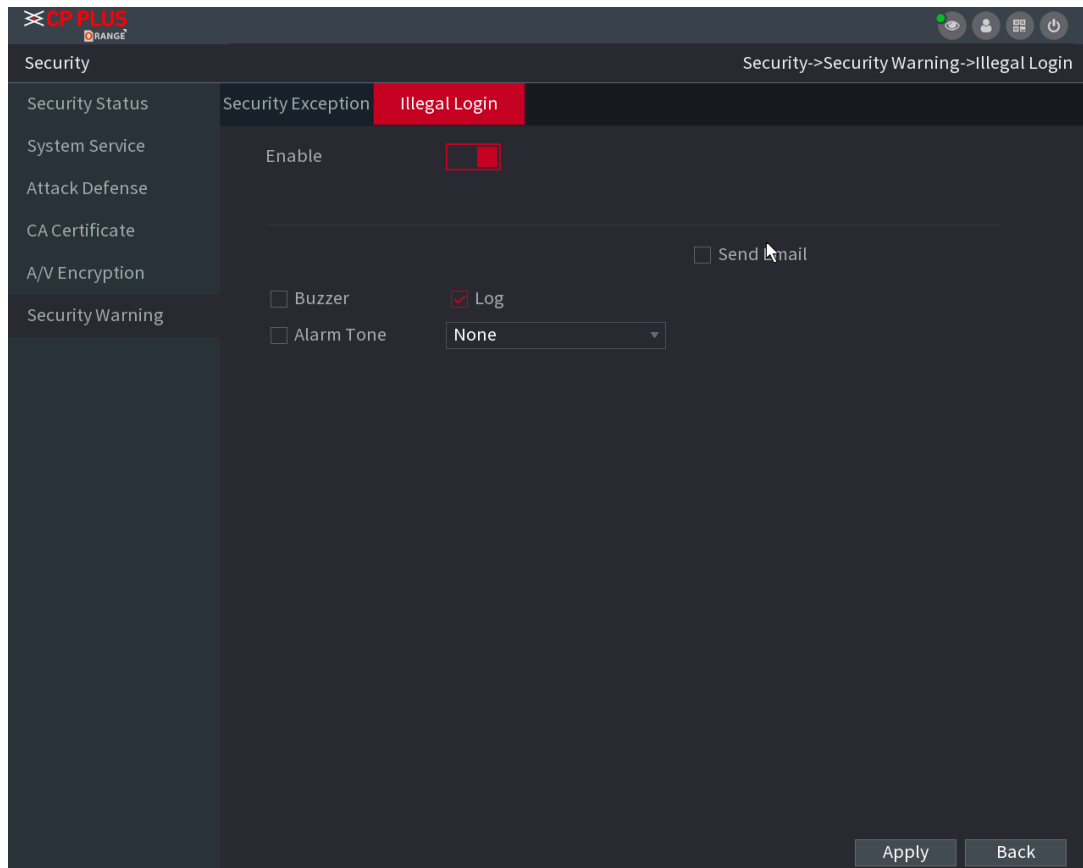


Figure 2.201

Step 2 Select **Enable** and configure parameters.

Parameter	Description
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.

Step2 Click **Add User** button in Figure 2.202. The **Add User** interface is displayed. See Figure 2.203.

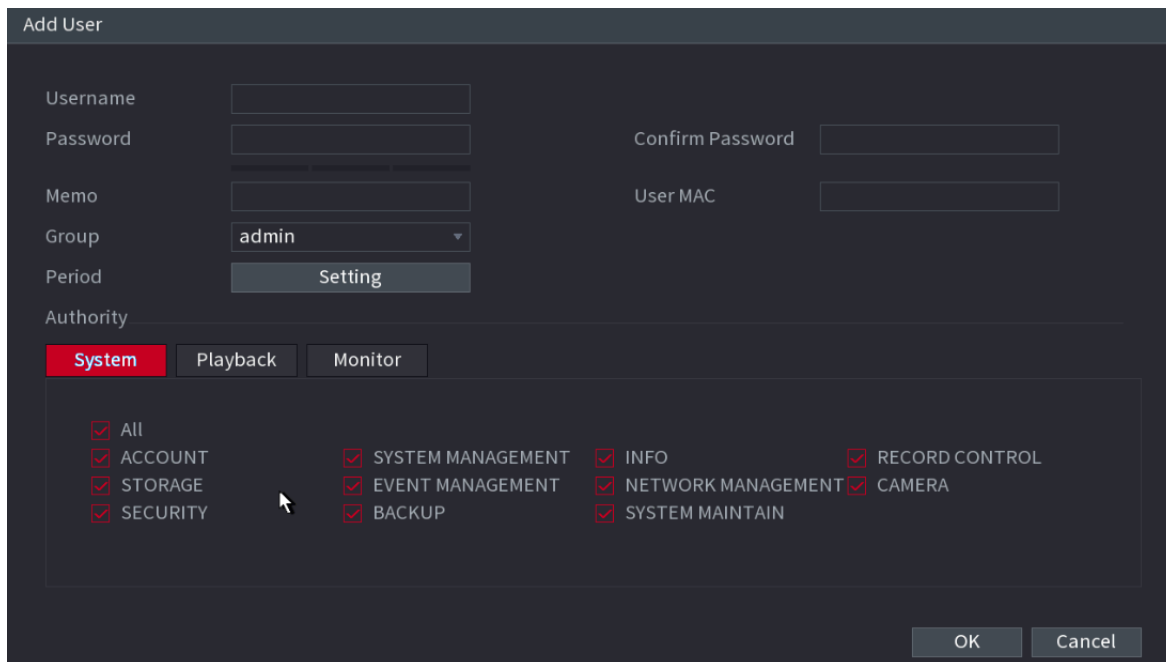






Figure 2.203

Step3 Input the username, password, select the group it belongs to from the dropdown list. Then you can check the corresponding rights for current user.

Parameter	Description
Username	Enter a username and password for the account.
Password	
Confirm Password	Re-enter the password.
Memo	Optional. Enter a description of the account.
User MAC	Enter user MAC address
Group	Select a group for the account.  The user rights must be within the group permission.
Period	Click Set to display Set interface. Define a period during which the new account can login the device. The new account cannot login the device during the time beyond the set period.
Authority	In the Authority area, select the check boxes in the System tab, Playback tab, and Monitor tab.  To manage the user account easily, when defining the user account authority, it is recommended not to give the authority to the common user account higher than the advanced user account.

Step4 Click **OK** button.



Click  to modify the corresponding user information, click  to delete the user.

2.18.1.2. Modify Password

Step1 Select **Main Menu** → **ACCOUNT** → **User**, click  of the corresponding user. The **Modify User** interface is displayed. See Figure 2.204.

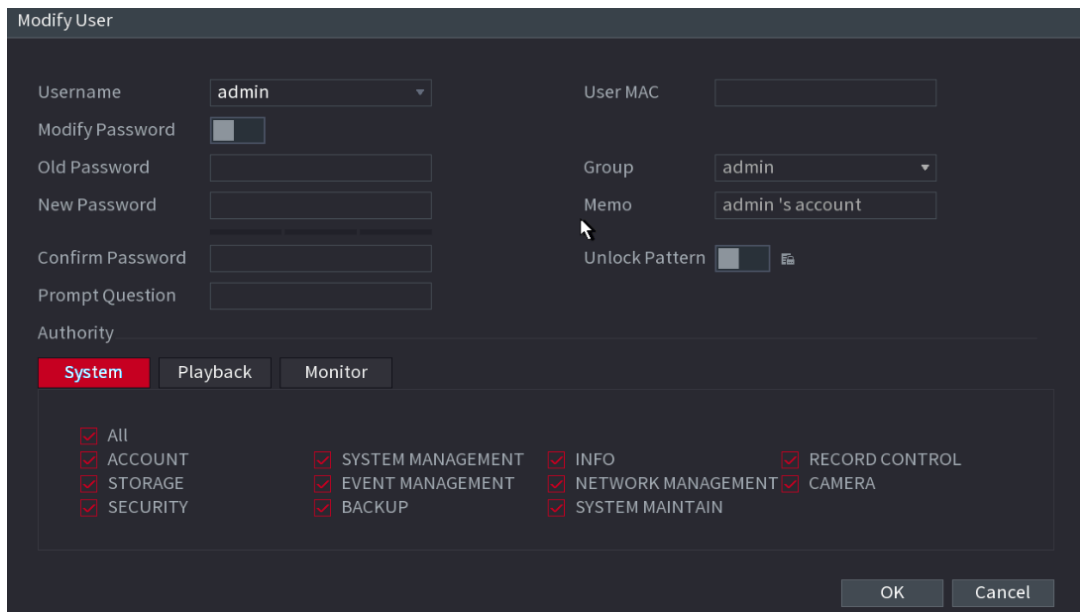


Figure 2.204

Step2 Check the box to enable **Modify Password** function. Enter old password and then enter new password twice.



- Password/confirm password: The password ranges from 8 to 32 digits. It can contain letters, numbers and special characters (excluding “”,””,“,”,“:”,“&”) . The password shall contain at least two categories. Usually we recommend the strong password.
- For the user of account authority, it can modify the password of another user.
- **STRONG PASSWORD RECOMMENDED**-For your device own safety, create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.

- Check the box to enable Unlock Pattern function, click .

Step3 Enter the **Unlock Pattern** interface to set. See Figure 2.205.

Step2 Click **Add Group** button in Figure 2.206. The **Add Group** interface is displayed. See Figure 2.207.

Step3 Enter group name and then input some memo information if necessary. Check the box to select authorities.

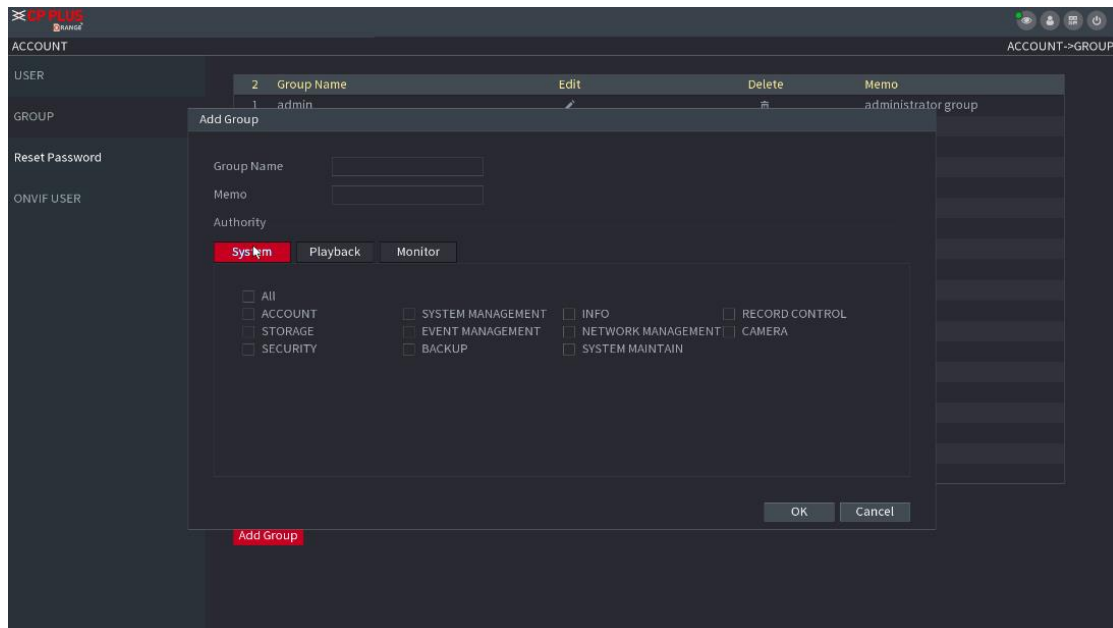




Figure 2.207

Step4 Click **OK**.



Click  to modify the corresponding group information, click  to delete the group.

2.18.3. Reset Password

You can set security questions and answers. After you successfully answered security questions, you can reset admin account password.



This function is for **admin** user only.

Step1 Select **Main Menu** → **ACCOUNT** → **PASSWORD RESET**. The **PASSWORD RESET** interface is displayed. See Figure 2.208.

Reset Password

Enable

Email Address

Security Question

Please set a security question so that you can find the password of admin again.

Question 1

Answer

Question 2

Answer

Question 3

Answer

Apply Back

Figure 2.208

Step2 Check the box to enable Reset password function.



This function is enabled by default.

Step3 Input proper security questions and answers.

Step4 Click **OK**, after you successfully set security questions, you can answer the security questions to reset **admin** password.

2.18.4. ONVIF User

When the camera from the third party is connected with the NVR via the ONVIF user, use the verified ONVIF account to connect to the NVR. Here you can add/delete/modify user.



- The default ONVIF user is **admin**. It is created after you initialize the NVR.

- For some series product, the ONVIF user password is modified when you are initializing the admin password.

Step1 Select **Main Menu** → **ACCOUNT** → **ONVIF User**. The **ONVIF User** interface is displayed. See Figure 2.209.

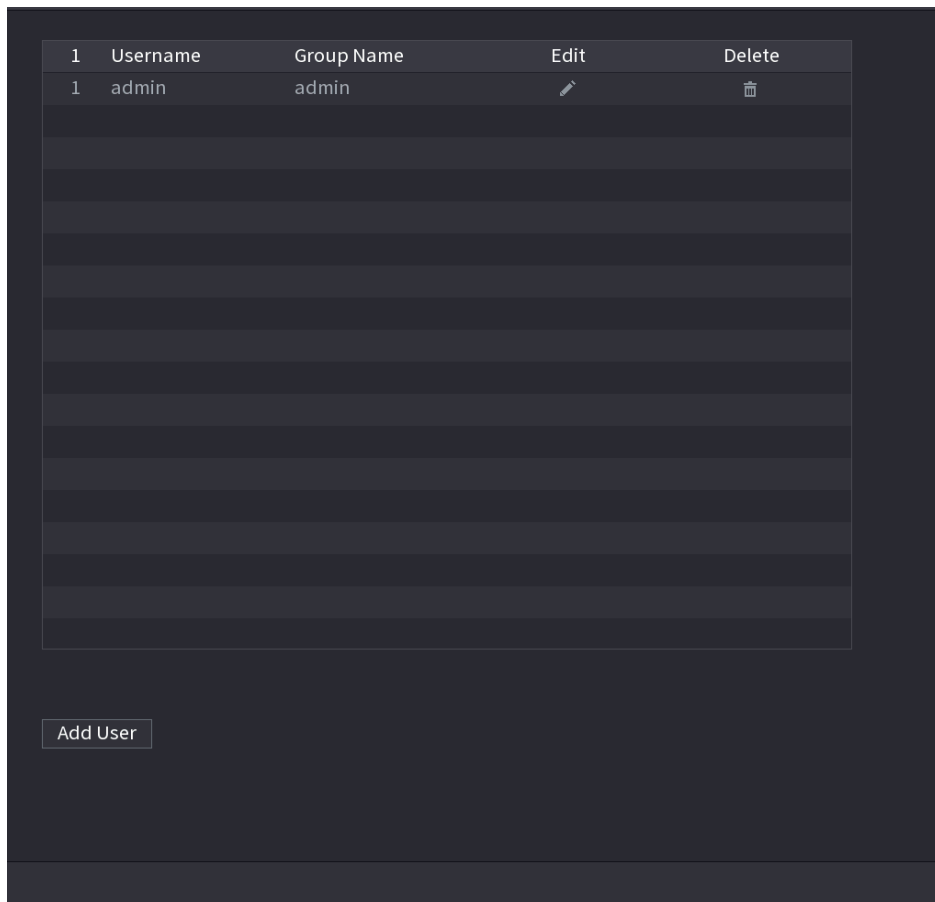


Figure 2.209

Step2 Click **Add User** button. The **Add User** interface is displayed. See Figure 2.210.

Add User

Username

Password

Confirm Password

Group



OK Cancel

Figure 2.210

Step3 Set username, password and then select group from the dropdown list.

Step4 Click **OK** to complete setup.



Click  to modify corresponding user information, click  to delete current user.

2.19. Output and Display

2.19.1. Display

You can configure the display effect such as displaying time title and channel title, adjusting image transparency, and selecting the resolution.

Step1 Select **Main Menu** → **DISPLAY** → **Display**. The **Display** interface is displayed. See Figure 2.211.

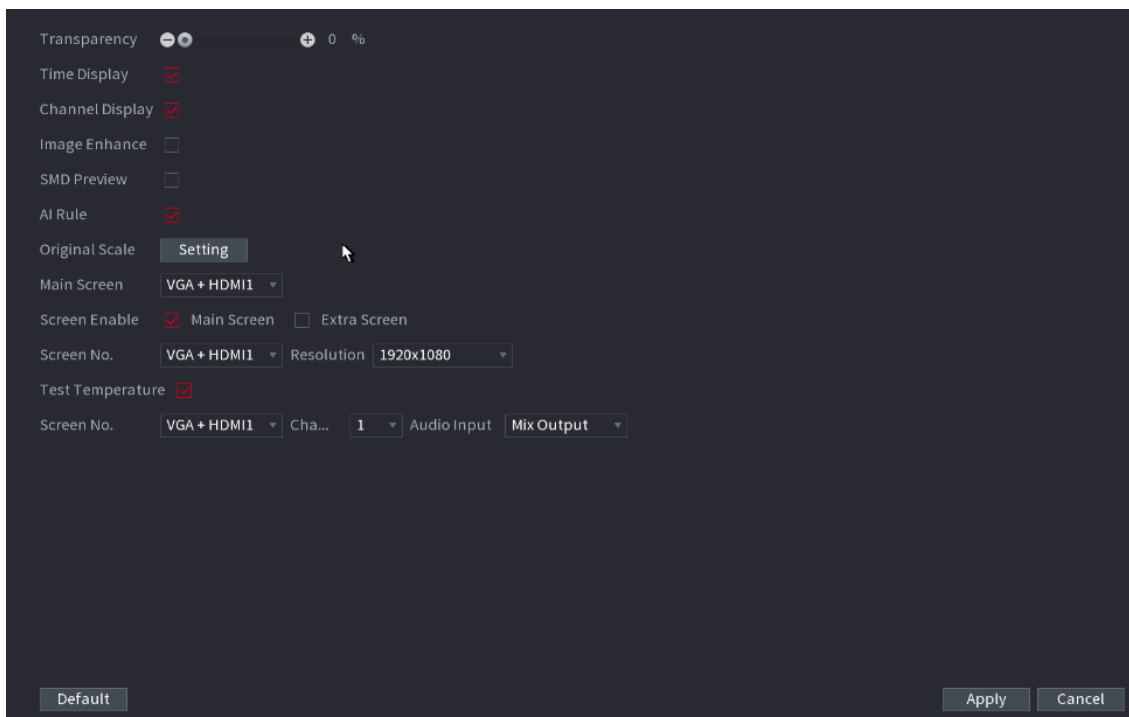




Figure 2.211

Step2 Configure the settings for the display parameters.

Parameter	Description
Transparency	Set the transparency of the local menu of the NVR device. The higher the transparency, the more transparent the local menu.
Time Display/Channel Display	Select the check box and the date and time of the system will be displayed in the preview screen.
Image Enhance	Select the check box to optimize the preview image edges.
IVS Rule	Select the check box to display the IVS rules in the preview interface.  This function is for some series products only.

Original Scale	Click Setting and select the channel to restore the corresponding channel image to the original scale.
Main Screen	Select VGA+HDMI1 or HDMI2.  Different devices display different contents. See the actual situation.
Screen Enable	Select the check box to enable this screen. The image can only be displayed when the screen is enabled.
Test Temperature	Check the box to test the object temperature, including trace the high/low temperature.
Resolution	Support 1920×1080, 1280×1024(default), 1280×720.
Screen No.	Enter the screen number you want to set the audio input.
Channel	Select the channel number.
Audio Input	Select from audio 1, audio 2 and mix output.

Step3 Click **Apply**.

2.19.2. Tour

You can configure a tour of selected channels to repeat playing videos. The videos display in turn according to the channel group configured in tour settings. The system displays one channel group for a certain period and then automatically changes to the next channel group.

Step1 Select **Main Menu** → **DISPLAY** → **Tour**. The **Tour** interface is displayed. See Figure 2.212.

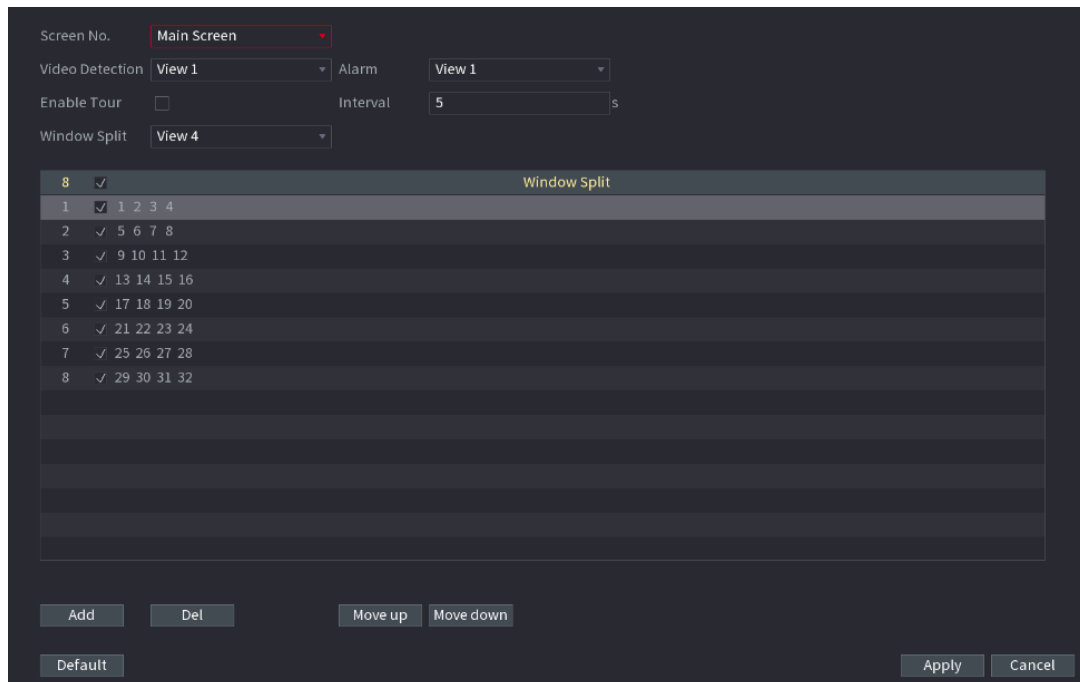






Figure 2.212



On the top right of the live view screen, use the left mouse button or press Shift to switch, between  (image switching is allowed) and  (image switching is not allowed) to turn on/off the tour function. On the navigation bar, click  to enable the tour and click  to disable it.

Step2 Configure the settings for the tour parameters.

Parameter	Description
Enable	Enable tour function.
Interval (Sec.)	Enter the amount of time that you want each channel group displays on the screen. The value ranges from 5 seconds to 120 seconds, and the default value is 5 seconds.
Video Detect, Alarm	Select the View 1 or View 8 for Motion Detect tour and Alarm Tour (system alarm events).
Window Split	In the Window Split list, select View 1 , View 4 , View 8 , or other modes that are supported by the Device.
Channel Group	Display all channel groups under the current Window Split setting. <ul style="list-style-type: none"> • Add a channel group: Click Add, in the pop-up Add Group channel, select the channels to form a group, and then click Save. • Delete a channel group: Select the check box of any channel group, and then click Delete. • Edit a channel group: Select the check box of any channel group and then click Modify or double-click on the group. The Modify Channel Group dialog box is displayed. You can regroup the channels. • Click Move up or Move down to adjust the position of channel group.

Step3 Click **Apply** to save the settings.

2.19.3. Customized Display

You can set customized video split mode.



- This function is for some series products. Refer to the actual product for detailed information.
- Device max. supports 5 customized videos.

Step1 Select **Main Menu** → **DISPLAY** → **Custom Split**. The **Custom Split** interface is displayed. See Figure 2.213.

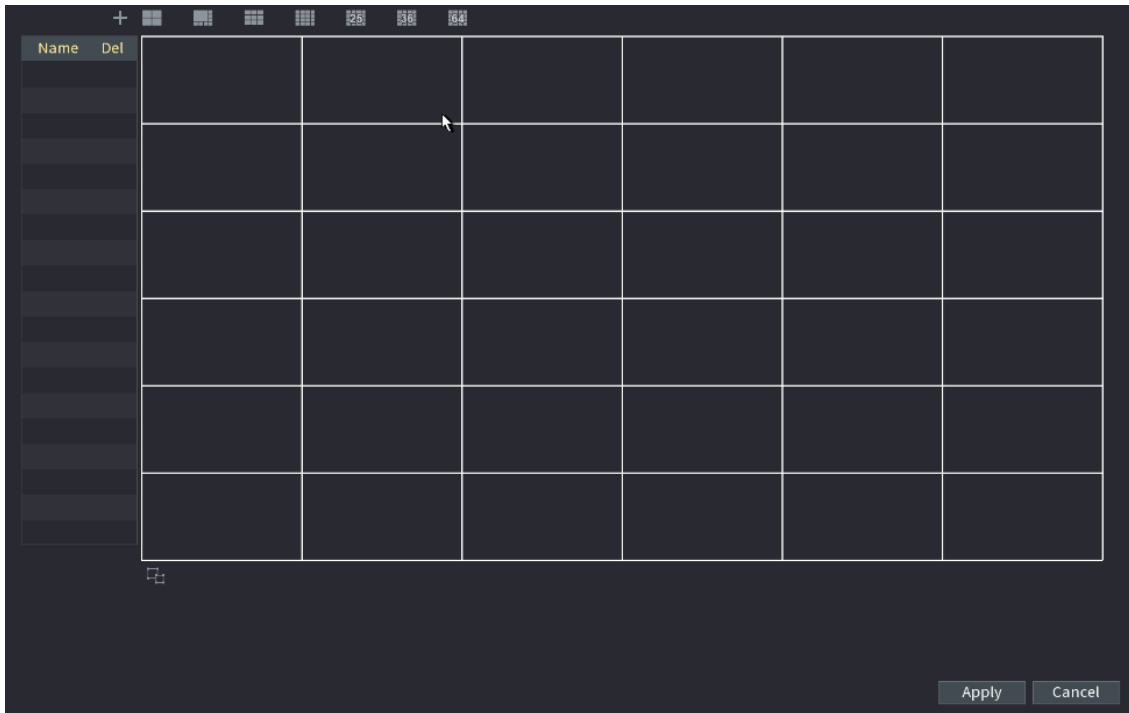




Figure 2.213

Step2 Click  and then click  to select basic mode.

System adopts the basic window mode as the new window name. For example, if you select the 8-display mode, the default name is Split8. In regular mode, drag the mouse in the preview frame; you can merge several small windows to one window so that you can get your desired split mode. See Figure 2.214.





- After merge the window, system adopts the remaining window amount as the new name such as Split6.
- Select the window you want to merge (red highlighted), click  to cancel the merge to restore the basic mode.
- Click  to delete the customized window mode.



Figure 2.214

Step3 Click **Apply** to exit.

After the setup, you can go to the preview window, right click mouse and then select **Custom Split**. See Figure 2.215.

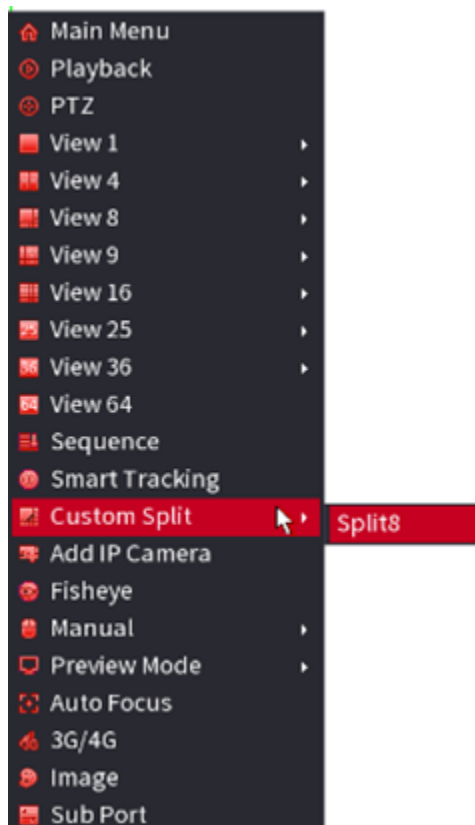


Figure 2.215

2.20. Audio

The audio function is to manage audio files and set schedule play function. It is to realize audio broadcast activation function.



This function is for some series product only.

2.20.1. File Manage

You can add audio files, listen to audio files, rename and delete audio files, and configure the audio volume.

Step1 Select **Main Menu** → **AUDIO** → **File Manager**. The **File Manager** interface is displayed. See Figure 2.216.

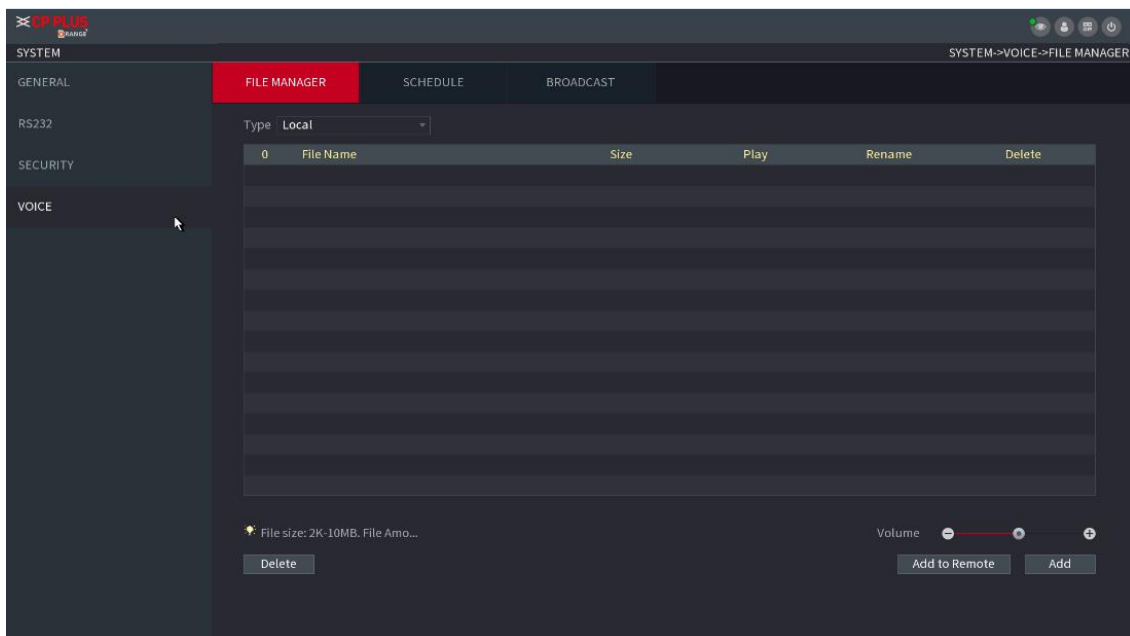


Figure 2.216

Step2 Click **Add**.

The **Add** interface is displayed. See Figure 2.217.



NVR supports USB port to import audio file only.

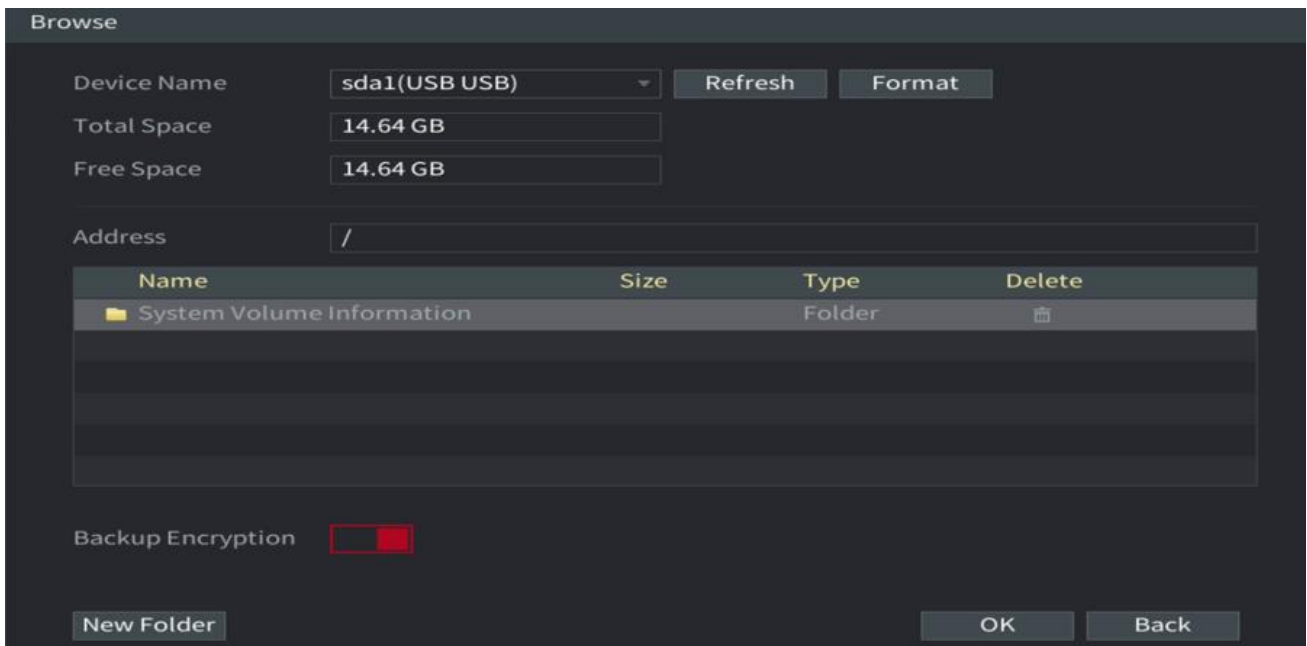


Figure 2.217

Step3 Select the audio file and then click **Import**.

System supports MP3 and PCM audio format.

Step4 Click **OK** to start importing audio files from the USB storage device.

If the importing is successful, the audio files will display in the **File Manager** interface.

2.20.2. Schedule

You can configure the settings to play the audio files during the defined time period.

Step1 Select **Main Menu** → **AUDIO** → **Schedule**. The **Schedule** interface is displayed. See Figure 2.218.

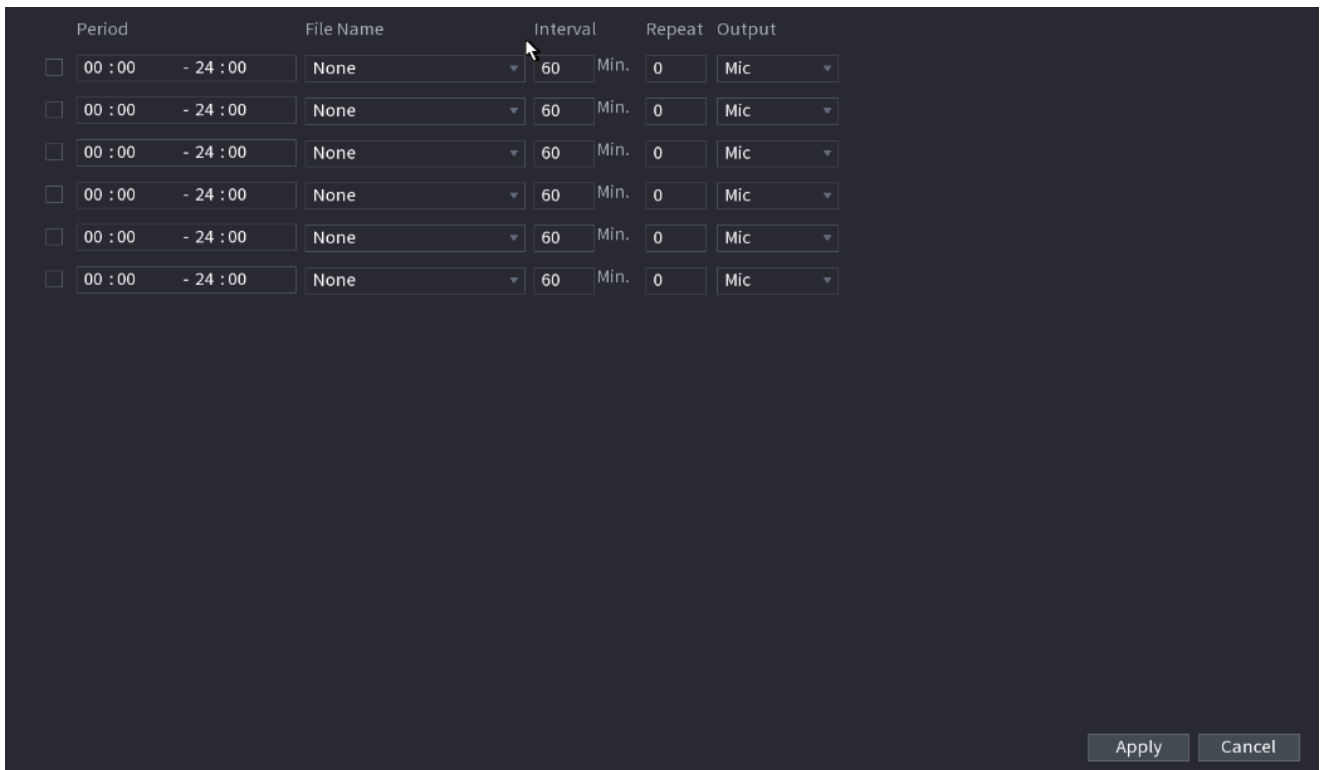


Figure 2.218

Step2 Configure the settings for the schedule parameters.

Parameter	Description
Period	In the Period box, enter the time. Select the check box to enable the settings. You can configure up to six periods.
File Name	In the File Name list, select the audio file that you want to play for this configured period.
Interval	In the Interval box, enter the time in minutes for how often you want to repeat the playing.
Repeat	Configure how many times you want to repeat the playing in the defined period.
Output	Includes two options: MIC and Audio. It is MIC by default. The MIC function shares the same port with talkback function and the latter has the priority. Some series products do not have audio port. The actual product shall prevail.

The **Add Group** interface is displayed. See Figure 2.220.

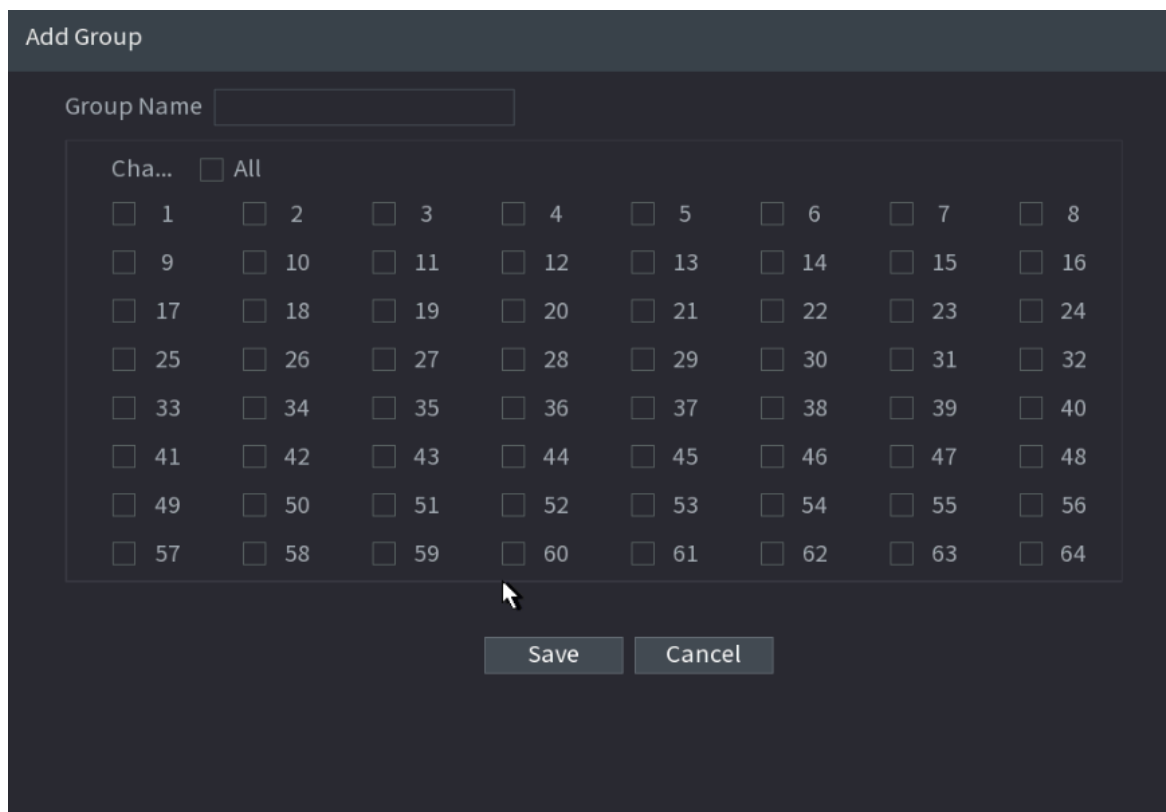






Figure 2.220

Step3 Input group name and select one or more channels.

Step4 Click **Save** button to complete broadcast group setup.



- On the broadcast interface, click  to change group setup, click  to delete group.
- After complete broadcast setup, on the preview interface and then click  on the navigation bar, device pops up broadcast dialogue box.
- Select a group name and then click  to begin broadcast. See Figure 2.221.

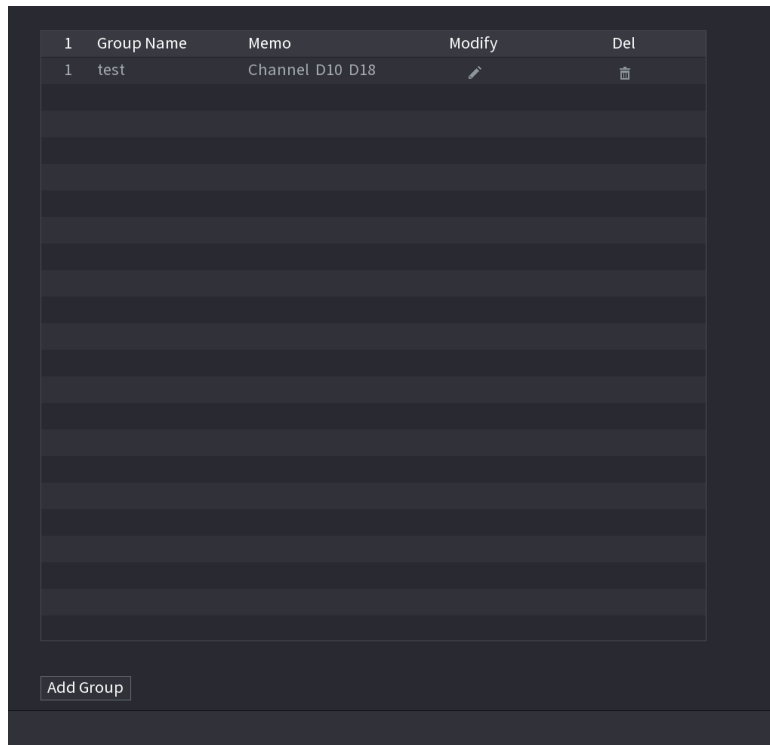


Figure 2.221

2.21. USB Device Auto Pop-up

After you inserted the USB device, system can auto detect it and pop up the following dialogue box. It allows you to conveniently backup file, log, configuration or update system. See Figure 2.222.

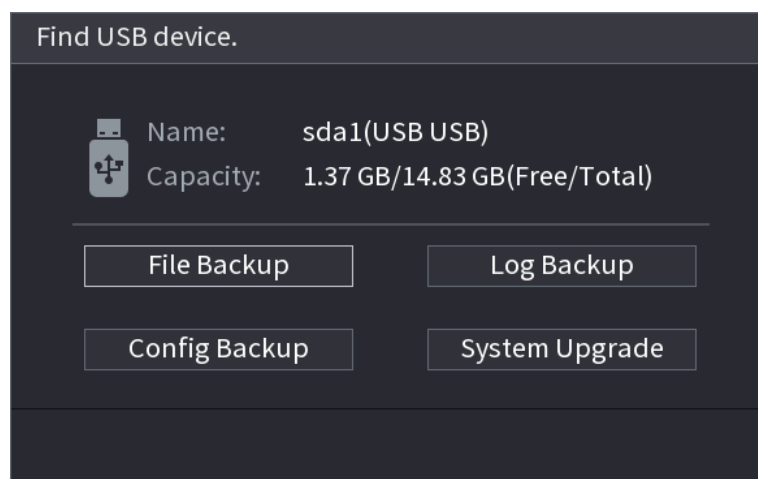



Figure 2.222

2.22. Shutdown

- When you see corresponding dialogue box "System is shutting down..." Do not click power on-off button directly.
- Do not unplug the power cable or click power on-off button to shutdown device directly when device is running (especially when it is recording.)
- Shut down the device and then unplug the power cable before you replace the HDD.

2.22.1. Operations

From the main menu (Recommended)

Step1 Click  at the top right corner. See Figure 2.223.

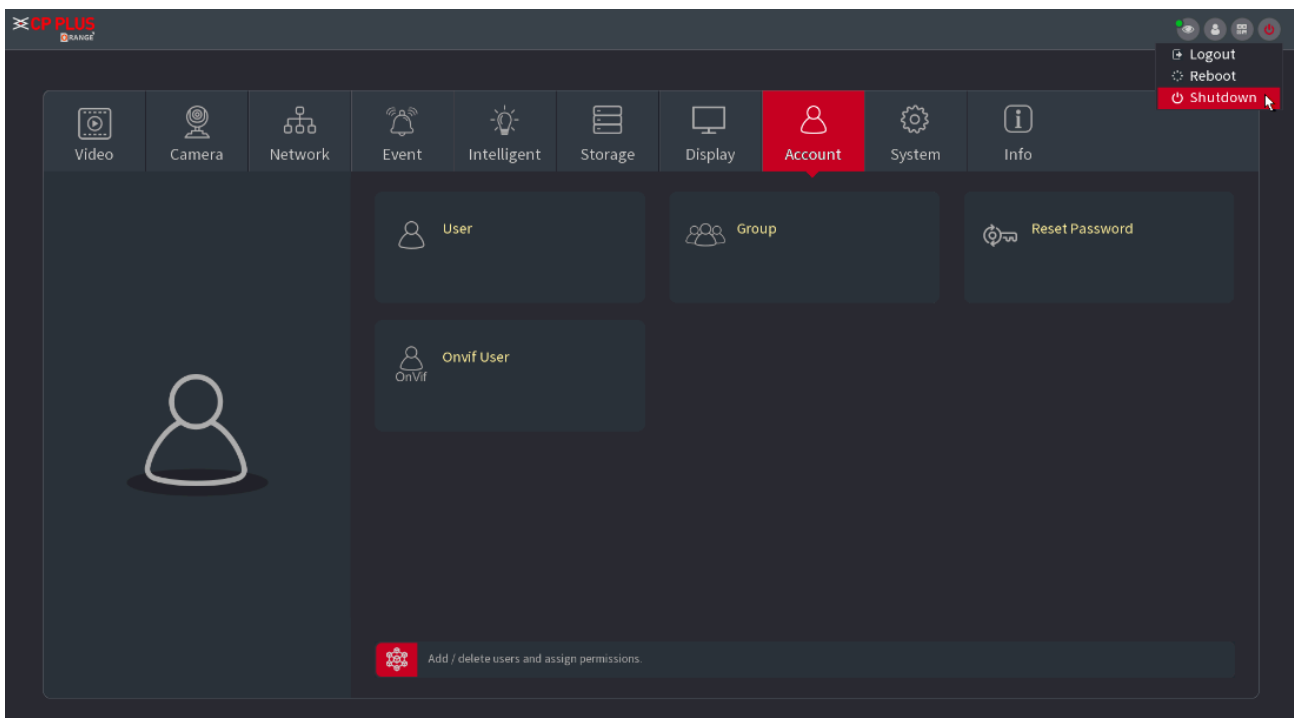


Figure 2.223

Step2 Select **Shutdown**.

Draw the unlock pattern or input password first if you have no authority to shut down. See Figure 2.224 and Figure 2.225.

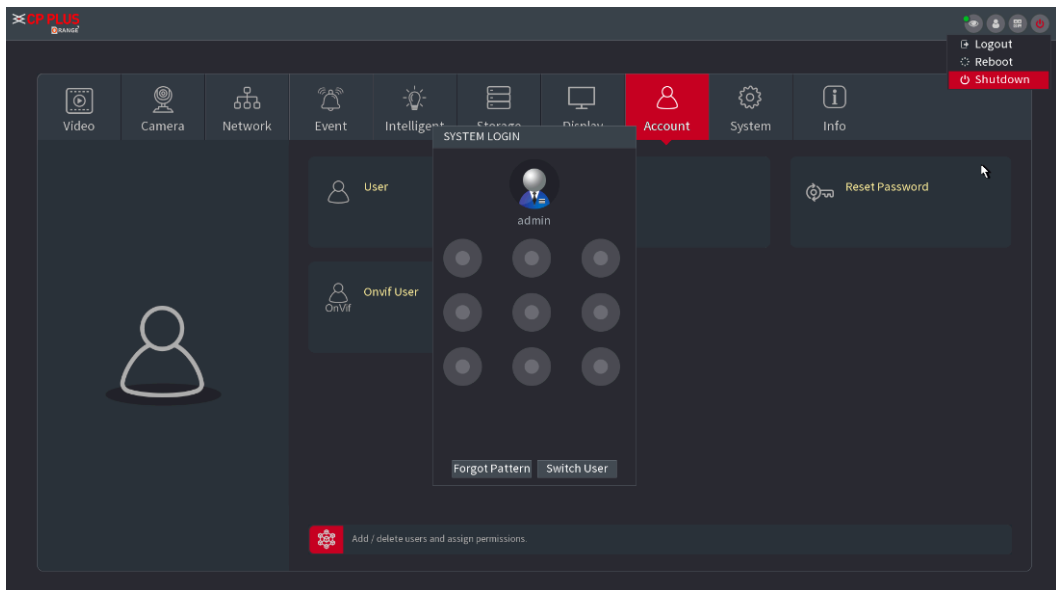


Figure 2.224

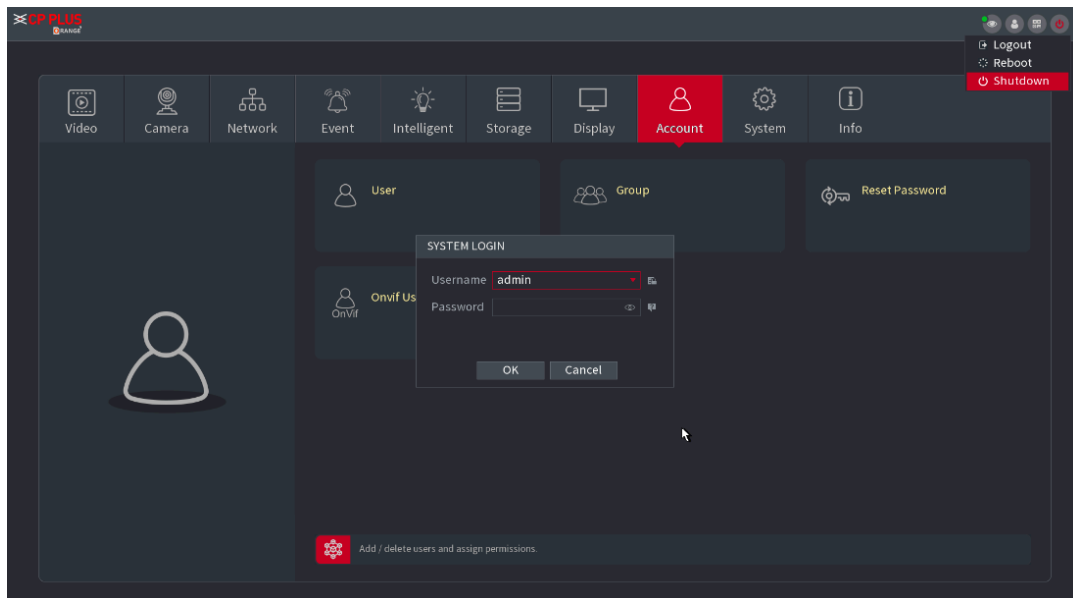


Figure 2.225

- **Remote Control**
 - Press the power button on the remote for at least 3 seconds.
 - Press the power button at the rear panel of the device.

2.22.2. Auto Resume after Power Failure

The system can automatically backup video file and resume previous working status after power failure.

3. Web Operation



- The interfaces in the Manual are used for introducing the operations and only for reference. The actual interface might be different dependent on the model you purchased. If there is inconsistency between the Manual and the actual product, the actual product shall govern.
- The Manual is a general document for introducing the product, so there might be some functions described for the Device in the Manual does not apply to the model you purchased.
- Besides Web, you can use our KVMS Pro to login the device. For detailed information, refer to KVMS Pro user's manual.

3.1. Network Connection



- The factory default IP of the Device is 192.168.1.245.
- The Device supports monitoring on different browsers such as Safari, Firefox, Google to perform the functions such as multi-channel monitoring, PTZ control, and device parameters configurations.

Step1 Check to make sure the Device has connected to the network.

Step2 Configure the IP address, subnet mask and gateway for the PC and the Device.

Step3 On your PC, check the network connection of the Device by using "ping `***.***.***.***`". Usually the return value of TTL is 255.

3.2. Web Login

Step1 Open the browser, enter the IP address of the Device, and then press Enter. The Login in dialog box is displayed. See Figure 3.1.

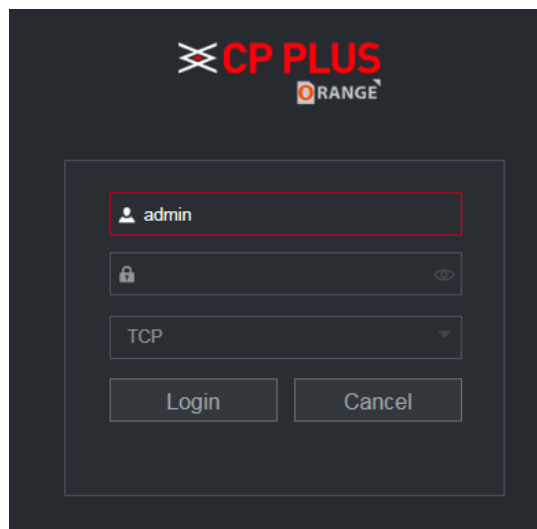



Figure 3.1

Step2 Enter the username and password.



- The default administrator account is **admin**. The password is the one that was configured during initial settings. To security your account, it is recommended to keep the password properly and change it regularly.
- Click  to display the password.
- If you forget the password, click **Forgot Password** to reset the password.

Step3 Click **Login**.

3.3. Reset Password

You can reset the password by the following methods when you forget the password for admin account.

- If the password reset function is enabled, you can use mobile phone to scan the QR code on the local interface or web interface to reset the password.
- If the password reset function is disabled, the system prompts indicating password resetting function is disabled. To reset the password, try either of the following ways:
 - Login the web with other user account to enable the password reset function.
 - Go to local interface to reset the password.

Step1 Login the Web of the Device.

The Login in dialog box is displayed. See Figure 3.2.

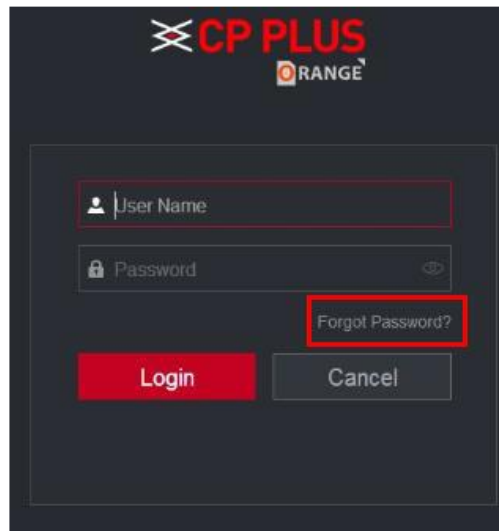


Figure 3.2

Step2 Click **Forgot Password**.

The **Reset Password** interface is displayed.

Step 3 Click **OK**.

The reset type interface is displayed. See Figure 3.3.

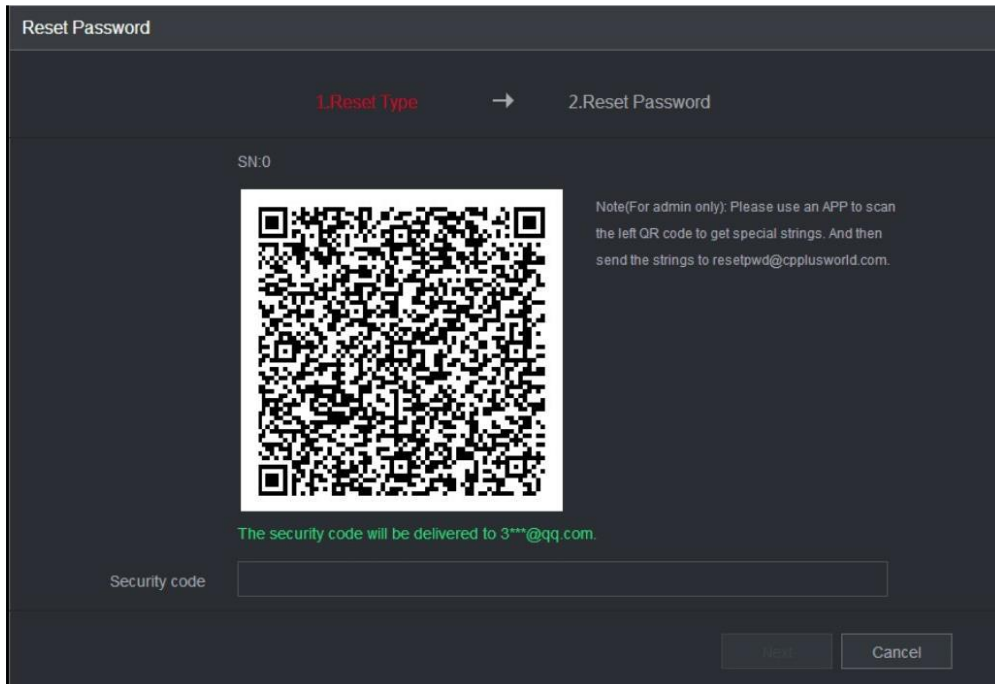


Figure 3.3

Step4 Follow the onscreen instructions to scan the QR code and get the security code.



- You can get the security code twice by scanning the same QR code. If you need to get the security code once again, refresh the interface.
- Use the security code received in your email box to reset the password within 24 hours; otherwise the security code becomes invalid.
- Wrong security code entrance up to five times will cause the security code locked for five minutes. After five minutes, you can continue to use this security code.

Step5 In the **Security code** box, enter the security code received in your reserved email box.

Step6 Click **Next**. The new password resetting interface is displayed. See Figure 3.4.

Reset Password

Reset password of (admin)

New Password

Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them.(please do not use special symbols like ' ; : &)

Confirm Password

Save Cancel

Figure 3.4

Step7 In the **Password** box, enter the new password and enter it again in the **Confirm Password** box.



The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding "", "", ",", ":", and "&").

Step8 Click **Save**. The password resetting is started.

After resetting is completed, a pop-up message is displayed to indicate the result and you will see the login interface is displayed. Then you can use the new password to login the web.

3.4. Web Main Menu

After you have logged in the Web, the main menu is displayed. See Figure 3.5.

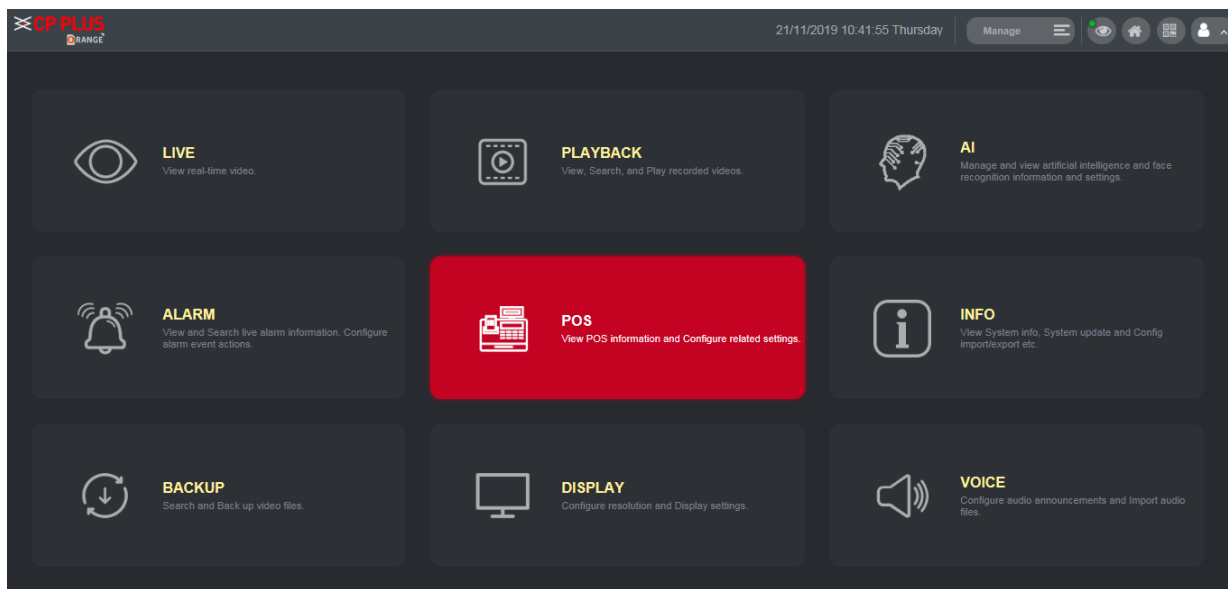


Figure 3.5

No.	Icon	Description
1		Includes configuration menu through which you can configure camera settings, network settings, storage settings, system settings, account settings, and view information.
2	None	Displays system date and time.
3		When you point to , the current user account is displayed.
4		Click , select Logout , Reboot , or Shutdown according to your actual situation.
5		Displays Cell Phone Client and Device SN QR Code. Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device from your cell phone. Device SN: Obtain the Device SN by scanning the QR code. Go to the INSTAON management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, refer to the INSTAON operation manual. You can also configure INSTAON function in the local configurations.
6		Displays the web main menu.

7	None	<p>Includes eight function tiles: LIVE, PLAYBACK, AI, ALARM, POS, OPERATION, BACKUP, DISPLAY, and AUDIO. Click each tile to open the configuration interface of the tile.</p> <p>LIVE: You can perform the operations such as viewing real-time video, configuring channel layout, setting PTZ controls, and using smart talk and instant record functions if needed.</p> <p>PLAYBACK: Search for and play back the recorded video saved on the Device.</p> <p>ALARM: Search for alarm information and configure alarm event actions.</p> <p>AI: Configure and manage artificial intelligent events. It includes smart search, parameters, and database.</p> <p>POS: View POS information and configure related settings.</p> <p>OPERATION: View system information, import/export system configuration files, or update system.</p> <p>BACKUP: Search and backup the video files to the local PC or external storage device such as USB storage device.</p> <p>DISPLAY: Configure the display effect such as displaying content, image transparency, and resolution, and enable the zero-channel function.</p> <p>AUDIO: Manage audio files and configure the playing schedule. The audio file can be played in response to an alarm event if the voice prompts function is enabled.</p>
---	------	---

4. Glossary

- **DHCP:** DHCP (Dynamic Host Configuration Protocol) is a network protocol. It is one of the TCP/IP protocol cluster. It is principally used to assign temporary IP addresses to computers on a network.
- **DDNS:** DDNS (Dynamic Domain Name Server) is a service that maps Internet domain names to IP addresses. This service is useful to anyone who wants to operate a server (web server, mail server, ftp server and etc.) connected to the internet with a dynamic IP or to someone who wants to connect to an office computer or server from a remote location with software.
- **eSATA:** eSATA (External Serial AT) is an interface that provides fast data transfer for external storage devices. It is the extension specifications of a SATA interface.
- **GPS:** GPS (Global Positioning System) is a satellite system, protected by the US military, safely orbiting thousands of kilometers above the earth.
- **PPPoE: PPPoE** (Point to Point Protocol over Ethernet) is a specification for connecting multiple computer users on an Ethernet local area network to a remote site. Now the popular mode is ADSL and it adopts PPPoE protocol.
- **Wi-Fi:** Wi-Fi is the name of a popular wireless networking technology that uses radio waves to provide wireless high-speed Internet and network connections. The standard is for wireless local area networks (WLANs). It is like a common language that all the devices use to communicate to each other. It is actually IEEE802.11, a family of standard The IEEE (Institute of Electrical and Electronics Engineers Inc.)
- **3G:** 3G is the wireless network standard. It is called 3G because it is the third generation of cellular telecom standards. 3G is a faster network for phone and data transmission and speed is over several hundred kbps. Now there are four standards: CDMA2000, WCDMA, TD-SCDMA and WiMAX.
- **Dual-stream:** The dual-stream technology adopts high-rate bit stream for local HD storage such as QCIF/CIF/2CIF/DCIF/4CIF encode and one low-rate bit stream for network transmission such as QCIF/CIF encode. It can balance the local storage and remote network transmission. The dual stream can meet the difference band width requirements of the local transmission and the remote transmission. In this way, the local transmission using high-bit stream can achieve HD storage and the network transmission adopting low bit stream suitable for the fluency requirements of the 3G network such as WCDMA, EVDO, TD-SCDMA.
- **On-off value:** It is the non-consecutive signal sampling and output. It includes remote sampling and remote output. It has two statuses: 1/0.

5. Appendix 1 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

1. Mandatory actions to be taken for basic equipment network security:

2. Use Strong Passwords

- a. Please refer to the following suggestions to set passwords:
- b. The length should not be less than 8 characters;
- c. Include at least two types of characters; character types include upper- and lower-case letters, numbers and symbols;
- d. Do not contain the account name or the account name in reverse order;
- e. Do not use continuous characters, such as 123, abc, etc.
- f. Do not use overlapped characters, such as 111, aaa, etc.

3. Update Firmware and Client Software in Time

- a. According to the standard procedure in Tech-industry, we recommend keeping your equipment (such as NVR, DVR, IP camera, etc.) firmware up to date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- b. We suggest that you download and use the latest version of client software.

4. "Nice to have" recommendations to improve your equipment network security:

5. Physical Protection

- a. We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

6. Change Passwords Regularly

- a. We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

7. Set and Update Passwords Reset Information Timely

- a. The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

8. Enable Account Lock

- a. The account lock feature is enabled by default, and we recommend you keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

9. Change Default HTTP and Other Service Ports

- a. We suggest you change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

10. Enable HTTPS

- a. We suggest you enable HTTPS, so that you visit Web service through a secure communication channel.

11. Enable Whitelist

- a. We suggest you enable whitelist function to prevent everyone, except those with specified IP addresses, from accessing the system. Therefore, please be sure to add your computer's IP address and the accompanying equipment's IP address to the whitelist.

12. MAC Address Binding

- a. We recommend you bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

13. Assign Accounts and Privileges Reasonably

- a. According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

14. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks. If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- a. SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- b. SMTP: Choose TLS to access mailbox server.
- c. FTP: Choose SFTP and set up strong passwords.
- d. AP hotspot: Choose WPA2-PSK encryption mode and set up strong passwords.

15. Audio and Video Encrypted Transmission

- a. If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.
- b. Reminder: encrypted transmission will cause some loss in transmission efficiency.

16. Secure Auditing

- a. Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- b. Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

17. Network Log

- a. Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

18. Construct a Safe Network Environment

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

- a. Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- b. The network should be partitioned and isolated according to the actual network needs.

If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.

- c. Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.

q_T that is needed for all

channels in device during alarm video recording (including motion detection).

c

$$q_T = \sum_{i=1}^c m_i \times a\% \quad (4)$$

In the formula: $a\%$ means alarm occurrence rate

6. Appendix 3 Compatible Network Camera List

Please note all the models in the following list for reference only. For those products not included in the list, please contact your local retailer or technical supporting engineer for detailed information.

Manufacture	Model	Version	Video Encode	Audio / Video	Protocol
AXIS	P1346	5.40.9.2	H264	√	ONVIF/Private
	P3344/P3344-E	5.40.9.2	H264	√	ONVIF/Private
	P5512	—	H264	√	ONVIF/Private
	Q1604	5.40.3.2	H264	√	ONVIF/Private
	Q1604-E	5.40.9	H264	√	ONVIF/Private
	Q6034E	—	H264	√	ONVIF/Private
	Q6035	5.40.9	H264	√	ONVIF/Private
	Q1755	—	H264	√	ONVIF/Private
	M7001	—	H264	√	Private
	M3204	5.40.9.2	H264	√	Private
	P3367	HEAD LFP4_0130220	H264	√	ONVIF
	P5532-P	HEAD LFP4_0130220	H264	√	ONVIF
ACTi	ACM-3511	A1D-220-V3.12.15-AC	MPEG4	√	Private
	ACM-8221	A1D-220-V3.13.16-AC	MPEG4	√	Private
Arecont	AV1115	65246	H264	√	Private
	AV10005DN	65197	H264	√	Private
	AV2115DN	65246	H264	√	Private
	AV2515DN	65199	H264	√	Private
	AV2815	65197	H264	√	Private
	AV5115DN	65246	H264	√	Private
	AV8185DN	65197	H264	√	Private
Bosch	NBN-921-P	—	H264	√	ONVIF
	NBC-455-12P	—	H264	√	ONVIF
	VG5-825	9500453	H264	√	ONVIF
	NBN-832	66500500	H264	√	ONVIF
	VEZ-211-IWTEIVA	—	H264	√	ONVIF
	NBC-255-P	15500152	H264	√	ONVIF
	VIP-X1XF	—	H264	√	ONVIF
Brikcom	B0100	—	H264	√	ONVIF
	D100	—	H264	√	ONVIF
	GE-100-CB	—	H264	√	ONVIF
	FB-100A	v1.0.3.9	H264	√	ONVIF
	FD-100A	v1.0.3.3	H264	√	ONVIF
Cannon	VB-M400	—	H264	√	Private
CNB	MPix2.0DIR	XNETM1120111229	H264	√	ONVIF
	VIPBL1.3MIRVF	XNETM2100111229	H264	√	ONVIF
	IGC-2050F	XNETM2100111229	H264	√	ONVIF

CP PLUS	CP-NC9-K	6.E.2.7776	H264	√	ONVIF/Private
	CP-NC9W-K	6.E.2.7776	H264	√	Private
	CP-ND10-R	cp20111129ANS	H264	√	ONVIF
	CP-ND20-R	cp20111129ANS	H264	√	ONVIF
	CP-NS12W-CR	cp20110808NS	H264	√	ONVIF
	VS201	cp20111129NS	H264	√	ONVIF
	CP-NB20-R	cp20110808BNS	H264	√	ONVIF
	CP-NT20VL3-R	cp20110808BNS	H264	√	ONVIF
	CP-NS36W-AR	cp20110808NS	H264	√	ONVIF
	CP-ND20VL2-R	cp20110808BNS	H264	√	ONVIF
	CP-RNP-1820	cp20120821NSA	H264	√	Private
	CP-RNC-	cp20120821NSA	H264	√	Private
	CP-RNP-12D	cp20120828ANS	H264	√	Private
	CP-RNC-DV10	cp20120821NSA	H264	√	Private
	CP-RNC-	cp20120821NSA	H264	√	Private
Dynacolor	ICS-13	d20120214NS	H264	√	ONVIF/Private
	ICS-20W	vt20111123NSA	H264	√	ONVIF/Private
	NA222	—	H264	√	ONVIF
	MPC-IPVD-0313	k20111208ANS	H264	√	ONVIF/Private
	MPC-IPVD-	k20111208BNS	H264	√	ONVIF/Private
Honeywell	HIDC-1100PT	h.2.2.1824	H264	√	ONVIF
	HIDC-1100P	h.2.2.1824	H264	√	ONVIF
	HIDC-0100P	h.2.2.1824	H264	√	ONVIF
	HIDC-1300V	2.0.0.21	H264	√	ONVIF
	HICC-1300W	2.0.1.7	H264	√	ONVIF
	HICC-2300	2.0.0.21	H264	√	ONVIF
	HDZ20HDX	H20130114NSA	H264	√	ONVIF
LG	LW342-FP	—	H264	√	Private
	LNB5100	—	H264	√	ONVIF
Imatek	KNC-B5000	—	H264	√	Private
	KNC-B5162	—	H264	√	Private
	KNC-B2161	—	H264	√	Private
Panasonic	NP240/CH	—	MPEG4	√	Private
	WV-NP502	—	MPEG4	√	Private
	WV-SP102H	1.41	H264	√	ONVIF/Private
	WV-SP105H	—	H264	√	ONVIF/Private
	WV-SP302H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SP306H	1.4	H264、MPEG4	√	ONVIF/Private
	WV-SP508H	—	H264、MPEG4	√	ONVIF/Private
	WV-SP509H	—	H264、MPEG4	√	ONVIF/Private
	WV-SF332H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SW316H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SW355H	1.41	H264、MPEG4	√	ONVIF/Private

	WV-SW352H	—	H264、MPEG4	√	ONVIF/Private
	WV-SW152E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SW558H	—	H264、MPEG4	√	ONVIF/Private
	WV-SW559H	—	H264、MPEG4	√	ONVIF/Private
	WV-SP105H	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SW155E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SF336H	1.44	H264、MPEG4	√	ONVIF/Private
	WV-SF332H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SF132E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SF135E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SF346H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SF342H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SC385H	1.08	H264、MPEG4	√	ONVIF/Private
	WV-SC386H	1.08	H264、MPEG4	√	ONVIF/Private
	WV-SP539	1.66	H264、MPEG4	√	ONVIF
	DG-SC385	1.66	H264、MPEG4	√	ONVIF
PELCO	IXSOLW	1.8.1-20110912-1.9082-A1.6617	H264	√	Private
	IDE20DN	1.7.41.9111-03.6725	H264	√	Private
	D5118	1.7.8.9310-A1.5288	H264	√	Private
	IM10C10	1.6.13.9261-02.4657	H264	√	Private
	DD4N-X	01.02.0015	MPEG4	√	Private
	DD423-X	01.02.0006	MPEG4	√	Private
	D5220	1.8.3-FC2-20120614-1.9320-A1.8035	H264	√	Private
Samsung	SNB-3000P	2.41	H264、MPEG4	√	ONVIF/Private
	SNP-3120	1.22_110120_1	H264、MPEG4	√	ONVIF/Private
	SNP-3370	1.21_110318	MPEG4	√	Private
	SNB-5000	2.10_111227	H264、MPEG4	√	ONVIF/Private
	SND-5080	—	H264、MPEG4	√	Private
	SNZ-5200	1.02_110512	H264、MPEG4	√	ONVIF/Private
	SNP-5200	1.04_110825	H264、MPEG4	√	ONVIF/Private
	SNB-7000	1.10_110819	H264	√	ONVIF/Private
	SNB-6004	V1.0.0	H264	√	ONVIF
Sony	SNC-DH110	1.50.00	H264	√	ONVIF/Private
	SNC-CH120	1.50.00	H264	√	ONVIF/Private
	SNC-CH135	1.73.01	H264	√	ONVIF/Private
	SNC-CH140	1.50.00	H264	√	ONVIF/Private
	SNC-CH210	1.73.00	H264	√	ONVIF/Private
	SNC-DH210	1.73.00	H264	√	ONVIF/Private
	SNC-DH240	1.50.00	H264	√	ONVIF/Private
	SNC-DH240-T	1.73.01	H264	√	ONVIF/Private

	SNC-CH260	1.74.01	H264	√	ONVIF/Private
	SNC-CH280	1.73.01	H264	√	ONVIF/Private
	SNC-RH-124	1.73.00	H264	√	ONVIF/Private
	SNC-RS46P	1.73.00	H264	√	ONVIF/Private
	SNC-ER550	1.74.01	H264	√	ONVIF/Private
	SNC-ER580	1.74.01	H264	√	ONVIF/Private
	SNC-ER580	1.78.00	H264	√	ONVIF
	SNC-VM631	1.4.0	H264	√	ONVIF
	WV-SP306	1.61.00	H264、MPEG4	√	SDK
	WV-SP306	1.61.00	H264	√	ONVIF
	SNC-VB600	1.5.0	H264	√	Private
	SNC-VM600	1.5.0	H264	√	Private
	SNC-VB630	1.5.0	H264	√	Private
	SNC-VM630	1.5.0	H264	√	Private
SANYO	VCC-HDN400	—	H264	√	ONVIF

Note

- This manual is for reference only. Slight difference may be found in the user interface.
- All the designs and software here are subject to change without prior written notice.
- All trademarks and registered trademarks are the properties of their respective owners.
- If there is any uncertainty or controversy, please refer to the final explanation of us.
- Please visit our website or contact your local service engineer for more information.

Thank You for Choosing CPPlus!



Website: - www.cplusplus.com

Email id: - sales@cplusplus.com; support@cplusplus.com
